

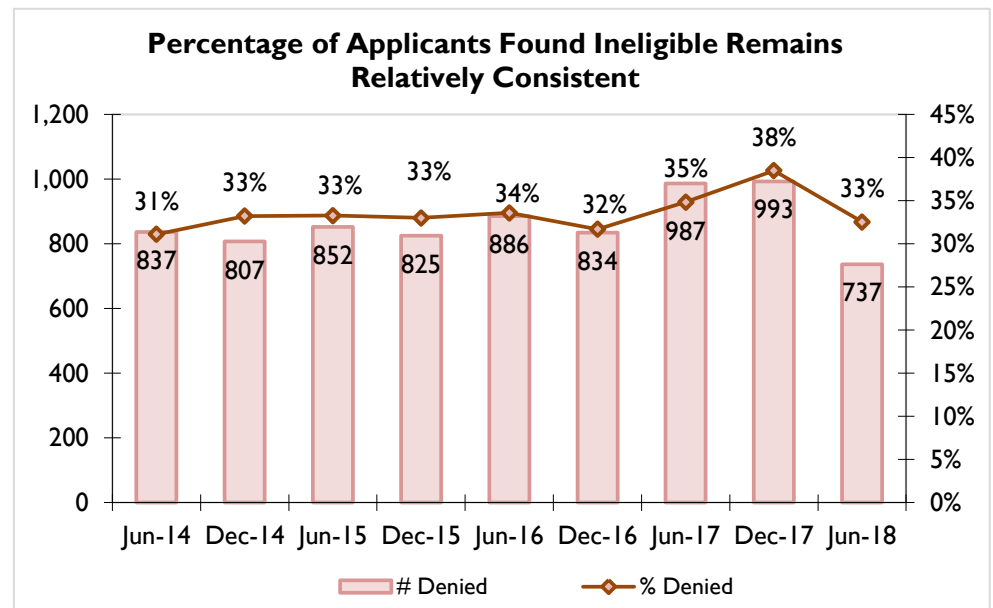
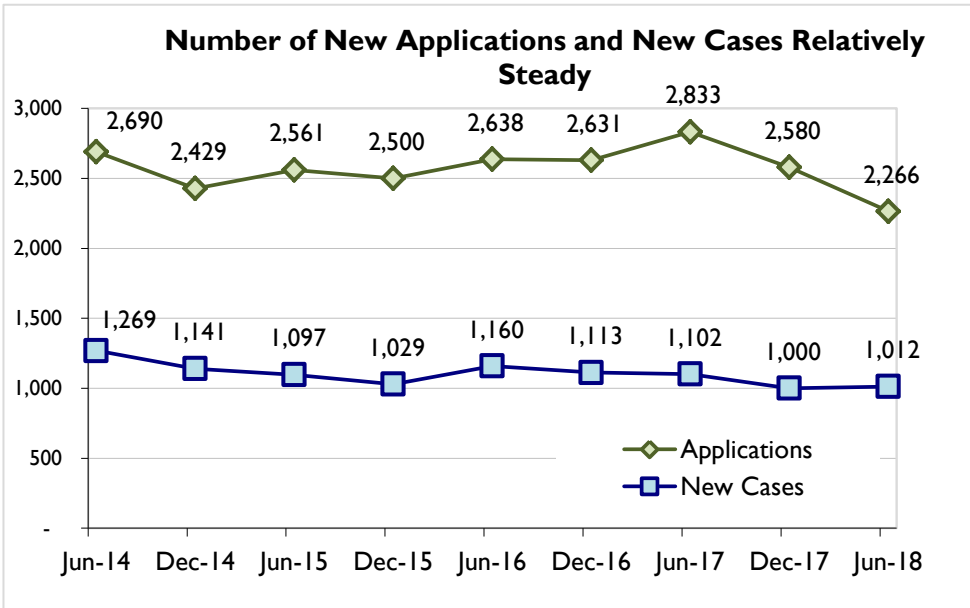
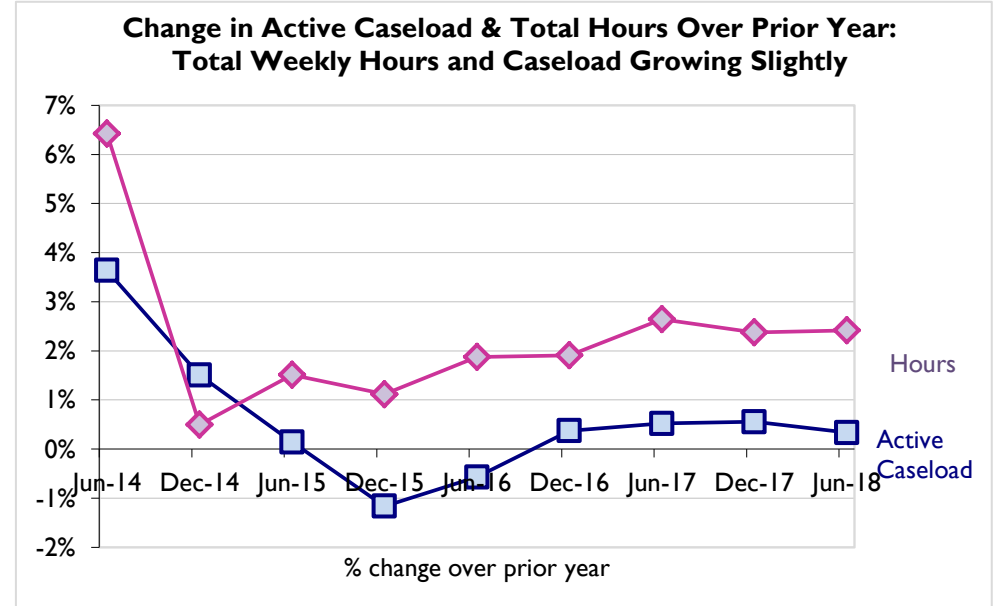
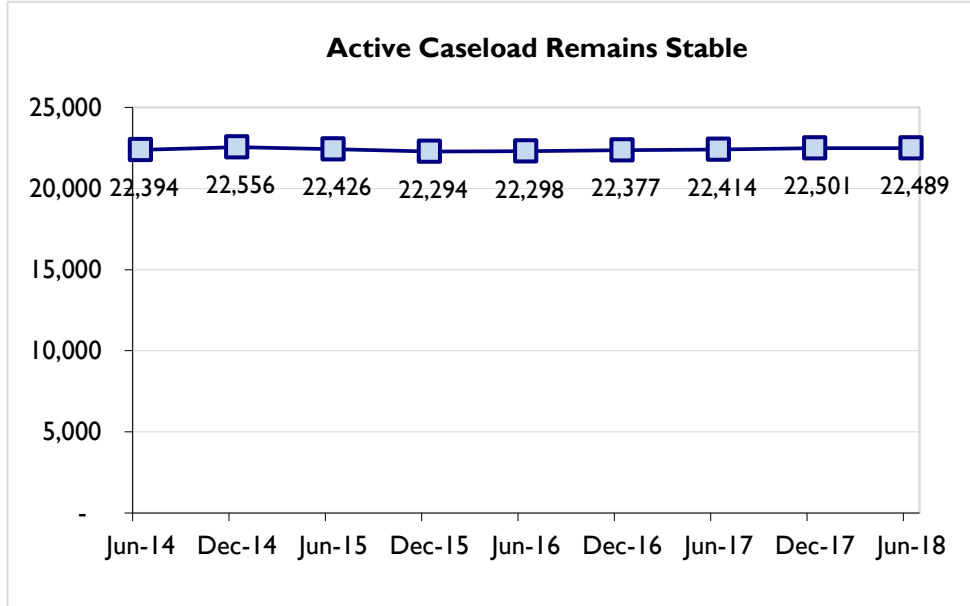
In Home Supportive Services

