

**COMMUNITY LIVING FUND REFERRAL DATA
FY2007-08
QUARTERLY DATA THROUGH MARCH 2008**

This memo summarizes the referral trends for the Community Living Fund (CLF) based on data collected by the Department of Aging and Adult Services' Long-Term Care (LTC) Intake and Screening Unit. Data tables are attached, summarized by reporting quarter.

Eligibility

The CLF began receiving referrals for service in March 2007, and had received 873 referrals by March 31, 2008. The LTC Intake & Screening Unit conducts the initial screening for the program, referring eligible clients on to the Institute on Aging (IOA). It appears that program staff has been successful at communicating the eligibility criteria to potential referring agencies:

- Most referrals (72%, or 636 referrals) are initially determined to be eligible for the program by the LTC Intake & Screening Unit. Some clients withdrew applications before all eligibility criteria were reviewed (9%, or 83). Withdrawals often occur due to the identification of alternative resources.
- To date, nearly half (45%, or 52) of the people who were initially screened as ineligible were ineligible due to the availability of alternative resources. Approximately one quarter of ineligible referrals (30) did not meet the “at risk for institutionalization” program criteria.

When referrals are sent to the IOA, staff there learns more about their circumstances and eligibility:

- Half of the referrals sent to the IOA (324) had been accepted into the CLF program, and another 21% (134) awaited final determination (“Pending”).
- 95 eligible referrals (14%) were flagged as “waitlisted” by the IOA.
- Of those that were determined to be ineligible by the IOA, 57% (48) were due to the availability of other resources.

Demographics of Eligible Referrals

The following analysis describes the characteristics of “Eligible Referrals,” of which there have been 324 as of March 31, 2008. Eligible referrals are clients who have been screened as eligible by the LTC Intake & Screening Unit and subsequently accepted for service by the IOA.

Diversity – Age, Ethnicity, Language

The CLF clientele is fairly diverse demographically. Nearly one-third of eligible referrals are younger adults (32%) and the rest are seniors. Eligible referral clients are 33 percent White, 26 percent African American, 20 percent Asian/Pacific Islander, and 16 percent Latino.

With respect to primary language, current data analysis suggests that most clients are fluent in English (67%). However, it may be that some clients speak a primary language other than English but are tracked under “English” because of their level of fluency.

Geography

Eligible referrals are spread out through the city. The most common zip codes are 94102 (Hayes Valley/Tenderloin), 94109 (Polk/Russian Hill, near Chinatown), 94103 (SOMA), and 94110 (Inner Mission/Bernal Heights).

Referring Agencies

During the first several months of program launch, DAAS staff conducted significant outreach with local service providers. That outreach seems to have paid off. Overall, 65 different programs have referred clients successfully to the program. These agencies show certain themes among “eligible referrals”:

- Together, Laguna Honda Hospital (LHH), the Targeted Case Management program (TCM), and people who were recently discharged from LHH¹ resulted in 57 successful referrals. Another 13 came from San Francisco General Hospital (SFGH), for a total of 22% of all successful referrals;²
- IHSS (including the Consortium) has 55 eligible referrals (17%);
- Adult Day program have successfully referred 35 clients (11% of total).

Residence Type

The majority of eligible referrals live in independent housing. Seventy-seven percent of all eligible referrals report living in either an owned home or a rented apartment/house. Another 8 percent live in SROs.

Requests for Services

The most common *requests* for services among eligible referrals are for in-home/attendant care, assistive devices, case management, and housing-related services.

¹ Clients who had recently discharged from LHH received an outreach letter from the Community Living Fund.

² Note: The data on this clientele are slightly unclear. These figures reflect the “referring agency” – in some cases it appears that the referring agency may have been LHH, but the client’s residence at the time of the referral was independent housing. More analysis may be necessary to improve future data tracking.

Community Living Fund - Quarterly Statistics

Dates reflect referral dates. Table headers indicate the last month of the reporting period.

