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## MEMORANDUM

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DATE: April 7, 2021  
TO: Angela Calvillo, Clerk of the San Francisco Board of Supervisors  
THROUGH: Disability and Aging Services Commission  
FROM: Shireen McSpadden, Executive Director, Department of Disability and Aging Services (DAS)  
Michael Zaugg, Director, Office of Community Partnerships  
SUBJECT: Community Living Fund (CLF), Program for Case Management and Purchase of Resources and Services, Six-Month Report (July-December 2020)

### OVERVIEW

The San Francisco Administrative Code, Section 10.100-12, created the Community Living Fund (CLF) to support aging in place and community placement alternatives for individuals who may otherwise require care within an institution. This report fulfills the Administrative Code requirement that the Department of Disability and Aging Services (formerly Department of Aging and Adult Services) report to the Board of Supervisors every six months detailing the level of services provided and costs incurred in connection with the duties and services associated with this fund.

The CLF Program provides for home- and community-based services, or a combination of equipment and services, that will help individuals who are currently or at risk of being institutionalized, to continue living independently in their homes or to return to community living. This program, using a two-pronged approach of coordinated case management and purchased services, provides the needed resources not available through any other mechanism, to vulnerable older adults and adults with disabilities.

The CLF Six-Month Report provides an overview of trends. The attached data tables and charts show key program trends for each six-month period, along with project-to-date figures where appropriate.

### KEY FINDINGS

#### Referrals & Service Levels

- ❖ The CLF Program received a total of 125 new referrals; a lower volume of referrals than in the prior period and broader trends over the history of the program. Approximately 59% of clients referred were eligible, and 45% were approved to receive services.
- ❖ A total of 344 clients were served with most (248) receiving intensive case management through the Institute on Aging (IOA). This is consistent with IOA

enrollment trends over the life of the program. Of the total served, 97 clients also received services from Brilliant Corners through the Scattered Site Housing and Rental Subsidy program.<sup>1</sup>

## Demographics

Trends in CLF referrals are relatively consistent with slight shifts over time:

- ❖ Nearly eight out of every 10 referred clients were seniors aged 60 and up, a significant increase when compared to overall program trends to date. In 2011 and 2012, referred clients were more equally split between seniors and younger adults with disabilities (aged 18-59), but seniors typically represent the majority of referrals.
- ❖ Trends in the ethnic profile of new referrals remain generally consistent with prior periods with some slight changes. Referrals for White clients remain steady as the largest group (40%). Referrals made on behalf of African-Americans remained steady at about a quarter (24%) and referrals for Latino clients increased to 20% of all referrals. Referrals for Asian/Pacific Islanders decreased to 9% compared to 14% of referrals in the prior period.
- ❖ Referrals for English-speaking clients remain the most common, making up 76% of referrals in the current reporting period. The second most common primary language remains Spanish (14%). Approximately 5% speak Asian/Pacific Islander languages, a decrease that mirrors the ethnicity trends described above.
- ❖ Males represented over half (58%) of referrals, consistent with the past several periods. One percent of referred clients identified as transgender or gender non-conforming.
- ❖ Referred clients most commonly identify as heterosexual (69% of all referrals; 74% of referrals with a documented response to the sexual orientation question). Five percent of all referrals were for persons identifying as gay/lesbian/same-sex loving. Approximately one in five (20%) referrals were missing sexual orientation data in their application for CLF services.
- ❖ The most frequent zip code for referred clients in this period was 94109 (12% of referrals), which includes the Polk Gulch, Russian Hill, and Nob Hill neighborhoods. Other common areas were the 94102 (Hayes Valley/Tenderloin) and 94103 (South of Market) zip codes, which each accounted for 9% of referrals, and the 94116 (Parkside, Laguna Honda) zip code, which accounted for 8% of referrals.

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<sup>1</sup> This program was integrated into the data portion of the CLF Six Month Report in December 2018. Historic data was populated back to the July – December 2017 period based on when the program data was fully transitioned into a DAS-managed data system.

- ❖ Referrals from Laguna Honda Hospital represent 14% of all referrals. This is consistent with recent periods but remains lower than trends over the entire program history. Between 2010 and 2016, 35% of referrals on average came from Laguna Honda Hospital. This likely reflects broader trends in the Laguna Honda Hospital client population and availability of appropriate housing to support safe discharge and stability in the community. Many Laguna Honda Hospital residents need supportive housing, such as Direct Access to Housing (DAH), but there is a waitlist for this type of housing.

### Service Requests

- ❖ Self-reported service needs remain generally consistent with prior periods, though there was a notable increase in requests for case management, in-home support, money management, assistive devices, and home repairs/modifications, and a steep decline in food needs. The most commonly requested services at intake include case management (85%), in-home support (77%), and housing-related services (59%).

### Program Costs

The six-month period ending in December 2020 shows a net decrease of \$174,861 in CLF program costs over the prior six-month period.

- ❖ Total monthly program costs per client<sup>2</sup> averaged \$1,984 per month in the latest six-month period, a decrease of \$49 per month over the prior six-month period. Excluding costs for home care and rental subsidies, average monthly purchase of service costs for CLF clients who received any purchased services was \$167 per month in the latest reporting period, an increase of \$32 per client from the previous six-month period.

### Performance Measures

DAS is committed to measuring the impact of its investments in community services. The CLF program has consistently met and exceeded its goals to support successful community living for those discharged from institution or at imminent risk of institutionalization. Given this demonstrated success, DAS shifted focus to the below two new performance measures beginning in FY 15/16:

- ❖ Percent of clients with one or fewer unplanned (“acute”) hospital admissions within a six-month period (excludes “banked” clients). *Goal: 80%.*  
With **91%** of clients having one or fewer unplanned admissions, the CLF program exceeded the performance measure target. DAS will continue to monitor this measure and evaluate the goal threshold.

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<sup>2</sup> This calculation = [Grand Total of CLF expenditures (from Section 3-1)]/[All Active Cases (from Section 1-1)]/6.

