

In-Home Supportive Services Quarterly Update

Active Caseload*	Dec-07		Sep-07		Jun-07		Mar-07		Dec-06	
	#	%	#	%	#	%	#	%	#	%
Active Cases	19,177		18,775		18,394		17,848		17,527	
Change from Previous Quarter	402	2.1%	381	2.1%	546	3.1%	321	1.8%	499	2.9%
Change from Previous Year	1,650	9.4%	1,747	10.3%	1,558	9.3%	1,190	7.1%	1,035	6.3%
Change from 2 Years	2,685	16.3%	2,511	15.4%	2,428	15.2%	2,262	14.5%	2,092	13.6%
Change from 3 Years	3,994	25.9%	3,592	23.7%	3,420	22.8%	3,144	21.4%	3,110	21.6%
Gender										
Male	7,009	36.5%	6,827	36.4%	6,664	36.2%	6,373	35.7%	6,221	35.5%
Female	12,168	63.5%	11,948	63.6%	11,730	63.8%	11,475	64.3%	11,306	64.5%
Delivery Mode										
Independent Provider	18,077	94.3%	17,664	94.1%	17,314	94.1%	16,828	94.3%	16,538	94.4%
Contract	978	5.1%	990	5.3%	966	5.3%	915	5.1%	881	5.0%
Mixed	122	0.6%	121	0.6%	114	0.6%	105	0.6%	108	0.6%
Age (in years)										
0 thru 18	240	1.3%	239	1.3%	229	1.2%	215	1.2%	213	1.2%
19 thru 64	4,787	25.0%	4,725	25.2%	4,559	24.8%	4,379	24.5%	4,264	24.3%
65 thru 74	4,163	21.7%	4,184	22.3%	4,023	21.9%	3,890	21.8%	3,788	21.6%
75 thru 84	6,710	35.0%	6,590	35.1%	6,463	35.1%	6,352	35.6%	6,285	35.9%
85 and over	3,277	17.1%	3,037	16.2%	3,120	17.0%	3,012	16.9%	2,977	17.0%
Average	72		72		72		72		71	
Median	76		76		76		77		76	
Lives Alone*	7,660	39.9%	7,514	40.0%	7,407	40.3%	7,147	40.0%	7,062	40.3%
SSI Status										
SSI	16,478	85.9%	16,200	86.3%	15,924	86.6%	15,533	87.0%	15,279	87.2%
Non-SSI	2,699	14.1%	2,575	13.7%	2,470	13.4%	2,315	13.0%	2,248	12.8%
Share of Cost										
Number of Individuals	399	2.1%	403	2.1%	390	2.1%	372	2.1%	375	2.1%
Mean Share of Cost/Individual	\$ 462	(maybe median?)	\$ 444		\$ 430		\$ 430		\$ 433	

*Active Caseload is based on a snapshot of the IHSS caseload at the end of the final month of the quarter. Lives Alone analysis added for Sept 2006 report.

