
MEMORANDUM

DATE: May 2, 2018

TO: Angela Calvillo, Clerk of the San Francisco Board of Supervisors

THROUGH: Aging and Adult Services Commission

FROM: Shireen McSpadden, Executive Director, Department of Aging and Adult Services
Carrie Wong, Long Term Care Operations Director

SUBJECT: Community Living Fund (CLF): Program for Case Management and Purchase of Resources and Services. Six Month Report: July-December 2017

OVERVIEW

The San Francisco Administrative Code, Section 10.100-12, created the Community Living Fund (CLF) to support aging in place and community placement alternatives for individuals who may otherwise require care within an institution. This report fulfills the Administrative Code requirement that the Department of Aging and Adult Services (DAAS) report to the Board of Supervisors every six months detailing the level of service provided and costs incurred in connection with the duties and services associated with this fund.

The CLF provides for home- and community-based services, or a combination of equipment and services, that will help individuals who are currently, or at risk of being, institutionalized to continue living independently in their homes, or to return to community living. This program, using a two-pronged approach of coordinated case management and purchased services, provides the needed resources, not available through any other mechanism, to vulnerable older adults and younger adults with disabilities.

The CLF Six-Month Report provides an overview of trends. The attached data tables and charts show key program trends for each six month period, along with project-to-date figures where appropriate.

KEY FINDINGS

Referrals & Service Levels

- ❖ The CLF received 202 total new referrals, which is consistent with the prior period. Most (82%) of those referred were eligible and most of these have been served.
- ❖ 297 clients were served. All clients were enrolled in the core CLF service – the intensive case management program provided by the Institute on Aging (IOA). This is consistent with IOA enrollment trends over the life of the program. The most clients ever active in a six month period was 316 individuals between January and July 2017.

Demographics

Trends in CLF referrals are relatively consistent with slight shifts over time:

- ❖ Almost two-thirds of referred clients were seniors aged 60 and up. This is generally consistent with program trends to date. In 2011 and 2012, referred clients were more equally split between seniors and younger adults with disabilities (aged 18-59), but seniors typically represent the majority of referrals.
- ❖ Trends in the ethnic profile of new referrals remain generally consistent with prior periods. Most commonly, referrals were made on behalf of White (41%) clients. Over the last six months, there has been a slight increase in referrals for African-American clients (28% compared to 21% in the prior period) and Latino clients (17% compared to 12%). The percentage of referrals for Asian/Pacific Islander clients decreased in the last six months (10% compared to 21%). These trends likely reflect temporary staffing changes at IOA: a Cantonese-speaking Case Manager went out on leave and a new Spanish-speaking Case Manager was hired.¹
- ❖ Referrals for English-speaking clients continue to dominate at 76% in the current reporting period. The second most common primary language remains Spanish, increasing from 8% to 15%. Approximately 6% speak Asian/Pacific Islander languages, most commonly Cantonese and Tagalog at 2% each.
- ❖ More than half of referrals (56%) were for males. This trend has been relatively consistent since June 2011.² No referred clients were identified as transgender or genderqueer.
- ❖ Referred clients are most frequently heterosexual (69% of all referrals; 84% of referrals with a documented response to the sexual orientation question). Approximately seven percent of all referrals were for persons identified as gay/lesbian/same-sex loving and two percent were for persons identified as bisexual. Approximately 17% of referrals were missing sexual orientation data.³
- ❖ The most frequent zip code for referred clients remained 94102 (17% of referrals). This area includes the Tenderloin and Hayes Valley areas. Other common areas are 94103 (SOMA) with 11% of all referrals, 94116 (Parkside, Laguna Honda) with 10%, and 94110 (Mission) with 8%.
- ❖ Referrals from Laguna Honda Hospital represent 20% of all referrals. This is consistent with the prior period and remains lower than general program trends. Between 2010 and 2016, 35% of referrals on average came from Laguna Honda Hospital. This likely reflects broader trends in the Laguna Honda Hospital client population and availability of appropriate housing to support safe discharge and

¹ While IOA uses translation services to meet the language needs of any client needing CLF services, referrals for clients with language needs tend to decrease when in-house capacity is limited.

² Note: This demographic characteristic has been newly added to the Six Month Report beginning with the July-December 2015 report. Historic data was populated.

³ This is the first reporting period under the local ordinance requirements to collect sexual orientation data, and data collection of this information has improved significantly (33% of referrals had no data in the last reporting period and over 40% were missing this data in prior years). The DAAS Integrated Intake Unit will continue working with referents to improve collection of this data at point of intake.

stability in the community. Many Laguna Honda Hospital residents need supportive housing, such as Direct Access to Housing (DAH), but there is a waitlist for this type of housing.

Service Requests

- ❖ Self-reported service needs remain consistent with prior periods. The most commonly-requested services at intake include: case management (77%), in-home support (74%), mental health/substance abuse services (43%), and housing-related support (45%). Other frequent requests include assistive devices (41%) and food assistance (37%).

Program Costs

The six-month period ending in December 2017 shows a net decrease of \$423,372 in CLF program costs over the prior six-month period ending in June 2017. This is primarily due to a decrease in expenditures from the contract with Institute on Aging.

- ❖ Total monthly program costs per client⁴ averaged \$1,872 per month in the latest six-month period, a decline of \$111 per month over the prior six-month period. The average cost per client also decreased due to a lower number of active cases (297 in the latest six-month period compared to 316 in the prior six-month period). Excluding costs for home care and rental subsidies, average monthly purchase of service costs for CLF clients who received any purchased services was \$135 per month in the latest reporting period, a decrease of \$31 per client from the previous six-month period.

Performance Measures

DAAS is committed to measuring the impact of its investments in community services. The CLF program has consistently met and exceeded its goals to support successful community living for those discharged from institution or at imminent risk of institutionalization. Given this demonstrated success, DAAS shifted focus to the below two new performance measures beginning in FY 15/16:

- ❖ Percent of clients with one or fewer unplanned (“acute”) hospital admissions within a six month period (excludes “banked” clients). *Goal: 80%.*
With **96%** of clients having one or fewer unplanned admissions, the CLF program exceeded the performance measure target. DAAS will continue to monitor this measure and evaluate the goal threshold.

⁴ This calculation = [Grand Total of CLF expenditures (from Section 3-1)]/ [All Active Cases (from Section 1-1)]/6.

- ❖ Percent of care plan problems resolved, on average, after one year of enrollment in CLF (excludes “banked” clients). *Goal: 80%*
 On average, **63%** of service plan items were marked as resolved or transferred.⁵ This is a decline from the prior two reporting periods and largely reflects the need to update program protocol and enhance training on service plan completion. Essentially, care managers are waiting to mark service plan items as “resolved” until they conduct a full reassessment after a year of enrollment in CLF; however, they should be updating service plans throughout the year as items are resolved. IOA is working to strengthen supervisor monitoring of care plan completion and will work with the database vendor, RTZ, to develop reports to support improvement of this function.