Eligibility After Initial Screening

	Mar-07		Jun-07		Sep-07		Dec-07		Mar-08		Total	
Eligible	28	90%	129	77%	234	74%	138	68%	107	68%	636	72%
Ineligible	2	6%	34	20%	48	15%	26	12%	4	2%	114	13%
Pending	1	3%	0	0%	1	0%	10	4%	28	17%	40	4%
Withdrawn	0	0%	4	2%	33	10%	28	13%	18	11%	83	9%
Total	31	100%	167	100%	316	100%	202	100%	157	100%	873	100%

Reason for Ineligibility

	Mar-07		Jun-07		Sep-07		Dec-07		Mar-08		Total	
Alternative resources available	0	0%	21	61%	23	47%	8	30%	0	0%	52	45%
Assets over limit	0	0%	3	8%	5	10%	4	15%	1	25%	13	11%
Income over limit	0	0%	0	0%	1	2%	5	19%	0	0%	6	5%
Not able to live in community	1	50%	0	0%	0	0%	0	0%	1	25%	2	1%
Not at risk for institutionalization	1	50%	8	23%	14	29%	5	19%	2	50%	30	26%
Not SF resident	0	0%	0	0%	2	4%	1	3%	0	0%	3	2%
Other reason	0	0%	2	5%	3	6%	3	11%	0	0%	8	7%
Total	2	100%	34	100%	48	100%	26	100%	4	100%	114	100%

Community Living Fund - Quarterly Statistics

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Screened as Eligible - Accepted by IOA?

	Mar-07		Jun-07		Sep-07		Dec-07		Mar-08		Total	
Yes	16	57%	86	66%	180	76%	32	23%	10	9%	324	50%
Yes - Waitlist	0	0%	0	0%	16	6%	70	50%	9	8%	95	14%
No	12	42%	41	31%	18	7%	11	7%	1	0%	83	13%
Pending	0	0%	2	1%	20	8%	25	18%	87	81%	134	21%
Total	28	100%	129	100%	234	100%	138	100%	107	100%	636	100%

Reason for Ineligibility - IOA

	Mar-07		Jun-07		Sep-07		Dec-07		Mar-08		Total	
Alternative resources available	10	83%	23	56%	10	55%	5	45%	0	0%	48	57%
Assets over limit	0	0%	1	2%	0	0%	0	0%	0	0%	1	1%
Income over limit	1	8%	0	0%	0	0%	0	0%	0	0%	1	1%
Not able to live in community	0	0%	2	4%	2	11%	3	27%	1	100%	8	9%
Not at risk for institutionalization	1	8%	1	2%	1	5%	0	0%	0	0%	3	3%
Other reason	0	0%	14	34%	5	27%	3	27%	0	0%	22	26%
Total	12	100%	41	100%	18	100%	11	100%	1	100%	83	100%

Other reasons include: Failure to complete documentation, requested services are not medically necessary or would not impact level of care/risk of institutionalization, or case stabilized.

Community Living Fund - Quarterly Statistics

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Demographics - Eligible Referrals

"Eligible Referrals" are referrals that are Screened Eligible AND Accepted for Service by IOA (Waitlist excluded)

Age - Eligible Referrals

	Mar-07		Jun-07		Sep-07		Dec-07		Mar-08		Total	
18-59	7	43%	25	29%	56	31%	12	37%	6	60%	106	32%
60+	9	56%	61	70%	124	68%	20	62%	4	40%	218	67%
Total	16	100%	86	100%	180	100%	32	100%	10	100%	324	100%

Ethnicity - Eligible Referrals

	Mar-07		Jun-07		Sep-07		Dec-07		Mar-08		Total	
White	6	37%	31	36%	61	33%	6	18%	3	30%	107	33%
Asian/Pacific Islander	4	25%	16	18%	37	20%	6	18%	4	40%	67	20%
African American	5	31%	23	26%	50	27%	5	15%	2	20%	85	26%
Latino	1	6%	14	16%	28	15%	11	34%	1	10%	55	16%
Other/Unknown	0	0%	2	2%	4	2%	4	12%	0	0%	10	3%
Total	16	100%	86	100%	180	100%	32	100%	10	100%	324	100%

Community Living Fund - Quarterly Statistics

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Language - Eligible Referrals