Six-Month Update

January – June 2018

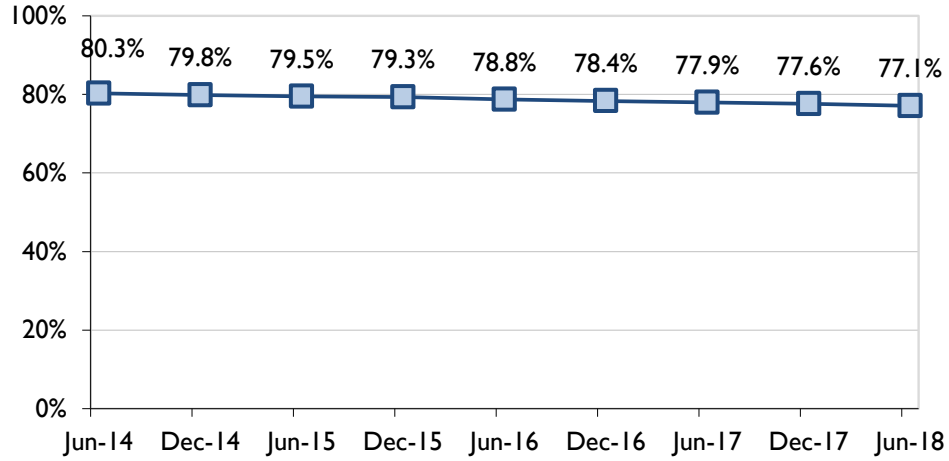
Produced by the San Francisco Human Services Agency Planning Unit

In Home Supportive Services Six-Month Update

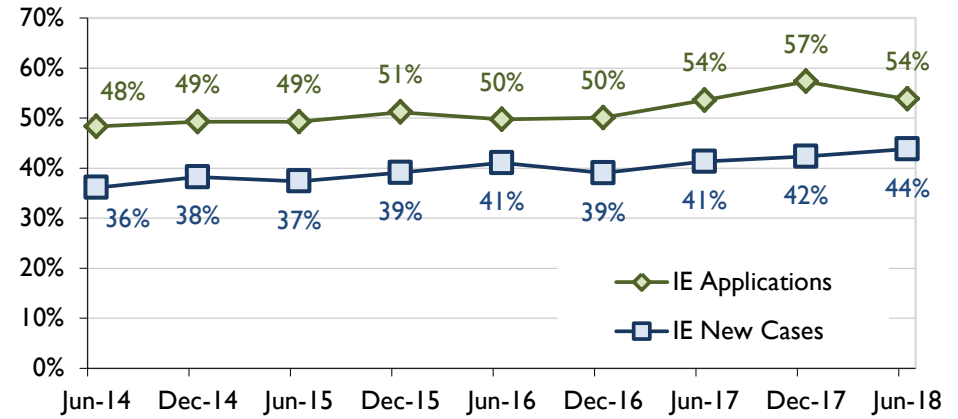


In Home Supportive Services Six-Month Update

Percent of Active Caseload on SSI Continues to Decrease Very Slightly

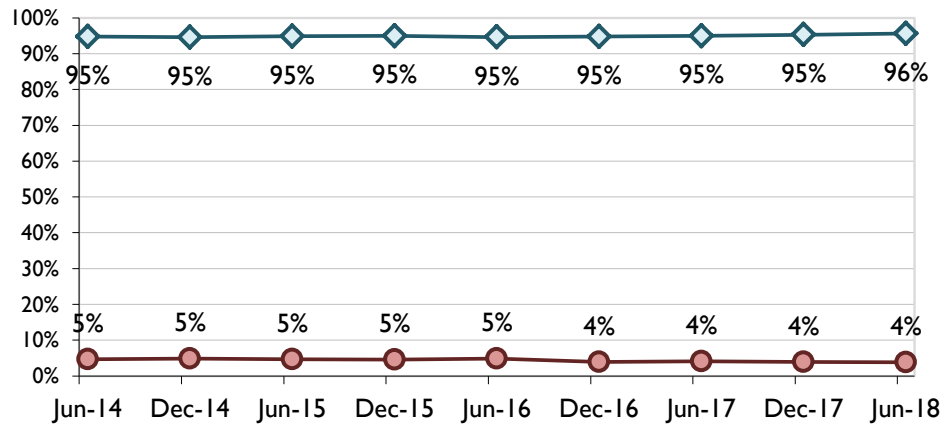


% of Applications and New Cases that were Income Eligible Continues to Increase



Income Eligible Applicants are those who do not receive SSI.