Systemic changes / Trends affecting CLF

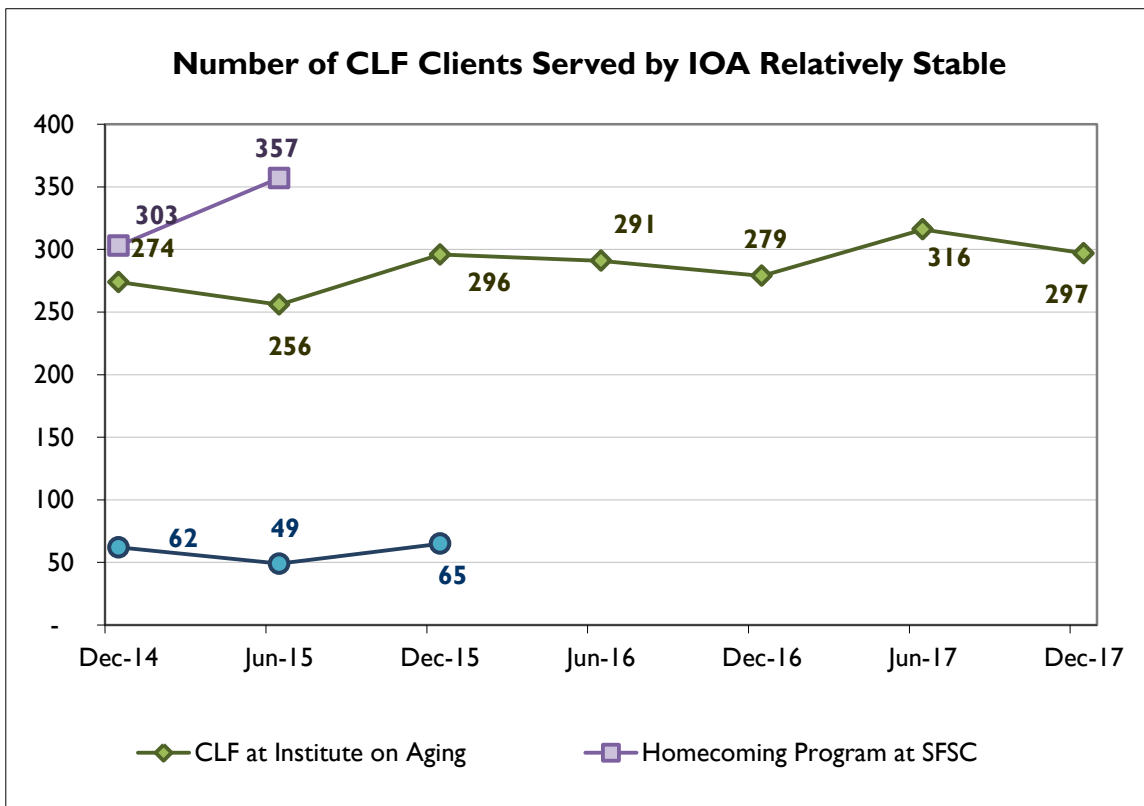
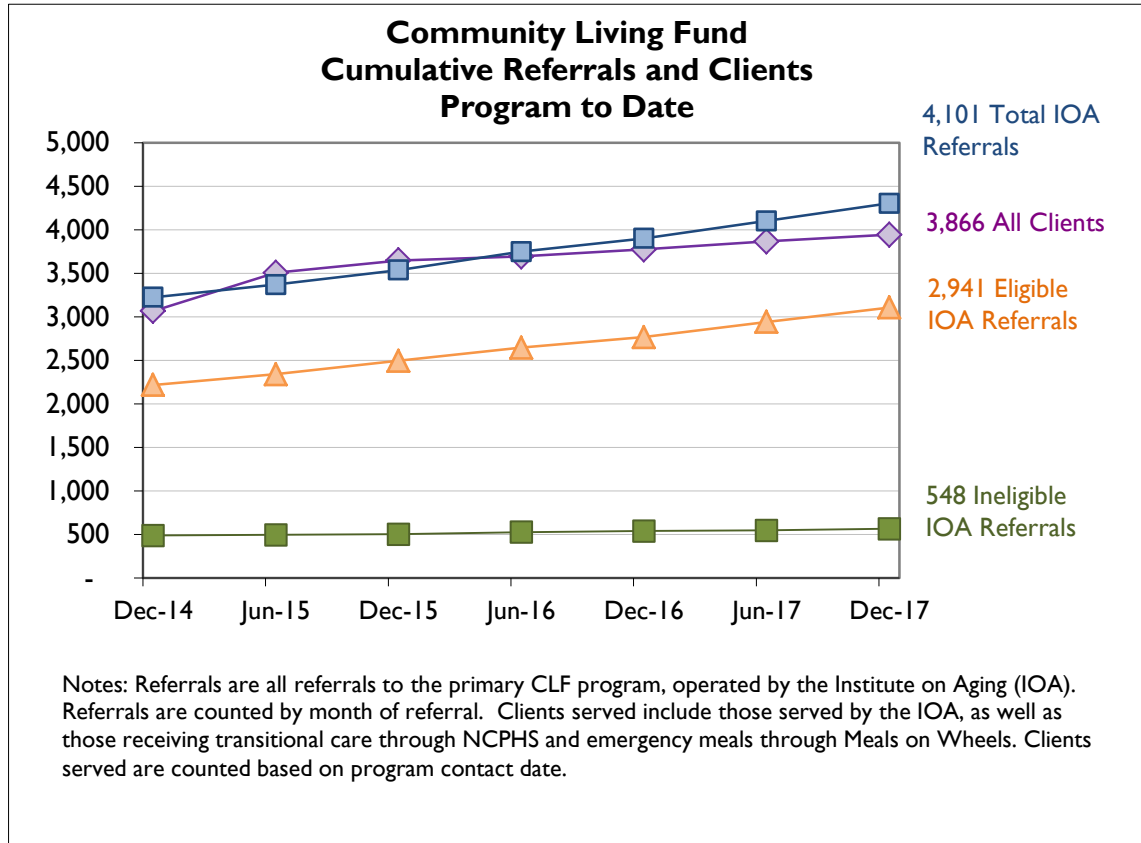
- ❖ As of March 2018, there are 36 referrals awaiting assignment with an average wait time of 51 days. Most were submitted in January or later; the oldest referral is from November 2017.
- ❖ During this reporting period, CLF transitioned six residents from Laguna Honda Hospital to Scattered Site Housing units managed by Brilliant Corners. CLF facilitated monthly MDT meetings hosted at IOA to review the prospective referrals from Laguna Honda Hospital for clinical appropriateness of independent community living. CLF-eligible individuals living in institutional care who have no appropriate housing alternatives and meet Scattered Site Housing criteria are considered for these units. At the end of December 2017, Brilliant Corners has the capacity to serve approximately 4 additional clients.
- ❖ Launched in July 2017, the new Integrated Housing database streamlined information-sharing between CLF and Brilliant Corners for mutual clients. This reporting period focused on testing, data entry, and migration to the new database.
- ❖ The demand for community placements with on-site support continues to increase. This is demonstrated in two specific areas:
 1. Residential Care Facilities for the Elderly (RCFE). Due to the fact that RCFE subsidies are high for low-income clients, CLF is currently at capacity for subsidies available for individuals requiring RCFE level of care.
 2. Independent Supportive Housing. While the total number of referrals for Scattered Site Housing has remained relatively stable, the majority of referrals received by CLF are for non-Scattered Site Housing units, such as Direct Access to Housing. This results in longer client stays at Laguna Honda Hospital for individuals who no longer have a skilled nursing need, but require this level of housing support for a successful community transition.

⁵ This measure is focused on the first year of enrollment in CLF. It includes clients enrolled at least 12 months and those enrolled for less time whose cases were closed because all service needs were addressed. It does not include clients who moved or passed away before a full year of enrollment. It includes items that were resolved or transferred to another professional for resolution.

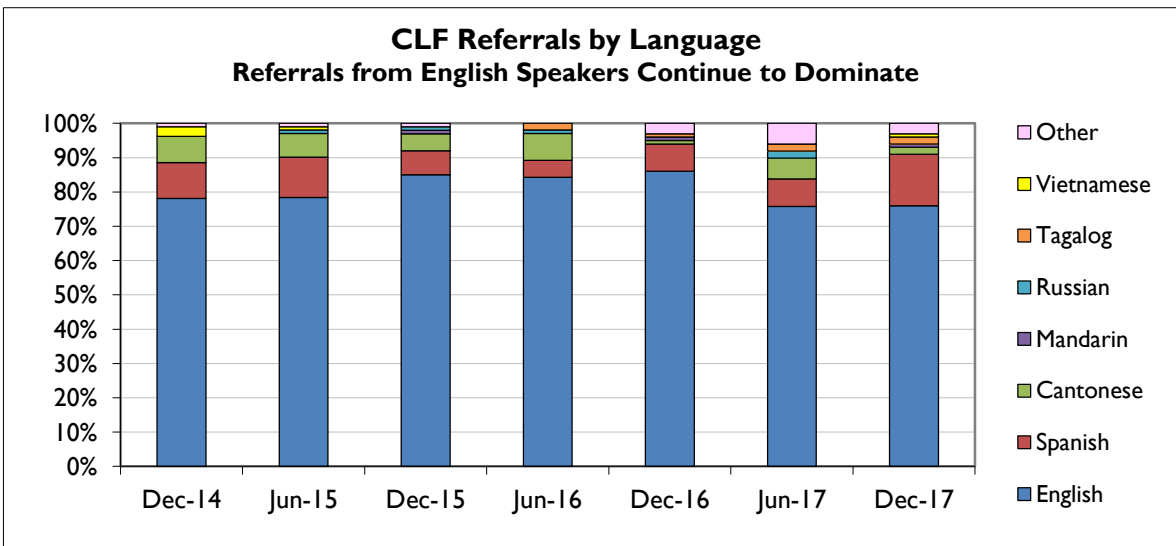
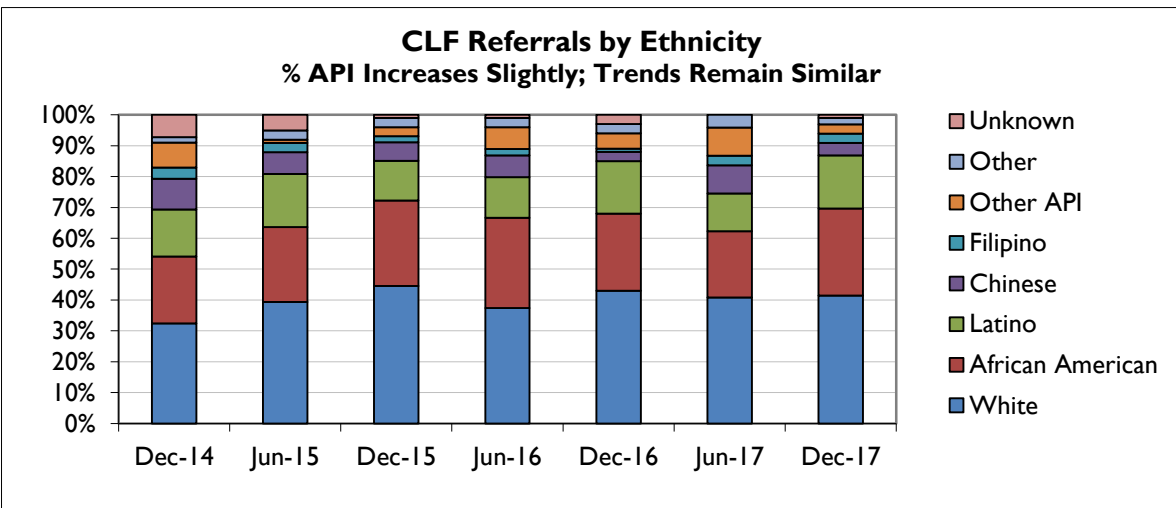
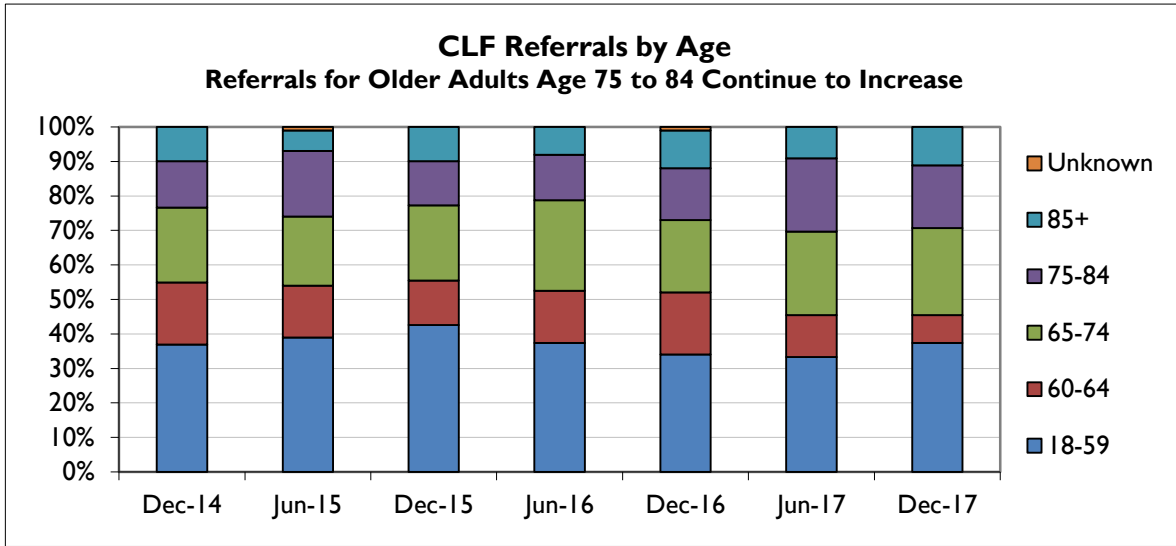
Supportive Services at DAH buildings often include a combination of front desk personnel, social workers, nurses, and money managers who all work on-site.

