

In Home Supportive Services

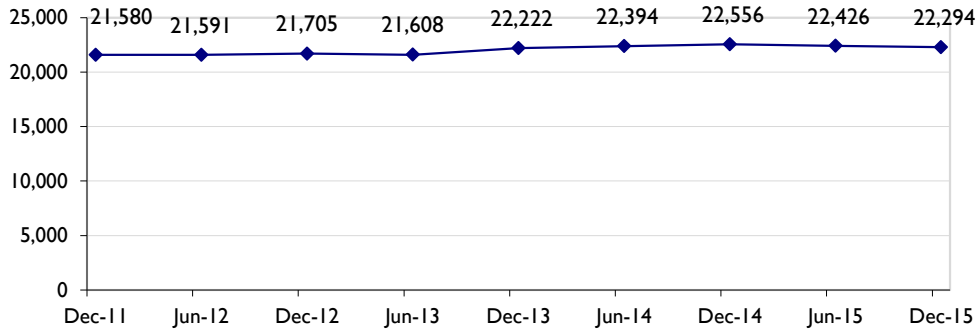
Six-Month Update

July – December 2015

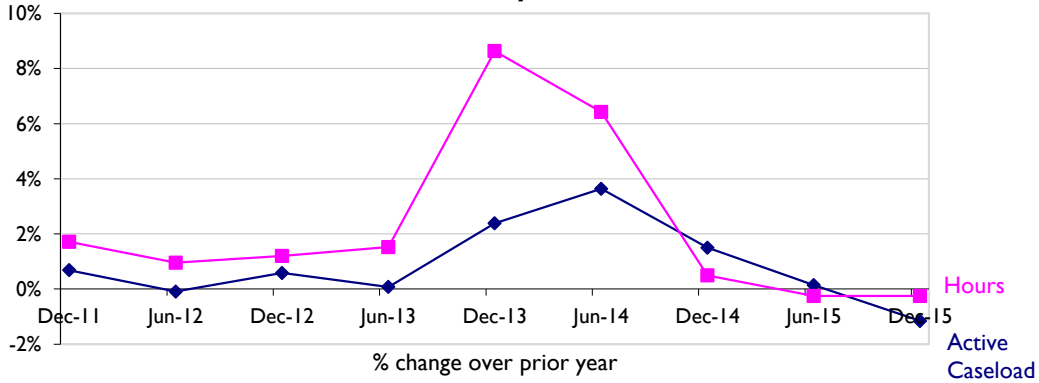
Produced by the San Francisco Human Services Agency Planning Unit

In Home Supportive Services Six-Month Update

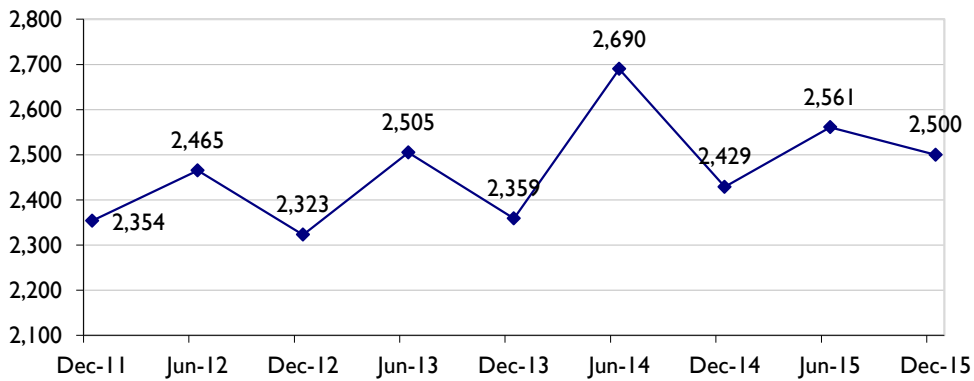
Active Caseload Decreased Slightly



Change in Active Caseload & Total Hours Over Prior Year: As Growth in Active Caseload Has Slowed, Growth in Total Weekly Hours Has Also Slowed