In-Home Supportive Services Quarterly Update

Active Caseload	Dec-07		Sep-07		Jun-07		Mar-07		Dec-06	
	#	%	#	%	#	%	#	%	#	%
Ethnicity										
Chinese	7,305	38.1%	7,128	38.0%	6,903	37.5%	6,645	37.2%	6,425	36.7%
Caucasian	5,631	29.4%	5,559	29.6%	5,508	29.9%	5,401	30.3%	5,383	30.7%
African American	2,750	14.3%	2,676	14.3%	2,616	14.2%	2,549	14.3%	2,529	14.4%
Latino	1,686	8.8%	1,660	8.8%	1,675	9.1%	1,633	9.1%	1,601	9.1%
Filipino	933	4.9%	903	4.8%	875	4.8%	846	4.7%	832	4.7%
Vietnamese	290	1.5%	277	1.5%	271	1.5%	256	1.4%	264	1.5%
Korean	189	1.0%	178	0.9%	170	0.9%	167	0.9%	167	1.0%
Cambodian	33	0.2%	34	0.2%	34	0.2%	33	0.2%	32	0.2%
Other/Unknown	360	1.9%	360	1.9%	342	1.9%	318	1.8%	294	1.7%
Primary Language										
English	5,770	30.1%	5,633	30.0%	5,508	29.9%	5,349	30.0%	5,275	30.1%
Cantonese	6,223	32.5%	6,077	32.4%	5,858	31.8%	5,619	31.5%	5,409	30.9%
Russian	3,602	18.8%	3,598	19.2%	3,589	19.5%	3,553	19.9%	3,546	20.2%
Spanish	1,301	6.8%	1,288	6.9%	1,301	7.1%	1,254	7.0%	1,241	7.1%
Mandarin	583	3.0%	556	3.0%	553	3.0%	538	3.0%	524	3.0%
Tagalog	597	3.1%	561	3.0%	545	3.0%	518	2.9%	508	2.9%
Vietnamese	285	1.5%	276	1.5%	271	1.5%	261	1.5%	263	1.5%
All Other	816	4.3%	786	4.2%	769	4.2%	756	4.2%	761	4.3%
Zip Code/Neighborhood										
94102 Hayes Valley/Tendertoin/N. of Market	1,714	8.9%	1,660	8.8%	1,633	8.9%	1,603	9.0%	1,552	8.9%
94103 South of Market	1,511	7.9%	1,487	7.9%	1,482	8.1%	1,448	8.1%	1,426	8.1%
94107 Potrero Hill	686	3.6%	677	3.6%	670	3.6%	647	3.6%	630	3.6%
94108 Chinatown	815	4.2%	810	4.3%	790	4.3%	761	4.3%	747	4.3%
94109 Polk/Russian Hill	1,505	7.8%	1,510	8.0%	1,479	8.0%	1,420	8.0%	1,392	7.9%
94110 Inner Mission/Bernal Heights	1,214	6.3%	1,183	6.3%	1,183	6.4%	1,145	6.4%	1,137	6.5%
94112 Ingleside/Excelsior/Outer Mission	1,354	7.1%	1,310	7.0%	1,271	6.9%	1,223	6.9%	1,198	6.8%
94115 Western Addition/Japantown	1,583	8.3%	1,542	8.2%	1,522	8.3%	1,489	8.3%	1,483	8.5%
94116 Parkside	714	3.7%	694	3.7%	680	3.7%	657	3.7%	661	3.8%
94118 Inner Richmond	659	3.4%	640	3.4%	632	3.4%	620	3.5%	608	3.5%
94121 Outer Richmond	1,048	5.5%	1,052	5.6%	1,043	5.7%	1,031	5.8%	1,007	5.7%
94122 Sunset	957	5.0%	932	5.0%	913	5.0%	888	5.0%	864	4.9%
94124 Bayview/Hunters Point	1,076	5.6%	1,063	5.7%	1,015	5.5%	1,000	5.6%	980	5.6%
94132 Lake Merced/Stonestown	496	2.6%	486	2.6%	469	2.5%	444	2.5%	452	2.6%
94133 North Beach/Chinatown	1,451	7.6%	1,414	7.5%	1,372	7.5%	1,330	7.5%	1,312	7.5%
94134 Visitacion Valley/Sunnydale	1,035	5.4%	1,008	5.4%	969	5.3%	916	5.1%	874	5.0%
Others	1,359	7.1%	1,307	7.0%	1,271	6.9%	1,226	6.9%	1,204	6.9%
Total	19,177		18,775		18,394		17,848		17,527	