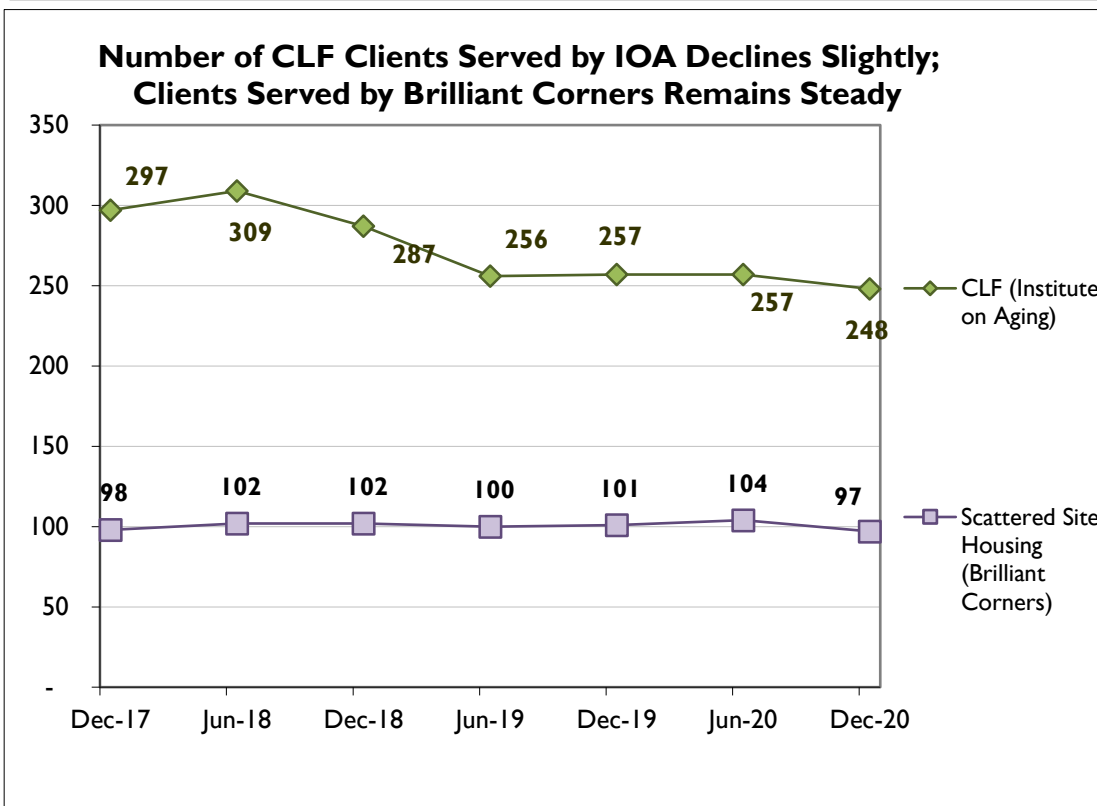
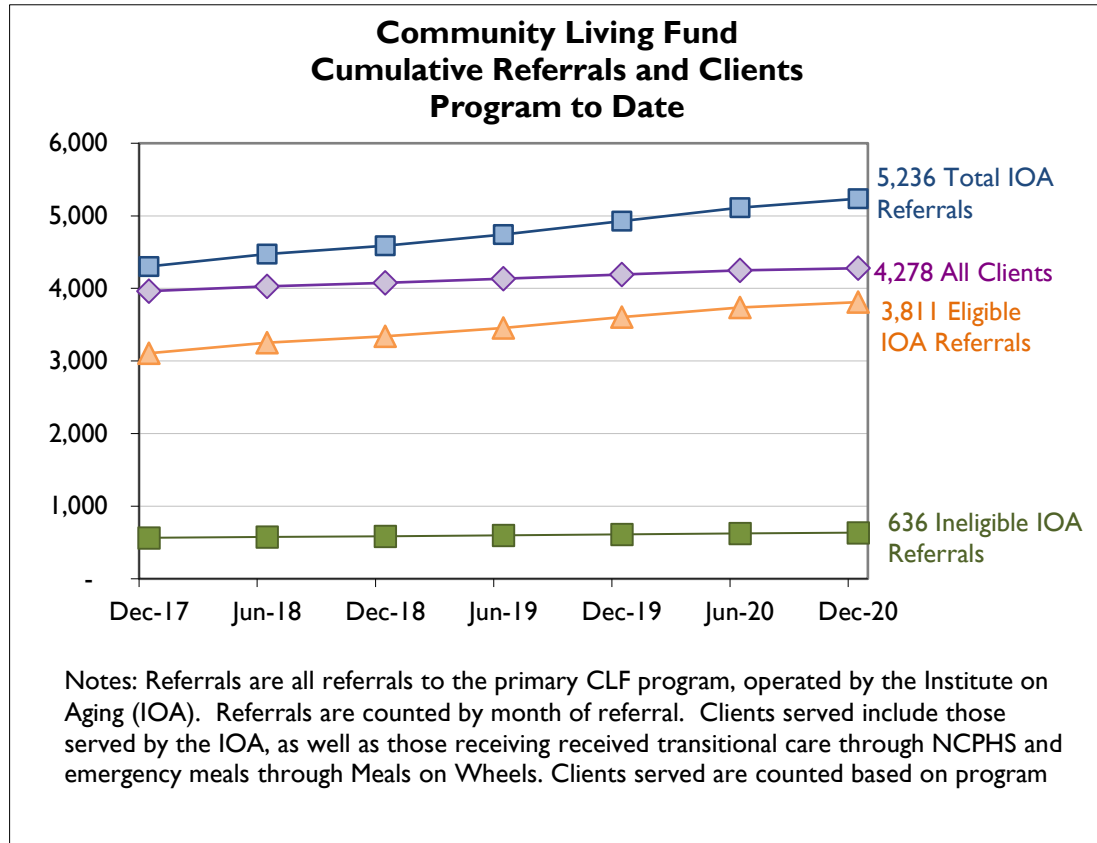
- ❖ Percent of care plan problems resolved, on average, after one year of enrollment in the CLF Program (excludes “banked” clients). *Goal: 80%*  
On average, 51% of service plan items were marked as resolved or transferred. This performance reflects the recent adoption of a revised, more streamlined service plan tool in IOA’s database. With input from DAS, IOA has begun – but not completed – implementation of enhanced reporting to support proactive service plan monitoring and staff supervision. Once fully implemented, these tools and practices will ensure progress is made towards service plan completion to support client stabilization.

### **Systemic changes / Trends affecting CLF**

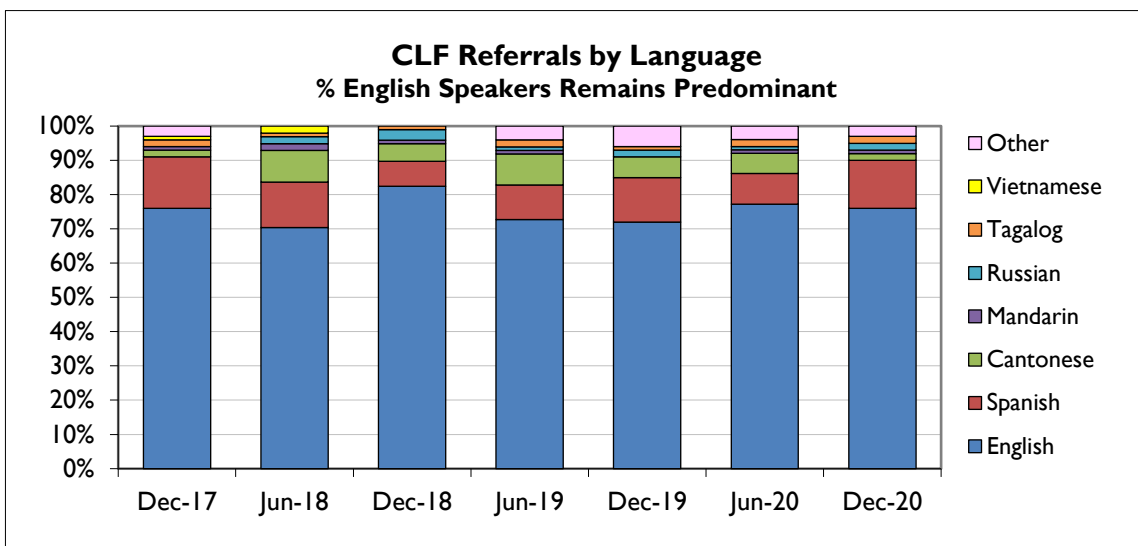
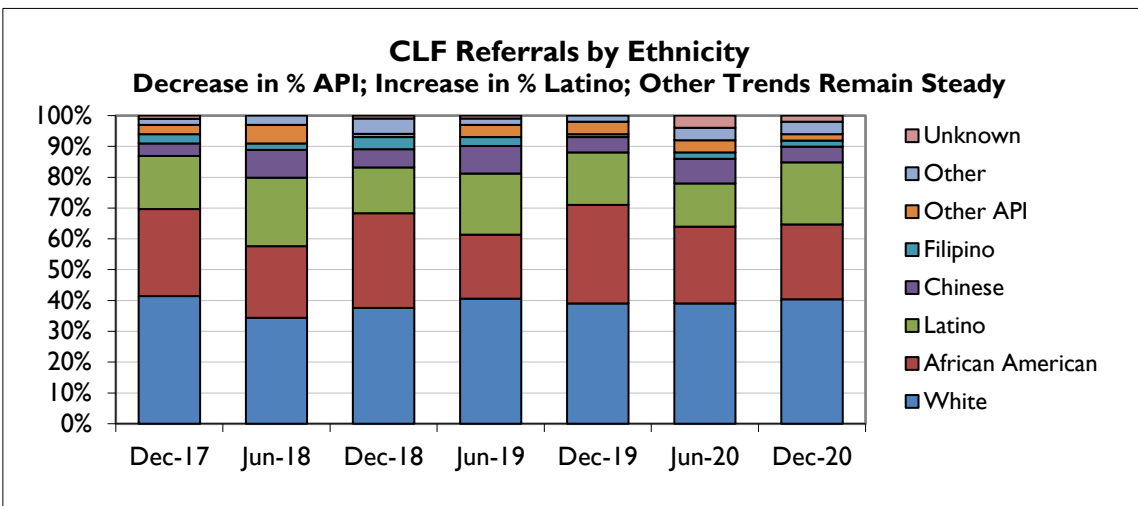
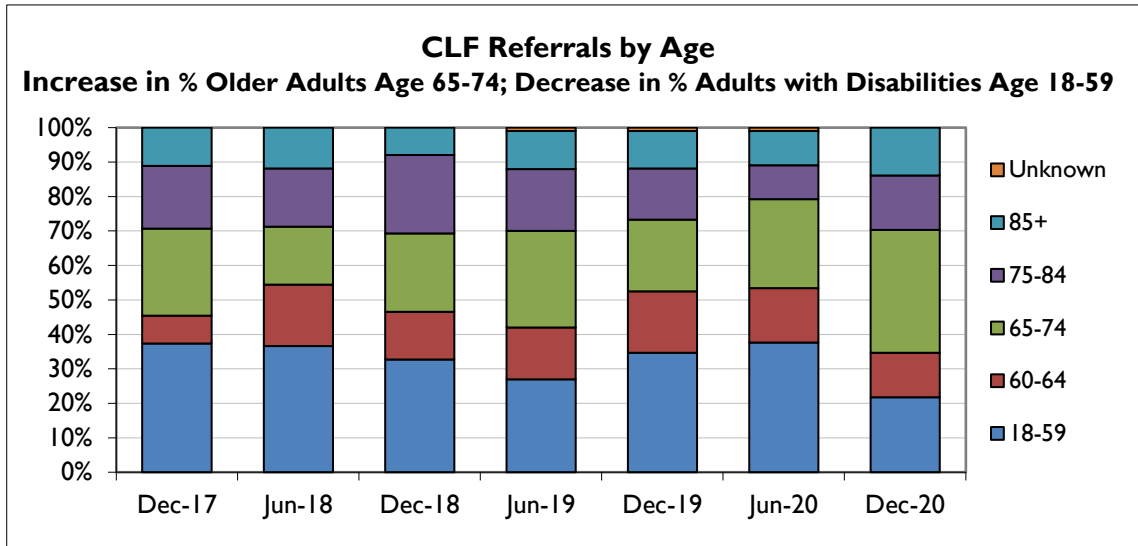
- ❖ As of March 2021, there are 54 referrals awaiting assignment. On average, these clients have been waiting for 202 days. Approximately 67% of clients are waiting for intensive case management; the others have been referred for a purchase of service (and have separate community case management). While this waitlist is slightly shorter than the waitlist in the prior period, clients have been waiting approximately one-and-a-half times as long to be enrolled. Clients waiting for purchases of service have spent on average about one-and-a-half times as long waiting for services than those waiting for intensive case management (an average of 271 days waiting compared to 167 days waiting).
- ❖ During this reporting period, the CLF Program transitioned six (6) participants into Scattered Site Housing units managed by Brilliant Corners. Of the six, five were discharged from Laguna Honda Hospital and one was discharged from Zuckerberg San Francisco General Hospital. The CLF Program facilitates monthly Multi-Disciplinary Team (MDT) meetings hosted at IOA to review the prospective referrals from Laguna Honda Hospital for clinical appropriateness of independent community living. CLF-eligible individuals living in institutional care who have no appropriate housing alternatives and meet Scattered Site Housing criteria are considered for these units.
- ❖ In February 2020, CLF developed an outreach plan to be implemented in FY 20/21 with focus on the API and LGBTQ communities. However, due to COVID-19, the resulting Rapid Transitions Initiative, staff vacancies, and long waitlist times, the outreach plan was put on hold. CLF continues to partner with Self Help for the Elderly (SHE) to dedicate a caseload for bilingual staff to serve the API population. However, the case management position has been open since November 2020. SHE and CLF have begun conversations around agency collaboration and partnering to better serve this population through both outreach and education. CLF and the partner agencies are working to fill staff vacancies and enroll off the waitlist to decrease waitlist times. CLF will then be able to explore an outreach plan that focuses on the diverse communities of San Francisco for the next reporting period as appropriate due to a lower waitlist. Additionally, CLF is partnering with Openhouse to provide additional staff training in cultural humility and issues facing LGBTQ+ seniors and is exploring an outreach opportunity with the agency.