- ❖ In November 2017, CLF created a new In-Home Operations (IHO) Care Manager to manage a caseload of approximately 30-40 clients receiving the IHO Medi-Cal Waiver. Due to the community needs for long-term case management, this role frees up case management slots for both CLF and Linkages (IOA Contract with DAAS Office on the Aging). Previously, both CLF and Linkages managed the IHO Waiver requirements, which included semi-annual Medi-Cal documentation and home care management, for these historically CLF clients.
- ❖ CLF continues to outreach for individuals who have long-term case management and have purchase needs only. The Care Coordinator position at Catholic Charities increases access to the CLF purchase of service dollars for these clients. Eligible referrals have a one-time purchase need not covered by another resource that will prevent institutionalization and do not require CLF's traditional Intensive Case Management.
- ❖ In partnership with the Mayor's Office of Housing and Community Development, CLF conducted level of care assessments and transitioned individuals who no longer require 24-hour care from Residential Care Facilities for the Chronically III (RCFCI) to appropriate lower levels of care. During this time period, CLF transitioned three long time RCFCI residents who voluntarily expressed interest in returning to independent community living. Six clients remain in the pipeline awaiting housing.

Community Living Fund Six-Month Report

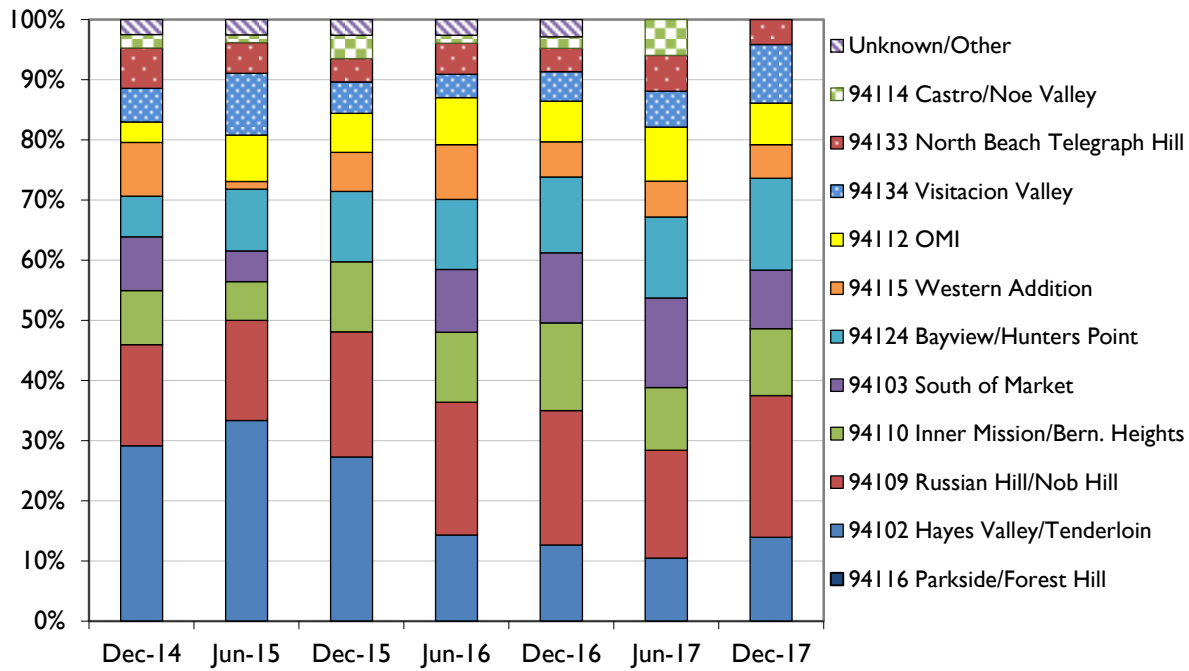


Community Living Fund Six-Month Report

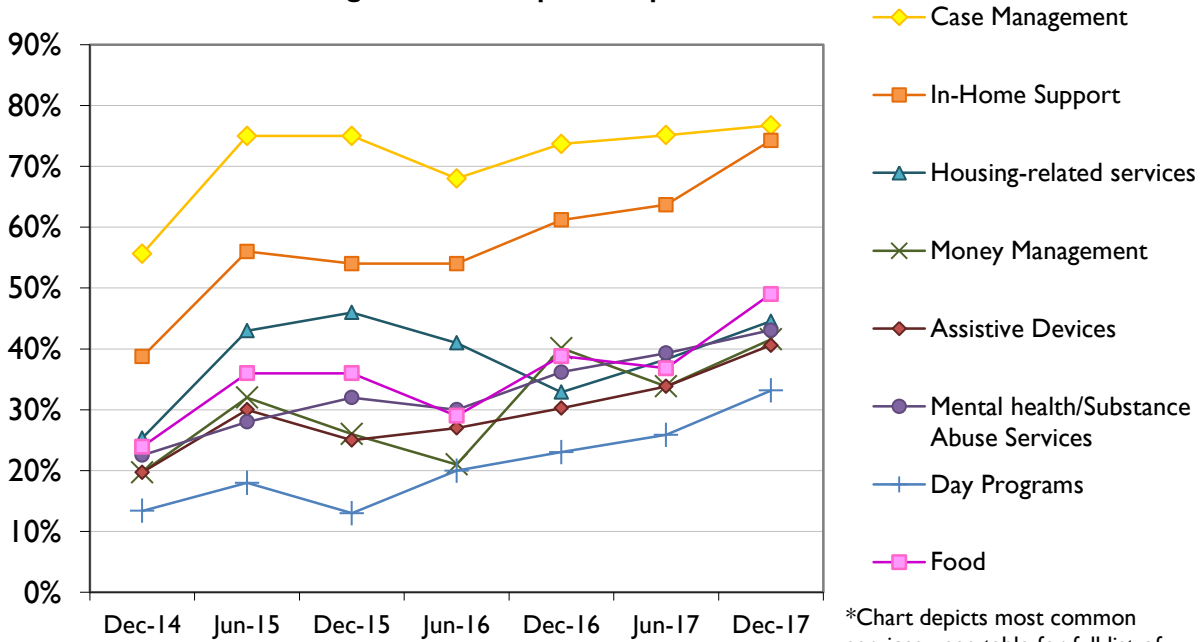


Community Living Fund Six-Month Report

CLF Referrals by Zip Code



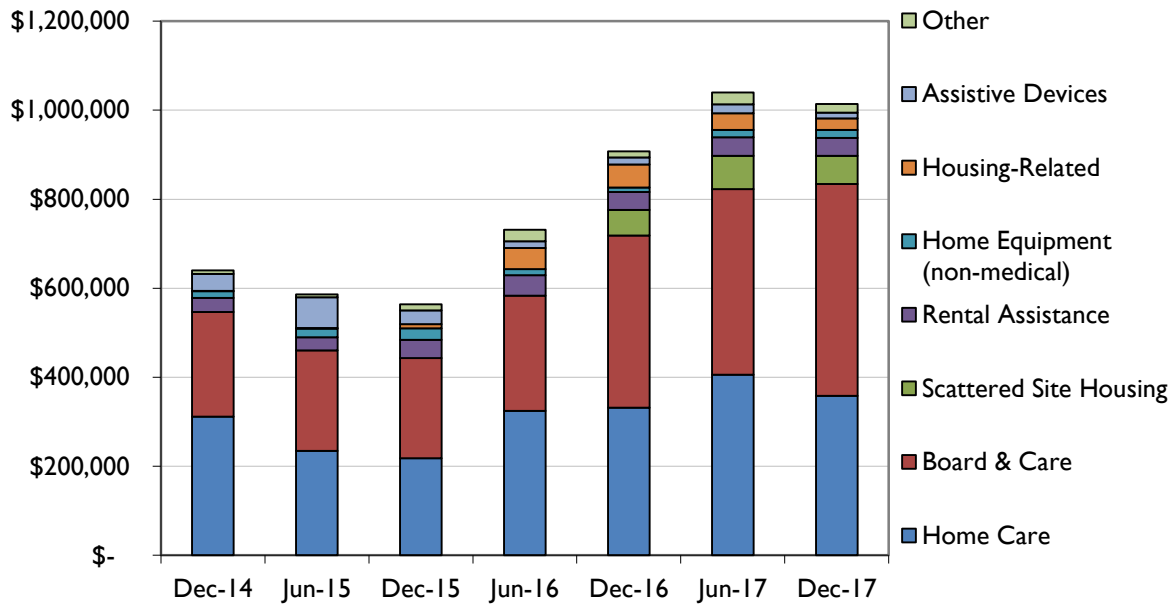
Self-Reported Need for Services at Referral Case Management & In-Home Support Remain Among the Most Frequent Requests