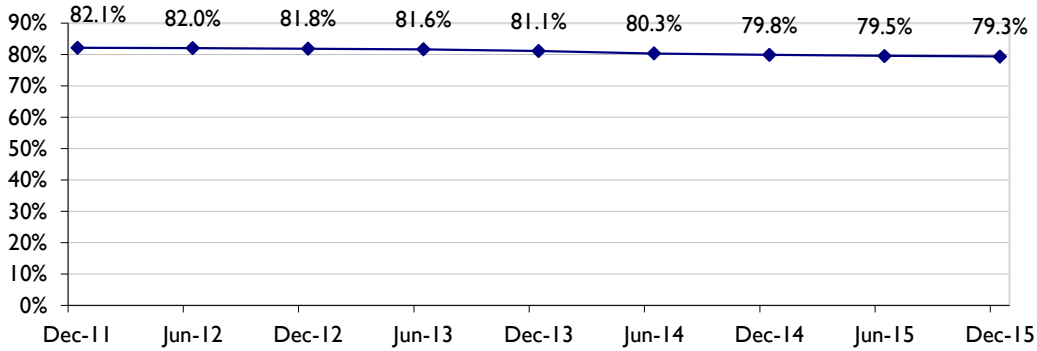


Number of New Applications in Six Month Period Remains Steady

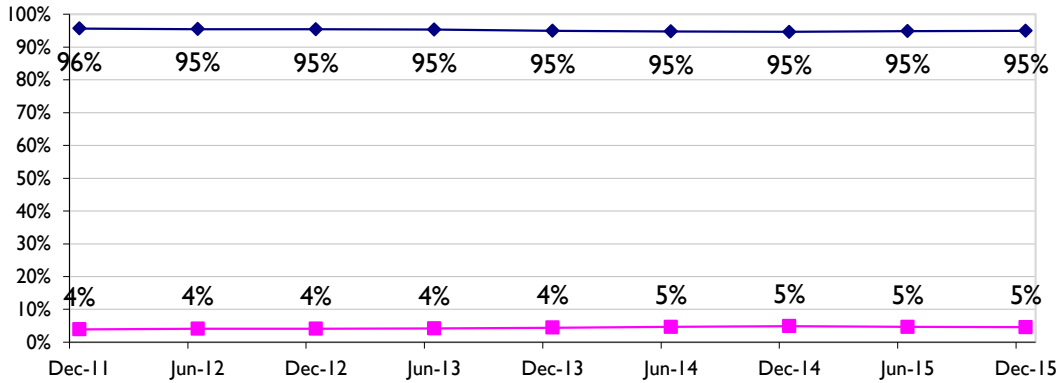


In Home Supportive Services Six-Month Update

Percent of Active Caseload on SSI Continues to Decrease Very Slightly



IP Mode and Contract Mode Remain Steady

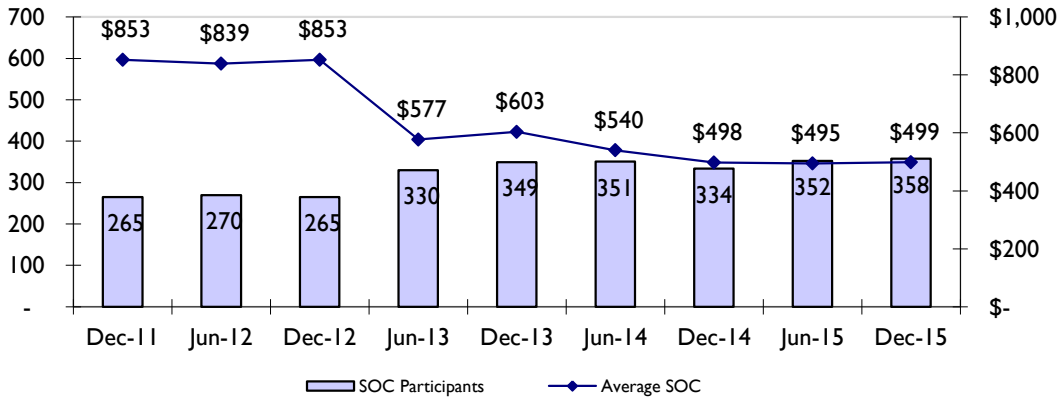


Mixed mode percentage not shown because percentage is so small.

— Independent Provider

— Contract

Number of Share of Cost Participants and Average Monthly Share of Cost Relatively Stable in Recent Periods

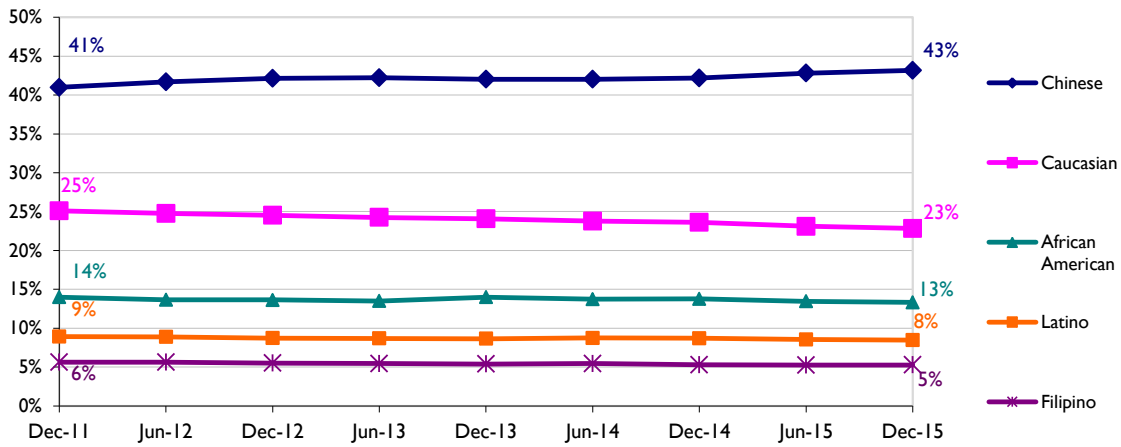


█ SOC Participants

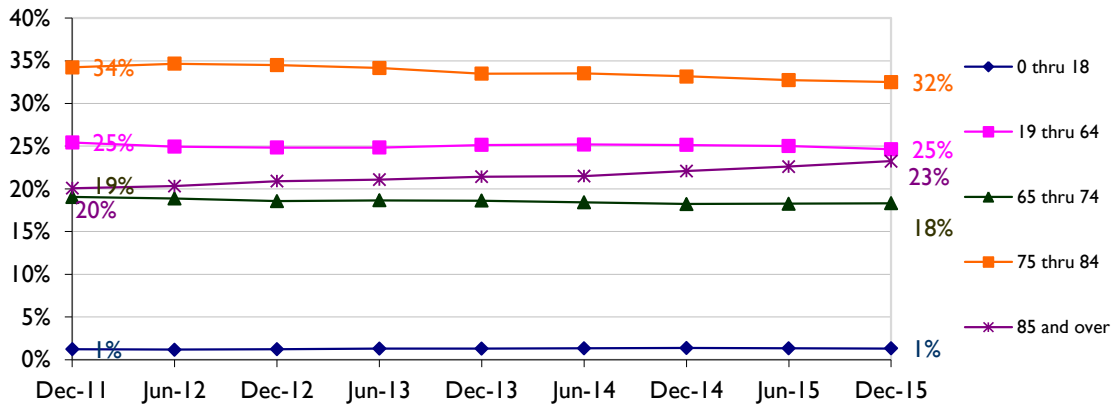
— Average SOC

In Home Supportive Services Six-Month Update

Caseload Ethnicity Profile Remains Fairly Stable Compared to Prior Six Month Periods