- ❖ Due to the COVID-19 pandemic and the shelter-in-place orders, the CLF program continues to modify its service delivery to provide telephonic and virtual assessment, monthly contacts, care coordination and support to ensure that clients continue to receive appropriate services. Recognizing the complexities of each participant, CLF continues to follow an essential home visit protocol to allow for face to face visits, if assessed to be necessary for service provision. CLF staff have been trained on COVID-19 safety, Personal Protective Equipment protocols and engaged in case consultation to ensure staff and client safety in meeting clients in the community.
- ❖ In March 2020, CLF through its Rapid Transitions Team collaborated with SF DPH Transitions Care Coordination and Placement, In-Home Supportive Services (IHSS), and Homebridge to assist individuals transitioning from Laguna Honda Hospital and Zuckerberg San Francisco General Hospital to Shelter-in-Place (SIP) hotel sites throughout the city. The CLF Rapid Transitions Team uses a modified fast-tracked process to assess and enroll clients and provide care coordination and purchase of goods to meet urgent needs. In addition, CLF's collaboration with Homebridge, Adult Protective Services, and IHSS formed the CHAI team to assist the transition and stabilization of homeless and vulnerable individuals also placed in SIP hotel sites. A total of 13 individuals were referred to the CLF Rapid Transitions during this reporting period.
- ❖ CLF continues to support the DAS Public Guardian (PG) Office through the PG Housing Fund which provides individuals conserved by the PG, who also meet CLF eligibility criteria, with housing subsidies and assistance with move-related costs to licensed Assisted Living Facilities (ALF), supportive housing, or other similar types of housing. Due to insufficient financial resources and declining health, many individuals under PG conservatorship are marginally housed for prolonged periods of time while waiting for appropriate housing options. The PG Housing Fund through CLF is used to support their safety and housing stability. Since 2019, a total of 14 individuals have been referred to the PG Housing Fund. Referrals during the pandemic has been slow due to delays in the court process for conservatorship and the shelter-in-place mandate.

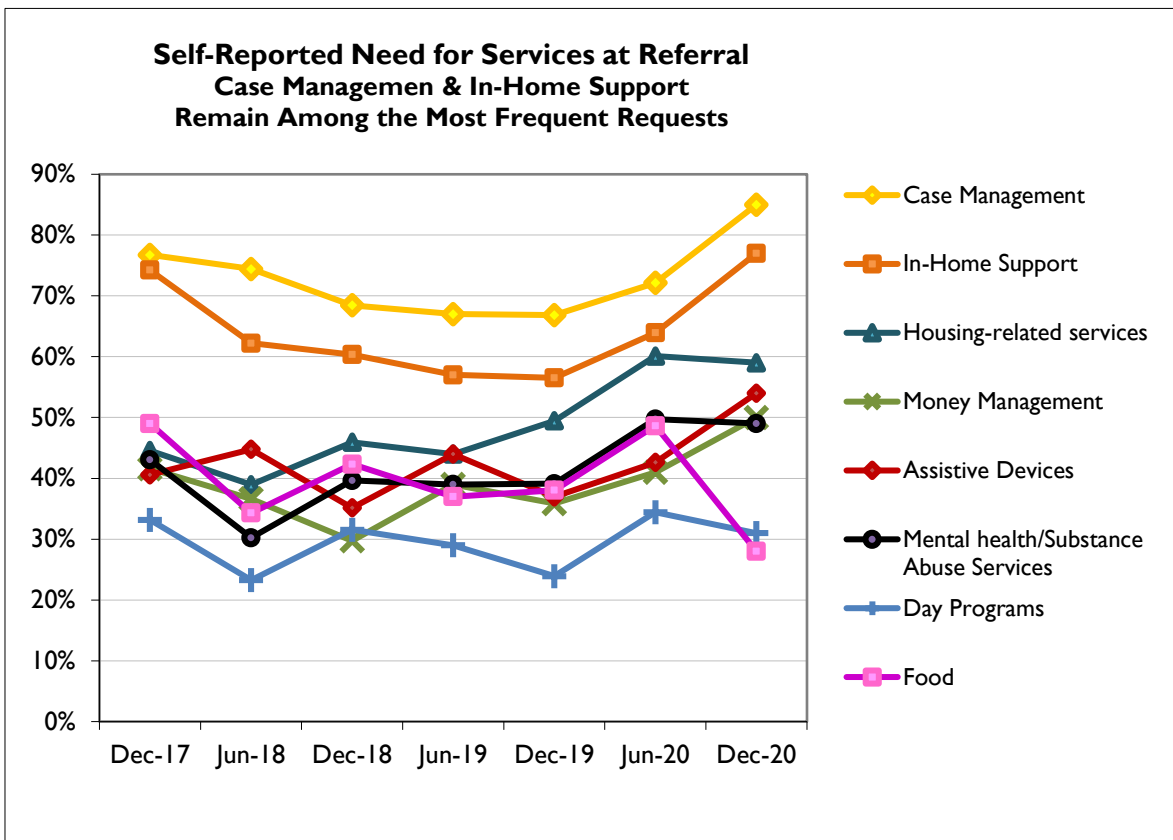
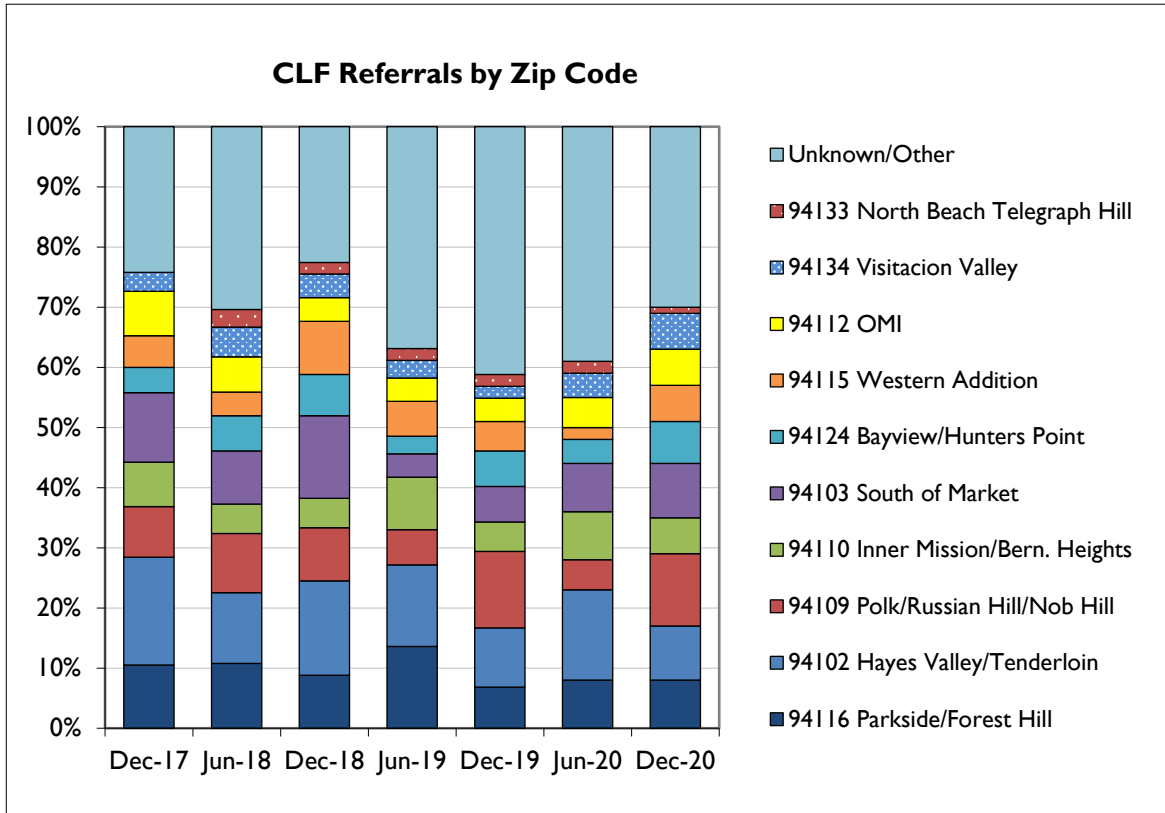
# Community Living Fund Six-Month Report