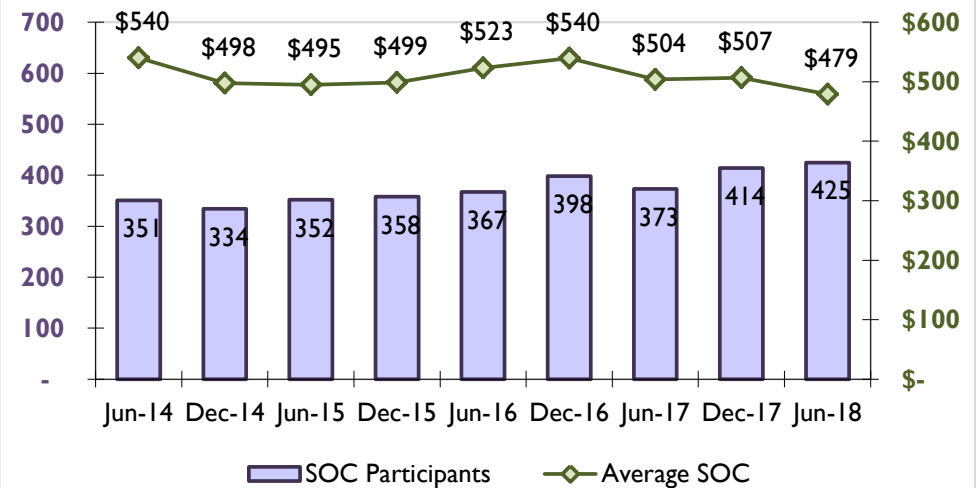
IP Mode and Contract Mode Remain Steady



Mixed mode percentage not shown because percentage is so small.

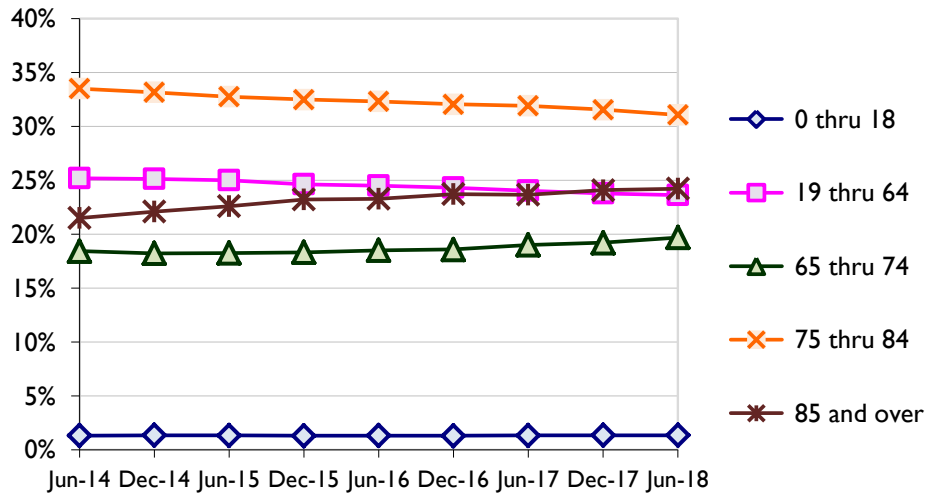
◆ Independent Provider ● Contract

Number of Share of Cost Participants and Average Monthly Share of Cost Relatively Steady

