

DIGNITY FUND OVERSIGHT AND ADVISORY COMMITTEE  
April 23<sup>rd</sup>, 2018; 3:00pm to 5:00pm  
1650 Mission Street, 5<sup>th</sup> Floor, Golden Gate Conference Room  
Minutes

Attending: Marcy Adelman, Margy Baran, Ramona Davies, Jessica Lehman, Elinor Lurie, Sandy Mori, Allen Ng, Gustavo Serina, Beverly Taylor, Melissa McGee (DAAS), Tiffany Kearney (DAAS)

Call to Order: The meeting was called to order at 3:05 p.m.

Roll Call: Ms. McGee called roll. Monique Zmuda's absence was excused.

Approval of the Agenda: Members approved the OAC meeting agenda for April 23<sup>rd</sup>, 2018.

Approval of the Minutes: Members approved the March 23<sup>rd</sup> 2018 with corrections.

Public Hearing Takeaways from Commission: Reported by Jeremy Wallenberg. The general consensus was that the final Dignity Fund Community Needs Assessment (DFCNA) provided a sufficient amount of data for DAAS to make informed decisions for the Service Allocation Plan (SAP), FY 19/20. It was stated by members of the OAC and commission that there is now a need for deeper dives into some of the data presented to ensure equity and gaps are addressed in the SAP. It was noted that there were not many surprises in the data and that overall, consumers who are accessing services reported being satisfied. Eligibility requirements were a concern reported among individuals who are not accessing services. The commission acknowledged the intensive process, short time frame, and expressed gratitude to all parties involved. OAC discussion followed.

A member of the OAC remarked that DFCNA highlighted a need to strengthen outreach and communication. Another member voiced concern that many providers are at capacity and additional outreach without additional services and support would be problematic. It was suggested that having programs at capacity may be beneficial to justify additional funding requests. DAAS added that services should be promoted because it is important for residents to know they exist and how to access them.

An OAC member expressed disappointment in the LGBTQ data. DAAS reminded members that lack of SOGI (Sexual Orientation and Gender Identity) data was due to the unavoidable use of program data that predated the SOGI ordinance. The focus groups and surveys were helpful in supplementing LGBT program data. As recommended in the DFCNA, DAAS will assess the LGBTQ community members' service utilization once there is a full year of data collected under the City's SOGI ordinance. DAAS is expecting better data collection in FY 17/18 from providers and has already seen improvement. A committee member suggested more training for providers to further strengthen data collection.

An OAC member reported that a commissioner expressed concern about language in some areas of the DFCNA report that were not consistent with the needs identified in District 10. DAAS noted that RDA acknowledged the concern during the hearing and stated it would update report accordingly.

A member of the OAC asked if there was a need to direct resources to conduct follow-up analysis on the data in which deeper dives were desired. Another member asked if other city agencies, such as DPH, Recreation and Park, and MTA, could assist in gathering additional data since the information obtained could be useful for them in providing services to older adults and the adult with disabilities. DAAS responded by stating that the deeper dives into data will be conducted by the department.

An OAC member remarked that the DFCNA will help identify areas where new services are needed as well as ensure that services are consistently and equitably available throughout districts.

SAP Timeline: Presented by Melissa McGee. Ms. McGee provided the OAC with a summary page that reviewed the 6 year timeline and deliverables. The summary included the areas in which DAAS plans to conduct further analysis. Communities of color will be examined more narrowly due to the broadness of the category in the DFCNA. LGBT data will be reviewed with a full year of SOGI information collected under the City's ordinance. Adult with disabilities (AWD) data will be strengthened by information obtained through a new consulting grant with the Longmore Institute and it too will be reevaluated. DAAS will also examine more closely the needs of non-English speaking caregivers.

Shireen McSpadden added that the SAP will entail the entire DAAS budget, ~\$51 million. DAAS is reviewing best practices for the process. An OAC member asked if the plan would be created using a bottom up or top down approach. Ms. McSpadden responded by saying that SAP will be based on the DFCNA and input from the community.

A comment was made that the word disability should be included in the department's name. Ms. McSpadden replied that a name change is desired by the department and explained that a name change must be a ballot initiative. The department plans to inquire with the city attorney to ask if there is a way to use a new name while waiting for it to be formalized in a ballot initiative.