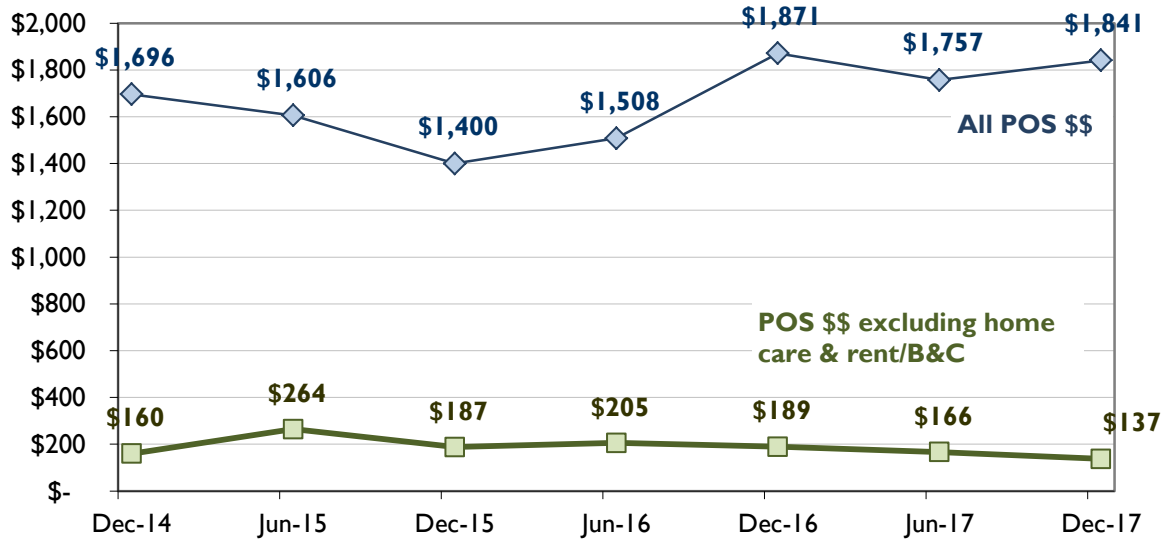
*Chart depicts most common services - see table for full list of services reported needed at intake

Community Living Fund Six-Month Report

Expenditures at CLF Continue to Increase. Large Increases in Spending on Home Care, Board & Care, and Scattered Site Housing.

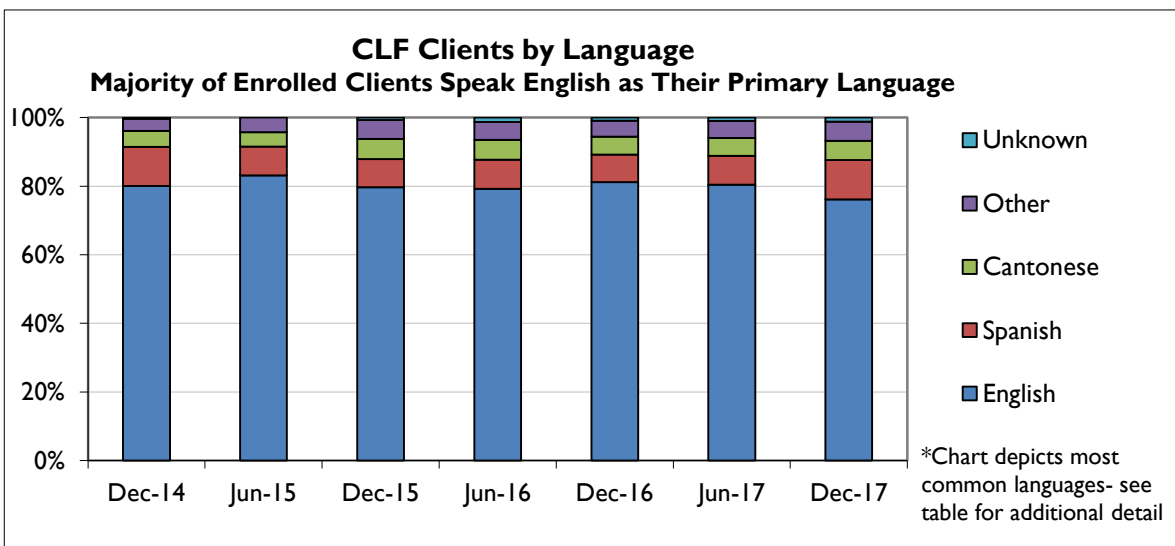
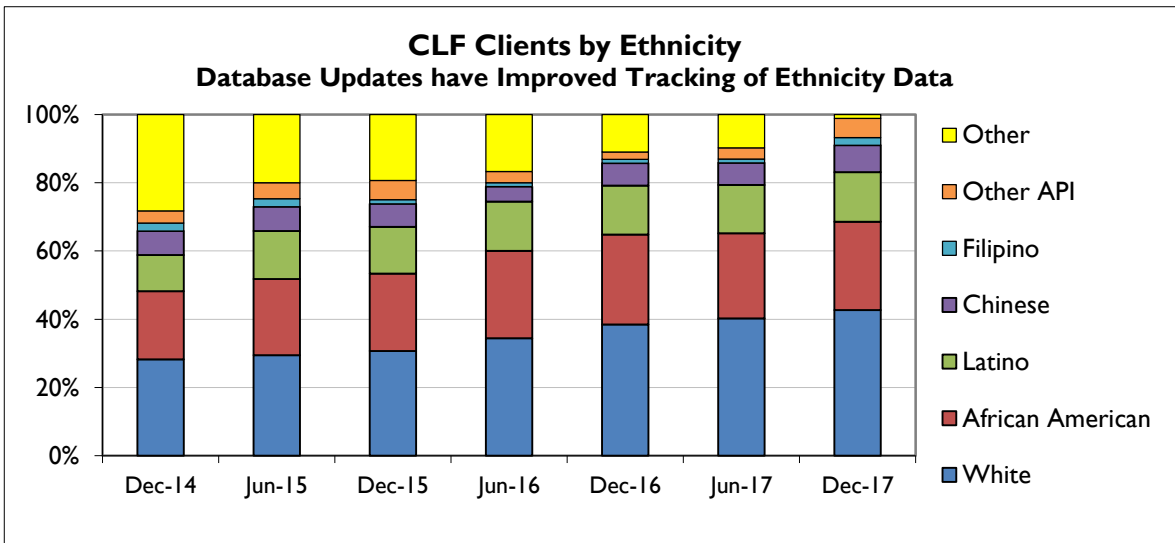
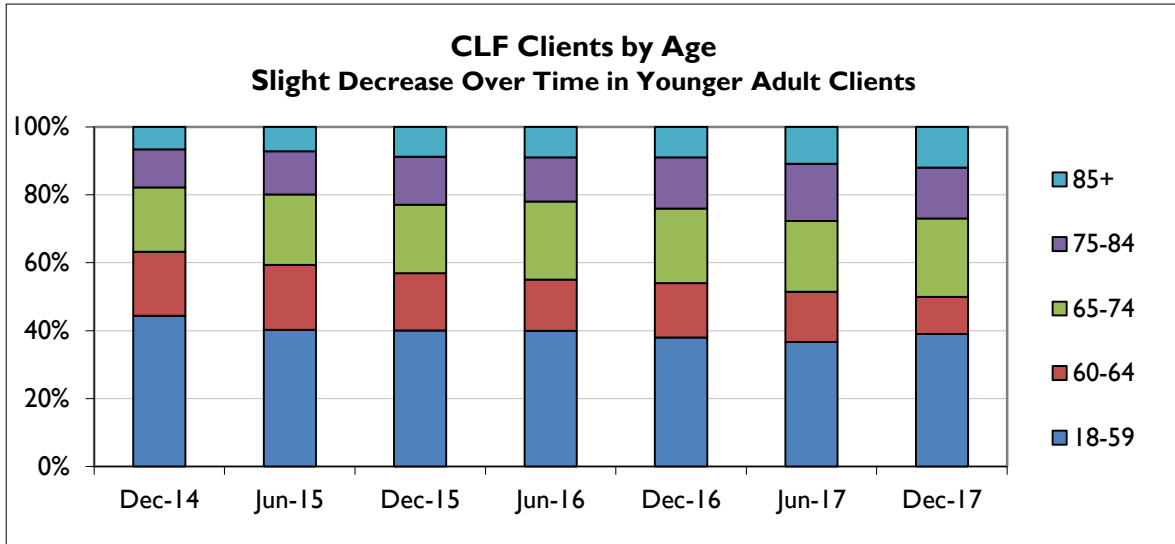


Average Monthly Purchase of Service (POS) Cost Per Client for CLF Clients with Any Purchases:
Overall rate remains higher than prior years due to increase in Home Care, Board & Care, and Scattered Site Housing purchases, while spending rate excluding these categories decreased slightly.