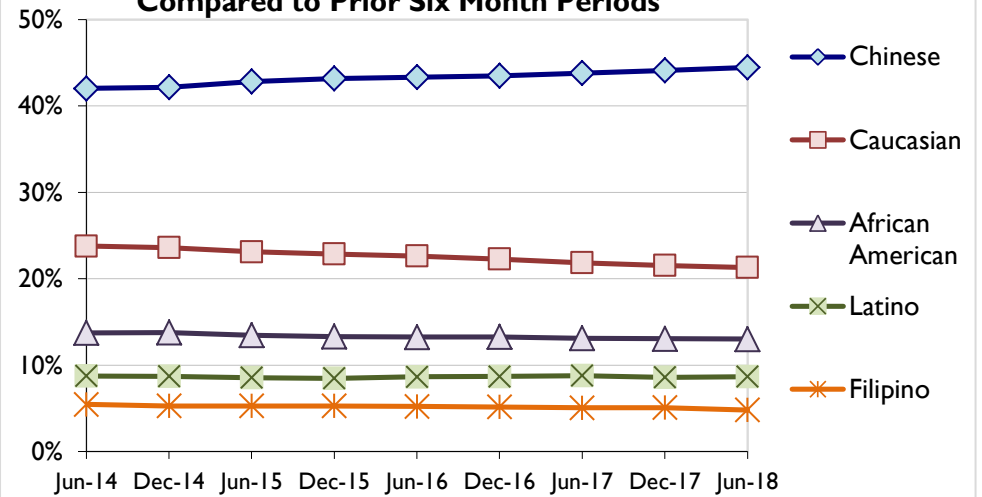


In Home Supportive Services Six-Month Update

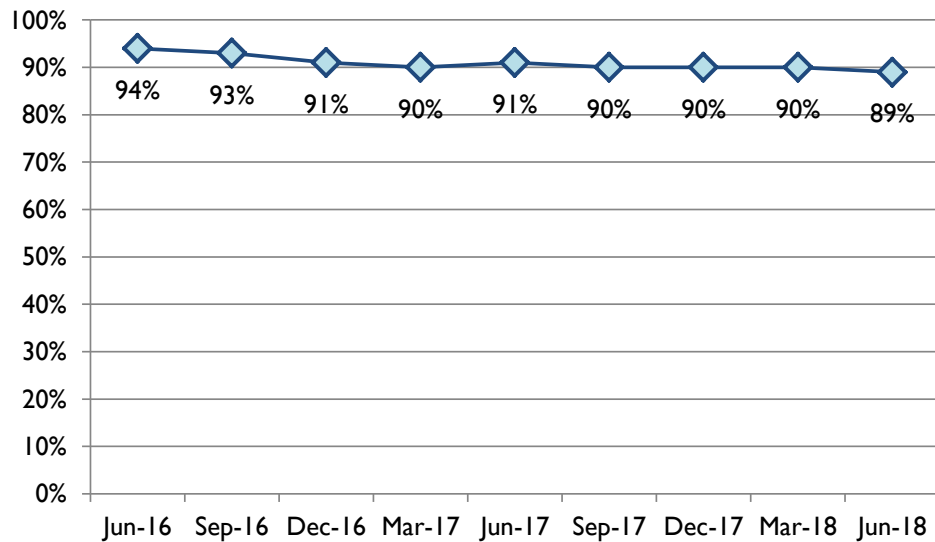
Age Distribution Remains Mostly Stable



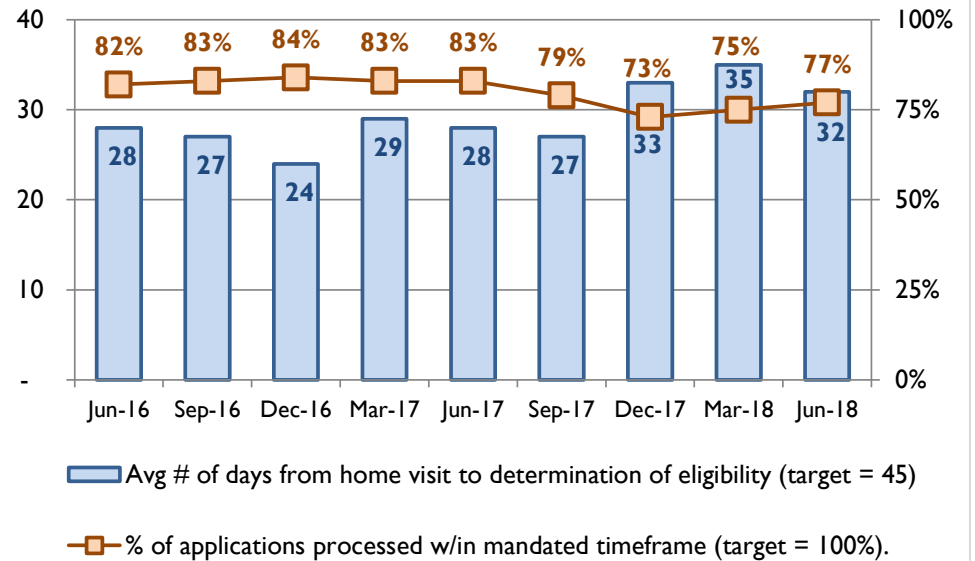
Caseload Ethnicity Profile Remains Fairly Stable Compared to Prior Six Month Periods



Percentage of Assessments Completed On Time Remains Steady



Application Processing Performance Increased Slightly



In Home Supportive Services Six-Month Update

Active Caseload*	Dec-15		Jun-16		Dec-16		Jun-17		Dec-17		Jun-18	
	#	%	#	%	#	%	#	%	#	%	#	%
Active Cases	22,294		22,298		22,377		22,414		22,501		22,489	
Change from Previous 6 Months	(132)	-0.6%	4	0.0%	79	0.4%	37	0.2%	87	0.4%	(12)	-0.1%
Change from Previous Year	(262)	-1.2%	(128)	-0.6%	83	0.4%	116	0.5%	124	0.6%	75	0.3%
Change from 2 Years	72	0.3%	(96)	-0.4%	(179)	-0.8%	(12)	-0.1%	207	0.9%	191	0.9%
Change from 3 Years	589	2.7%	690	3.2%	155	0.7%	20	0.1%	(55)	-0.2%	63	0.3%
Gender												
Male	8,524	38.2%	8,627	38.7%	8,683	38.8%	8,672	38.7%	8,692	38.6%	8,697	38.7%
Female	13,770	61.8%	13,671	61.3%	13,694	61.2%	13,742	61.3%	13,809	61.4%	13,792	61.3%
Delivery Mode												
Independent Provider	21,171	95.0%	21,104	94.6%	21,202	94.7%	21,287	95.0%	21,445	95.3%	21,510	95.6%
Contract	1,012	4.5%	1,081	4.8%	881	3.9%	924	4.1%	883	3.9%	852	3.8%
Mixed	111	0.5%	113	0.5%	294	1.3%	203	0.9%	173	0.8%	127	0.6%
Age (in years)												
0 thru 18	294	1.3%	296	1.3%	294	1.3%	302	1.3%	305	1.4%	307	1.4%
19 thru 64	5,491	24.6%	5,468	24.5%	5,442	24.3%	5,389	24.0%	5,351	23.8%	5,316	23.6%
65 thru 74	4,084	18.3%	4,128	18.5%	4,160	18.6%	4,263	19.0%	4,324	19.2%	4,429	19.7%
75 thru 84	7,244	32.5%	7,210	32.3%	7,173	32.1%	7,155	31.9%	7,101	31.6%	6,987	31.1%
85 and over	5,181	23.2%	5,196	23.3%	5,308	23.7%	5,305	23.7%	5,420	24.1%	5,450	24.2%
Average	73		73		72		72		73		73	
Median	77		77		77		77		77		77	
Lives Alone	8,868	39.8%	8,978	40.3%	9,023	40.3%	9,046	40.4%	9,061	40.3%	9,039	40.2%
SSI Status												
SSI	17,681	79.3%	17,560	78.8%	17,533	78.4%	17,471	77.9%	17,459	77.6%	17,340	77.1%
Non-SSI	4,613	20.7%	4,738	21.2%	4,844	21.6%	4,943	22.1%	5,042	22.4%	5,149	22.9%
Share of Cost												
Number of Individuals	358	1.6%	367	1.6%	398	1.8%	373	1.7%	414	1.8%	425	1.9%
Mean Share of Cost/Individual	\$ 499		\$ 523		\$ 540		\$ 504		\$ 507		\$ 479	
Median Share of Cost/Individual	\$ 628		\$ 640		\$ 649		\$ 399		\$ 196		\$ 100	

*Active Caseload is based on a snapshot of the IHSS caseload at the end of the final month of the six-month period.