# Community Living Fund Six-Month Report



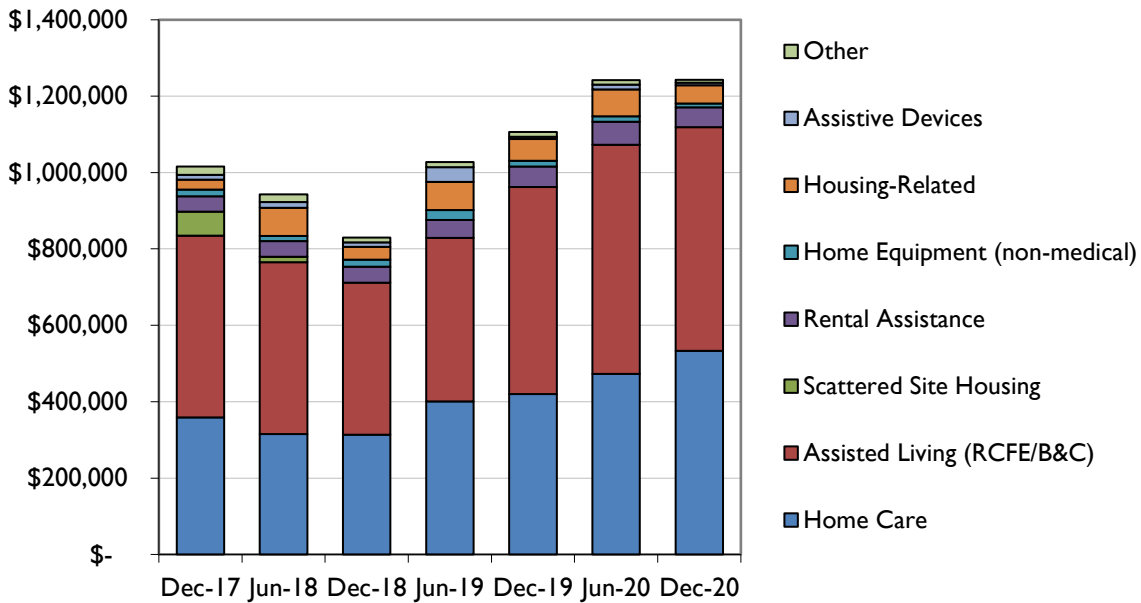
# Community Living Fund Six-Month Report