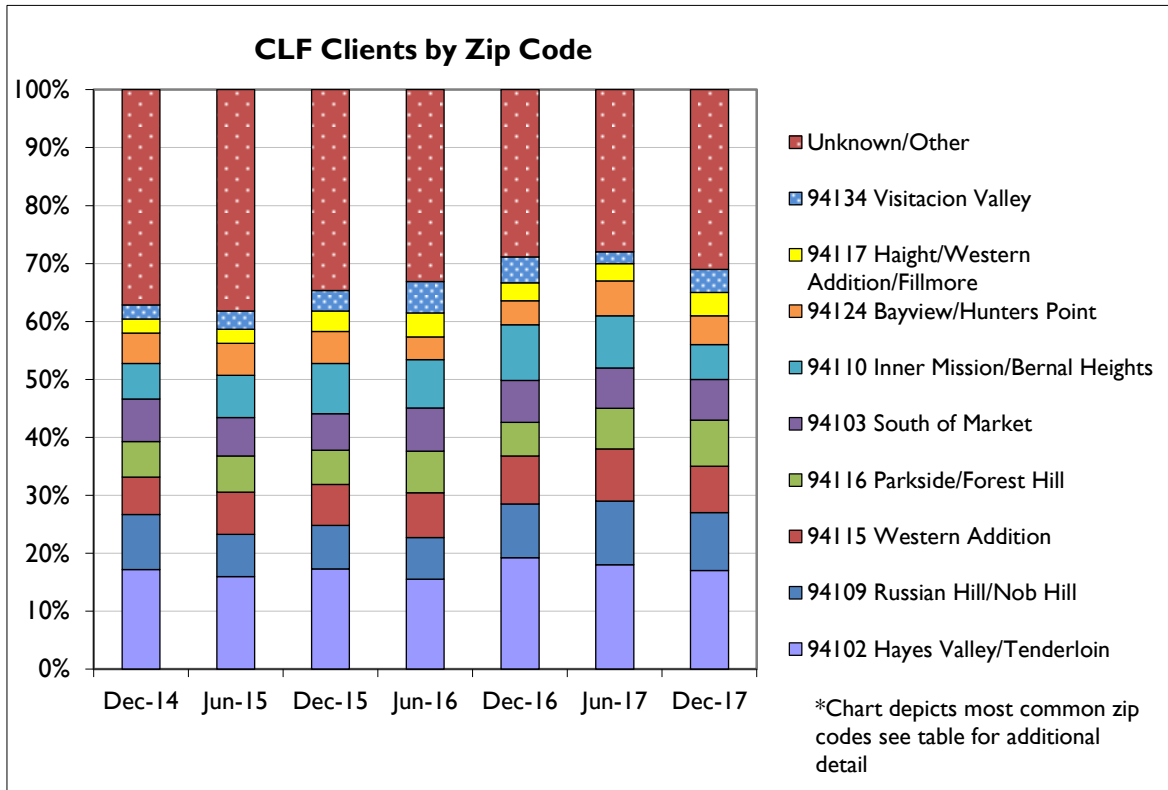


Note: Purchases in this chart represent those from the Institute on Aging sub-program of CLF.

Community Living Fund Six-Month Report



Community Living Fund Six-Month Report



Community Living Fund Six-Month Report

Active Caseload	Dec-14		Jun-15		Dec-15		Jun-16		Dec-16		Jun-17		Dec-17	
	#	%	#	%	#	%	#	%	#	%	#	%	#	%
All Active Cases*	631		659		358		291		279		316		297	
Change from Prior 6 Months	105	20.0%	28	4.4%	(301)	-45.7%	(67)	-18.7%	(12)	-4.1%	37	13.3%	(19)	-6.0%
Change from Previous Year	110	21.1%	133	25.3%	(273)	-43.3%	(368)	-55.8%	(79)	-22.1%	25	8.6%	18	6.5%
Change from 2 Years	164	35.1%	186	39.3%	(163)	-31.3%	(235)	-44.7%	(352)	-55.8%	(343)	-52.0%	(61)	-17.0%
Program Enrollment														
CLF at Institute on Aging	274	43%	256	39%	296	83%	291	100%	279	100%	316	100%	297	100%
with any service purchases	115	42%	119	46%	134	45%	145	50%	147	53%	180	57%	145	49%
with no purchases	159	58%	137	54%	162	55%	146	50%	132	47%	136	43%	152	51%
Transitional Care (Homecoming)	303	48%	357	54%
Emergency Meals at MOW	62	10%	49	7%	65	18%
Program to Date														
All CLF Enrollment	3,067		3,505		3,646		3,692		3,774		3,866		3,942	
CLF at Institute on Aging Enrollment	1,362	44%	1,416	40%	1,504	41%	1,554	42%	1,638	43%	1,734	45%	1,813	46%
with any service purchases	971	71%	1,013	72%	1,056	70%	1,099	71%	1,172	72%	1,250	72%	1,280	71%
Average monthly \$/client (all clients, all \$)	\$ 500		\$ 491		\$ 908		\$ 1,237		\$ 2,080		\$ 1,983		\$ 1,872	
Average monthly purchase of service \$/client for CLF IOA purchase clients	\$ 1,696		\$ 1,606		\$ 1,400		\$ 1,508		\$ 1,871		\$ 1,757		\$ 1,841	
Average monthly purchase of service \$/client for CLF IOA purchase clients, excluding home care, housing subsidies	\$ 160		\$ 264		\$ 187		\$ 205		\$ 189		\$ 166		\$ 137	

*Includes clients enrolled with Institute on Aging, Homecoming (through June 2015), and Emergency Meals (through December 2015).

Community Living Fund Six-Month Report

Referrals	Dec-14		Jun-15		Dec-15		Jun-16		Dec-16		Jun-17		Dec-17	
	#	%	#	%	#	%	#	%	#	%	#	%	#	%
New Referrals**	111		144		168		211		152		201		202	
Change from previous six months	(31)	-22%	33	30%	24	17%	43	26%	(59)	-28%	49	32%	1	0%
Change from previous year	(36)	-24%	2	1%	57	51%	67	47%	(16)	-10%	(10)	-5%	50	33%
Status After Initial Screening														
Eligible:	84	76%	123	85%	154	92%	152	72%	121	80%	174	87%	166	82%
<i>Approved to Receive Service</i>	76	90%	105	85%	123	80%	116	76%	121	100%	154	89%	151	91%
<i>Wait List</i>	7	8%	1	1%	16	10%	27	18%	0	0%	0	0%	13	8%
<i>Pending Final Review</i>	1	1%	15	12%	9	6%	9	6%	0	0%	20	11%	2	1%
Ineligible	12	11%	6	4%	8	5%	24	11%	13	9%	8	4%	17	8%
<i>Withdrew Application</i>	10	9%	10	7%	12	7%	35	17%	18	12%	19	9%	19	9%
<i>Pending Initial Determination</i>	0	0%	4	3%	0	0%	0	0%	0	0%	0	0%	0	0%
Program to Date														
Total Referrals	3,225		3,369		3,537		3,748		3,900		4,101		4,303	
Eligible Referrals	2,217	69%	2,340	69%	2,494	71%	2,646	71%	2,767	71%	2,941	72%	3,107	72%
Ineligible Referrals	489	15%	495	15%	503	14%	527	14%	540	14%	548	13%	565	13%

** New Referrals include all referrals received by the DAAS Intake and Screening Unit for CLF services at IOA in the six-month period.

Community Living Fund Six-Month Report

Referral Demographics	Jun-08	Dec-08	Jun-09	Dec-09	Jun-10	Dec-10	Jun-11	Dec-11	Jun-12	Dec-12	Jun-13	Dec-13	Jun-14	Dec-14	Jun-15	Dec-15	Jun-16	Dec-16	Jun-17	Dec-17	
Age (in years)																					
18-59	30%	31%	38%	32%	43%	48%	41%	47%	51%	47%	39%	48%	32%	37%	39%	43%	37%	34%	33%	37%	
60-64	10%	11%	13%	13%	14%	11%	17%	12%	10%	14%	17%	17%	21%	18%	15%	13%	15%	18%	12%	8%	
65-74	21%	20%	17%	21%	19%	16%	14%	20%	12%	18%	20%	18%	18%	22%	20%	22%	26%	21%	24%	25%	
75-84	22%	24%	18%	20%	13%	17%	14%	11%	16%	12%	14%	9%	18%	14%	19%	13%	13%	15%	21%	18%	
85+	17%	14%	14%	13%	10%	8%	8%	9%	11%	9%	9%	8%	10%	10%	6%	10%	8%	11%	9%	11%	
Unknown	0%	0%	1%	0%	1%	0%	5%	1%	1%	1%	2%	1%	1%	0%	1%	0%	0%	1%	0%	0%	
Ethnicity																					
White	30%	26%	36%	29%	30%	41%	47%	23%	25%	30%	31%	35%	37%	32%	39%	45%	37%	43%	40%	41%	
African American	19%	21%	23%	18%	26%	16%	20%	30%	16%	21%	26%	23%	17%	22%	24%	28%	29%	25%	21%	28%	
Latino	19%	15%	14%	13%	12%	15%	13%	14%	8%	9%	9%	12%	15%	15%	17%	13%	13%	17%	12%	17%	
Chinese	8%	14%	7%	7%	6%	5%	3%	4%	4%	5%	6%	7%	10%	10%	7%	6%	7%	3%	9%	4%	
Filipino	5%	6%	4%	2%	2%	1%	2%	3%	2%	1%	0%	1%	4%	4%	3%	2%	2%	1%	3%	3%	
Other API	3%	5%	4%	1%	2%	2%	1%	2%	2%	3%	3%	1%	4%	8%	1%	3%	7%	5%	9%	3%	
Other	2%	2%	6%	4%	2%	4%	3%	5%	2%	3%	3%	3%	4%	2%	3%	3%	3%	3%	4%	2%	
Unknown	15%	11%	7%	25%	21%	15%	10%	19%	40%	28%	21%	17%	9%	7%	5%	1%	1%	3%	0%	1%	
Language																					
English	68%	63%	76%	79%	78%	77%	83%	77%	83%	84%	78%	81%	76%	78%	80%	85%	86%	86%	75%	76%	
Spanish	15%	13%	10%	9%	11%	12%	8%	12%	8%	7%	8%	10%	11%	10%	12%	7%	5%	8%	8%	15%	
Cantonese	5%	9%	5%	6%	7%	3%	2%	6%	4%	4%	7%	6%	7%	8%	7%	5%	8%	1%	6%	2%	
Mandarin	2%	2%	3%	1%	1%	0%	0%	0%	1%	1%	1%	1%	2%	0%	0%	1%	0%	1%	0%	1%	
Russian	1%	1%	1%	1%	2%	1%	0%	2%	1%	1%	1%	1%	2%	0%	1%	1%	1%	0%	2%	0%	
Tagalog	2%	5%	0%	2%	2%	0%	1%	2%	2%	0%	0%	0%	0%	0%	0%	0%	2%	1%	2%	2%	
Vietnamese	1%	1%	0%	0%	0%	0%	2%	0%	2%	0%	1%	0%	0%	3%	1%	0%	0%	0%	0%	1%	
Other	6%	6%	4%	2%	1%	6%	4%	1%	0%	3%	4%	1%	1%	1%	1%	1%	0%	3%	6%	3%	
Gender																					
Male	47%	49%	41%	44%	53%	49%	66%	60%	55%	63%	61%	60%	61%	56%	58%	58%	60%	55%	53%	56%	
Female	50%	50%	54%	53%	43%	45%	32%	39%	44%	37%	38%	40%	38%	44%	42%	40%	40%	45%	47%	43%	
Transgender MtF	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	1%	0%	1%	2%	0%	0%	0%	0%	
Transgender FtM	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
Other (Genderqueer, Not listed)	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
Incomplete/Missing data	4%	1%	5%	3%	4%	6%	2%	1%	1%	0%	1%	1%	0%	0%	0%	1%	0%	0%	0%	0%	
Sexual Orientation																					
Heterosexual	36%	40%	41%	39%	40%	29%	31%	44%	33%	40%	34%	31%	33%	42%	51%	46%	48%	50%	55%	69%	
Gay/Lesbian/Same Gender-Loving	3%	3%	2%	2%	3%	4%	6%	3%	7%	7%	6%	5%	6%	3%	4%	8%	8%	5%	6%	7%	
Bisexual	0%	0%	0%	0%	0%	1%	1%	1%	0%	2%	1%	0%	0%	0%	1%	1%	0%	3%	0%	2%	
Other (Questioning/Unsure, Not Listed)	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	1%	3%	0%	
Declined to State	3%	3%	1%	2%	1%	1%	1%	0%	1%	2%	3%	1%	1%	2%	0%	2%	0%	1%	1%	3%	
Incomplete/Missing data/Not asked	59%	54%	56%	56%	56%	65%	61%	51%	60%	50%	56%	63%	59%	54%	44%	43%	44%	41%	33%	17%	