In-Home Supportive Services Quarterly Update

New Applications**	Dec-07		Sep-07		Jun-07		Mar-07		Dec-06	
	#	%	#	%	#	%	#	%	#	%
Total New Applications	1,142		1,173		1,163		1,112		975	
Change from previous quarter	-31	-2.6%	10	0.9%	51	4.6%	137	14.1%	27	2.8%
Change from previous year	167	17.1%	225	23.7%	332	40.0%	-119	-9.7%	-272	-21.8%
Application Status										
Record	521	45.6%	582	49.6%	574	49.4%	590	53.1%	560	57.4%
Eligible	428	37.5%	423	36.1%	424	36.5%	387	34.8%	292	29.9%
Interim	-	0.0%	-	0.0%	2	0.2%	-	0.0%	-	0.0%
Leave	3	0.3%	3	0.3%	5	0.4%	2	0.2%	1	0.1%
Terminated	13	1.1%	5	0.4%	9	0.8%	4	0.4%	5	0.5%
Denied (reasons below):	177	15.5%	160	13.6%	149	12.8%	129	11.6%	117	12.0%
Recipient Request	71	40.1%	74	46.3%	92	61.7%	69	53.5%	65	55.6%
Residence	43	24.3%	36	22.5%	20	13.4%	23	17.8%	23	19.7%
Income, Resources/Other Eligibility Factors	37	20.9%	34	21.3%	26	17.4%	21	16.3%	20	17.1%
SSI/SSP Personal & Real Property (excess)	12	6.8%	9	5.6%	9	6.0%	2	1.6%	2	1.7%
Other Reason	14	7.9%	7	4.4%	2	1.3%	14	10.9%	7	6.0%
SSI Status**										
SSI	681	59.6%	677	57.7%	673	57.9%	682	61.3%	615	63.1%
Non-SSI	461	40.4%	496	42.3%	490	42.1%	430	38.7%	360	36.9%
Zip Code/Neighborhood										
94102 Hayes Valley/Tenderloin/N. of Market	126	11.0%	154	13.1%	129	11.1%	112	10.1%	123	12.6%
94103 South of Market	95	8.3%	70	6.0%	96	8.3%	121	10.9%	91	9.3%
94107 Potrero Hill	26	2.3%	29	2.5%	37	3.2%	24	2.2%	32	3.3%
94108 Chinatown	33	2.9%	30	2.6%	36	3.1%	25	2.2%	37	3.8%
94109 Polk/Russian Hill	98	8.6%	93	7.9%	113	9.7%	90	8.1%	80	8.2%
94110 Inner Mission/Bernal Heights	71	6.2%	74	6.3%	76	6.5%	88	7.9%	72	7.4%
94112 Ingleside/Excelsior/Outer Mission	127	11.1%	104	8.9%	95	8.2%	81	7.3%	98	10.1%
94115 Western Addition/Japantown	57	5.0%	78	6.6%	49	4.2%	68	6.1%	38	3.9%
94116 Parkside	37	3.2%	45	3.8%	48	4.1%	34	3.1%	18	1.8%
94117 Haight-Ashbury	30	2.6%	18	1.5%	23	2.0%	11	1.0%	23	2.4%
94118 Inner Richmond	30	2.6%	33	2.8%	34	2.9%	35	3.1%	19	1.9%
94121 Outer Richmond	49	4.3%	43	3.7%	54	4.6%	43	3.9%	40	4.1%
94122 Sunset	48	4.2%	37	3.2%	50	4.3%	67	6.0%	37	3.8%
94124 Bayview/Hunters Point	84	7.4%	84	7.2%	87	7.5%	86	7.7%	75	7.7%
94132 Lake Merced/Stonestown	19	1.7%	30	2.6%	20	1.7%	24	2.2%	20	2.1%
94133 North Beach/Chinatown	68	6.0%	81	6.9%	69	5.9%	64	5.8%	57	5.8%
94134 Visitacion Valley/Sunnydale	73	6.4%	85	7.2%	76	6.5%	66	5.9%	51	5.2%
Others	71	6.2%	85	7.2%	71	6.1%	73	6.6%	64	6.6%
Total	1,142		1,173		1,163		1,112		975	

** New Applications include all applications with an application date during the quarter (e.g., January 1 - March 31). SSI Status analysis added from March 2006 forward.