In Home Supportive Services Six-Month Update

Active Caseload	Dec-15		Jun-16		Dec-16		Jun-17		Dec-17		Jun-18	
	#	%	#	%	#	%	#	%	#	%	#	%
Ethnicity												
Chinese	9,626	43.2%	9,662	43.3%	9,734	43.5%	9,817	43.8%	9,926	44.1%	9,996	44.4%
Caucasian	5,093	22.8%	5,048	22.6%	4,981	22.3%	4,897	21.8%	4,844	21.5%	4,788	21.3%
African American	2,966	13.3%	2,954	13.2%	2,967	13.3%	2,941	13.1%	2,937	13.1%	2,927	13.0%
Latino	1,891	8.5%	1,927	8.6%	1,943	8.7%	1,966	8.8%	1,934	8.6%	1,947	8.7%
Filipino	1,175	5.3%	1,162	5.2%	1,151	5.1%	1,134	5.1%	1,142	5.1%	1,078	4.8%
Vietnamese	462	2.1%	462	2.1%	478	2.1%	501	2.2%	526	2.3%	533	2.4%
Korean	261	1.2%	250	1.1%	245	1.1%	251	1.1%	260	1.2%	263	1.2%
Cambodian	53	0.2%	51	0.2%	47	0.2%	50	0.2%	50	0.2%	49	0.2%
Other/Unknown	767	3.4%	782	3.5%	831	3.7%	857	3.8%	882	3.9%	908	4.0%
Primary Language												
English	6,289	28.2%	6,310	28.3%	6,334	28.3%	6,264	27.9%	6,256	27.8%	6,267	27.9%
Cantonese	8,486	38.1%	8,505	38.1%	8,577	38.3%	8,680	38.7%	8,771	39.0%	8,810	39.2%
Russian	2,960	13.3%	2,902	13.0%	2,847	12.7%	2,818	12.6%	2,805	12.5%	2,726	12.1%
Spanish	1,492	6.7%	1,520	6.8%	1,520	6.8%	1,547	6.9%	1,516	6.7%	1,521	6.8%
Mandarin	820	3.7%	834	3.7%	841	3.8%	832	3.7%	843	3.7%	871	3.9%
Tagalog	919	4.1%	908	4.1%	902	4.0%	886	4.0%	897	4.0%	848	3.8%
Vietnamese	428	1.9%	430	1.9%	448	2.0%	467	2.1%	486	2.2%	489	2.2%
All Other	900	4.0%	889	4.0%	908	4.1%	920	4.1%	927	4.1%	957	4.3%
Zip Code/Neighborhood												
94102 Hayes Valley/Tenderloin/N. of Market	2,279	10.2%	2,281	10.2%	2,272	10.2%	2,274	10.1%	2,260	10.0%	2,233	9.9%
94103 South of Market	1,839	8.2%	1,862	8.4%	1,864	8.3%	1,873	8.4%	1,883	8.4%	1,840	8.2%
94107 Potrero Hill	698	3.1%	701	3.1%	696	3.1%	704	3.1%	713	3.2%	698	3.1%
94108 Chinatown	901	4.0%	900	4.0%	910	4.1%	920	4.1%	884	3.9%	887	3.9%
94109 Polk/Russian Hill	1,688	7.6%	1,691	7.6%	1,687	7.5%	1,681	7.5%	1,669	7.4%	1,663	7.4%
94110 Inner Mission/Bernal Heights	1,314	5.9%	1,302	5.8%	1,307	5.8%	1,315	5.9%	1,282	5.7%	1,273	5.7%
94112 Ingleside/Excelsior/Outer Mission	1,867	8.4%	1,872	8.4%	1,926	8.6%	1,932	8.6%	1,987	8.8%	2,011	8.9%
94115 Western Addition/Japantown	1,551	7.0%	1,533	6.9%	1,516	6.8%	1,527	6.8%	1,525	6.8%	1,525	6.8%
94116 Parkside	819	3.7%	817	3.7%	833	3.7%	824	3.7%	839	3.7%	839	3.7%
94118 Inner Richmond	693	3.1%	685	3.1%	695	3.1%	698	3.1%	696	3.1%	685	3.0%
94121 Outer Richmond	1,042	4.7%	1,050	4.7%	1,040	4.6%	1,056	4.7%	1,050	4.7%	1,047	4.7%
94122 Sunset	977	4.4%	988	4.4%	1,004	4.5%	995	4.4%	1,009	4.5%	1,017	4.5%
94124 Bayview/Hunters Point	1,523	6.8%	1,537	6.9%	1,558	7.0%	1,567	7.0%	1,587	7.1%	1,624	7.2%
94132 Lake Merced/Stonestown	573	2.6%	546	2.4%	557	2.5%	562	2.5%	584	2.6%	582	2.6%
94133 North Beach/Chinatown	1,570	7.0%	1,555	7.0%	1,490	6.7%	1,463	6.5%	1,479	6.6%	1,460	6.5%
94134 Visitation Valley/Sunnydale	1,449	6.5%	1,446	6.5%	1,484	6.6%	1,479	6.6%	1,476	6.6%	1,491	6.6%
Others	1,511	6.8%	1,532	6.9%	1,538	6.9%	1,544	6.9%	1,578	7.0%	1,614	7.2%