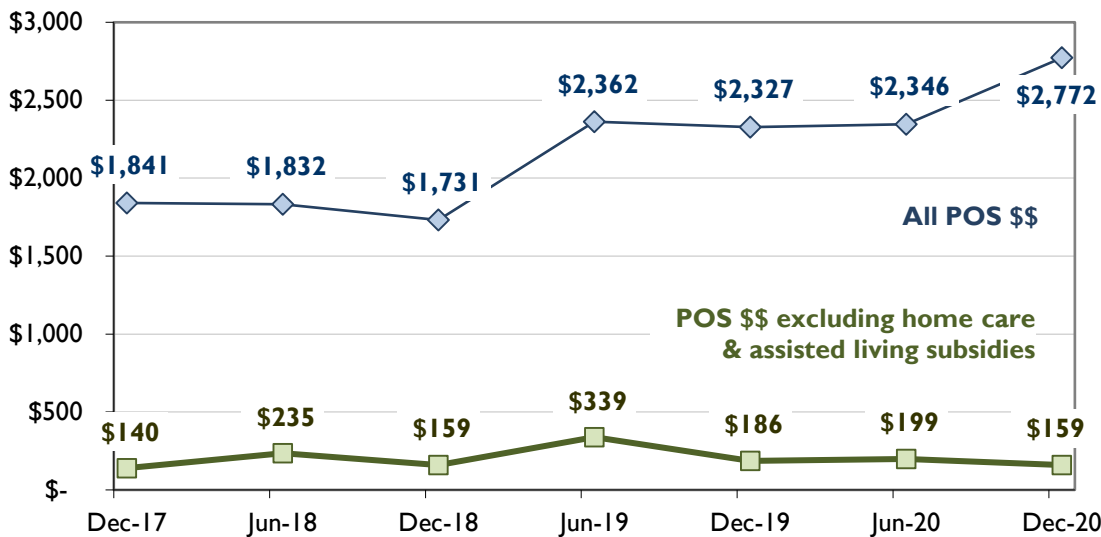


# Community Living Fund Six-Month Report

**Expenditures at CLF increase, primarily due to growth in Home Care and Assisted Living costs**

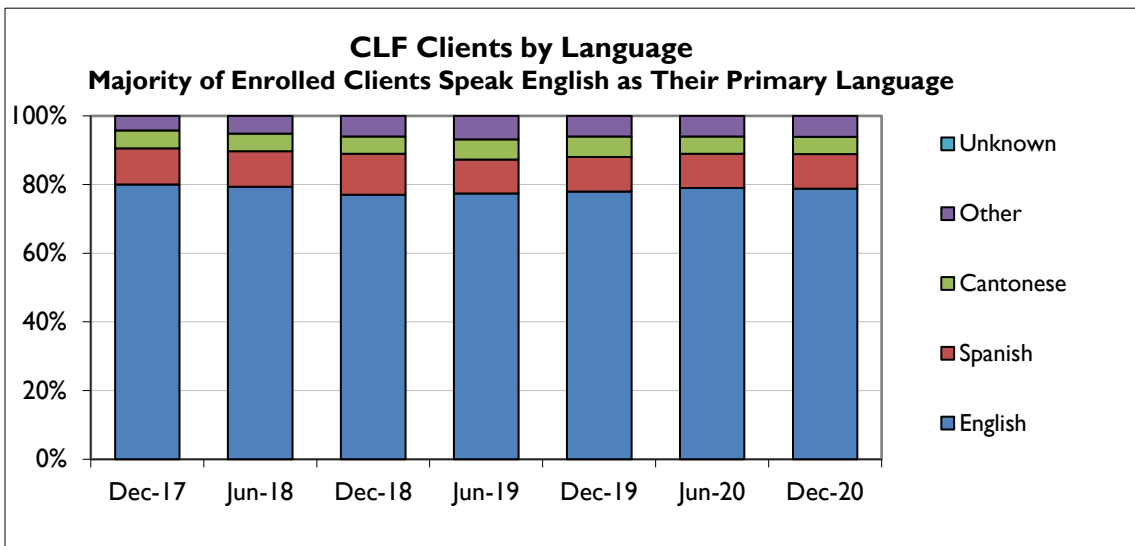
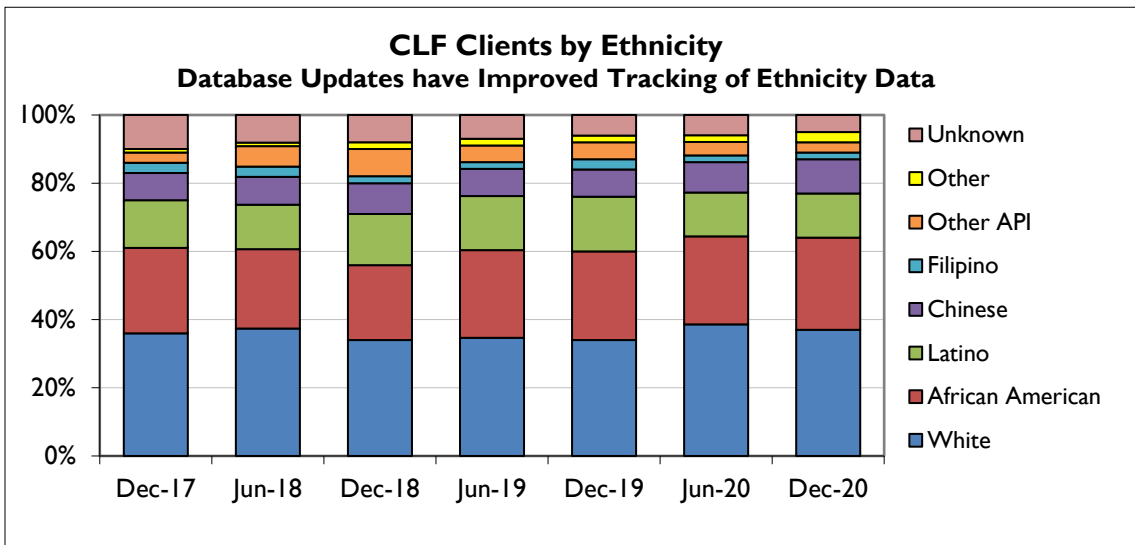
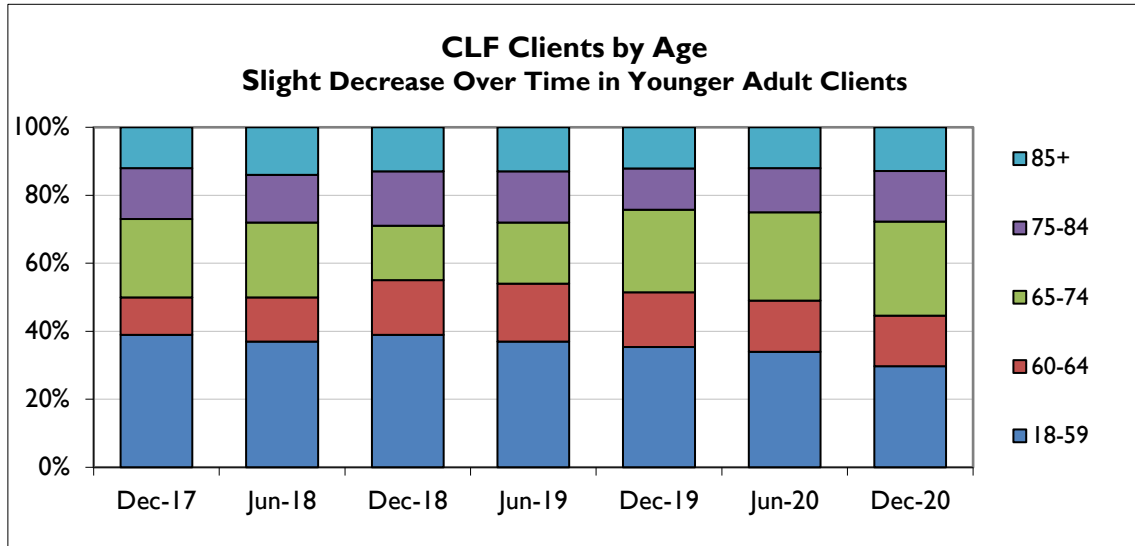


**Average Monthly Purchase of Service (POS) Cost Per Client for CLF Clients with Any Purchases:**  
**Rates higher than prior years due to increase in Home Care and Assisted Living, as well as a number of higher cost home modifications and assistive devices**

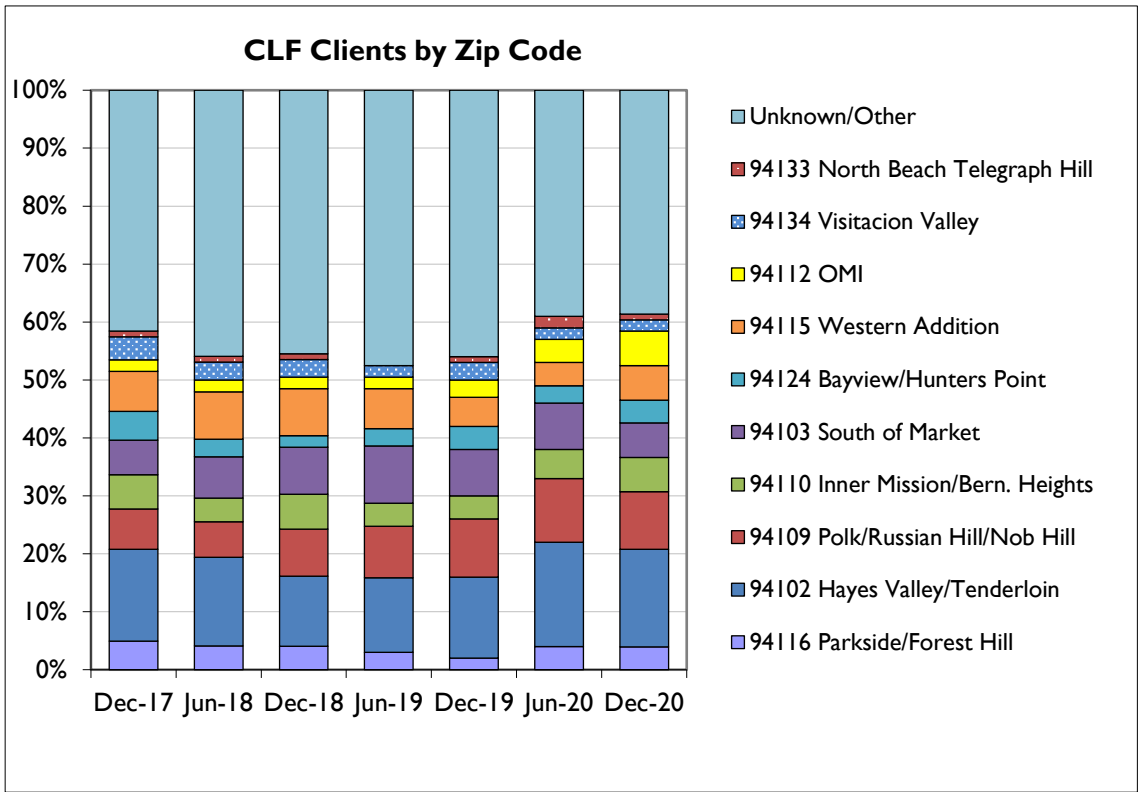


Note: Purchases in this chart represent those from the Institute on Aging sub-program of CLF.