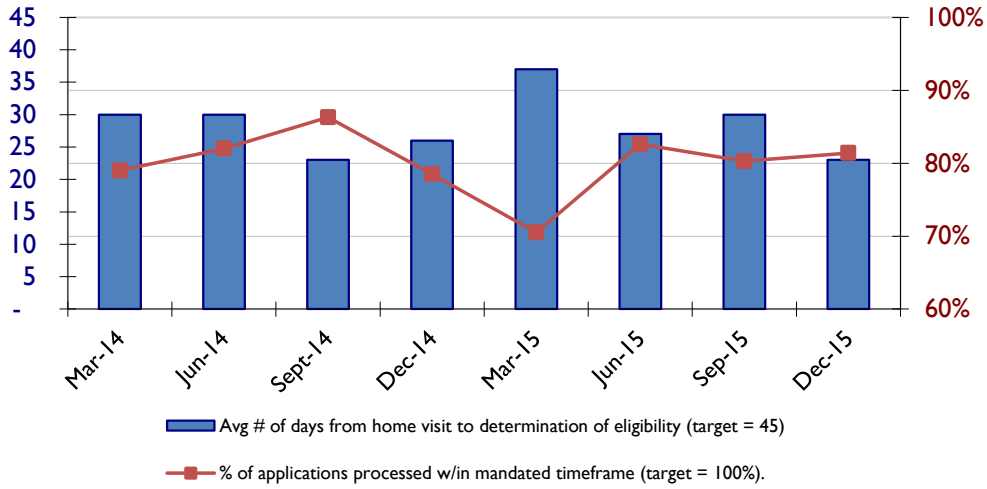


Age Distribution Remains Mostly Stable: Age 85+ Caseload Increasing Since December 2009

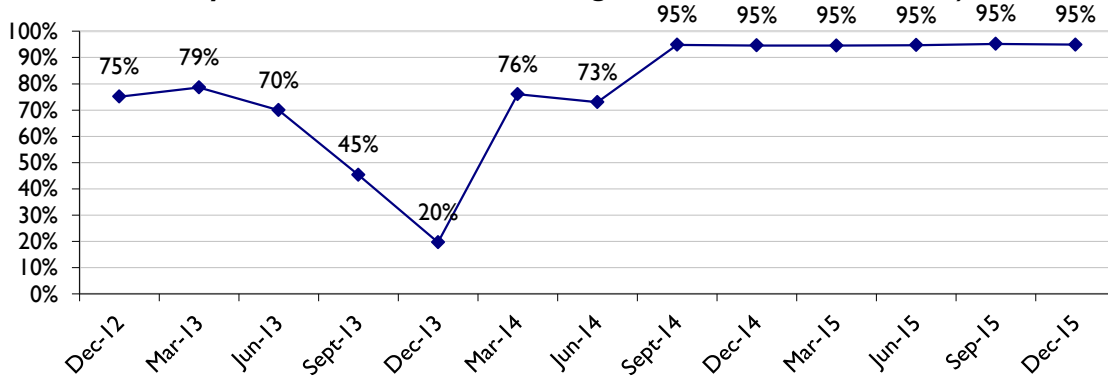


In Home Supportive Services Six-Month Update

Application Processing Performance is Strong

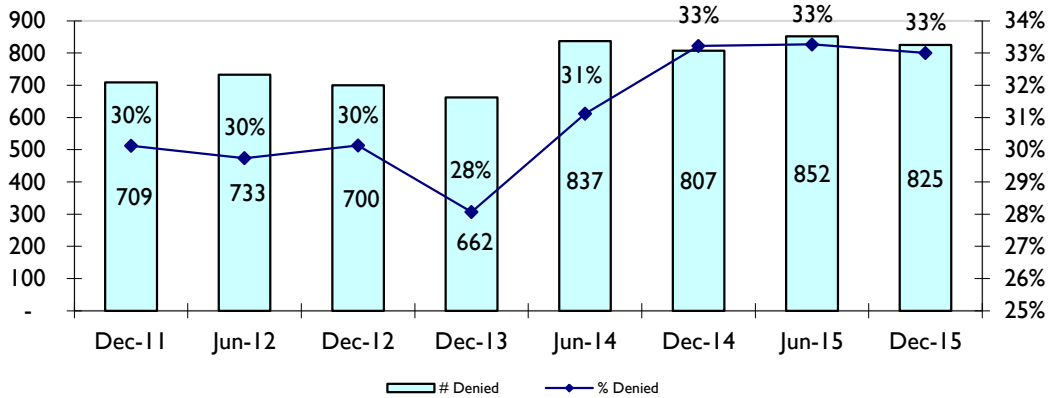


Percentage of Assessments Completed On Time Has Returned to High Performance Level After Dramatic Drop in December 2013 (Drop Caused by CMIPS II Conversion and Large Number of Staff Vacancies)

