

## In-Home Supportive Services Quarterly Update

Active Caseload*	Jun-08		Mar-08		Dec-07		Sep-07		Jun-07	
	#	%	#	%	#	%	#	%	#	%
<b>Active Cases</b>	20,046		19,544		19,177		18,775		18,394	
Change from Previous Quarter	502	2.6%	367	1.9%	402	2.1%	381	2.1%	546	3.1%
Change from Previous Year	1,652	9.0%	1,696	9.5%	1,650	9.4%	1,747	10.3%	1,558	9.3%
Change from 2 Years	3,210	19.1%	2,886	17.3%	2,685	16.3%	2,511	15.4%	2,428	15.2%
Change from 3 Years	4,080	25.6%	3,958	25.6%	3,994	25.9%	3,592	23.7%	3,420	22.8%
<b>Gender</b>										
Male	7,440	37.1%	7,196	36.8%	7,009	36.5%	6,827	36.4%	6,664	36.2%
Female	12,606	62.9%	12,348	63.2%	12,168	63.5%	11,948	63.6%	11,730	63.8%
<b>Delivery Mode</b>										
Independent Provider	18,866	94.1%	18,412	94.2%	18,077	94.3%	17,664	94.1%	17,314	94.1%
Contract	1,031	5.1%	993	5.1%	978	5.1%	990	5.3%	966	5.3%
Mixed	149	0.7%	139	0.7%	122	0.6%	121	0.6%	114	0.6%
<b>Age (in years)</b>										
0 thru 18	265	1.3%	255	1.3%	240	1.3%	239	1.3%	229	1.2%
19 thru 64	5,106	25.5%	4,961	25.4%	4,787	25.0%	4,725	25.2%	4,559	24.8%
65 thru 74	4,306	21.5%	4,210	21.5%	4,163	21.7%	4,184	22.3%	4,023	21.9%
75 thru 84	6,983	34.8%	6,783	34.7%	6,710	35.0%	6,590	35.1%	6,463	35.1%
85 and over	3,386	16.9%	3,335	17.1%	3,277	17.1%	3,037	16.2%	3,120	17.0%
Average	72		72		72		72		72	
Median	76		77		76		76		76	
<b>Lives Alone*</b>	8,082	40.3%	7,836	40.1%	7,660	39.9%	7,514	40.0%	7,407	40.3%
<b>SSI Status</b>										
SSI	17,130	85.5%	16,754	85.7%	16,478	85.9%	16,200	86.3%	15,924	86.6%
Non-SSI	2,916	14.5%	2,790	14.3%	2,699	14.1%	2,575	13.7%	2,470	13.4%
<b>Share of Cost</b>										
Number of Individuals	430	2.1%	429	2.2%	399	2.1%	403	2.1%	390	2.1%
Mean Share of Cost/Individual	\$ 475.08		\$ 457.83		\$ 462		\$ 444		\$ 430	
Median Share of Cost/Individual	\$ 414.45		\$ 397.00							

\*Active Caseload is based on a snapshot of the IHSS caseload at the end of the final month of the quarter. Lives Alone analysis added for Sept 2006 report.