New Applications**	Dec-15		Jun-16		Dec-16		Jun-17		Dec-17		Jun-18	
	#	%	#	%	#	%	#	%	#	%	#	%
Total New Applications	2,500		2,638		2,631		2,833		2,580		2,266	
Change from previous six months	(61)	-2.4%	138	5.5%	(7)	-0.3%	202	7.7%	(253)	-8.9%	(314)	-12.2%
Change from previous year	71	2.9%	77	3.0%	131	5.2%	195	7.4%	(51)	-1.9%	(567)	-20.0%
Application Status												
Record	693	27.7%	622	23.6%	735	27.9%	781	27.6%	670	26.0%	777	34.3%
Eligible	858	34.3%	997	37.8%	918	34.9%	941	33.2%	822	31.9%	695	30.7%
Interim	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Leave	12	0.5%	13	0.5%	13	0.5%	12	0.4%	12	0.5%	4	0.2%
Terminated	112	4.5%	120	4.5%	131	5.0%	112	4.0%	140	5.4%	53	2.3%
Denied (reasons below):	825	33.0%	886	33.6%	834	31.7%	987	34.8%	993	38.5%	737	32.5%
<i>Recipient request</i>	262	31.8%	259	29.2%	240	28.8%	326	33.0%	313	31.5%	240	32.6%
<i>No assessed need</i>	181	21.9%	133	15.0%	162	19.4%	183	18.5%	187	18.8%	146	19.8%
<i>Residence</i>	77	9.3%	95	10.7%	76	9.1%	92	9.3%	53	5.3%	45	6.1%
<i>Health care certification missing</i>	70	8.5%	61	6.9%	46	5.5%	69	7.0%	73	7.4%	159	21.6%
<i>Other missing documentation</i>	186	22.5%	272	30.7%	255	30.6%	266	27.0%	310	31.2%	109	14.8%
<i>Alternative Resources, Voluntary Services, Refused Services</i>	26	3.2%	41	4.6%	32	3.8%	34	3.4%	39	3.9%	25	3.4%
<i>Residency status</i>	4	0.5%	1	0.1%	1	0.1%	1	0.1%	3	0.3%	0	0.0%
<i>SSI/P Personal and Real Property</i>	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	12	1.6%
<i>Other</i>	19	2.3%	24	2.7%	22	2.6%	14	1.4%	15	1.5%	0	0.0%
SSI Status**												
SSI	1,221	48.8%	1,326	50.3%	1,314	49.9%	1,316	46.5%	1,159	44.9%	1,047	46.2%
Non-SSI	1,279	51.2%	1,312	49.7%	1,317	50.1%	1,517	53.5%	1,478	57.3%	1,219	53.8%
Unknown	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Zip Code/Neighborhood												
94102 Hayes Valley/Tenderloin/N. of Market	324	13.0%	390	14.8%	356	13.5%	380	13.4%	369	14.3%	291	12.8%
94103 South of Market	256	10.2%	295	11.2%	304	11.6%	326	11.5%	255	9.9%	220	9.7%
94107 Potrero Hill	71	2.8%	63	2.4%	61	2.3%	83	2.9%	69	2.7%	55	2.4%
94108 Chinatown	93	3.7%	74	2.8%	82	3.1%	74	2.6%	71	2.8%	61	2.7%
94109 Polk/Russian Hill	219	8.8%	250	9.5%	236	9.0%	249	8.8%	222	8.6%	204	9.0%
94110 Inner Mission/Bernal Heights	195	7.8%	148	5.6%	151	5.7%	179	6.3%	178	6.9%	162	7.1%
94112 Ingleside/Excelsior/Outer Mission	240	9.6%	254	9.6%	245	9.3%	288	10.2%	249	9.7%	234	10.3%
94115 Western Addition/Japantown	113	4.5%	109	4.1%	116	4.4%	141	5.0%	118	4.6%	89	3.9%
94116 Parkside	78	3.1%	65	2.5%	82	3.1%	85	3.0%	77	3.0%	80	3.5%
94117 Haight-Ashbury	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
94118 Inner Richmond	47	1.9%	59	2.2%	65	2.5%	58	2.0%	75	2.9%	52	2.3%
94121 Outer Richmond	55	2.2%	79	3.0%	76	2.9%	90	3.2%	78	3.0%	62	2.7%
94122 Sunset	81	3.2%	95	3.6%	95	3.6%	86	3.0%	92	3.6%	83	3.7%
94124 Bayview/Hunters Point	207	8.3%	211	8.0%	218	8.3%	229	8.1%	203	7.9%	194	8.6%
94132 Lake Merced/Stonestown	47	1.9%	40	1.5%	56	2.1%	53	1.9%	83	3.2%	51	2.3%
94133 North Beach/Chinatown	99	4.0%	135	5.1%	101	3.8%	112	4.0%	89	3.4%	105	4.6%
94134 Visitacion Valley/Sunnydale	181	7.2%	163	6.2%	171	6.5%	176	6.2%	167	6.5%	136	6.0%
Others	194	7.8%	208	7.9%	216	8.2%	224	7.9%	242	9.4%	187	8.3%

** New Applications include all applications with an application date during the six-month period (e.g., January 1 - June 30). SSI Status analysis added from March 2006 forward.

In Home Supportive Services Six-Month Update

New Cases***	Dec-15		Jun-16		Dec-16		Jun-17		Dec-17		Jun-18	
	#	%	#	%	#	%	#	%	#	%	#	%
Total New Cases	1,029		1,160		1,113		1,102		1,000		1,012	
Gender												
Male	474	46.1%	586	50.5%	556	50.0%	515	46.7%	466	46.6%	473	46.7%
Female	555	53.9%	574	49.5%	557	50.0%	587	53.3%	534	53.4%	539	53.3%
Delivery mode												
Independent Provider	930	90.4%	985	84.9%	979	88.0%	998	90.6%	927	92.7%	959	94.8%
Contract	96	9.3%	172	14.8%	134	12.0%	103	9.3%	72	7.2%	51	5.0%
Mixed	3	0.3%	3	0.3%	0	0.0%	1	0.1%	1	0.1%	2	0.2%
Age (in years)												
0 thru 18	11	1.1%	18	1.6%	17	1.5%	19	1.7%	17	1.7%	17	1.7%
19 thru 64	373	36.2%	417	35.9%	406	36.5%	374	33.9%	316	31.6%	348	34.4%
65 thru 74	297	28.9%	323	27.8%	299	26.9%	303	27.5%	298	29.8%	300	29.6%
75 thru 84	257	25.0%	291	25.1%	292	26.2%	298	27.0%	272	27.2%	244	24.1%
85 and over	91	8.8%	113	9.7%	99	8.9%	108	9.8%	97	9.7%	103	10.2%
Average	67		68		67		68		67		67	
Median	69		69		69		69		70		70	
Lives Alone***	364	35.4%	469	40.4%	439	39.4%	395	35.8%	361	36.1%	345	34.1%
SSI Status												
SSI	627	60.9%	684	59.0%	679	61.0%	647	58.7%	557	55.7%	569	56.2%
Non-SSI	402	39.1%	476	41.0%	434	39.0%	455	41.3%	423	42.3%	443	43.8%
Share of Cost												
Number of Individuals	24	2.3%	44	3.8%	36	3.2%	28	2.5%	27	2.7%	30	3.0%
Mean Share of Cost/Individual	\$ 538		\$ 556		\$ 456		\$ 509		\$ 632		\$ 406	
Median Share of Cost/Individual	\$ 646		\$ 641		\$ 51		\$ 610		\$ 671		\$ 20	
Ethnicity												
Chinese	444	43.1%	458	39.5%	403	36.2%	449	40.7%	429	42.9%	441	43.6%
Caucasian	179	17.4%	249	21.5%	227	20.4%	201	18.2%	166	16.6%	179	17.7%
African American	137	13.3%	193	16.6%	193	17.3%	147	13.3%	138	13.8%	142	14.0%
Latin American/Hispanic	104	10.1%	113	9.7%	106	9.5%	108	9.8%	84	8.4%	82	8.1%
Filipino	61	5.9%	54	4.7%	51	4.6%	60	5.4%	57	5.7%	38	3.8%
Korean	29	2.8%	11	0.9%	11	1.0%	18	1.6%	21	2.1%	12	1.2%
Vietnamese	6	0.6%	26	2.2%	36	3.2%	39	3.5%	30	3.0%	32	3.2%
Cambodian	3	0.3%	0	0.0%	0	0.0%	6	0.5%	3	0.3%	1	0.1%
Other/Unknown	66	6.4%	56	4.8%	86	7.7%	74	6.7%	72	7.2%	85	8.4%