	Mar-07	Jun-07	Sep-07	Dec-07	Mar-08	Total
English	11 68%	59 68%	124 68%	19 59%	7 70%	220 67%
Spanish	0 0%	13 15%	18 10%	7 21%	0 0%	38 11%
Cantonese	4 25%	8 9%	13 7%	4 12%	2 20%	31 9%
Mandarin	0 0%	2 2%	8 4%	0 0%	0 0%	10 3%
Tagalog	0 0%	0 0%	8 4%	2 6%	0 0%	10 3%
Russian	1 6%	2 2%	2 1%	0 0%	0 0%	5 1%
Japanese	0 0%	0 0%	4 2%	0 0%	0 0%	4 1%
Arabic	0 0%	0 0%	2 1%	0 0%	0 0%	2 0%
Ethiopian	0 0%	0 0%	1 0%	0 0%	0 0%	1 0%
Korean	0 0%	1 1%	0 0%	0 0%	0 0%	1 0%
Toisan	0 0%	1 1%	0 0%	0 0%	0 0%	1 0%
Vietnamese	0 0%	0 0%	0 0%	0 0%	1 10%	1 0%
Total	16 100%	86 100%	180 100%	32 100%	10 100%	324 100%

Community Living Fund - Quarterly Statistics

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Zip - Eligible Referrals

	Mar-07		Jun-07		Sep-07		Dec-07		Mar-08		Total	
94102 - Hayes Valley/Tenderloin	3	18%	14	16%	24	13%	3	9%	0	0%	44	13%
94103 - South of Market	1	6%	9	10%	16	8%	2	6%	0	0%	28	8%
94107 - Potrero Hill	0	0%	3	3%	8	4%	0	0%	0	0%	11	3%
94108 - Chinatown	1	6%	1	1%	3	1%	0	0%	0	0%	5	1%
94109 - Polk/Russian Hill	0	0%	9	10%	22	12%	2	6%	1	10%	34	10%
94110 - Inner Mission/Bernal Hts	0	0%	7	8%	15	8%	5	15%	0	0%	27	8%
94112 - Outer Mission/Excelsior/Ingleside	1	6%	4	4%	10	5%	1	3%	1	10%	17	5%
94115 - Western Addition	4	25%	6	6%	13	7%	1	3%	0	0%	24	7%
94116 - Parkside/Forest Hill	1	6%	3	3%	11	6%	3	9%	5	50%	23	7%
94118 - Inner Richmond	0	0%	0	0%	2	1%	1	3%	0	0%	3	0%
94121 - Outer Richmond/Sea Cliff	3	18%	2	2%	0	0%	0	0%	0	0%	5	1%
94122 - Sunset	0	0%	2	2%	0	0%	0	0%	0	0%	2	0%
94124 - Bayview/Hunters Point	0	0%	6	6%	12	6%	2	6%	1	10%	21	6%
94132 - Stonestown/Lake Merced	1	6%	1	1%	4	2%	0	0%	0	0%	6	1%
94133 - North Beach/Telegraph Hill	1	6%	6	6%	5	2%	1	3%	0	0%	13	4%
94134 - Visitacion Valley	0	0%	4	4%	7	3%	1	3%	0	0%	12	3%
94158 - China Basin/Mission Creek	0	0%	1	1%	0	0%	1	3%	0	0%	2	0%
Others	0	0%	6	6%	16	8%	3	9%	0	0%	25	7%
None	0	0%	2	2%	12	6%	6	18%	2	20%	22	6%
Total	16	100%	86	100%	180	100%	32	100%	10	100%	324	100%

Referring Agency - Eligible Referrals

	Mar-07		Jun-07		Sep-07		Dec-07		Mar-08		Total	
30th Street	0	0%	0	0%	1	0%	0	0%	0	0%	1	0%
APS	0	0%	1	1%	8	4%	0	0%	0	0%	9	2%
Bernal Heights Negh. Center	0	0%	1	1%	0	0%	0	0%	0	0%	1	0%
BVHP/ADH	0	0%	2	2%	3	1%	0	0%	0	0%	5	1%
Canon Kip	0	0%	0	0%	3	1%	0	0%	0	0%	3	0%