In-Home Supportive Services Quarterly Update

New Cases***	Dec-07		Sep-07		Jun-07		Mar-07		Dec-06	
	#	%	#	%	#	%	#	%	#	%
Total New Cases	641		641		700		541		503	
Gender										
Male	260	40.6%	278	43.4%	315	45.0%	232	42.9%	225	44.7%
Female	381	59.4%	363	56.6%	385	55.0%	309	57.1%	278	55.3%
Delivery mode										
Independent Provider	613	95.6%	607	94.7%	658	94.0%	515	95.2%	480	95.4%
Contract	26	4.1%	32	5.0%	41	5.9%	24	4.4%	22	4.4%
Mixed	2	0.3%	2	0.3%	1	0.1%	2	0.4%	1	0.2%
Age (in years)										
0 thru 18	8	1.2%	3	0.5%	7	1.0%	2	0.4%	8	1.6%
19 thru 64	193	30.1%	190	29.6%	222	31.7%	171	31.6%	146	29.0%
65 thru 74	169	26.4%	188	29.3%	210	30.0%	159	29.4%	138	27.4%
75 thru 84	221	34.5%	209	32.6%	214	30.6%	166	30.7%	174	34.6%
85 and over	50	7.8%	51	8.0%	47	6.7%	43	7.9%	37	7.4%
Average	69		69		68		69		67	
Median	72		72		71		72		72	
Lives Alone***	241	37.6%	237	37.0%	303	43.3%	193	35.7%	183	36.4%
SSI Status										
SSI	525	81.9%	515	80.3%	569	81.3%	461	85.2%	436	86.7%
Non-SSI	116	18.1%	126	19.7%	131	18.7%	80	14.8%	67	13.3%
Share of Cost										
Number of Individuals	18		15	2.3%	15	2.1%	3	0.6%	15	3.0%
Mean Share of Cost/Individual	\$ 518		\$ 674		\$ 427		\$ 322		\$ 567	
Ethnicity										
Chinese	288	44.9%	314	49.0%	327	46.7%	281	51.9%	228	45.3%
Caucasian	121	18.9%	135	21.1%	141	20.1%	91	16.8%	102	20.3%
African American	99	15.4%	82	12.8%	84	12.0%	60	11.1%	77	15.3%
Latin American/Hispanic	52	8.1%	33	5.1%	65	9.3%	54	10.0%	39	7.8%
Filipino	43	6.7%	40	6.2%	48	6.9%	28	5.2%	32	6.4%
Korean	12	1.9%	10	1.6%	15	2.1%	8	1.5%	12	2.4%
Vietnamese	11	1.7%	11	1.7%	5	0.7%	4	0.7%	3	0.6%
Cambodian	2	0.3%	16	2.5%	1	0.1%	2	0.4%	2	0.4%
Other/Unknown	13	2.0%	-	0.0%	14	2.0%	13	2.4%	8	1.6%

*** New Cases include all cases that currently have eligible or interim status and also have an application data during the three month period that begins one month prior to the quarter (e.g., December 1 - February 29 for the quarter measuring January through March). Lives alone analysis added for September 2006 report.

In-Home Supportive Services Quarterly Update

New Cases*	Dec-07		Sep-07		Jun-07		Mar-07		Dec-06	
	#	%	#	%	#	%	#	%	#	%
Primary Language										
English	203	31.7%	194	30.3%	222	31.7%	154	28.5%	170	33.8%
Cantonese	257	40.1%	290	45.2%	301	43.0%	262	48.4%	206	41.0%
Spanish	36	5.6%	52	8.1%	46	6.6%	29	5.4%	32	6.4%
Russian	41	6.4%	26	4.1%	56	8.0%	41	7.6%	33	6.6%
Mandarin	20	3.1%	16	2.5%	19	2.7%	16	3.0%	14	2.8%
Tagalog	34	5.3%	26	4.1%	33	4.7%	17	3.1%	19	3.8%
Vietnamese	12	1.9%	8	1.2%	10	1.4%	9	1.7%	9	1.8%
All Other	38	5.9%	29	4.5%	13	1.9%	13	2.4%	20	4.0%
Zip Code/Neighborhood										
94102 Hayes Valley/Tenderloin/N. of Market	67	10.5%	66	10.3%	65	9.3%	48	8.9%	46	9.1%
94103 South of Market	44	6.9%	41	6.4%	51	7.3%	46	8.5%	29	5.8%
94107 Potrero Hill	11	1.7%	19	3.0%	15	2.1%	14	2.6%	22	4.4%
94108 Chinatown	22	3.4%	37	5.8%	28	4.0%	32	5.9%	29	5.8%
94109 Polk/Russian Hill	45	7.0%	59	9.2%	71	10.1%	46	8.5%	34	6.8%
94110 Inner Mission/Bernal Heights	43	6.7%	30	4.7%	46	6.6%	32	5.9%	31	6.2%
94112 Ingleside/Excelsior/Outer Mission	59	9.2%	52	8.1%	67	9.6%	54	10.0%	49	9.7%
94115 Western Addition/Japantown	33	5.1%	47	7.3%	27	3.9%	27	5.0%	27	5.4%
94116 Parkside	33	5.1%	18	2.8%	36	5.1%	12	2.2%	20	4.0%
94118 Inner Richmond	26	4.1%	20	3.1%	20	2.9%	15	2.8%	10	2.0%
94121 Outer Richmond	25	3.9%	29	4.5%	34	4.9%	21	3.9%	29	5.8%
94122 Sunset	29	4.5%	31	4.8%	42	6.0%	39	7.2%	21	4.2%
94124 Bayview/Hunters Point	37	5.8%	37	5.8%	37	5.3%	28	5.2%	37	7.4%
94132 Lake Merced/Stonestown	13	2.0%	13	2.0%	8	1.1%	5	0.9%	12	2.4%
94133 North Beach/Chinatown	61	9.5%	65	10.1%	59	8.4%	46	8.5%	50	9.9%
94134 Visitacion Valley/Sunnydale	44	6.9%	44	6.9%	52	7.4%	46	8.5%	27	5.4%
Others	49	7.6%	33	5.1%	42	6.0%	30	5.5%	30	6.0%
Total	641		641		700		541		503	