Allocation Recommendation from DAAS for FY 18/19: Presented by Shireen McSpadden. A draft of the FY 2018-19 \$3 Million Prop I Growth Allocation Plan was presented and information about each of the initiatives and proposed services was provided.

Intergenerational programming was a consistent request expressed during forums and focus groups and is a recommendation in the DFCNA. The need for an increase in home delivered meals (HDM) for adults with disabilities is evidenced by an increase in the number of monthly requests and a longer waitlist. The lack of awareness about DAAS services in the community was another consistent theme heard throughout the DFCNA process. DAAS would like to create effective collateral materials and put in place a communications team to develop a cohesive approach across all stakeholders. The communications team would serve as a resource for DAAS and its providers. Social isolation is a public health crisis impacting older adults and adults with disabilities. Additional services are needed to help combat isolation. The DFCNA highlighted areas in caregiver support that needed strengthening. These areas included support for monolingual caregivers, caregivers needing less traditional forms of respite, and those who do not qualify for IHSS but also cannot afford the full cost of respite. Lastly, there is a need to bridge the gap between DAAS's traditional community services for those who have cognitive impairments and/or mental health needs with other city departments that provide services for this specific population. OAC discussion followed.

A member of the OAC asked if there were any natural fits for intergenerational programming. Ms. McSpadden noted that some current providers have intergenerational programming and that new funding for intergenerational programming would go through the procurement process.

An OAC member asked if there were reasons for an increase in demand for HDM for the disability population. DAAS reported that there is now an average of 45 requests/month up from 15/month in 2013.

A member of the OAC suggested there is a need for a service that addresses home modifications.

An OAC member remarked that a metric other than living alone should be used to address social isolation. Members commented that the friendship line and peer to peer communication were effective models to tackle isolation.

Another member remarked that outreach to consumers and reframing aging and disability are two separate ideas. DAAS stated it intends to address both.

An OAC member asked if the FY 18/19 growth allocation plan had large gaps. The response from DAAS no. DAAS believes the plan is a good start with the funding available and it takes into account findings from the DFCNA. A member asserted that it is important to ensure equity as additional funds for FY 18/19 are rolled out to the community. It was also suggested that respondents to any dignity fund RFP be required to include the current demographics they are serving and how they will reach the target population/s identified in the RFP. Another member added that it is important for services to be spread throughout all districts where need has been identified in the DFCNA.

A member of the OAC commented that other city department's goals are not always compatible with the needs of older adults and adults with disabilities. The example of muni was given. Muni has reduced bus stops for increased efficiency however older adults and adults with disabilities often need and rely on frequent bus stops.

DAAS was asked to clarify how unspent dignity fund dollars would be allocated. It was explained that historically providers have been given the opportunity to request reallocation of funding in their budget each year to accommodate one time only needs. DAAS reached out to providers this year for reallocation requests. It was stated that some unspent dollars may be reallocated by the department for OTO education and outreach that will benefit multiple providers and/or consumers. A member asked if OTO funds could be used for building a site. The answer was no. It was asked if OTO funds could be used for the outreach and awareness in the 18/19 allocation plan. The answer was yes for upfront cost, but not ongoing costs.

Public Comment: A person who works in behavioral health expressed the need for the department to consider eviction prevention education and to be aware that sometimes consumers start services while being housed and then become unhoused. A need to increase case management for the younger adult with disabilities community was communicated. It was stated that people have reported being denied access to city shelters because they were in wheelchairs. And lastly, a desire for a comprehensive service directory was voiced. Ms. McSpadden stated that city funded shelters are not allowed to deny someone access because they are in a wheelchair and advised the public to report such accounts to the city. Ms. McSpadden said that the department is working on an interactive service directory. A person from the Q Foundation suggested that DAAS review demographic data to see if there are specific providers that are consistently not asking SOGI questions.

The Announcements: Jessica Lehman announced that Tuesday May 8<sup>th</sup> is Senior Rally Day. It was mentioned that the Board of Supervisors would be voting on Senator Wiener's conservatorship bill on April 24<sup>th</sup>. The MTA board will be having a board meeting on May 1<sup>st</sup> to discuss e-scooters. Thursday April 26<sup>th</sup>, 10:30 a.m. – 12:00 p.m. at the Herbst Theatre is the mayoral debate sponsored by the Dignity Fund Coalition.

Adjournment: 4:35 p.m.

Next meeting: Monday, 5/21/18, 3:00 p.m. to 5:00 p.m.  
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