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Active Caseload	Jun-08		Mar-08		Dec-07		Sep-07		Jun-07	
	#	%	#	%	#	%	#	%	#	%
<b>Ethnicity</b>										
Chinese	7,735	38.6%	7,421	38.0%	7,305	38.1%	7,128	38.0%	6,903	37.5%
Caucasian	5,711	28.5%	5,688	29.1%	5,631	29.4%	5,559	29.6%	5,508	29.9%
African American	2,885	14.4%	2,845	14.6%	2,750	14.3%	2,676	14.3%	2,616	14.2%
Latino	1,768	8.8%	1,720	8.8%	1,686	8.8%	1,660	8.8%	1,675	9.1%
Filipino	1,022	5.1%	975	5.0%	933	4.9%	903	4.8%	875	4.8%
Vietnamese	311	1.6%	293	1.5%	290	1.5%	277	1.5%	271	1.5%
Korean	196	1.0%	195	1.0%	189	1.0%	178	0.9%	170	0.9%
Cambodian	39	0.2%	37	0.2%	33	0.2%	34	0.2%	34	0.2%
Other/Unknown	379	1.9%	370	1.9%	360	1.9%	360	1.9%	342	1.9%
<b>Primary Language</b>										
English	6,023	30.0%	5,940	30.4%	5,770	30.1%	5,633	30.0%	5,508	29.9%
Cantonese	6,555	32.7%	6,314	32.3%	6,223	32.5%	6,077	32.4%	5,858	31.8%
Russian	3,581	17.9%	3,606	18.5%	3,602	18.8%	3,598	19.2%	3,589	19.5%
Spanish	1,365	6.8%	1,315	6.7%	1,301	6.8%	1,288	6.9%	1,301	7.1%
Mandarin	621	3.1%	598	3.1%	583	3.0%	556	3.0%	553	3.0%
Tagalog	700	3.5%	639	3.3%	597	3.1%	561	3.0%	545	3.0%
Vietnamese	298	1.5%	279	1.4%	285	1.5%	276	1.5%	271	1.5%
All Other	903	4.5%	853	4.4%	816	4.3%	786	4.2%	769	4.2%
<b>Zip Code/Neighborhood</b>										
94102 Hayes Valley/Tenderloin/N. of Market	1,860	9.3%	1,777	9.1%	1,714	8.9%	1,660	8.8%	1,633	8.9%
94103 South of Market	1,588	7.9%	1,546	7.9%	1,511	7.9%	1,487	7.9%	1,482	8.1%
94107 Potrero Hill	703	3.5%	686	3.5%	686	3.6%	677	3.6%	670	3.6%
94108 Chinatown	843	4.2%	826	4.2%	815	4.2%	810	4.3%	790	4.3%
94109 Polk/Russian Hill	1,573	7.8%	1,523	7.8%	1,505	7.8%	1,510	8.0%	1,479	8.0%
94110 Inner Mission/Bernal Heights	1,267	6.3%	1,221	6.2%	1,214	6.3%	1,183	6.3%	1,183	6.4%
94112 Ingleside/Excelsior/Outer Mission	1,498	7.5%	1,435	7.3%	1,354	7.1%	1,310	7.0%	1,271	6.9%
94115 Western Addition/Japantown	1,605	8.0%	1,616	8.3%	1,583	8.3%	1,542	8.2%	1,522	8.3%
94116 Parkside	775	3.9%	748	3.8%	714	3.7%	694	3.7%	680	3.7%
94118 Inner Richmond	666	3.3%	660	3.4%	659	3.4%	640	3.4%	632	3.4%
94121 Outer Richmond	1,056	5.3%	1,043	5.3%	1,048	5.5%	1,052	5.6%	1,043	5.7%
94122 Sunset	978	4.9%	966	4.9%	957	5.0%	932	5.0%	913	5.0%
94124 Bayview/Hunters Point	1,117	5.6%	1,110	5.7%	1,076	5.6%	1,063	5.7%	1,015	5.5%
94132 Lake Merced/Stonestown	491	2.4%	500	2.6%	496	2.6%	486	2.6%	469	2.5%
94133 North Beach/Chinatown	1,510	7.5%	1,454	7.4%	1,451	7.6%	1,414	7.5%	1,372	7.5%
94134 Visitacion Valley/Sunnydale	1,094	5.5%	1,058	5.4%	1,035	5.4%	1,008	5.4%	969	5.3%
Others	1,422	7.1%	1,375	7.0%	1,359	7.1%	1,307	7.0%	1,271	6.9%
<b>Total</b>	<b>20,046</b>		<b>19,544</b>		<b>19,177</b>		<b>18,775</b>		<b>18,394</b>	