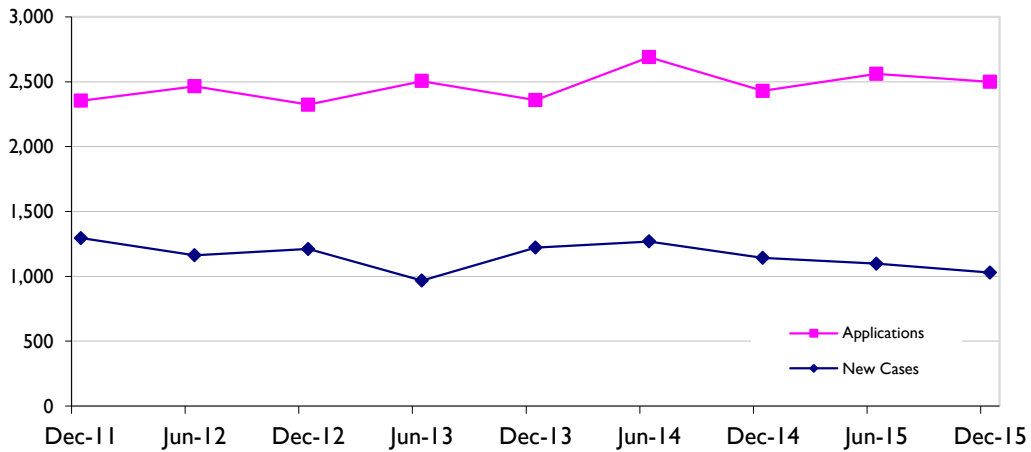


In Home Supportive Services Six-Month Update

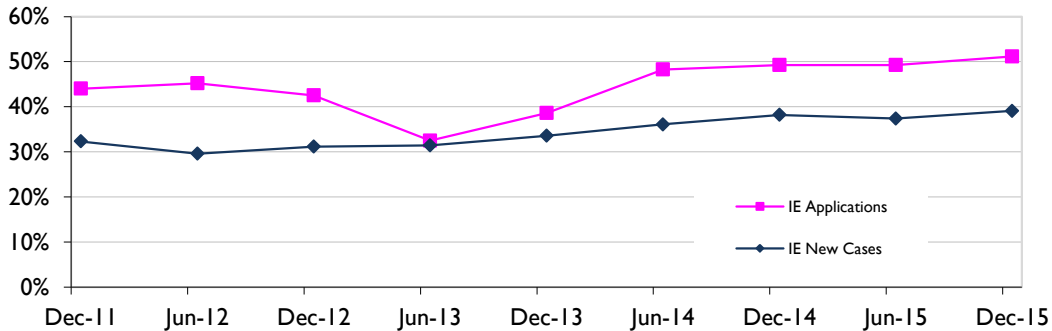
Percentage of Applicants Denied Relatively Consistent
 (Chart excludes June 2013 figures due to data reliability concerns)



Number of New Applications and New Cases Relatively Steady



% of Applications and New Cases that were Income Eligible Similar to Prior Periods



Income Eligible Applicants are those who do not receive SSI.

In Home Supportive Services Six-Month Update

Active Caseload*	Dec-15		Jun-15		Dec-14		Jun-14		Dec-13		Jun-13	
	#	%	#	%	#	%	#	%	#	%	#	%
Active Cases	22,294		22,426		22,556		22,394		22,222		21,608	
Change from Previous 6 Months	-132	-0.6%	-130	-0.6%	162	0.7%	172	0.8%	614	2.8%	-97	-0.4%
Change from Previous Year	(262)	-1.2%	32	0.1%	334	1.5%	786	3.6%	517	2.4%	17	0.1%
Change from 2 Years	72	0.3%	818	3.8%	851	3.9%	803	3.7%	642	3.0%	(3)	0.0%
Change from 3 Years	589	2.7%	835	3.9%	976	4.5%	783	3.6%	788	3.7%	342	1.6%
Gender												
Male	8,524	38.2%	8,579	38.3%	8,684	38.5%	8,542	38.1%	8,464	38.1%	8,182	37.9%
Female	13,770	61.8%	13,847	61.7%	13,872	61.5%	13,852	61.9%	13,758	61.9%	13,426	62.1%
Delivery Mode												
Independent Provider	21,171	95.0%	21,276	94.9%	21,344	94.6%	21,224	94.8%	21,107	95.0%	20,602	95.3%
Contract	1,012	4.5%	1,043	4.7%	1,095	4.9%	1,039	4.6%	983	4.4%	907	4.2%
Mixed	111	0.5%	107	0.5%	117	0.5%	108	0.5%	108	0.5%	99	0.5%
Age (in years)												
0 thru 18	294	1.3%	303	1.4%	307	1.4%	300	1.3%	292	1.3%	279	1.3%
19 thru 64	5,491	24.6%	5,611	25.0%	5,672	25.1%	5,643	25.2%	5,588	25.1%	5,365	24.8%
65 thru 74	4,084	18.3%	4,096	18.3%	4,111	18.2%	4,128	18.4%	4,139	18.6%	4,033	18.7%
75 thru 84	7,244	32.5%	7,344	32.7%	7,481	33.2%	7,506	33.5%	7,440	33.5%	7,378	34.1%
85 and over	5,181	23.2%	5,072	22.6%	4,985	22.1%	4,817	21.5%	4,763	21.4%	4,553	21.1%
Average	73		73		72		72		73		73	
Median	77		77		77		77		77		77	
Lives Alone	8,868	39.8%	8,915	39.8%	8,978	39.8%	8,940	39.9%	8,836	39.8%	8,483	39.3%
SSI Status												
SSI	17,681	79.3%	17,833	79.5%	18,006	79.8%	17,977	80.3%	18,011	81.1%	17,641	81.6%
Non-SSI	4,613	20.7%	4,593	20.5%	4,550	20.2%	4,417	19.7%	4,211	18.9%	3,967	18.4%
Share of Cost												
Number of Individuals	358	1.6%	352	1.6%	334	1.5%	351	1.6%	349	1.6%	330	1.5%
Mean Share of Cost/Individual	\$ 498.97		\$ 495.01		\$ 497.80		\$ 540.25		\$ 603.36		\$ 577.49	
Median Share of Cost/Individual	\$ 628.00		\$ 621.00		\$ 621.00		\$ 642.00		\$ 649.00		\$ 650.00	

*Active Caseload is based on a snapshot of the IHSS caseload at the end of the final month of the six-month period.