Percentages may not sum to 100% due to rounding

Community Living Fund Six-Month Report

Referral Demographics (cont.)	Jun-08	Dec-08	Jun-09	Dec-09	Jun-10	Dec-10	Jun-11	Dec-11	Jun-12	Dec-12	Jun-13	Dec-13	Jun-14	Dec-14	Jun-15	Dec-15	Jun-16	Dec-16	Jun-17	Dec-17	
Zipcode																					
94102 Hayes Valley/Tenderloin	8%	10%	9%	10%	9%	12%	11%	10%	13%	8%	36%	9%	17%	14%	13%	16%	17%	16%	12%	17%	
94103 South of Market	8%	9%	9%	6%	9%	6%	6%	7%	9%	3%	3%	5%	5%	5%	8%	9%	9%	9%	9%	11%	
94107 Potrero Hill	4%	1%	2%	2%	2%	0%	1%	0%	1%	2%	1%	3%	0%	2%	1%	1%	1%	1%	0%	3%	
94108 Chinatown	1%	1%	0%	1%	0%	1%	0%	0%	1%	1%	0%	1%	1%	0%	1%	1%	1%	3%	0%	0%	
94109 Russian Hill/Nob Hill	8%	9%	10%	10%	7%	10%	9%	5%	7%	6%	4%	3%	7%	7%	5%	9%	9%	10%	7%	8%	
94110 Inner Mission/Bernal Heights	12%	12%	11%	7%	5%	6%	3%	4%	4%	10%	4%	5%	6%	7%	4%	0%	8%	8%	10%	7%	
94112 Outer Mission/Excelsior/Ingleside	4%	7%	5%	7%	5%	4%	3%	4%	3%	10%	2%	2%	2%	5%	8%	4%	3%	3%	4%	7%	
94114 Castro/Noe Valley	2%	2%	2%	2%	3%	2%	5%	0%	1%	1%	1%	1%	1%	0%	2%	2%	2%	2%	2%	0%	
94115 Western Addition	7%	8%	5%	6%	5%	4%	7%	9%	5%	3%	3%	4%	4%	3%	6%	5%	6%	5%	6%	5%	
94116 Parkside/Forest Hill	11%	12%	17%	12%	26%	25%	21%	23%	21%	34%	21%	23%	18%	23%	26%	21%	11%	9%	7%	10%	
94117 Haight/Western Addition/Fillmore	2%	3%	2%	3%	1%	3%	1%	0%	3%	1%	1%	3%	2%	4%	1%	2%	3%	1%	3%	3%	
94118 Inner Richmond/Presidio/Laurel	5%	1%	2%	1%	1%	2%	2%	2%	1%	2%	3%	1%	1%	2%	1%	2%	2%	3%	4%	2%	
94121 Outer Richmond/Sea Cliff	3%	2%	2%	3%	1%	4%	0%	0%	1%	1%	1%	3%	2%	2%	1%	1%	1%	2%	0%	0%	
94122 Sunset	2%	3%	5%	2%	2%	1%	3%	2%	1%	1%	3%	5%	7%	3%	3%	5%	3%	2%	4%	2%	
94123 Marina/Cow Hollow	2%	1%	1%	0%	2%	0%	0%	0%	2%	0%	1%	1%	1%	0%	1%	2%	0%	0%	2%	1%	
94124 Bayview/Hunters Point	5%	6%	7%	10%	4%	6%	5%	6%	6%	6%	4%	7%	4%	7%	1%	5%	7%	4%	4%	4%	
94127 West Portal/St. Francisc Wood	2%	1%	1%	1%	1%	0%	0%	0%	0%	1%	0%	0%	1%	1%	0%	0%	1%	0%	0%	2%	
94129 Presidio	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	
94130 Treasure Island	0%	0%	0%	0%	0%	0%	0%	0%	1%	0%	1%	0%	0%	0%	1%	0%	0%	0%	0%	0%	
94131 Twin Peaks/Diamond Hts/Glen Par	4%	1%	0%	3%	1%	2%	2%	1%	3%	1%	0%	1%	3%	3%	1%	0%	0%	1%	3%	0%	
94132 Stonestown/Lake Merced	2%	1%	1%	1%	4%	0%	3%	2%	1%	0%	0%	3%	2%	1%	2%	1%	2%	4%	2%	1%	
94133 North Beach Telegraph Hill	2%	3%	2%	3%	3%	3%	1%	2%	2%	2%	3%	2%	4%	2%	1%	3%	1%	1%	4%	0%	
94134 Visitacion Valley	4%	3%	2%	3%	4%	1%	1%	1%	0%	3%	1%	5%	3%	5%	4%	3%	4%	3%	4%	3%	
Unknown/Other	3%	4%	5%	6%	7%	5%	14%	23%	13%	5%	7%	15%	9%	5%	7%	11%	9%	13%	10%	9%	
Referral Source = Laguna Honda Hospital/TCM	9%	13%	18%	14%	26%	31%	27%	30%	30%	47%	37%	43%	32%	42%	44%	31%	30%	26%	18%	20%	

Percentages may not sum to 100% due to rounding

Community Living Fund Six-Month Report

	Jun-08	Dec-08	Jun-09	Dec-09	Jun-10	Dec-10	Jun-11	Dec-11	Jun-12	Dec-12	Jun-13	Dec-13	Jun-14	Dec-14	Jun-15	Dec-15	Jun-16	Dec-16	Jun-17	Dec-17
Services Needed at Intake (Self-Reported)																				
Case Management	31%	52%	52%	43%	67%	58%	81%	66%	50%	68%	61%	74%	60%	56%	75%	75%	68%	74%	75%	77%
In-Home Support	48%	43%	47%	39%	51%	58%	61%	58%	47%	56%	42%	52%	44%	39%	56%	54%	54%	61%	64%	74%
Housing-related services	13%	27%	41%	22%	34%	49%	38%	40%	34%	32%	28%	35%	35%	25%	43%	46%	41%	33%	38%	45%
Money Management	4%	26%	27%	21%	30%	36%	35%	29%	20%	33%	22%	32%	21%	20%	32%	26%	21%	40%	34%	42%
Assistive Devices	12%	27%	27%	23%	27%	23%	22%	24%	19%	19%	17%	22%	27%	20%	30%	25%	27%	30%	34%	41%
Mental health/Substance Abuse Services	3%	23%	19%	24%	26%	36%	30%	31%	32%	35%	26%	37%	25%	23%	28%	32%	30%	36%	39%	43%
Day Programs	4%	30%	26%	23%	25%	11%	26%	26%	21%	20%	15%	19%	16%	13%	18%	13%	20%	23%	26%	33%
Food	4%	17%	16%	11%	23%	26%	25%	23%	23%	22%	28%	24%	23%	24%	36%	36%	29%	39%	37%	49%
Caregiver Support	3%	15%	23%	18%	17%	23%	18%	19%	10%	15%	10%	12%	15%	14%	15%	18%	19%	24%	25%	25%
Home repairs/Modifications	6%	13%	18%	17%	15%	19%	21%	19%	13%	23%	14%	18%	24%	17%	18%	18%	20%	15%	23%	29%
Other Services	35%	8%	9%	18%	11%	11%	5%	13%	9%	5%	9%	11%	16%	11%	14%	17%	13%	16%	23%	20%

Performance Measures	Jun-08	Dec-08	Jun-09	Dec-09	Jun-10	Dec-10	Jun-11	Dec-11	Jun-12	Dec-12	Jun-13	Dec-13	Jun-14	Dec-14	Jun-15	Dec-15	Jun-16	Dec-16	Jun-17	Dec-17
----------------------	--------	--------	--------	--------	--------	--------	--------	--------	--------	--------	--------	--------	--------	--------	--------	--------	--------	--------	--------	--------