## In-Home Supportive Services Quarterly Update

New Applications**	Jun-08		Mar-08		Dec-07		Sep-07		Jun-07	
	#	%	#	%	#	%	#	%	#	%
<b>Total New Applications</b>	1,286		1,252		1,142		1,173		1,163	
Change from previous quarter	34	2.7%	110	9.6%	-31	-2.6%	10	0.9%	51	4.6%
Change from previous year	123	10.6%	140	12.6%	167	17.1%	225	23.7%	332	40.0%
<b>Application Status</b>										
Record	495	38.5%	522	41.7%	521	45.6%	582	49.6%	574	49.4%
Eligible	533	41.4%	483	38.6%	428	37.5%	423	36.1%	424	36.5%
Interim	-	0.0%	1	0.1%	-	0.0%	-	0.0%	2	0.2%
Leave	2	0.2%	2	0.2%	3	0.3%	3	0.3%	5	0.4%
Terminated	10	0.8%	12	1.0%	13	1.1%	5	0.4%	9	0.8%
Denied (reasons below):	246	19.1%	232	18.5%	177	15.5%	160	13.6%	149	12.8%
Recipient Request	115	46.7%	120	51.7%	71	40.1%	74	46.3%	92	61.7%
Residence	36	14.6%	39	16.8%	43	24.3%	36	22.5%	20	13.4%
Income, Resources/Other Eligibility Factors	63	25.6%	43	18.5%	37	20.9%	34	21.3%	26	17.4%
SSI/SSP Personal & Real Property (excess)	19	7.7%	21	9.1%	12	6.8%	9	5.6%	9	6.0%
Other Reason	13	5.3%	9	3.9%	14	7.9%	7	4.4%	2	1.3%
<b>SSI Status**</b>										
SSI	774	60.2%	692	55.3%	681	59.6%	677	57.7%	673	57.9%
Non-SSI	512	39.8%	560	44.7%	461	40.4%	496	42.3%	490	42.1%
<b>Zip Code/Neighborhood</b>										
94102 Hayes Valley/Tenderloin/N. of Market	158	12.3%	137	10.9%	126	11.0%	154	13.1%	129	11.1%
94103 South of Market	116	9.0%	95	7.6%	95	8.3%	70	6.0%	96	8.3%
94107 Potrero Hill	41	3.2%	24	1.9%	26	2.3%	29	2.5%	37	3.2%
94108 Chinatown	32	2.5%	32	2.6%	33	2.9%	30	2.6%	36	3.1%
94109 Polk/Russian Hill	112	8.7%	130	10.4%	98	8.6%	93	7.9%	113	9.7%
94110 Inner Mission/Bernal Heights	95	7.4%	93	7.4%	71	6.2%	74	6.3%	76	6.5%
94112 Ingleside/Excelsior/Outer Mission	115	8.9%	155	12.4%	127	11.1%	104	8.9%	95	8.2%
94115 Western Addition/Japantown	61	4.7%	47	3.8%	57	5.0%	78	6.6%	49	4.2%
94116 Parkside	56	4.4%	56	4.5%	37	3.2%	45	3.8%	48	4.1%
94117 Haight-Ashbury	22	1.7%	19	1.5%	30	2.6%	18	1.5%	23	2.0%
94118 Inner Richmond	33	2.6%	31	2.5%	30	2.6%	33	2.8%	34	2.9%
94121 Outer Richmond	44	3.4%	39	3.1%	49	4.3%	43	3.7%	54	4.6%
94122 Sunset	51	4.0%	55	4.4%	48	4.2%	37	3.2%	50	4.3%
94124 Bayview/Hunters Point	98	7.6%	91	7.3%	84	7.4%	84	7.2%	87	7.5%
94132 Lake Merced/Stonestown	26	2.0%	29	2.3%	19	1.7%	30	2.6%	20	1.7%
94133 North Beach/Chinatown	75	5.8%	72	5.8%	68	6.0%	81	6.9%	69	5.9%
94134 Visitacion Valley/Sunnydale	67	5.2%	71	5.7%	73	6.4%	85	7.2%	76	6.5%
Others	84	6.5%	76	6.1%	71	6.2%	85	7.2%	71	6.1%
Total	1,286		1,252		1,142		1,173		1,163	

\*\* New Applications include all applications with an application date during the quarter (e.g., January 1 - March 31). SSI Status analysis added from March 2006 forward.

## In-Home Supportive Services Quarterly Update

New Cases***	Jun-08		Mar-08		Dec-07		Sep-07		Jun-07	
	#	%	#	%	#	%	#	%	#	%
<b>Total New Cases</b>	824		672		641		641		700	
<b>Gender</b>										
Male	378	45.9%	317	47.2%	260	40.6%	278	43.4%	315	45.0%
Female	446	54.1%	355	52.8%	381	59.4%	363	56.6%	385	55.0%
<b>Delivery mode</b>										
Independent Provider	752	91.3%	622	92.6%	613	95.6%	607	94.7%	658	94.0%
Contract	69	8.4%	49	7.3%	26	4.1%	32	5.0%	41	5.9%
Mixed	3	0.4%	1	0.1%	2	0.3%	2	0.3%	1	0.1%
<b>Age (in years)</b>										
0 thru 18	7	0.8%	12	1.8%	8	1.2%	3	0.5%	7	1.0%
19 thru 64	272	33.0%	239	35.6%	193	30.1%	190	29.6%	222	31.7%
65 thru 74	243	29.5%	177	26.3%	169	26.4%	188	29.3%	210	30.0%
75 thru 84	239	29.0%	187	27.8%	221	34.5%	209	32.6%	214	30.6%
85 and over	63	7.6%	57	8.5%	50	7.8%	51	8.0%	47	6.7%
Average	68		67		69		69		68	
Median	72		71		72		72		71	
<b>Lives Alone***</b>	353	42.8%	287	42.7%	241	37.6%	237	37.0%	303	43.3%
<b>SSI Status</b>										
SSI	646	78.4%	520	77.4%	525	81.9%	515	80.3%	569	81.3%
Non-SSI	178	21.6%	152	22.6%	116	18.1%	126	19.7%	131	18.7%
<b>Share of Cost</b>										
Number of Individuals	21		18		18		15	2.3%	15	2.1%
Mean Share of Cost/Individual	\$ 501		\$ 432		\$ 518		\$ 674		\$ 427	
Median Share of Cost/Individual	\$ 431		\$ 353							
<b>Ethnicity</b>										
Chinese	351	42.6%	273	40.6%	288	44.9%	314	49.0%	327	46.7%
Caucasian	159	19.3%	152	22.6%	121	18.9%	135	21.1%	141	20.1%
African American	128	15.5%	117	17.4%	99	15.4%	82	12.8%	84	12.0%
Latin American/Hispanic	82	10.0%	60	8.9%	52	8.1%	33	5.1%	65	9.3%
Filipino	62	7.5%	44	6.5%	43	6.7%	40	6.2%	48	6.9%
Korean	15	1.8%	8	1.2%	12	1.9%	10	1.6%	15	2.1%
Vietnamese	6	0.7%	4	0.6%	11	1.7%	11	1.7%	5	0.7%
Cambodian	2	0.2%	2	0.3%	2	0.3%	16	2.5%	1	0.1%
Other/Unknown	19	2.3%	12	1.8%	13	2.0%	-	0.0%	14	2.0%