In Home Supportive Services Six-Month Update

Active Caseload	Dec-15		Jun-15		Dec-14		Jun-14		Dec-13		Jun-13	
	#	%	#	%	#	%	#	%	#	%	#	%
Ethnicity												
Chinese	9,626	43.2%	9,603	42.8%	9,512	42.2%	9,410	42.0%	9,341	42.0%	9,123	42.2%
Caucasian	5,093	22.8%	5,183	23.1%	5,325	23.6%	5,324	23.8%	5,349	24.1%	5,240	24.3%
African American	2,966	13.3%	3,020	13.5%	3,109	13.8%	3,077	13.7%	3,108	14.0%	2,916	13.5%
Latino	1,891	8.5%	1,920	8.6%	1,966	8.7%	1,959	8.7%	1,921	8.6%	1,876	8.7%
Filipino	1,175	5.3%	1,181	5.3%	1,191	5.3%	1,220	5.4%	1,198	5.4%	1,175	5.4%
Vietnamese	462	2.1%	464	2.1%	453	2.0%	438	2.0%	435	2.0%	414	1.9%
Korean	261	1.2%	266	1.2%	271	1.2%	270	1.2%	255	1.1%	254	1.2%
Cambodian	53	0.2%	52	0.2%	48	0.2%	48	0.2%	47	0.2%	44	0.2%
Other/Unknown	767	3.4%	737	3.3%	681	3.0%	648	2.9%	568	2.6%	566	2.6%
Primary Language												
English	6,289	28.2%	6,379	28.4%	6,496	28.8%	6,413	28.6%	6,351	28.6%	5,998	27.8%
Cantonese	8,486	38.1%	8,445	37.7%	8,347	37.0%	8,227	36.7%	8,117	36.5%	7,873	36.4%
Russian	2,960	13.3%	3,006	13.4%	3,084	13.7%	3,119	13.9%	3,157	14.2%	3,174	14.7%
Spanish	1,492	6.7%	1,520	6.8%	1,551	6.9%	1,547	6.9%	1,526	6.9%	1,500	6.9%
Mandarin	820	3.7%	835	3.7%	839	3.7%	825	3.7%	828	3.7%	791	3.7%
Tagalog	919	4.1%	923	4.1%	931	4.1%	962	4.3%	946	4.3%	927	4.3%
Vietnamese	428	1.9%	419	1.9%	409	1.8%	405	1.8%	402	1.8%	382	1.8%
All Other	900	4.0%	899	4.0%	899	4.0%	896	4.0%	895	4.0%	937	4.3%
Zip Code/Neighborhood												
94102 Hayes Valley/Tenderloin/N. of Market	2,279	10.2%	2,297	10.2%	2,284	10.1%	2,213	9.9%	2,220	10.0%	2,083	9.6%
94103 South of Market	1,839	8.2%	1,865	8.3%	1,910	8.5%	1,924	8.6%	1,870	8.4%	1,820	8.4%
94107 Potrero Hill	698	3.1%	692	3.1%	702	3.1%	699	3.1%	711	3.2%	693	3.2%
94108 Chinatown	901	4.0%	882	3.9%	889	3.9%	877	3.9%	883	4.0%	866	4.0%
94109 Polk/Russian Hill	1,688	7.6%	1,687	7.5%	1,697	7.5%	1,669	7.5%	1,693	7.6%	1,639	7.6%
94110 Inner Mission/Bernal Heights	1,314	5.9%	1,322	5.9%	1,356	6.0%	1,342	6.0%	1,347	6.1%	1,301	6.0%
94112 Ingleside/Excelsior/Outer Mission	1,867	8.4%	1,855	8.3%	1,837	8.1%	1,831	8.2%	1,783	8.0%	1,736	8.0%
94115 Western Addition/Japantown	1,551	7.0%	1,596	7.1%	1,609	7.1%	1,603	7.2%	1,595	7.2%	1,556	7.2%
94116 Parkside	819	3.7%	834	3.7%	857	3.8%	850	3.8%	853	3.8%	843	3.9%
94118 Inner Richmond	693	3.1%	708	3.2%	703	3.1%	715	3.2%	718	3.2%	696	3.2%
94121 Outer Richmond	1,042	4.7%	1,076	4.8%	1,098	4.9%	1,101	4.9%	1,089	4.9%	1,072	5.0%
94122 Sunset	977	4.4%	995	4.4%	999	4.4%	991	4.4%	986	4.4%	980	4.5%
94124 Bayview/Hunters Point	1,523	6.8%	1,507	6.7%	1,512	6.7%	1,483	6.6%	1,442	6.5%	1,362	6.3%
94132 Lake Merced/Stonestown	573	2.6%	578	2.6%	583	2.6%	584	2.6%	568	2.6%	547	2.5%
94133 North Beach/Chinatown	1,570	7.0%	1,588	7.1%	1,578	7.0%	1,593	7.1%	1,574	7.1%	1,553	7.2%
94134 Visitacion Valley/Sunnydale	1,449	6.5%	1,426	6.4%	1,438	6.4%	1,416	6.3%	1,403	6.3%	1,377	6.4%
Others	1,511	6.8%	1,518	6.8%	1,504	6.7%	1,503	6.7%	1,487	6.7%	1,484	6.9%