*** New Cases include all cases that currently have eligible or interim status and also have an application data during the six month period that begins one month prior to the report period (e.g., December 1 - May 31 for the January - June report).

In Home Supportive Services Six-Month Update

New Cases***	Dec-15		Jun-16		Dec-16		Jun-17		Dec-17		Jun-18	
	#	%	#	%	#	%	#	%	#	%	#	%
Primary Language												
English	356	34.6%	470	40.5%	456	41.0%	379	34.4%	329	32.9%	358	35.4%
Cantonese	401	39.0%	384	33.1%	347	31.2%	397	36.0%	370	37.0%	385	38.0%
Russian	37	3.6%	48	4.1%	52	4.7%	49	4.4%	52	5.2%	40	4.0%
Spanish	80	7.8%	82	7.1%	81	7.3%	91	8.3%	66	6.6%	58	5.7%
Mandarin	36	3.5%	56	4.8%	43	3.9%	37	3.4%	42	4.2%	51	5.0%
Tagalog	51	5.0%	43	3.7%	40	3.6%	44	4.0%	48	4.8%	30	3.0%
Vietnamese	28	2.7%	26	2.2%	36	3.2%	38	3.4%	26	2.6%	27	2.7%
All Other	40	3.9%	51	4.4%	58	5.2%	67	6.1%	67	6.7%	63	6.2%
Zip Code/Neighborhood												
94102 Hayes Valley/Tenderloin/N. of Market	120	11.7%	149	12.8%	140	12.6%	133	12.1%	109	10.9%	93	9.2%
94103 South of Market	97	9.4%	115	9.9%	112	10.1%	104	9.4%	88	8.8%	76	7.5%
94107 Potrero Hill	39	3.8%	27	2.3%	16	1.4%	31	2.8%	26	2.6%	29	2.9%
94108 Chinatown	55	5.3%	47	4.1%	31	2.8%	38	3.4%	32	3.2%	36	3.6%
94109 Polk/Russian Hill	76	7.4%	98	8.4%	91	8.2%	80	7.3%	64	6.4%	66	6.5%
94110 Inner Mission/Bernal Heights	69	6.7%	62	5.3%	66	5.9%	68	6.2%	52	5.2%	55	5.4%
94112 Ingleside/Excelsior/Outer Mission	109	10.6%	110	9.5%	125	11.2%	108	9.8%	113	11.3%	119	11.8%
94115 Western Addition/Japantown	30	2.9%	52	4.5%	47	4.2%	54	4.9%	50	5.0%	42	4.2%
94116 Parkside	35	3.4%	29	2.5%	35	3.1%	47	4.3%	42	4.2%	45	4.4%
94118 Inner Richmond	0	0.0%	29	2.5%	30	2.7%	31	2.8%	30	3.0%	32	3.2%
94121 Outer Richmond	24	2.3%	51	4.4%	32	2.9%	49	4.4%	40	4.0%	46	4.5%
94122 Sunset	27	2.6%	54	4.7%	55	4.9%	36	3.3%	47	4.7%	51	5.0%
94124 Bayview/Hunters Point	37	3.6%	91	7.8%	92	8.3%	86	7.8%	82	8.2%	90	8.9%
94132 Lake Merced/Stonestown	80	7.8%	14	1.2%	23	2.1%	27	2.5%	33	3.3%	27	2.7%
94133 North Beach/Chinatown	22	2.1%	74	6.4%	48	4.3%	53	4.8%	49	4.9%	48	4.7%
94134 Visitation Valley/Sunnydale	53	5.2%	84	7.2%	84	7.5%	68	6.2%	73	7.3%	77	7.6%
Others	88	8.6%	74	6.4%	86	7.7%	89	8.1%	70	7.0%	80	7.9%

*** New Cases include all cases that currently have eligible or interim status and also have an application data during the six month period that begins one month prior to the report period (e.g., December 1 - May 31 for the January - June report).