\*\*\* New Cases include all cases that currently have eligible or interim status and also have an application data during the three month period that begins one month prior to the quarter (e.g., December 1 - February 29 for the quarter measuring January through March). Lives alone analysis added for September 2006 report.

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New Cases*	Jun-08		Mar-08		Dec-07		Sep-07		Jun-07	
	#	%	#	%	#	%	#	%	#	%
<b>Primary Language</b>										
English	282	34.2%	268	39.9%	203	31.7%	194	30.3%	222	31.7%
Cantonese	296	35.9%	236	35.1%	257	40.1%	290	45.2%	301	43.0%
Spanish	36	4.4%	38	5.7%	36	5.6%	52	8.1%	46	6.6%
Russian	67	8.1%	41	6.1%	41	6.4%	26	4.1%	56	8.0%
Mandarin	35	4.2%	23	3.4%	20	3.1%	16	2.5%	19	2.7%
Tagalog	55	6.7%	33	4.9%	34	5.3%	26	4.1%	33	4.7%
Vietnamese	13	1.6%	6	0.9%	12	1.9%	8	1.2%	10	1.4%
All Other	40	4.9%	27	4.0%	38	5.9%	29	4.5%	13	1.9%
<b>Zip Code/Neighborhood</b>										
94102 Hayes Valley/Tenderloin/N. of Market	109	13.2%	79	11.8%	67	10.5%	66	10.3%	65	9.3%
94103 South of Market	72	8.7%	51	7.6%	44	6.9%	41	6.4%	51	7.3%
94107 Potrero Hill	19	2.3%	11	1.6%	11	1.7%	19	3.0%	15	2.1%
94108 Chinatown	27	3.3%	22	3.3%	22	3.4%	37	5.8%	28	4.0%
94109 Polk/Russian Hill	65	7.9%	54	8.0%	45	7.0%	59	9.2%	71	10.1%
94110 Inner Mission/Bernal Heights	55	6.7%	42	6.3%	43	6.7%	30	4.7%	46	6.6%
94112 Ingleside/Excelsior/Outer Mission	79	9.6%	87	12.9%	59	9.2%	52	8.1%	67	9.6%
94115 Western Addition/Japantown	39	4.7%	37	5.5%	33	5.1%	47	7.3%	27	3.9%
94116 Parkside	48	5.8%	32	4.8%	33	5.1%	18	2.8%	36	5.1%
94118 Inner Richmond	22	2.7%	11	1.6%	26	4.1%	20	3.1%	20	2.9%
94121 Outer Richmond	27	3.3%	20	3.0%	25	3.9%	29	4.5%	34	4.9%
94122 Sunset	37	4.5%	32	4.8%	29	4.5%	31	4.8%	42	6.0%
94124 Bayview/Hunters Point	40	4.9%	35	5.2%	37	5.8%	37	5.8%	37	5.3%
94132 Lake Merced/Stonestown	6	0.7%	13	1.9%	13	2.0%	13	2.0%	8	1.1%
94133 North Beach/Chinatown	69	8.4%	59	8.8%	61	9.5%	65	10.1%	59	8.4%
94134 Visitacion Valley/Sunnydale	43	5.2%	49	7.3%	44	6.9%	44	6.9%	52	7.4%
Others	67	8.1%	38	5.7%	49	7.6%	33	5.1%	42	6.0%
Total	824		672		641		641		700	