In Home Supportive Services Six-Month Update

New Applications**	Dec-15		Jun-15		Dec-14		Jun-14		Dec-13		Jun-13	
	#	%	#	%	#	%	#	%	#	%	#	%
Total New Applications	2,500		2,561		2,429		2,690		2,359		2,505	
Change from previous six months	-61	-2.4%	132	5.4%	-261	-9.7%	331	14.0%	-146	-5.8%	182	7.8%
Change from previous year	71	2.9%	-129	-4.8%	70	3.0%	185	7.4%	36	1.5%	40	1.6%
Application Status												
Record	693	27.7%	616	24.1%	549	22.6%	602	22.4%	560	23.7%	1,322	52.8%
Eligible	858	34.3%	950	37.1%	953	39.2%	1,118	41.6%	1,036	43.9%	806	32.2%
Interim	0	0.0%	0	0.0%	-	0.0%	-	0.0%	-	0.0%	-	0.0%
Leave	12	0.5%	12	0.5%	15	0.6%	9	0.3%	11	0.5%	8	0.3%
Terminated	112	4.5%	131	5.1%	105	4.3%	124	4.6%	90	3.8%	69	2.8%
Denied (reasons below):	825	33.0%	852	33.3%	807	33.2%	837	31.1%	662	28.1%	300	12.0%
Recipient request	262	31.8%	294	34.5%	323	40.0%	326	38.9%	257	38.8%		
No assessed need	181	21.9%	105	12.3%	124	15.4%	102	12.2%	104	15.7%		
Residence	77	9.3%	55	6.5%	76	9.4%	67	8.0%	69	10.4%		
Health care certification missing	70	8.5%	48	5.6%	85	10.5%	94	11.2%	68	10.3%		
Other missing documentation	186	22.5%	123	14.4%	155	19.2%	189	22.6%	134	20.2%		
Alternative Resources, Voluntary Services, Refused Services	26	3.2%	31	3.6%	24	3.0%	33	3.9%	7	1.1%		
Residency status	4	0.5%	0	0.0%	4	0.5%	4	0.5%	2	0.3%		
SSI/P Personal and Real Property	0	0.0%	2	0.2%	3	0.4%	1	0.1%	-	0.0%		
Other	19	2.3%	17	2.0%	13	1.6%	21	2.5%	19	2.9%		
SSI Status**												
SSI	1,221	48.8%	1,300	50.8%	1,316	54.2%	1,391	51.7%	1,291	54.7%	1,641	65.5%
Non-SSI	1,279	51.2%	1,261	49.2%	1,196	49.2%	1,299	48.3%	910	38.6%	814	32.5%
Unknown	-	0.0%	-	0.0%	-	0.0%	-	0.0%	158	6.7%	50	2.0%
Zip Code/Neighborhood												
94102 Hayes Valley/Tenderloin/N. of Market	324	13.0%	334	13.0%	311	12.8%	344	12.8%	351	14.9%	396	15.8%
94103 South of Market	256	10.2%	249	9.7%	242	10.0%	274	10.2%	237	10.0%	257	10.3%
94107 Potrero Hill	71	2.8%	62	2.4%	63	2.6%	66	2.5%	64	2.7%	53	2.1%
94108 Chinatown	93	3.7%	78	3.0%	65	2.7%	64	2.4%	66	2.8%	63	2.5%
94109 Polk/Russian Hill	219	8.8%	208	8.1%	186	7.7%	194	7.2%	213	9.0%	211	8.4%
94110 Inner Mission/Bernal Heights	195	7.8%	171	6.7%	164	6.8%	176	6.5%	158	6.7%	193	7.7%
94112 Ingleside/Excelsior/Outer Mission	240	9.6%	278	10.9%	242	10.0%	263	9.8%	222	9.4%	253	10.1%
94115 Western Addition/Japantown	113	4.5%	95	3.7%	120	4.9%	131	4.9%	109	4.6%	99	4.0%
94116 Parkside	78	3.1%	89	3.5%	79	3.3%	90	3.3%	83	3.5%	82	3.3%
94117 Haight-Ashbury	0	0.0%	0	0.0%	0	0.0%	0	0.0%	41	1.7%	52	2.1%
94118 Inner Richmond	47	1.9%	58	2.3%	51	2.1%	53	2.0%	51	2.2%	54	2.2%
94121 Outer Richmond	55	2.2%	61	2.4%	92	3.8%	95	3.5%	67	2.8%	70	2.8%
94122 Sunset	81	3.2%	91	3.6%	116	4.8%	115	4.3%	92	3.9%	94	3.8%
94124 Bayview/Hunters Point	207	8.3%	234	9.1%	218	9.0%	229	8.5%	203	8.6%	186	7.4%
94132 Lake Merced/Stonestown	47	1.9%	44	1.7%	64	2.6%	69	2.6%	42	1.8%	56	2.2%
94133 North Beach/Chinatown	99	4.0%	130	5.1%	124	5.1%	128	4.8%	105	4.5%	118	4.7%
94134 Visitacion Valley/Sunnydale	181	7.2%	159	6.2%	169	7.0%	178	6.6%	126	5.3%	154	6.1%
Others	194	7.8%	220	8.6%	206	8.5%	221	8.2%	129	5.5%	114	4.6%

New denial codes and categories due to CMIPS II conversion

** New Applications include all applications with an application date during the six-month period (e.g., January 1 - June 30). SSI Status analysis added from March 2006 forward.

In Home Supportive Services Six-Month Update

New Cases***	Dec-15		Jun-15		Dec-14		Jun-14		Dec-13		Jun-13	
	#	%	#	%	#	%	#	%	#	%	#	%
Total New Cases	1,029		1,097		1,141		1,269		1,221		968	
Gender												
Male	474	46.1%	501	45.7%	563	49.3%	593	46.7%	577	47.3%	465	48.0%
Female	555	53.9%	596	54.3%	578	50.7%	676	53.3%	644	52.7%	503	52.0%
Delivery mode												
Independent Provider	930	90.4%	994	90.6%	1,003	87.9%	1,128	88.9%	1,089	89.2%	862	89.0%
Contract	96	9.3%	101	9.2%	137	12.0%	139	11.0%	131	10.7%	103	10.6%
Mixed	3	0.3%	2	0.2%	1	0.1%	1	0.1%	1	0.1%	3	0.3%
Age (in years)												
0 thru 18	11	1.1%	13	1.2%	21	1.8%	25	2.0%	22	1.8%	13	1.3%
19 thru 64	373	36.2%	363	33.1%	446	39.1%	505	39.8%	460	37.7%	376	38.8%
65 thru 74	297	28.9%	238	21.7%	301	26.4%	283	22.3%	308	25.2%	242	25.0%
75 thru 84	257	25.0%	246	22.4%	284	24.9%	335	26.4%	317	26.0%	259	26.8%
85 and over	91	8.8%	91	8.3%	89	7.8%	121	9.5%	114	9.3%	78	8.1%
Average	67		67		66		66		67		67	
Median	69		69		68		68		69		69	
Lives Alone***	364	35.4%	415	37.8%	445	39.0%	511	40.3%	522	42.8%	430	44.4%
SSI Status												
SSI	627	60.9%	687	62.6%	705	61.8%	811	63.9%	811	66.4%	664	68.6%
Non-SSI	402	39.1%	410	37.4%	436	38.2%	458	36.1%	410	33.6%	304	31.4%
Share of Cost												
Number of Individuals	24	2.3%	23	2.1%	27	2.4%	33	2.6%	42	3.4%	30	3.1%
Mean Share of Cost/Individual	\$ 538		\$ 294		\$ 352		\$ 502		\$ 698		\$ 441	
Median Share of Cost/Individual	\$ 646		\$ 20		\$ 50		\$ 612		\$ 678		\$ 542	
Ethnicity												
Chinese	444	43.1%	475	43.3%	424	37.2%	466	36.7%	430	35.2%	364	37.6%
Caucasian	179	17.4%	167	15.2%	226	19.8%	233	18.4%	244	20.0%	179	18.5%
African American	137	13.3%	179	16.3%	180	15.8%	221	17.4%	217	17.8%	157	16.2%
Latin American/Hispanic	104	10.1%	99	9.0%	112	9.8%	114	9.0%	116	9.5%	80	8.3%
Filipino	61	5.9%	50	4.6%	61	5.3%	86	6.8%	82	6.7%	59	6.1%
Korean	29	2.8%	21	1.9%	35	3.1%	22	1.7%	31	2.5%	11	1.1%
Vietnamese	6	0.6%	11	1.0%	17	1.5%	25	2.0%	15	1.2%	6	0.6%
Cambodian	3	0.3%	6	0.5%	3	0.3%	1	0.1%	4	0.3%	2	0.2%
Other/Unknown	66	6.4%	89	8.1%	83	7.3%	101	8.0%	82	6.7%	110	11.4%