# Community Living Fund Six-Month Report



# Community Living Fund Six-Month Report



## Community Living Fund Six-Month Report

### Enrollment and Referral Trends

Active Caseload	Jun-18		Dec-18		Jun-19		Dec-19		Jun-20		Dec-20	
	#	%	#	%	#	%	#	%	#	%	#	%
<b>All Active Cases*</b>	388		370		343		340		350		344	
Change from Prior 6 Months	11	2.9%	(18)	-4.6%	(27)	-7.3%	(3)	-0.9%	10	2.9%	(6)	-1.7%
Change from Previous Year	72	22.8%	(7)	-1.9%	(45)	-11.6%	(30)	-8.1%	(20)	-5.8%	4	1.2%
Change from 2 Years	97	33.3%	91	32.6%	27	8.5%	(37)	-9.8%	(38)	-9.8%	(26)	-7.0%
<b>Program Enrollment</b>												
CLF at Institute on Aging	309	80%	287	78%	256	75%	257	76%	257	73%	248	72%
with any service purchases	156	50%	143	50%	138	54%	143	56%	159	62%	122	49%
with no purchases	153	50%	144	50%	118	46%	114	44%	98	38%	126	51%
Scattered Site Housing (Brilliant Corner)	102	26%	102	28%	100	29%	101	30%	104	30%	97	28%
<b>Program to Date</b>												
All CLF Enrollment*	4,030		4,076		4,133		4,193		4,247		4,278	
CLF at Institute on Aging Enrollment	1,883	47%	1,929	47%	1,989	48%	2,048	49%	2,106	50%	2,135	50%
with any service purchases	1,341	71%	1,383	72%	1,434	72%	1,482	72%	1,538	73%	1,559	73%
Average monthly \$/client (all clients, all \$)	\$ 1,656		\$ 1,591		\$ 2,012		\$ 2,050		\$ 2,033		\$ 1,984	
Average monthly purchase of service \$/client for CLF IOA purchase clients	\$ 1,832		\$ 1,731		\$ 2,362		\$ 2,327		\$ 2,346		\$ 2,772	
Average monthly purchase of service \$/client for CLF IOA purchase clients, excluding home care, housing subsidies	\$ 235		\$ 159		\$ 339		\$ 186		\$ 199		\$ 159	

\*Includes clients enrolled with Institute on Aging, Brilliant Corners (beginning Dec-2017), Homecoming (through June-2015), and Emergency Meals (through Dec-2015).

## Community Living Fund Six-Month Report

Referrals	Jun-18		Dec-18		Jun-19		Dec-19		Jun-20		Dec-20	
	#	%	#	%	#	%	#	%	#	%	#	%
<b>New Referrals**</b>	172		111		158		184		183		125	
Change from previous six months	(30)	-15%	(61)	-35%	47	42%	26	16%	(1)	-1%	(58)	-32%
Change from previous year	(29)	-14%	(91)	-45%	(14)	-8%	73	66%	25	16%	(59)	-32%
<b>Status After Initial Screening</b>												
Eligible:	144	84%	88	79%	117	74%	148	80%	133	73%	74	59%
<i>Approved to Receive Service</i>	95	66%	55	63%	103	88%	117	79%	78	59%	33	45%
<i>Wait List</i>	45	31%	31	35%	11	9%	24	16%	47	35%	38	51%
<i>Pending Final Review</i>	4	3%	2	2%	3	3%	7	5%	8	6%	3	4%
Ineligible	13	8%	6	5%	15	9%	15	8%	13	7%	9	7%
<i>Withdrew Application</i>	15	9%	17	15%	14	9%	11	6%	32	17%	28	22%
<i>Pending Initial Determination</i>	0	0%	0	0%	0	0%	0	0%	0	0%	14	11%
Program to Date												
Total Referrals	4,475		4,586		4,744		4,928		5,111		5,236	
Eligible Referrals	3,251	73%	3,339	73%	3,456	73%	3,604	73%	3,737	73%	3,811	73%
Ineligible Referrals	578	13%	584	13%	599	13%	614	12%	627	12%	636	12%

\*\* New Referrals include all referrals received by the DAAS Intake and Screening Unit for CLF services at IOA in the six-month period.

## Community Living Fund Six-Month Report

### Referral Demographics

Age (in years)	Dec-15	Jun-16	Dec-16	Jun-17	Dec-17	Jun-18	Dec-18	Jun-19	Dec-19	Jun-20	Dec-20
18-59	43%	37%	34%	33%	37%	37%	33%	27%	35%	38%	22%
60-64	13%	15%	18%	12%	8%	18%	14%	15%	18%	16%	13%
65-74	22%	26%	21%	24%	25%	17%	23%	28%	21%	26%	36%
75-84	13%	13%	15%	21%	18%	17%	23%	18%	15%	10%	16%
85+	10%	8%	11%	9%	11%	12%	8%	11%	11%	10%	14%
Unknown	0%	0%	1%	0%	0%	0%	0%	1%	1%	1%	0%

Ethnicity	Dec-15	Jun-16	Dec-16	Jun-17	Dec-17	Jun-18	Dec-18	Jun-19	Dec-19	Jun-20	Dec-20
White	45%	37%	43%	40%	41%	34%	38%	41%	39%	39%	40%
African American	28%	29%	25%	21%	28%	23%	31%	21%	32%	25%	24%
Latino	13%	13%	17%	12%	17%	22%	15%	20%	17%	14%	20%
Chinese	6%	7%	3%	9%	4%	9%	6%	9%	5%	8%	5%
Filipino	2%	2%	1%	3%	3%	2%	4%	3%	1%	2%	2%
Other API	3%	7%	5%	9%	3%	6%	1%	4%	4%	4%	2%
Other	3%	3%	3%	4%	2%	3%	5%	2%	2%	4%	4%
Unknown	1%	1%	3%	0%	1%	0%	1%	1%	0%	4%	2%

Language	Dec-15	Jun-16	Dec-16	Jun-17	Dec-17	Jun-18	Dec-18	Jun-19	Dec-19	Jun-20	Dec-20
English	85%	86%	86%	75%	76%	69%	80%	72%	72%	78%	76%
Spanish	7%	5%	8%	8%	15%	13%	7%	10%	13%	9%	14%
Cantonese	5%	8%	1%	6%	2%	9%	5%	9%	6%	6%	2%
Mandarin	1%	0%	1%	0%	1%	2%	1%	1%	0%	1%	1%
Russian	1%	1%	0%	2%	0%	2%	3%	1%	2%	1%	2%
Tagalog	0%	2%	1%	2%	2%	1%	1%	2%	1%	2%	2%
Vietnamese	0%	0%	0%	0%	1%	2%	0%	0%	0%	0%	0%
Other	1%	0%	3%	6%	3%	0%	0%	4%	6%	4%	3%