Active Performance Measures																									
Percent of CLF clients with 1 or less acute hospital admissions in six month period																					93%	89%	89%	89%	96%
Percent of care plan problems resolved on average after first year of enrollment in CLF																					55%	61%	73%	75%	63%

Archived Performance Measures																				
Percentage of CLF clients who have successfully continued community living for a period of at least six months:																				
Formerly institutionalized clients	73%	76%	70%	80%	80%	81%	76%	79%	77%	82%	82%	84%								
Clients previously at imminent risk of nursing home placement	76%	76%	74%	82%	82%	80%	82%	81%	83%	80%	82%	83%								
Target	70%	70%	70%	75%	75%	75%	75%	80%	80%	80%	80%	80%								
Percentage of CLF clients who had successfully continued community living for six months or more by the time of disenrollment.	63%	79%	76%	82%	74%	73%	88%	88%	93%	90%	91%	91%								

Community Living Fund Six-Month Report

Expenditures	Jun-16	Dec-16	Jun-17	Dec-17	Project to Date
IOA Contract					
Purchase of Service *	\$ 779,848	\$ 876,467	\$ 1,085,570	\$ 1,003,855	\$ 12,670,673
CBAS Assessments for SF Health Plan	\$ 69,435	\$ 58,778	\$ 88,959	\$ -	\$ 676,042
Case Management	\$ 736,438	\$ 737,983	\$ 824,081	\$ 753,279	\$ 12,032,007
Capital & Equipment	\$ 1,289	\$ -	\$ -	\$ -	\$ 178,717
Operations	\$ 206,233	\$ 180,038	\$ 305,953	\$ 115,806	\$ 3,672,103
Indirect	\$ 148,138	\$ 143,952	\$ 180,135	\$ 130,363	\$ 1,885,664
CCT Reimbursement	\$ (24,945)	\$ (195,561)	\$ (162,190)	\$ (162,204)	\$ (1,092,762)
SF Health Plan Reimbursement for CBAS	\$ (201,520)	\$ -	\$ (202,840)		\$ (976,840)
Historical Expenditures within IOA Contract***	\$ -	\$ -			\$ 483,568
<i>Subtotal</i>	\$ 1,714,916	\$ 1,801,657	\$ 2,119,668	\$ 1,841,099	\$ 27,409,504
DPH Work Orders					\$ -
RTZ – DCIP	\$ 66,000	\$ 24,000	\$ 72,000	\$ -	\$ 912,000
DAAS Internal (Salaries & Fringe)	\$ 246,388	\$ 235,964	\$ 276,738	\$ 239,780	\$ 3,880,209
Homecoming Services Network & Research (SFSC)	\$ -	\$ -	\$ -		\$ 274,575
Emergency Meals (Meals on Wheels)	\$ 25,435	\$ -	\$ -		\$ 807,029
MSO Consultant (Meals on Wheels)	\$ 50,000	\$ -	\$ -		\$ 199,711
Case Management Training Institute (FSA)	\$ 56,211	\$ 46,562	\$ -		\$ 679,906
Scattered Site Housing (Brilliant Corners)	\$ -	\$ 1,373,336	\$ 1,290,957	\$ 1,255,112	\$ 2,664,293
Shanti / PAWS (Pets are Wonderful Support)	\$ -	\$ 20,328	\$ 54,672		\$ -
Historical Expenditures within CLF Program****	\$ -	\$ -			\$ 1,447,669
Grand Total	\$ 2,158,950	\$ 3,481,519	\$ 3,759,363	\$ 3,335,991	\$ 36,635,201
	FY1516	FY1617	FY1718	Project to Date	
Total CLF Fund Budget***	\$ 4,832,189	\$ 8,328,889	\$ 4,173,114	\$ 43,878,887	
% DAAS Internal of Total CLF Fund**	10%	6%	6%	9%	
* This figure does not match the figure in Section 4 of this report because this figure reflects the date of invoice to HSA, while the other reflects the date of service to the client.					
** According to the CLF's establishing ordinance, "In no event shall the cost of department staffing associated with the duties and services associated with this fund exceed 15% [...] of the total amount of the fund." When the most recent six-month period falls in July-December, total funds available are pro-rated to reflect half of the total annual fund.					
*** FY14/15 Budget includes \$200K of one-time addback funding for Management Services Organizations project that will be spent outside of CLF, which will not be included in the cost per client.					
**** Historical Expenditures from December 2014 and previously.					

Community Living Fund Six-Month Report

CLF @ IOA Purchased Services	Dec-14		Jun-15		Dec-15		Jun-16		Dec-16		Jun-17		Dec-17		Project-to-Date	
	#	%	#	%	#	%	#	%	#	%	#	%	#	%	#	UDC
Grand Total	\$ 640,062	115	\$ 586,096	119	\$ 563,620	134	\$ 731,488	145	\$ 907,537	146	\$ 1,039,573	180	\$ 1,014,047	145	\$ 13,680,620	1,290
Home Care	\$ 311,727	28	\$ 235,001	27	\$ 218,247	35	\$ 324,564	35	\$ 332,063	38	\$ 406,100	49	\$ 358,621	40	\$ 5,494,584	296
Board & Care	\$ 234,902	20	\$ 225,153	19	\$ 224,879	18	\$ 258,892	22	\$ 386,317	28	\$ 416,658	25	\$ 475,858	28	\$ 4,795,904	72
Scattered Site Housing									\$ 57,282	-	\$ 75,052	3	\$ 63,019	3	\$ 195,353	4
Rental Assistance (General)	\$ 31,515	22	\$ 29,417	18	\$ 41,003	26	\$ 45,901	28	\$ 40,500	21	\$ 41,663	20	\$ 40,000	17	\$ 984,828	384
Non-Medical Home Equipment	\$ 15,390	25	\$ 19,684	29	\$ 25,675	41	\$ 13,503	31	\$ 10,365	23	\$ 16,391	19	\$ 18,159	26	\$ 578,515	706
Housing-Related	\$ 498	5	\$ 1,310	2	\$ 9,380	8	\$ 47,612	13	\$ 51,244	11	\$ 37,422	9	\$ 25,945	11	\$ 432,892	302
Assistive Devices	\$ 38,063	22	\$ 69,163	35	\$ 31,096	31	\$ 14,704	51	\$ 16,376	35	\$ 20,042	57	\$ 12,741	34	\$ 589,472	546
Adult Day Programs									\$ 30	1	\$ 340	1			\$ 110,068	20
Communication/Translation	\$ 3,782	19	\$ 2,495	23	\$ 6,205	30	\$ 10,528	30	\$ 8,323	43	\$ 13,466	52	\$ 12,263	37	\$ 126,738	359
Respite											\$ 5,627	2			\$ 46,526	10
Health Care							\$ 2,567	1			\$ 184	1	\$ 48	1	\$ 91,778	95
Other Special Needs	\$ -	1	\$ 41	2	\$ 1,645	3	\$ 965	2					\$ 2,391	5	\$ 37,035	94
Counseling	\$ 2,950	9	\$ 3,450	8	\$ 3,600	12	\$ 6,525	19	\$ 4,600	15	\$ 4,650	21	\$ 3,900	14	\$ 102,150	159
Professional Care Assistance															\$ 20,418	15
Habilitation			\$ 150	1	\$ 150	1	\$ 2,250	2							\$ 22,788	10
Transportation	\$ 508	9	\$ 202	8	\$ 1,097	14	\$ 3,476	15	\$ 438	16	\$ 1,569	10	\$ 1,101	12	\$ 29,299	141
Legal Assistance	\$ 700	1	\$ 5	1	\$ 108	1					\$ 410	1			\$ 6,531	20
Others	\$ 27	3	\$ 25	2	\$ 535	3									\$ 15,740	51

Note: Historical figures may change slightly from report to report. "Other" services have historically included purchases such as employment, recreation, education, food, social reassurance, caregiver training, clothing, furniture, and other one-time purchases. In June 2016, the Medical Services category was incorporated into Health Care. In December 2016, the Scattered Site Housing category was added to track spending of the FY 15/16 CLF growth (prior to this time, CLF funded a very limited number of ongoing SSH patches). Note: CLF must contract year-round with a non-profit housing agency to reserve these units and ensure options are available when clients discharge from SNFs. Therefore, the total purchase amount listed may not be an accurate reflection of average cost per client served.

Client counts reflect unique clients with any transaction of that type.

Homecoming @ SFSC Purchases	Dec-14		Jun-15		Dec-15		Jun-16		Dec-16		Jun-17		Jun-17		Project-to-Date	
	\$	%	\$	%	\$	%	\$	%	\$	%	\$	%	\$	%	\$	%
Total	\$ 22,245		\$ 21,233		-	-	-	-	-	-	-	-	-	-	\$ 199,132	
Housing-related services	\$ -	0%	\$ -	0%	-	-	-	-	-	-	-	-	-	-	\$ 74,318	37%
Medical/Dental items & services	\$ 3,136	14%	\$ 8,177	39%	-	-	-	-	-	-	-	-	-	-	\$ 23,443	12%
In-home support	\$ -	0%	\$ -	0%	-	-	-	-	-	-	-	-	-	-	\$ 15,666	8%
Furniture and appliances	\$ 535	2%	\$ 929	4%	-	-	-	-	-	-	-	-	-	-	\$ 16,949	9%
Food	\$ 1,723	8%	\$ 725	3%	-	-	-	-	-	-	-	-	-	-	\$ 8,999	5%
Assistive devices	\$ 14,444	65%	\$ 8,039	38%	-	-	-	-	-	-	-	-	-	-	\$ 40,406	20%
Other goods/services	\$ 2,407	11%	\$ 3,363	16%	-	-	-	-	-	-	-	-	-	-	\$ 19,351	10%