*** New Cases include all cases that currently have eligible or interim status and also have an application data during the six month period that begins one month prior to the report period (e.g., December 1 - May 31 for the January - June report).

In Home Supportive Services Six-Month Update

New Cases***	Dec-15		Jun-15		Dec-14		Jun-14		Dec-13		Jun-13	
	#	%	#	%	#	%	#	%	#	%	#	%
Primary Language												
English	356	34.6%	415	37.8%	471	41.3%	525	41.4%	503	41.2%	369	38.1%
Cantonese	401	39.0%	432	39.4%	385	33.7%	430	33.9%	382	31.3%	333	34.4%
Russian	37	3.6%	26	2.4%	40	3.5%	39	3.1%	35	2.9%	23	2.4%
Spanish	80	7.8%	75	6.8%	89	7.8%	86	6.8%	95	7.8%	60	6.2%
Mandarin	36	3.5%	34	3.1%	36	3.2%	40	3.2%	46	3.8%	31	3.2%
Tagalog	51	5.0%	43	3.9%	42	3.7%	68	5.4%	74	6.1%	48	5.0%
Vietnamese	28	2.7%	22	2.0%	33	2.9%	20	1.6%	30	2.5%	7	0.7%
All Other	40	3.9%	50	4.6%	45	3.9%	61	4.8%	56	4.6%	83	8.6%
Zip Code/Neighborhood												
94102 Hayes Valley/Tenderloin/N. of Market	120	11.7%	155	14.1%	151	13.2%	136	10.7%	200	16.4%	162	16.7%
94103 South of Market	97	9.4%	91	8.3%	105	9.2%	121	9.5%	113	9.3%	99	10.2%
94107 Potrero Hill	39	3.8%	21	1.9%	24	2.1%	36	2.8%	35	2.9%	26	2.7%
94108 Chinatown	55	5.3%	42	3.8%	38	3.3%	35	2.8%	42	3.4%	34	3.5%
94109 Polk/Russian Hill	76	7.4%	84	7.7%	97	8.5%	86	6.8%	102	8.4%	81	8.4%
94110 Inner Mission/Bernal Heights	69	6.7%	57	5.2%	83	7.3%	69	5.4%	73	6.0%	64	6.6%
94112 Ingleside/Excelsior/Outer Mission	109	10.6%	119	10.8%	114	10.0%	121	9.5%	104	8.5%	95	9.8%
94115 Western Addition/Japantown	30	2.9%	45	4.1%	49	4.3%	63	5.0%	61	5.0%	32	3.3%
94116 Parkside	35	3.4%	38	3.5%	51	4.5%	45	3.5%	40	3.3%	34	3.5%
94118 Inner Richmond	0	0.0%	0	0.0%	21	1.8%	28	2.2%	28	2.3%	24	2.5%
94121 Outer Richmond	24	2.3%	36	3.3%	48	4.2%	52	4.1%	39	3.2%	25	2.6%
94122 Sunset	27	2.6%	33	3.0%	60	5.3%	58	4.6%	54	4.4%	42	4.3%
94124 Bayview/Hunters Point	37	3.6%	47	4.3%	78	6.8%	109	8.6%	94	7.7%	60	6.2%
94132 Lake Merced/Stonestown	80	7.8%	84	7.7%	21	1.8%	31	2.4%	24	2.0%	19	2.0%
94133 North Beach/Chinatown	22	2.1%	16	1.5%	59	5.2%	81	6.4%	69	5.7%	58	6.0%
94134 Visitacion Valley/Sunnydale	53	5.2%	80	7.3%	80	7.0%	96	7.6%	74	6.1%	65	6.7%
Others	88	8.6%	66	6.0%	62	5.4%	102	8.0%	69	5.7%	48	5.0%

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In Home Supportive Services Six-Month Update