Percentages may not sum to 100% due to rounding

## Community Living Fund Six-Month Report

<b>Gender</b>	<b>Dec-15</b>	<b>Jun-16</b>	<b>Dec-16</b>	<b>Jun-17</b>	<b>Dec-17</b>	<b>Jun-18</b>	<b>Dec-18</b>	<b>Jun-19</b>	<b>Dec-19</b>	<b>Jun-20</b>	<b>Dec-20</b>
Male	58%	60%	55%	53%	56%	59%	55%	50%	54%	63%	58%
Female	40%	40%	45%	47%	43%	40%	40%	49%	43%	36%	42%
Transgender MtF	2%	0%	0%	0%	0%	1%	3%	1%	2%	1%	1%
Transgender FtM	0%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%
All Other (Genderqueer, Not listed)	0%	0%	0%	0%	0%	0%	1%	0%	0%	1%	0%
Incomplete/Missing data	1%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%
<b>Sexual Orientation</b>	<b>Dec-15</b>	<b>Jun-16</b>	<b>Dec-16</b>	<b>Jun-17</b>	<b>Dec-17</b>	<b>Jun-18</b>	<b>Dec-18</b>	<b>Jun-19</b>	<b>Dec-19</b>	<b>Jun-20</b>	<b>Dec-20</b>
Heterosexual	46%	48%	50%	55%	69%	69%	65%	68%	68%	64%	69%
Gay/Lesbian/Same Gender-Loving	8%	8%	5%	6%	7%	9%	7%	8%	5%	7%	5%
Bisexual	1%	0%	3%	0%	2%	1%	5%	1%	2%	1%	0%
All Other (Questioning/Unsure, Not Listed)	0%	0%	1%	3%	0%	1%	1%	1%	1%	1%	0%
Declined to State	2%	0%	1%	1%	3%	3%	2%	1%	5%	4%	6%
Incomplete/Missing data/Not asked	43%	44%	41%	33%	17%	17%	20%	22%	18%	23%	20%
<b>Zipcode</b>	<b>Dec-15</b>	<b>Jun-16</b>	<b>Dec-16</b>	<b>Jun-17</b>	<b>Dec-17</b>	<b>Jun-18</b>	<b>Dec-18</b>	<b>Jun-19</b>	<b>Dec-19</b>	<b>Jun-20</b>	<b>Dec-20</b>
94102 Hayes Valley/Tenderloin	16%	17%	16%	12%	17%	12%	16%	14%	10%	15%	9%
94103 South of Market	9%	9%	9%	9%	11%	9%	14%	4%	6%	8%	9%
94109 Polk/Russian Hill/Nob Hill	9%	9%	10%	7%	8%	10%	9%	6%	13%	5%	12%
94110 Inner Mission/Bernal Heights	0%	8%	8%	10%	7%	5%	5%	9%	5%	8%	6%
94112 Outer Mission/Excelsior/Ingleside	4%	3%	3%	4%	7%	6%	4%	4%	4%	5%	6%
94115 Western Addition	5%	6%	5%	6%	5%	4%	9%	6%	5%	2%	6%
94116 Parkside/Forest Hill	21%	11%	9%	7%	10%	11%	9%	14%	7%	8%	8%
94117 Haight/Western Addition/Fillmore	2%	3%	1%	3%	3%	2%	5%	1%	1%	3%	0%
94118 Inner Richmond/Presidio/Laurel	2%	2%	3%	4%	2%	3%	3%	1%	3%	2%	1%
94122 Sunset	5%	3%	2%	4%	2%	2%	4%	5%	3%	7%	1%
94124 Bayview/Hunters Point	5%	7%	4%	4%	4%	6%	7%	3%	6%	4%	7%
94133 North Beach Telegraph Hill	3%	1%	1%	4%	0%	3%	2%	2%	2%	2%	1%
94134 Visitacion Valley	3%	4%	3%	4%	3%	5%	4%	3%	2%	4%	6%
Unknown/Other	19%	25%	26%	19%	16%	24%	11%	31%	35%	27%	28%
Referral Source = Laguna Honda Hospital/TCM	31%	30%	26%	18%	20%	22%	25%	21%	18%	13%	14%

Percentages may not sum to 100% due to rounding

## Community Living Fund Six-Month Report

<b>Services Needed at Intake (Self-Reported)</b>	<b>Dec-15</b>	<b>Jun-16</b>	<b>Dec-16</b>	<b>Jun-17</b>	<b>Dec-17</b>	<b>Jun-18</b>	<b>Dec-18</b>	<b>Jun-19</b>	<b>Dec-19</b>	<b>Jun-20</b>	<b>Dec-20</b>
Case Management	75%	68%	74%	75%	77%	74%	68%	67%	67%	72%	85%
In-Home Support	54%	54%	61%	64%	74%	62%	60%	57%	57%	64%	77%
Housing-related services	46%	41%	33%	38%	45%	39%	46%	44%	49%	60%	59%
Money Management	26%	21%	40%	34%	42%	37%	30%	39%	36%	41%	50%
Assistive Devices	25%	27%	30%	34%	41%	45%	35%	44%	37%	43%	54%
Mental health/Substance Abuse Services	32%	30%	36%	39%	43%	30%	40%	39%	39%	50%	49%
Day Programs	13%	20%	23%	26%	33%	23%	32%	29%	24%	34%	31%
Food	36%	29%	39%	37%	49%	34%	42%	37%	38%	49%	28%
Caregiver Support	18%	19%	24%	25%	25%	20%	20%	25%	24%	20%	31%
Home repairs/Modifications	18%	20%	15%	23%	29%	37%	28%	28%	33%	22%	43%
Other Services	17%	13%	16%	23%	20%	23%	25%	27%	28%	35%	39%

### Program Performance Measurement

<b>Active Performance Measures</b>	<b>Dec-15</b>	<b>Jun-16</b>	<b>Dec-16</b>	<b>Jun-17</b>	<b>Dec-17</b>	<b>Jun-18</b>	<b>Dec-18</b>	<b>Jun-19</b>	<b>Dec-19</b>	<b>Jun-20</b>	<b>Dec-20</b>
Percent of CLF clients with 1 or less acute hospital admissions in six month period	93%	89%	89%	89%	96%	92%	93%	91%	90%	94%	91%
Percent of care plan problems resolved on average after first year of enrollment in CLF	55%	61%	73%	75%	63%	65%	72%	*	*	*	51%

\*Data unavailable due to database system updates



## Community Living Fund Six-Month Report

### Expenditures and Budget

Expenditures	Dec-19	Jun-20	Dec-20	Project to Date
IOA Contract				
Purchase of Service *	\$ 1,069,508	\$ 1,168,066	\$ 1,136,573	\$ 19,858,246
Case Management	\$ 805,320	\$ 831,853	\$ 887,315	\$ 17,585,666
Capital & Equipment	\$ 13,071	\$ 46,082	\$ -	\$ 237,870
Operations	\$ 265,129	\$ 198,472	\$ 293,327	\$ 5,565,600
Indirect	\$ 159,844	\$ 169,009	\$ 175,633	\$ 3,004,250
Housing and Disability Advocacy Program (HSH Work Order)	\$ 70,707	\$ 79,659	\$ 38,516	\$ 295,888
CCT Reimbursement	\$ (1,045)	\$ (1,590)	\$ (363)	\$ (1,603,959)
SF Health Plan Reimbursement for CBAS	\$ -	\$ -		\$ (976,840)
CBAS Assessments for SF Health Plan	\$ -	\$ -		\$ 676,042
Historical Expenditures within IOA Contract****	\$ -	\$ -		\$ 483,568
<i>Subtotal</i>	\$ 2,382,534	\$ 2,491,551	\$ 2,531,001	\$ 45,126,331
DPH Work Orders				
RTZ – DCIP	\$ 59,376	\$ 36,624	\$ 48,000	\$ 1,196,000
DAS Internal (Salaries & Fringe)	\$ 265,599	\$ 229,500	\$ 226,079	\$ 5,723,668
Homecoming Services Network & Research (SFSC)				\$ 274,575
Emergency Meals (Meals on Wheels)				\$ 807,029
MSO Consultant (Meals on Wheels)				\$ 199,711
Case Management Training Institute (FSA)				\$ 679,906
Scattered Site Housing (Brilliant Corners)	\$ 1,440,134	\$ 1,476,595	\$ 1,254,329	\$ 12,282,598
Shanti / PAWS (Pets are Wonderful Support)	\$ 35,000	\$ 35,000	\$ 35,000	\$ 330,000
Historical Expenditures within CLF Program****				\$ 1,447,669
<b>Grand Total</b>	<b>\$ 4,182,643</b>	<b>\$ 4,269,270</b>	<b>\$ 4,094,409</b>	<b>\$ 69,563,156</b>
	<b>FY1920</b>		<b>FY2021</b>	<b>Project to Date</b>
Total CLF Fund Budget***	\$ 8,716,570		\$ 8,838,557	\$ 78,494,262
% DAS Internal of Total CLF Fund**	6%			7%
* This figure does not match the figure in Section 4 of this report because this figure reflects the date of invoice to HSA, while the other reflects the date of service to the client.				
** According to the CLF's establishing ordinance, "In no event shall the cost of department staffing associated with the duties and services associated with this fund exceed 15% [...] of the total amount of the fund." When the most recent six-month period falls in July-December, total funds available are pro-rated to reflect half of the total annual fund.				
*** FY14/15 Budget includes \$200K of one-time addback funding for Management Services Organizations project that will be spent outside of CLF, which will not be included in the cost per client.				
**** Historical Expenditures from December 2014 and previously.				