Note: CLF stopped funding transitional care purchases in FY 15-16

Community Living Fund Six-Month Report

Enrolled Client Demographics	Jun-08	Dec-08	Jun-09	Dec-09	Jun-10	Dec-10	Jun-11	Dec-11	Jun-12	Dec-12	Jun-13	Dec-13	Jun-14	Dec-14	Jun-15	Dec-15	Jun-16	Dec-16	Jun-17	Dec-17	
Age (in years)																					
18-59	37%	38%	37%	40%	42%	47%	48%	51%	56%	57%	53%	50%	47%	44%	40%	40%	40%	38%	37%	39%	
60-64	11%	14%	15%	13%	13%	13%	14%	13%	14%	15%	14%	18%	19%	19%	19%	17%	15%	16%	15%	11%	
65-74	19%	18%	20%	19%	18%	16%	15%	15%	15%	13%	17%	16%	18%	19%	21%	20%	23%	22%	21%	23%	
75-84	18%	21%	18%	15%	16%	12%	12%	11%	9%	8%	9%	10%	9%	11%	13%	14%	13%	15%	17%	15%	
85+	15%	9%	10%	13%	11%	12%	12%	9%	7%	6%	6%	6%	7%	7%	7%	9%	9%	9%	11%	12%	
Ethnicity																					
White	22%	25%	27%	27%	30%	35%	30%	25%	20%	16%	16%	23%	24%	25%	27%	31%	35%	37%	38%	36%	
African American	28%	31%	28%	28%	29%	26%	23%	16%	13%	11%	15%	15%	17%	19%	20%	23%	24%	23%	23%	25%	
Latino	11%	13%	15%	16%	15%	16%	16%	14%	10%	7%	7%	7%	9%	12%	12%	13%	13%	13%	13%	14%	
Chinese	10%	8%	8%	7%	5%	5%	5%	4%	4%	4%	5%	5%	6%	6%	6%	4%	6%	6%	7%	8%	
Filipino	3%	3%	2%	2%	2%	1%	1%	1%	1%	1%	1%	1%	2%	2%	1%	1%	1%	1%	2%	3%	
Other API	3%	3%	3%	2%	2%	1%	1%	1%	1%	3%	3%	3%	3%	4%	5%	3%	2%	3%	5%	3%	
Other	15%	10%	8%	7%	7%	7%	13%	22%	36%	46%	42%	33%	24%	17%	17%	15%	10%	9%	1%	1%	
Unknown	8%	6%	9%	11%	10%	9%	11%	16%	13%	12%	11%	13%	14%	16%	12%	10%	8%	9%	10%	10%	
Language																					
English	67%	69%	75%	75%	74%	79%	79%	79%	80%	83%	80%	79%	81%	80%	76%	76%	79%	80%	79%	76%	
Spanish	13%	13%	13%	15%	15%	14%	13%	12%	11%	8%	8%	8%	8%	8%	12%	11%	11%	10%	10%	12%	
Cantonese	7%	8%	6%	6%	6%	4%	3%	5%	5%	4%	6%	6%	5%	5%	6%	6%	4%	5%	5%	5%	
Mandarin	2%	1%	1%	0%	0%	0%	0%	0%	0%	1%	1%	1%	1%	1%	0%	0%	0%	0%	0%	0%	
Russian	1%	1%	0%	0%	1%	1%	1%	1%	1%	1%	1%	1%	1%	0%	0%	1%	1%	0%	1%	1%	
Tagalog	2%	3%	2%	1%	1%	2%	0%	0%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	2%	
Vietnamese	1%	1%	1%	1%	0%	0%	0%	0%	0%	1%	1%	1%	0%	0%	1%	1%	0%	0%	0%	0%	
Other	4%	4%	3%	2%	2%	2%	3%	2%	1%	1%	2%	2%	2%	2%	3%	2%	4%	3%	3%	3%	
Unknown	3%	1%	0%	0%	0%	0%	0%	0%	0%	0%	1%	1%	1%	1%	1%	1%	0%	0%	0%	0%	
Gender																					
Male	48%	47%	47%	47%	50%	53%	55%	57%	59%	62%	62%	60%	61%	56%	59%	57%	60%	59%	54%	55%	
Female	49%	51%	51%	51%	49%	46%	44%	41%	39%	37%	37%	39%	38%	42%	40%	42%	39%	38%	41%	44%	
Transgender MtF	1%	1%	1%	1%	1%	1%	1%	1%	2%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	
Transgender FtM	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
Other (Genderqueer, Not listed)	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
Incomplete/Missing data	2%	1%	0%	1%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	2%	4%	0%	
Sexual Orientation																					
Heterosexual	2%	7%	12%	15%	17%	22%	26%	32%	34%	35%	52%	68%	74%	80%	80%	81%	82%	78%	79%	78%	
Gay/Lesbian/Same Gender-Loving	0%	0%	1%	1%	2%	1%	1%	2%	4%	6%	7%	8%	9%	10%	11%	8%	11%	10%	10%	11%	
Bisexual	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	1%	1%	2%	2%	2%	3%	2%	3%	3%	2%	
Other (Questioning/Unsure, Not Listed)	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	1%	2%	2%	2%	
Declined to State	0%	1%	0%	0%	1%	1%	1%	0%	1%	1%	2%	2%	4%	3%	5%	5%	5%	5%	3%	5%	
Incomplete/Missing data/Not asked	97%	92%	86%	83%	80%	76%	72%	66%	62%	57%	39%	20%	12%	4%	2%	2%	0%	2%	3%	3%	

Community Living Fund Six-Month Report

Enrolled Client Demographics (cont)	Jun-08	Dec-08	Jun-09	Dec-09	Jun-10	Dec-10	Jun-11	Dec-11	Jun-12	Dec-12	Jun-13	Dec-13	Jun-14	Dec-14	Jun-15	Dec-15	Jun-16	Dec-16	Jun-17	Dec-17	
Zipcode																					
94102 Hayes Valley/Tenderloin	11%	10%	11%	10%	10%	10%	11%	13%	18%	21%	23%	20%	17%	16%	17%	16%	19%	18%	17%	16%	
94103 South of Market	10%	11%	12%	8%	10%	9%	7%	7%	8%	9%	8%	7%	7%	7%	6%	7%	7%	7%	7%	6%	
94107 Potrero Hill	3%	1%	2%	1%	2%	2%	3%	1%	2%	1%	1%	2%	2%	2%	2%	1%	1%	2%	1%	1%	
94108 Chinatown	1%	1%	0%	1%	1%	1%	1%	1%	0%	0%	0%	1%	1%	1%	0%	1%	0%	0%	1%	1%	
94109 Russian Hill/Nob Hill	10%	10%	10%	10%	9%	12%	12%	13%	11%	10%	9%	9%	10%	7%	7%	7%	9%	11%	10%	7%	
94110 Inner Mission/Bernal Heights	12%	9%	9%	11%	11%	10%	9%	8%	7%	6%	6%	6%	6%	7%	9%	8%	10%	9%	6%	6%	
94112 Outer Mission/Excelsior/Ingleside	6%	5%	4%	4%	4%	3%	4%	4%	5%	5%	4%	3%	2%	3%	4%	5%	3%	3%	3%	2%	
94114 Castro/Noe Valley	2%	3%	2%	3%	3%	3%	3%	3%	3%	3%	3%	2%	2%	2%	2%	1%	2%	1%	2%	1%	
94115 Western Addition	7%	7%	9%	10%	11%	12%	11%	10%	11%	9%	7%	7%	6%	7%	7%	8%	8%	9%	8%	7%	
94116 Parkside/Forest Hill	3%	5%	7%	7%	5%	4%	3%	3%	3%	4%	4%	6%	6%	6%	6%	7%	6%	7%	8%	5%	
94117 Haight/Western Addition/Fillmore	5%	3%	5%	5%	4%	4%	3%	3%	3%	2%	2%	2%	2%	2%	4%	4%	3%	3%	4%	3%	
94118 Inner Richmond/Presidio/Laurel	1%	2%	2%	2%	1%	1%	2%	2%	1%	1%	2%	2%	1%	2%	3%	2%	2%	1%	2%	2%	
94121 Outer Richmod/Sea Cliff	3%	1%	2%	2%	1%	2%	2%	2%	1%	0%	1%	1%	1%	1%	1%	1%	1%	1%	1%	0%	
94122 Sunset	1%	3%	3%	3%	2%	3%	4%	5%	4%	3%	4%	5%	6%	7%	6%	5%	4%	5%	3%	2%	
94123 Marina/Cow Hollow	0%	1%	1%	1%	1%	2%	1%	1%	1%	1%	1%	1%	1%	1%	0%	1%	1%	1%	1%	1%	
94124 Bayview/Hunters Point	7%	8%	7%	5%	5%	4%	5%	5%	3%	4%	4%	4%	5%	6%	6%	4%	4%	6%	5%	5%	
94127 West Portal/St. Francisc Wood	1%	1%	2%	2%	2%	2%	2%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	1%	
94129 Presidio	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
94130 Treasure Island	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	
94131 Twin Peaks/Diamond Hts/Glen Park	1%	2%	3%	2%	3%	2%	2%	2%	2%	2%	2%	2%	2%	1%	1%	1%	1%	1%	1%	1%	
94132 Stonestown/Lake Merced	1%	1%	0%	1%	2%	2%	3%	2%	2%	2%	2%	2%	2%	2%	2%	2%	1%	2%	3%	2%	
94133 North Beach Telegraph Hill	2%	2%	1%	1%	1%	2%	2%	1%	1%	1%	3%	4%	3%	2%	1%	1%	1%	1%	1%	1%	
94134 Visitacion Valley	4%	5%	5%	4%	5%	4%	3%	3%	3%	2%	2%	3%	2%	3%	4%	5%	4%	2%	4%	4%	
Unknown/Other	8%	8%	5%	7%	8%	9%	8%	10%	11%	10%	11%	11%	13%	14%	13%	11%	12%	11%	12%	27%	
Referral Source = Laguna Honda Hospital/TC	18%	20%	24%	27%	29%	40%	39%	43%	44%	49%	49%	52%	52%	52%	53%	49%	46%	41%	31%	28%	