



# Department of Aging and Adult Services Dignity Fund Community Needs Assessment (DFCNA)

December 4, 2017

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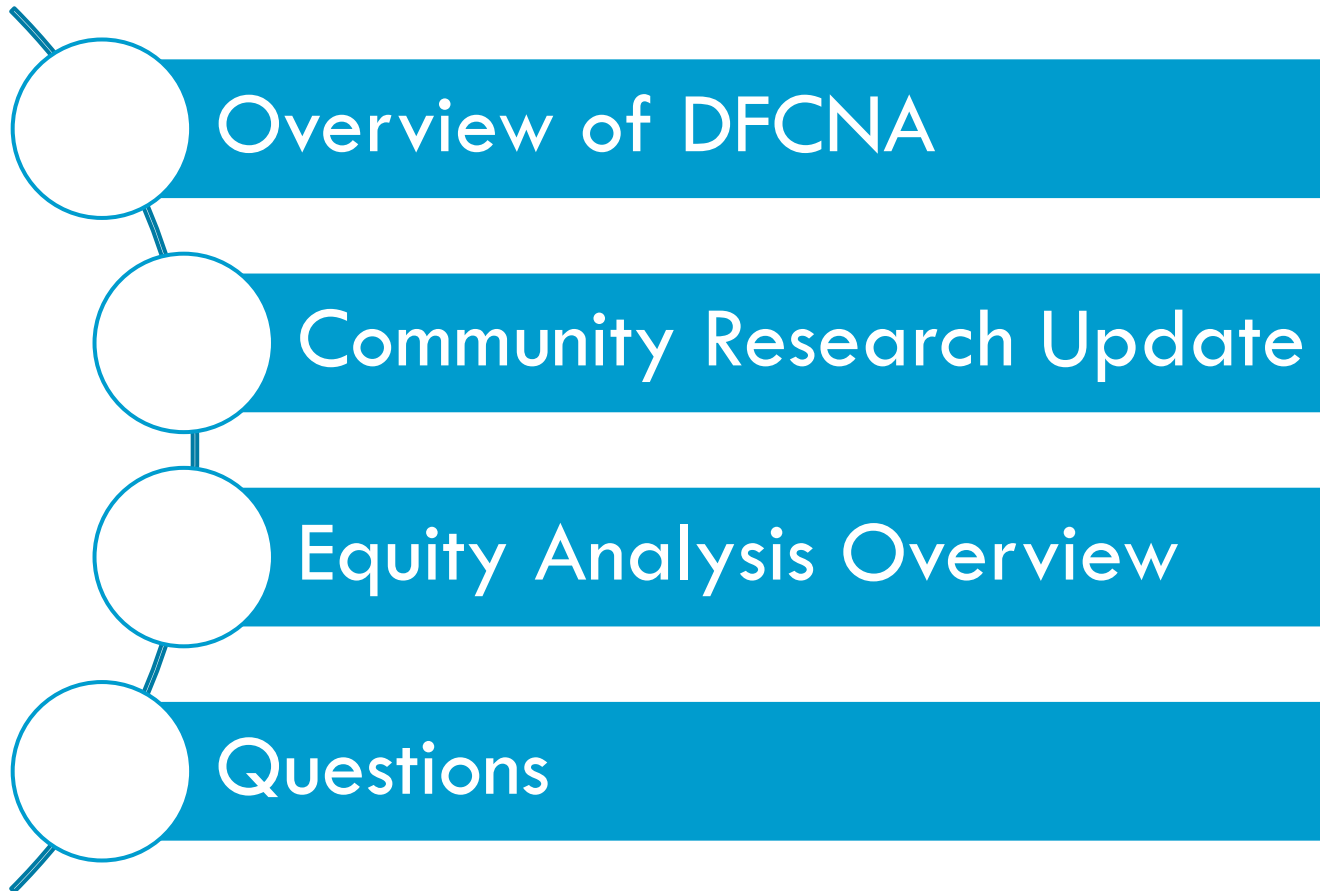
Kira Gunther



Dignity Fund Oversight & Advisory Committee Meeting

# Agenda

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# Overall Goals and Objectives

Conduct a participatory DFCNA process rooted in robust data collection that will identify the strengths, opportunities, challenges, and gaps present in the current services landscape to support an equitable and data-informed Service and Allocation Plan

Review literature and conduct initial research

Develop a robust data collection plan

Conduct community forums, survey, and focus groups

Complete equity and gaps analysis

Create DFCNA to support the Fund's Plan

# Community Forums

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- 11 Community Forums conducted in all supervisor districts
- 547 attendees
  - ▣ Forums ranged from 17 to 81 with 50 as the average
- Majority (68%) were community members
- Almost two thirds (63%) were older adults
- Forums had diverse attendees
  - ▣ 35% were non-English speaking

# Community Survey

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- Survey completed in three ways: online, paper-based, and phone survey
- As of Friday, from the online survey
  - ▣ 221 provider surveys completed
  - ▣ 509 consumer surveys completed
- Among the consumers completing the survey
  - ▣ 366 older adults, 70 adults with disabilities, 20 caregivers, and 41 other

# Community Survey Respondents

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- We would need at least 30 responses to analyze any findings by a group
- These are the groups with the lowest response numbers:
  - District: 2, 6, 10, and 11 each have less than 30 responses
  - Race/Ethnicity: African American (24)
  - Language: Russian (1), Tagalog (4), and Vietnamese (4)

# Focus Groups

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- 30 Focus Groups will be conducted
  - 4 have been completed
  - 14 are scheduled for December
  - 12 have scheduling in progress
- Focus groups have been well attended

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# Equity Analysis Objectives

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- *Establish and apply a set of **equity metrics***
- *Establish a baseline of **SF DAAS services and resources** for aging adults and adults with disabilities with equity factors*

# Equity Analysis Timeline

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**December -  
January:**

Conduct Equity  
Analysis

**March:**

Incorporate equity  
analysis findings  
into DFCNA  
comprehensive  
report

**February:**

Present equity  
analysis findings to  
OAC

# Evidence-based & data-driven approach

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**1** Identify equity factors

**2** Calculate a service utilization rate for each factor

**3** Identify financial resource allocation by district

**4** Synthesize findings to identify needs and gaps

# Identifying Equity Factors

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- Literature review of equity factors
- Apply criteria for prioritization of factors to include in equity analysis



# List of Equity Factors

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- ❑ Social Isolation
- ❑ Limited English Proficiency
- ❑ Low-income
- ❑ Ethnic Minority Status
- ❑ Sexual Orientation and Gender Identity

QUESTIONS?



Resource Development Associates