Services for Active Caseload	Dec-15		Jun-15		Dec-14		Jun-14		Dec-13		Jun-13	
	% of Active Cases	Avg Hrs Authorized (wkly)	% of Active Cases	Avg Hrs Authorized (wkly)	% of Active Cases	Avg Hrs Authorized (wkly)	% of Active Cases	Avg Hrs Authorized (wkly)	% of Active Cases	Avg Hrs Authorized (wkly)	% of Active Cases	Avg Hrs Authorized (wkly)
Domestic Services (D&R)	99%	0.83	98%	0.82	99%	0.82	99%	0.83	99%	0.8	99%	0.8
Routine Laundry (D&R)	99%	1.63	98%	1.62	99%	1.62	99%	1.61	99%	1.6	99%	1.6
Grocery Shopping (D&R)	98%	0.64	97%	0.64	98%	0.63	98%	0.64	99%	0.6	98%	0.6
Errands & Other Shopping (D&R)	98%	0.65	97%	0.64	98%	0.63	98%	0.63	98%	0.6	97%	0.6
Meal Clean Up (D&R)	98%	2.07	97%	2.06	98%	2.04	98%	2.03	98%	2.0	98%	2.0
Preparation of Meals (D&R)	98%	4.78	97%	4.74	98%	4.70	98%	4.67	98%	4.6	98%	4.6
Accompaniment to Medical Appointment (D&R)	95%	0.88	94%	0.88	95%	0.89	95%	0.88	95%	1.0	94%	0.9
Bathing, Oral Hygiene, Grooming	89%	2.55	88%	2.54	89%	2.53	88%	2.51	89%	2.5	88%	2.4
Dressing	76%	1.65	75%	1.65	75%	1.64	74%	1.62	75%	1.6	73%	1.6
Prosthesis Assistance	77%	0.83	75%	0.84	75%	0.84	74%	0.85	75%	0.9	73%	0.9
Ambulation	70%	2.02	68%	2.01	68%	1.99	67%	1.98	68%	2.0	66%	1.9
Moving In/Out of Bed	59%	1.40	57%	1.41	57%	1.41	56%	1.41	56%	1.4	54%	1.4
Bowel & Bladder Care	54%	2.65	52%	2.66	51%	2.66	51%	2.66	52%	2.6	49%	2.6
Repositioning/Rubbing	52%	1.81	50%	1.81	48%	1.82	47%	1.83	48%	1.9	47%	1.8
Feeding	29%	2.79	28%	2.78	27%	2.81	26%	2.82	27%	2.8	25%	2.8
Routine Bed Baths	9%	1.71	9%	1.73	9%	1.76	9%	1.76	10%	1.8	9%	1.7
Paramedical Services	7%	3.72	6%	3.72	6%	3.75	6%	3.86	6%	4.0	6%	3.8
Respiration	5%	1.24	4%	1.23	4%	1.24	4%	1.24	4%	1.2	4%	1.2
Protective Supervision	2%	36.03	2%	35.95	2%	36.23	2%	35.27	2%	36.3	2%	35.6
Menstrual Care	2%	0.66	2%	0.67	2%	0.67	2%	0.65	2%	0.6	2%	0.6
Accompaniment to Alternative Resources (D&R)	1%	2.25	1%	2.25	1%	2.29	1%	2.24	1%	2.3	1%	2.2
Heavy Cleaning	0%	3.99	0%	13.81	0%	0.00	0%	0.00	0%	14.0	0%	13.8
Total Weekly Authorized Hours	491,863		485,197		486,431		477,969		484,033		449,126	
Average Weekly Hours per Recipient	22.1		21.6		21.6		21.3		21.8		20.8	
Total Weekly Auth Domestic & Related Hours	250,973		248,455		250,540		248,015		248,042		234,665	

D&R = Domestic & Related services

In Home Supportive Services Six-Month Update

Independent Providers	Dec-15		Jun-15		Jan-15 [^]		Jun-14		Dec-13		Jun-13	
	#	%	#	%	#	%	#	%	#	%	#	%
Total Providers with an Active Consumer	19,359		19,555		19,381		21,613		19,937		18,593	
Change from previous six months	-196	-1.0%	174	0.9%	-2,232	-11.5%	1,676	7.8%	1,344	6.7%	219	1.2%
Change from previous year	-22	-0.1%	-2,058	-10.5%	-556	-2.9%	3,020	14.0%	1,563	7.8%	412	2.2%
Newly Enrolled Providers	1,849		2,077		1,565		1,781		1,589		2,007	
Providers with at least one relative consumer	12,019	62.1%	12,087	61.8%	11,954	61.7%	13,012	60.2%	12,251	61.4%	12,289	66.1%
Providers serving more than one consumer	3,388	17.5%	3,565	18.2%	3,472	17.9%	4,460	20.6%	3,862	19.4%	3,378	18.2%
Relationship to Consumer (providers may have more than one consumer)												
Relative - Spouse	518	2.7%	507	2.6%	490	2.5%	513	2.4%	506	2.5%	512	2.8%
Relative - Parent	890	4.6%	892	4.6%	870	4.5%	888	4.1%	828	4.2%	766	4.1%
Relative - Child	7,452	38.5%	7,466	38.2%	7,315	37.7%	7,817	36.2%	7,336	36.8%	7,010	37.7%
Relative - Other	3,445	17.8%	3,531	18.1%	3,566	18.4%	4,155	19.2%	3,920	19.7%	3,757	20.2%
Non-Relative - Friend	1,295	6.7%	1,362	7.0%	1,388	7.2%	1,809	8.4%	1,718	8.6%	1,577	8.5%
Non-Relative - Neighbor	36	0.2%	41	0.2%	45	0.2%	62	0.3%	53	0.3%	41	0.2%
Non-Relative - Landlord	0	0.0%	0	0.0%	0	0.0%	1	0.0%	1	0.0%	2	0.0%
Non-Relative - Housemate	31	0.2%	31	0.2%	27	0.1%	30	0.1%	34	0.2%	34	0.2%
Non-Relative - Live-in Provider	17	0.1%	15	0.1%	20	0.1%	23	0.1%	25	0.1%	28	0.2%
Non-Relative - Home Health Agency	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Non-Relative - Other Business	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
Non-Relative - Other	6,921	35.8%	7,015	35.9%	6,932	35.8%	7,988	37.0%	6,928	34.7%	6,045	32.5%
Ethnicity (providers with more than one consumer may have list more than one ethnicity)												
Chinese	6,070	31%	6,270	32%	6,467	33%	7,400	34%	7,284	37%	7,398	40%
Caucasian	2,838	15%	2,947	15%	3,022	16%	3,464	16%	3,399	17%	3,406	18%
African American	1,090	6%	1,144	6%	1,194	6%	1,433	7%	1,348	7%	1,222	7%
Latino	1,061	5%	1,114	6%	1,170	6%	1,403	6%	1,354	7%	1,398	8%
Filipino	639	3%	687	4%	706	4%	821	4%	803	4%	821	4%
Vietnamese	286	1%	302	2%	321	2%	349	2%	338	2%	346	2%
Korean	110	1%	119	1%	128	1%	152	1%	138	1%	141	1%
Cambodian	20	0%	18	0%	18	0%	18	0%	18	0%	19	0%
Other/Unknown	7,245	37%	6,954	36%	6,355	33%	6,572	30%	5,255	26%	3,842	21%

[^]January 2015 provider data used due to concerns with the December 2014 provider-consumer relationship data.