In-Home Supportive Services Quarterly Update

Services for Active Caseload	Dec-07		Sep-07		Jun-07		Mar-07		Dec-06	
	% of Active Cases	Avg Hrs Authorized (wkly)	% of Active Cases	Avg Hrs Authorized (wkly)	% of Active Cases	Avg Hrs Authorized (wkly)	% of Active Cases	Avg Hrs Authorized (wkly)	% of Active Cases	Avg Hrs Authorized (wkly)
Domestic Services	99%	0.8	99%	0.8	99%	0.8	99%	0.8	99%	0.8
Routine Laundry	99%	1.4	99%	1.3	99%	1.3	99%	1.3	99%	1.3
Grocery Shopping	97%	0.6	97%	0.6	97%	0.6	97%	0.6	97%	0.6
Errands & Other Shopping	97%	0.6	97%	0.6	97%	0.6	97%	0.6	97%	0.6
Meal Clean Up	97%	2.0	96%	2.0	96%	2.0	96%	2.0	96%	2.0
Preparation of Meals	97%	4.6	96%	4.6	96%	4.6	96%	4.6	96%	4.6
Accompaniment to Medical Appointment	94%	1.0	94%	1.0	93%	1.0	93%	1.1	94%	1.1
Bathing, Oral Hygiene, Grooming	90%	2.3	90%	2.3	91%	2.3	91%	2.3	92%	2.3
Dressing	72%	1.5	72%	1.5	71%	1.5	72%	1.4	72%	1.4
Prosthesis Assistance	69%	0.9	69%	0.9	68%	0.9	68%	0.9	68%	0.9
Ambulation	61%	1.9	60%	1.9	59%	1.9	58%	2.0	57%	2.0
Moving In/Out of Bed	50%	1.4	49%	1.4	48%	1.4	47%	1.4	47%	1.5
Bowel & Bladder Care	46%	2.5	45%	2.5	45%	2.4	45%	2.4	45%	2.4
Repositioning/Rubbing	41%	1.8	40%	1.8	39%	1.7	39%	1.7	38%	1.7
Feeding	24%	2.7	23%	2.7	23%	2.7	23%	2.6	24%	2.6
Routine Bed Baths	6%	2.0	6%	2.0	5%	2.1	5%	2.1	4%	1.3
Paramedical Services	4%	3.8	4%	3.9	4%	3.8	4%	3.9	4%	3.7
Respiration	4%	1.2	4%	1.2	4%	1.3	4%	1.3	4%	2.2
Protective Supervision	2%	36.1	2%	36.5	2%	36.8	2%	37.0	2%	37.1
Menstrual Care	2%	0.5	2%	0.5	2%	0.5	2%	0.6	2%	0.5
Accompaniment to Alternative Resources	1%	2.0	1%	2.1	1%	2.1	1%	2.2	1%	2.2
Heavy Cleaning	0%	5.9	0%	11.6	0%	9.8	0%	0.0	0%	16.8
Total Weekly Authorized Hours	381,602		371,677		361,821		350,257		343,580	
Average Weekly Hours per Recipient	19.9		19.8		19.7		19.6		19.6	