Community Living Fund - Quarterly Statistics

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	Mar-07		Jun-07		Sep-07		Dec-07		Mar-08		Total	
Catholic Charities	0	0%	0	0%	6	3%	0	0%	0	0%	6	1%
CATS	0	0%	1	1%	0	0%	0	0%	0	0%	1	0%
Central City Older Adults	0	0%	5	5%	0	0%	0	0%	0	0%	5	1%
Chinatown/ NB Mental Health	0	0%	0	0%	1	0%	0	0%	0	0%	1	0%
Chinese Hospital	0	0%	0	0%	1	0%	0	0%	0	0%	1	0%
CPMC	0	0%	1	1%	2	1%	0	0%	0	0%	3	0%
Curry Center	0	0%	2	2%	1	0%	0	0%	0	0%	3	0%
DPH/PHN	0	0%	1	1%	0	0%	0	0%	0	0%	1	0%
Episcopal Community Services	0	0%	0	0%	1	0%	0	0%	0	0%	1	0%
Family	0	0%	0	0%	1	0%	0	0%	0	0%	1	0%
Family Health Center	0	0%	0	0%	1	0%	0	0%	0	0%	1	0%
Family Member	0	0%	0	0%	3	1%	0	0%	0	0%	3	0%
Family Service Agency	0	0%	2	2%	1	0%	1	3%	0	0%	4	1%
Golden Gate ADHC	0	0%	1	1%	5	2%	0	0%	0	0%	6	1%
Health at Home	0	0%	2	2%	9	5%	1	3%	0	0%	12	3%
Homecoming	0	0%	1	1%	0	0%	0	0%	1	10%	2	0%
Idlylwood Care Center SNF	0	0%	1	1%	0	0%	0	0%	0	0%	1	0%
IHSS	5	31%	10	11%	7	3%	1	3%	0	0%	23	7%
IHSS Consortium	2	12%	7	8%	22	12%	1	3%	0	0%	32	9%
IOA/Linkages	1	6%	7	8%	4	2%	0	0%	0	0%	12	3%
IOA/MSSP	1	6%	5	5%	14	7%	2	6%	0	0%	22	6%
JFCS	0	0%	1	1%	1	0%	0	0%	0	0%	2	0%
Kaiser Home Health	1	6%	1	1%	4	2%	1	3%	0	0%	7	2%
Kimochi	0	0%	0	0%	1	0%	0	0%	0	0%	1	0%
LHH	0	0%	4	4%	8	4%	10	31%	4	40%	26	8%
LHH Letter	0	0%	0	0%	3	1%	2	6%	0	0%	5	1%
LHH/ADH	0	0%	0	0%	2	1%	0	0%	0	0%	2	0%

Community Living Fund - Quarterly Statistics

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	Mar-07		Jun-07		Sep-07		Dec-07		Mar-08		Total	
Lighthouse for the Blind	0	0%	3	3%	0	0%	0	0%	0	0%	3	0%
Little Brothers	0	0%	0	0%	1	0%	0	0%	0	0%	1	0%
Mabini Adult Day Health	0	0%	9	10%	1	0%	0	0%	0	0%	10	3%
Mayors' office	0	0%	1	1%	0	0%	0	0%	0	0%	1	0%
Mission Creek ADHC	0	0%	1	1%	1	0%	0	0%	0	0%	2	0%
On Lok Senior Services	0	0%	0	0%	3	1%	0	0%	0	0%	3	0%
Presentation ADH	0	0%	1	1%	1	0%	0	0%	0	0%	2	0%
Protection and Advocacy	0	0%	0	0%	0	0%	0	0%	1	10%	1	0%
Public conservator	0	0%	1	1%	5	2%	0	0%	0	0%	6	1%
Public Guardian	1	6%	0	0%	0	0%	0	0%	0	0%	1	0%
Relative	0	0%	1	1%	0	0%	0	0%	0	0%	1	0%
Renal Advantage Inc	0	0%	0	0%	1	0%	0	0%	0	0%	1	0%
SE Mission Geriatric Services	0	0%	0	0%	1	0%	0	0%	0	0%	1	0%
Self Help ADHC	1	6%	1	1%	1	0%	0	0%	0	0%	3	0%
Self Help for the Elderly	0	0%	0	0%	1	0%	0	0%	0	0%	1	0%
Self Referral	0	0%	3	3%	1	0%	0	0%	0	0%	4	1%
SF Homeless Outreach	0	0%	0	0%	1	0%	0	0%	0	0%	1	0%
SF Housing Authority	0	0%	0	0%	3	1%	0	0%	0	0%	3	0%
SF Senior Center	0	0%	1	1%	9	5%	0	0%	0	0%	10	3%
SFGH	0	0%	2	2%	9	5%	1	3%	0	0%	12	3%
SFGH/EDCM Team	0	0%	0	0%	1	0%	0	0%	0	0%	1	0%
Southeast Mission Geriatric	0	0%	0	0%	1	0%	0	0%	0	0%	1	0%
St Francis of Assisi	0	0%	0	0%	1	0%	0	0%	0	0%	1	0%
St. Anthony's	1	6%	1	1%	0	0%	0	0%	0	0%	2	0%
St. Mary's ADH	0	0%	0	0%	5	2%	0	0%	0	0%	5	1%
St. Mary's Hospital	1	6%	0	0%	0	0%	0	0%	0	0%	1	0%
Sutter VNH	0	0%	1	1%	2	1%	0	0%	0	0%	3	0%