## Community Living Fund Six-Month Report

### Purchased Items and Services

CLF @ IOA Purchased Services	Dec-18		Jun-19		Dec-19		Jun-20		Dec-20		Project-to-Date	
	\$	Clients	\$	Clients	\$	Clients	\$	Clients	\$	Clients	\$	UDC
<b>Grand Total</b>	\$829,574	143	\$1,027,753	140	\$1,105,931	143	\$1,241,843	156	\$1,243,221	122	\$20,087,610	1,559
Home Care	\$313,632	42	\$400,704	35	\$419,991	42	\$473,156	52	\$533,373	39	\$7,953,662	368
Assisted Living (RCFE/B&C)	\$397,866	26	\$428,352	25	\$542,104	30	\$599,470	30	\$585,240	27	\$7,803,659	96
Scattered Site Housing											\$209,372	4
Rental Assistance (General)	\$41,594	27	\$46,751	23	\$53,727	18	\$60,845	17	\$51,931	17	\$1,283,919	431
Non-Medical Home Equipment	\$19,175	39	\$26,386	32	\$15,130	32	\$13,669	39	\$10,232	29	\$676,899	841
Housing-Related	\$33,461	6	\$73,056	7	\$56,923	9	\$70,463	18	\$48,245	12	\$863,099	374
Assistive Devices	\$11,806	26	\$38,616	27	\$5,926	31	\$12,986	29	\$6,366	20	\$607,546	648
Adult Day Programs											\$110,375	20
Communication/Translation	\$5,230	19	\$4,661	17	\$7,289	27	\$4,491	23	\$3,457	18	\$162,516	425
Respite											\$48,686	10
Health Care	\$5	1	\$149	1	\$30	1					\$92,509	99
Other Special Needs	\$423	1	\$1,962	5	\$856	4	\$359	2	\$4,111	3	\$43,422	105
Counseling	\$4,250	16	\$5,950	19	\$3,100	11	\$4,140	12			\$126,476	204
Professional Care Assistance											\$20,418	15
Habilitation											\$22,788	10
Transportation	\$932	13	\$618	14	\$727	14	\$2,194	12	\$266	9	\$35,690	190
Legal Assistance	\$1,200	1	\$168	3	\$90	1	\$70	1			\$10,284	26
Others			\$381	1	\$39	1					\$16,293	54

Note: Historical figures may change slightly from report to report. "Other" services have historically included purchases such as employment, recreation, education, food, social reassurance, caregiver training, clothing, furniture, and other one-time purchases. In June 2016, the Medical Services category was incorporated into Health Care. In December 2016, the Scattered Site Housing category was added to track spending of the FY 15/16 CLF growth (prior to this time, CLF funded a very limited number of ongoing SSH patches).  
 Note: CLF must contract year-round with a non-profit housing agency to reserve these units and ensure options are available when clients discharge from SNFs. Therefore, the total purchase amount listed may not be an accurate reflection of average cost per client served.

Client counts reflect unique clients with any transaction of that type.

## Community Living Fund Six-Month Report

### Enrolled Client Demographics

Age (in years)	Dec-15	Jun-16	Dec-16	Jun-17	Dec-17	Jun-18	Dec-18	Jun-19	Dec-19	Jun-20	Dec-20
18-59	40%	40%	38%	37%	39%	37%	39%	37%	35%	34%	30%
60-64	17%	15%	16%	15%	11%	13%	16%	17%	16%	15%	15%
65-74	20%	23%	22%	21%	23%	22%	16%	18%	24%	26%	28%
75-84	14%	13%	15%	17%	15%	14%	16%	15%	12%	13%	15%
85+	9%	9%	9%	11%	12%	14%	13%	13%	12%	12%	13%
<b>Ethnicity</b>											
Ethnicity	Dec-15	Jun-16	Dec-16	Jun-17	Dec-17	Jun-18	Dec-18	Jun-19	Dec-19	Jun-20	Dec-20
White	31%	35%	37%	38%	36%	37%	34%	35%	34%	39%	37%
African American	23%	24%	23%	23%	25%	23%	22%	26%	26%	26%	27%
Latino	13%	13%	13%	13%	14%	13%	15%	16%	16%	13%	13%
Chinese	4%	6%	6%	7%	8%	8%	9%	8%	8%	9%	10%
Filipino	1%	1%	1%	2%	3%	3%	2%	2%	3%	2%	2%
Other API	3%	2%	3%	5%	3%	6%	8%	5%	5%	4%	3%
Other	15%	10%	9%	1%	1%	1%	2%	2%	2%	2%	3%
Unknown	10%	8%	9%	10%	10%	8%	8%	7%	6%	6%	5%
<b>Language</b>											
Language	Dec-15	Jun-16	Dec-16	Jun-17	Dec-17	Jun-18	Dec-18	Jun-19	Dec-19	Jun-20	Dec-20
English	76%	79%	80%	79%	76%	77%	77%	79%	78%	79%	78%
Spanish	11%	11%	10%	10%	12%	10%	10%	10%	10%	9%	11%
Cantonese	6%	4%	5%	5%	5%	6%	6%	5%	5%	5%	6%
Mandarin	0%	0%	0%	0%	0%	0%	1%	1%	1%	1%	1%
Russian	1%	1%	0%	1%	1%	1%	0%	0%	0%	1%	0%
Tagalog	1%	1%	1%	1%	2%	2%	1%	1%	1%	0%	1%
Vietnamese	1%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%
Other	2%	4%	3%	3%	3%	4%	3%	4%	4%	4%	3%
Unknown	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

## Community Living Fund Six-Month Report

<b>Gender</b>	<b>Dec-15</b>	<b>Jun-16</b>	<b>Dec-16</b>	<b>Jun-17</b>	<b>Dec-17</b>	<b>Jun-18</b>	<b>Dec-18</b>	<b>Jun-19</b>	<b>Dec-19</b>	<b>Jun-20</b>	<b>Dec-20</b>
Male	57%	60%	59%	54%	55%	59%	59%	54%	51%	53%	54%
Female	42%	39%	38%	41%	44%	40%	40%	45%	48%	47%	46%
Transgender MtF	1%	1%	1%	1%	1%	1%	1%	1%	1%	0%	0%
Transgender FtM	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
All Other (Genderqueer, Not listed)	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Incomplete/Missing data	0%	0%	2%	4%	0%	0%	0%	0%	0%	0%	0%
<b>Sexual Orientation</b>											
	<b>Dec-15</b>	<b>Jun-16</b>	<b>Dec-16</b>	<b>Jun-17</b>	<b>Dec-17</b>	<b>Jun-18</b>	<b>Dec-18</b>	<b>Jun-19</b>	<b>Dec-19</b>	<b>Jun-20</b>	<b>Dec-20</b>
Heterosexual	81%	82%	78%	79%	78%	78%	79%	79%	80%	81%	83%
Gay/Lesbian/Same Gender-Loving	8%	11%	10%	10%	11%	12%	12%	12%	11%	10%	9%
Bisexual	3%	2%	3%	3%	2%	2%	2%	4%	4%	4%	2%
All Other (Questioning/Unsure, Not Listed)	0%	1%	2%	2%	2%	1%	1%	1%	1%	1%	0%
Declined to State	5%	5%	5%	3%	5%	5%	5%	3%	3%	3%	4%
Incomplete/Missing data/Not asked	2%	0%	2%	3%	3%	3%	0%	1%	2%	1%	1%
<b>Zip Code</b>											
	<b>Dec-15</b>	<b>Jun-16</b>	<b>Dec-16</b>	<b>Jun-17</b>	<b>Dec-17</b>	<b>Jun-18</b>	<b>Dec-18</b>	<b>Jun-19</b>	<b>Dec-19</b>	<b>Jun-20</b>	<b>Dec-20</b>
94102 Hayes Valley/Tenderloin	16%	19%	18%	17%	16%	15%	12%	13%	14%	18%	17%
94103 South of Market	7%	7%	7%	7%	6%	7%	8%	10%	8%	8%	6%
94109 Polk/Russian Hill/Nob Hill	7%	9%	11%	10%	7%	6%	8%	9%	10%	11%	10%
94110 Inner Mission/Bernal Heights	8%	10%	9%	6%	6%	4%	6%	4%	4%	5%	6%
94112 Outer Mission/Excelsior/Ingleside	5%	3%	3%	3%	2%	2%	2%	2%	3%	4%	6%
94115 Western Addition	8%	8%	9%	8%	7%	8%	8%	7%	5%	4%	6%
94116 Parkside/Forest Hill	7%	6%	7%	8%	5%	4%	4%	3%	2%	4%	4%
94117 Haight/Western Addition/Fillmore	4%	3%	3%	4%	3%	2%	3%	3%	4%	4%	5%
94118 Inner Richmond/Presidio/Laurel	2%	2%	1%	2%	2%	2%	3%	4%	3%	4%	4%
94122 Sunset	5%	4%	5%	3%	2%	2%	2%	2%	2%	4%	4%
94124 Bayview/Hunters Point	4%	4%	6%	5%	5%	3%	2%	3%	4%	3%	4%
94133 North Beach Telegraph Hill	1%	1%	1%	1%	1%	1%	1%	0%	1%	2%	1%
94134 Visitacion Valley	5%	4%	2%	4%	4%	3%	3%	2%	3%	2%	2%
Unknown/Other	20%	19%	19%	22%	35%	39%	37%	39%	37%	27%	26%
Referral Source = Laguna Honda Hospital/TCM	49%	46%	41%	31%	28%	27%	25%	29%	28%	25%	25%