In Home Supportive Services Six-Month Update

Services for Active Caseload	Dec-15		Jun-16		Dec-16		Jun-17		Dec-17		Jun-18	
	% of Active Cases	Avg Hrs Authorized	% of Active Cases	Avg Hrs Authorized	% of Active Cases	Avg Hrs Authorized	% of Active Cases	Avg Hrs Authorized	% of Active Cases	Avg Hrs Authorized	% of Active Cases	Avg Hrs Authorized
Domestic Services (D&R)	99%	0.83	94%	0.86	94%	0.86	94%	0.86	94%	0.86	94%	0.85
Routine Laundry (D&R)	99%	1.63	95%	1.72	95%	1.73	95%	1.75	94%	1.75	94%	1.74
Grocery Shopping (D&R)	98%	0.64	89%	0.70	89%	0.70	89%	0.70	89%	0.70	89%	0.70
Errands & Other Shopping (D&R)	98%	0.65	94%	0.69	94%	0.70	94%	0.72	93%	0.73	93%	0.74
Meal Clean Up (D&R)	98%	2.07	88%	2.28	88%	2.29	88%	2.30	88%	2.30	88%	2.30
Preparation of Meals (D&R)	98%	4.78	88%	5.28	88%	5.33	88%	5.35	88%	5.36	88%	5.38
Accompaniment to Medical Appointment (D&R)	95%	0.88	90%	0.96	90%	0.99	90%	1.01	89%	1.03	86%	1.04
Bathing, Oral Hygiene, Grooming	89%	2.55	89%	2.56	89%	2.59	89%	2.61	89%	2.62	89%	2.67
Dressing	76%	1.65	77%	1.65	77%	1.66	78%	1.67	79%	1.67	80%	1.70
Prosthesis Assistance	77%	0.83	76%	0.83	77%	0.82	78%	0.82	77%	0.82	77%	0.81
Ambulation	70%	2.02	70%	2.04	70%	2.06	71%	2.08	73%	2.07	76%	2.05
Moving In/Out of Bed	59%	1.40	60%	1.40	61%	1.41	62%	1.42	63%	1.41	64%	1.42
Bowel & Bladder Care	54%	2.65	54%	2.67	55%	2.69	55%	2.72	57%	2.72	58%	2.81
Repositioning/Rubbing	52%	1.81	52%	1.82	54%	1.82	54%	1.83	54%	1.86	55%	1.87
Feeding	29%	2.79	28%	2.83	28%	2.82	28%	2.85	28%	2.87	28%	2.92
Routine Bed Baths	9%	1.71	9%	1.71	9%	1.70	9%	1.72	8%	1.75	8%	1.88
Paramedical Services	7%	3.72	6%	3.88	7%	3.92	7%	3.79	7%	3.89	7%	4.10
Respiration	5%	1.24	4%	1.22	4%	1.16	4%	1.17	5%	1.17	5%	1.18
Protective Supervision	2%	36.03	2%	36.64	2%	36.63	2%	36.68	2%	36.78	2%	36.66
Menstrual Care	2%	0.66	1%	0.64	2%	0.64	2%	0.63	2%	0.62	2%	0.60
Accompaniment to Alternative Resources (D&R)	1%	2.25	1%	2.36	1%	2.42	1%	2.30	1%	2.38	1%	2.39
Heavy Cleaning	0%	3.99	0%	16.25	0%	4.40	0%	14.61	0%	0.00	0%	0.00
Total Weekly Authorized Hours	491,863		494,288		501,256		507,353		513,151		519,629	
Average Weekly Hours per Recipient	22.1		22.2		22.4		22.6		22.8		23.1	
Total Weekly Auth Domestic & Related Hours	250,973		251,125		254,158		256,461		257,797		257,734	

D&R = Domestic & Related services

Average hours = Weekly hours authorized for service

In Home Supportive Services Six-Month Update

Independent Providers	Dec-15		Jun-16		Dec-16		Jun-17		Dec-17		Jun-18	
	#	%	#	%	#	%	#	%	#	%	#	%
Total Providers with an Active Consumer	19,359		19,739		20,050		20,207		20,608		19,601	
Change from previous six months	(196)	-1.0%	380	1.9%	311	1.6%	157	0.8%	401	1.9%	(1,007)	-5.1%
Change from previous year	(22)	-0.1%	184	0.9%	691	3.4%	468	2.3%	558	2.7%	(606)	-3.1%
Newly Enrolled Providers	1,849		1,579		1,546		1,413		1,281		1,215	
Providers with at least one relative consumer	12,019	62.1%	12,182	61.7%	12,364	61.7%	12,440	61.6%	12,615	61.2%	11,984	61.1%
Providers serving more than one consumer	3,388	17.5%	3,419	17.3%	3,415	17.0%	3,434	17.0%	3,471	16.8%	3,163	16.1%
Relationship to Consumer (providers may have more than one consumer)												
Relative - Spouse	518	2.7%	542	2.7%	556	2.8%	549	2.7%	565	2.7%	520	2.7%
Relative - Parent	890	4.6%	892	4.5%	909	4.5%	908	4.5%	938	4.6%	908	4.6%
Relative - Child	7,452	38.5%	7,581	38.4%	7,713	38.5%	7,775	38.5%	7,932	38.5%	7,540	38.5%
Relative - Other	3,445	17.8%	3,430	17.4%	3,458	17.2%	3,478	17.2%	3,457	16.8%	3,273	16.7%
Non-Relative - Friend	1,295	6.7%	1,314	6.7%	1,355	6.8%	1,327	6.6%	1,302	6.3%	1,231	6.3%
Non-Relative - Neighbor	36	0.2%	43	0.2%	40	0.2%	46	0.2%	45	0.2%	43	0.2%
Non-Relative - Landlord	0	0.0%	1	0.0%	1	0.0%	1	0.0%	1	0.0%	0	0.0%
Non-Relative - Housemate	31	0.2%	32	0.2%	28	0.1%	29	0.1%	27	0.1%	26	0.1%
Non-Relative - Live-in Provider	17	0.1%	14	0.1%	14	0.1%	16	0.1%	15	0.1%	15	0.1%
Non-Relative - Home Health Agency	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Non-Relative - Other Business	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Non-Relative - Other	6,921	35.8%	7,118	36.1%	7,190	35.9%	7,297	36.1%	7,547	36.6%	7,147	36.5%
Ethnicity (providers with more than one consumer may have list more than one ethnicity)												
Chinese	6,070	31%	5,844	30%	5,783	29%	5,650	28%	5,493	27%	5,253	27%
Caucasian	2,838	15%	2,761	14%	2,680	13%	2,642	13%	2,605	13%	2,498	13%
African American	1,090	6%	1,090	6%	1,082	5%	1,068	5%	1,061	5%	1,003	5%
Latino	1,061	5%	1,077	5%	1,067	5%	1,036	5%	998	5%	949	5%
Filipino	639	3%	635	3%	602	3%	578	3%	542	3%	500	3%
Vietnamese	286	1%	110	1%	109	1%	112	1%	111	1%	108	1%
Korean	110	1%	280	1%	279	1%	275	1%	273	1%	264	1%
Cambodian	20	0%	16	0%	18	0%	18	0%	16	0%	16	0%
Other/Unknown	7,245	37%	7,926	40%	8,430	42%	8,828	44%	9,509	46%	9,010	46%