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	Mar-07		Jun-07		Sep-07		Dec-07		Mar-08		Total	
Swords to Plowshares	0	0%	1	1%	0	0%	0	0%	0	0%	1	0%
TCM	1	6%	0	0%	9	5%	12	37%	4	40%	26	8%
Tenderloin Neighborhood Dev	0	0%	0	0%	2	1%	0	0%	0	0%	2	0%
Tom Waddell	0	0%	0	0%	1	0%	0	0%	0	0%	1	0%
UCSF	0	0%	1	1%	0	0%	0	0%	0	0%	1	0%
UCSF Citywide Team	0	0%	0	0%	2	1%	0	0%	0	0%	2	0%
UCSF Medical Center	0	0%	0	0%	1	0%	0	0%	0	0%	1	0%
VAMC	0	0%	2	2%	2	1%	0	0%	0	0%	4	1%
Victorian Manor	1	6%	0	0%	0	0%	0	0%	0	0%	1	0%
Westside Crisis	0	0%	0	0%	1	0%	0	0%	0	0%	1	0%
Total	16	100%	86	100%	180	100%	32	100%	10	100%	324	100%

Community Living Fund - Quarterly Statistics

Dates reflect referral dates. Table headers indicate the last month of the reporting period.

Residence Type - Eligible Referrals

	Mar-07		Jun-07		Sep-07		Dec-07		Mar-08		Total	
Laguna Honda Hospital	1	6%	1	1%	6	3%	19	59%	7	70%	34	10%
Other SNF (long term)	0	0%	1	1%	0	0%	0	0%	0	0%	1	0%
SFGH	0	0%	0	0%	4	2%	0	0%	0	0%	4	1%
Board & Care/Assisted Living	1	6%	0	0%	2	1%	0	0%	0	0%	3	0%
Owned house	0	0%	7	8%	17	9%	2	6%	0	0%	26	8%
Rented apt/house	13	81%	68	79%	132	73%	10	31%	2	20%	225	69%
SRO	1	6%	8	9%	16	8%	1	3%	1	10%	27	8%
Homeless	0	0%	0	0%	3	1%	0	0%	0	0%	3	0%
Other	0	0%	1	1%	0	0%	0	0%	0	0%	1	0%
Total	16	100%	86	100%	180	100%	32	100%	10	100%	324	100%

Service Requests - Eligible Referrals

	Mar-07	Jun-07	Sep-07	Dec-07	Mar-08	Total
In Home Support	8	32	55	4	1	100
Housing-related	1	15	34	11	2	63
Assistive Devices	5	27	41	6	4	83
Case Management	4	13	36	19	9	81
Money Management	5	7	16	2	0	30
Medical/Dental Items + Services	2	7	22	4	0	35
Day Programs	7	8	5	1	0	21
Home Repair / Modification	3	9	16	3	0	31
Furniture and Appliances	2	8	20	10	3	43
Food	4	2	7	1	1	15
Emergency Response/Lifeline Services	0	6	15	1	0	22
Caregiver Support	4	5	2	0	0	11
Other	0	4	6	2	1	13