

Demographics - Eligible Referrals

"Eligible Referrals" are referrals that are Screened Eligible AND Accepted for Service by IOA (Waitlist excluded)

Age - Eligible Referrals

	Mar-07		Jun-07		Sep-07		Dec-07		Total	
18-59	7	43%	25	29%	54	32%	12	46%	98	33%
60+	9	56%	61	70%	114	67%	14	53%	198	66%
Total	16	100%	86	100%	168	100%	26	100%	296	100%

Ethnicity - Eligible Referrals

	Mar-07		Jun-07		Sep-07		Dec-07		Total	
White	6	37%	31	36%	59	35%	5	19%	101	34%
Asian/Pacific Islander	4	25%	16	18%	31	18%	6	23%	57	19%
African American	5	31%	23	26%	47	27%	4	15%	79	26%
Latino	1	6%	14	16%	28	16%	7	26%	50	16%
Other/Unknown	0	0%	2	2%	3	1%	4	15%	9	3%
Total	16	100%	86	100%	168	100%	26	100%	296	100%

Language - Eligible Referrals

	Mar-07	Jun-07	Sep-07	Dec-07	Total
English	11 68%	59 68%	119 70%	15 57%	204 68%
Spanish	0 0%	13 15%	18 10%	4 15%	35 11%
Cantonese	4 25%	8 9%	11 6%	4 15%	27 9%
Mandarin	0 0%	2 2%	6 3%	0 0%	8 2%
Tagalog	0 0%	0 0%	7 4%	2 7%	9 3%
Russian	1 6%	2 2%	2 1%	0 0%	5 1%
Japanese	0 0%	0 0%	3 1%	1 3%	4 1%
Arabic	0 0%	0 0%	1 0%	0 0%	1 0%
Ethiopian	0 0%	0 0%	1 0%	0 0%	1 0%
Korean	0 0%	1 1%	0 0%	0 0%	1 0%
Toisan	0 0%	1 1%	0 0%	0 0%	1 0%
Total	16 100%	86 100%	168 100%	26 100%	296 100%

Zip - Eligible Referrals

	Mar-07		Jun-07		Sep-07		Dec-07		Total	
94102 - Hayes Valley/Tenderloin	3	18%	14	16%	21	12%	1	3%	39	13%
94103 - South of Market	1	6%	9	10%	15	8%	2	7%	27	9%
94107 - Potrero Hill	0	0%	3	3%	5	2%	0	0%	8	2%
94108 - Chinatown	1	6%	1	1%	3	1%	0	0%	5	1%
94109 - Polk/Russian Hill	0	0%	9	10%	21	12%	1	3%	31	10%
94110 - Inner Mission/Bernal Hts	0	0%	7	8%	14	8%	3	11%	24	8%
94112 - Outer Mission/Excelsior/Ingleside	1	6%	4	4%	10	5%	1	3%	16	5%
94115 - Western Addition	4	25%	6	6%	13	7%	1	3%	24	8%
94116 - Parkside/Forest Hill	1	6%	3	3%	11	6%	4	15%	19	6%
94118 - Inner Richmond	0	0%	0	0%	2	1%	1	3%	3	1%
94121 - Outer Richmond/Sea Cliff	3	18%	2	2%	1	0%	0	0%	6	2%
94122 - Sunset	0	0%	2	2%	0	0%	0	0%	2	0%
94124 - Bayview/Hunters Point	0	0%	6	6%	10	5%	1	3%	17	5%
94132 - Stonestown/Lake Merced	1	6%	1	1%	4	2%	0	0%	6	2%
94133 - North Beach/Telegraph Hill	1	6%	6	6%	5	2%	1	3%	13	4%
94134 - Visitacion Valley	0	0%	4	4%	7	4%	1	3%	12	4%
94158 - China Basin/Mission Creek	0	0%	1	1%	0	0%	1	3%	2	0%
Others	0	0%	6	6%	14	8%	2	7%	22	7%
None	0	0%	2	2%	12	7%	6	23%	20	6%
Total	16	100%	86	100%	168	100%	26	100%	296	100%

Referring Agency - Eligible Referrals

	Mar-07		Jun-07		Sep-07		Dec-07		Total	
30th Street	0	0%	0	0%	1	0%	0	0%	1	0%
APS	0	0%	1	1%	8	4%	0	0%	9	3%
Bernal Heights Negh. Center	0	0%	1	1%	0	0%	0	0%	1	0%
BVHP/ADH	0	0%	2	2%	3	1%	0	0%	5	1%
Canon Kip	0	0%	0	0%	2	1%	0	0%	2	0%
Catholic Charities	0	0%	0	0%	6	3%	0	0%	6	2%
CATS	0	0%	1	1%	0	0%	0	0%	1	0%
Central City Older Adults	0	0%	5	5%	0	0%	0	0%	5	1%

	Mar-07		Jun-07		Sep-07		Dec-07		Total	
Chinatown/ NB Mental Health	0	0%	0	0%	1	0%	0	0%	1	0%
Chinese Hospital	0	0%	0	0%	1	0%	0	0%	1	0%
CPMC	0	0%	1	1%	1	0%	0	0%	2	0%
Curry Center	0	0%	2	2%	1	0%	0	0%	3	1%
DPH/PHN	0	0%	1	1%	0	0%	0	0%	1	0%
Episcopal Community Services	0	0%	0	0%	1	0%	0	0%	1	0%
Family Health Center	0	0%	0	0%	1	0%	0	0%	1	0%
Family Member	0	0%	0	0%	3	1%	0	0%	3	1%
Family Service Agency	0	0%	2	2%	1	0%	0	0%	3	1%
Golden Gate ADHC	0	0%	1	1%	5	2%	0	0%	6	2%
Health at Home	0	0%	2	2%	8	4%	0	0%	10	3%
Idlylwood Care Center SNF	0	0%	1	1%	0	0%	0	0%	1	0%
IHSS	5	31%	10	11%	4	2%	0	0%	19	6%
IHSS Consortium	2	12%	7	8%	22	13%	1	3%	32	10%
IOA/Linkages	1	6%	7	8%	4	2%	0	0%	12	4%
IOA/MSSP	1	6%	5	5%	13	7%	0	0%	19	6%
JFCS	0	0%	1	1%	1	0%	0	0%	2	0%
Kaiser Home Health	1	6%	1	1%	4	2%	0	0%	6	2%
Kimochi	0	0%	0	0%	1	0%	0	0%	1	0%
LHH	0	0%	4	4%	8	4%	11	42%	23	7%
LHH Letter	0	0%	0	0%	3	1%	2	7%	5	1%
LHH/ADH	0	0%	0	0%	2	1%	0	0%	2	0%
Lighthouse for the Blind	0	0%	3	3%	0	0%	0	0%	3	1%
Little Brothers	0	0%	0	0%	1	0%	0	0%	1	0%
Mabini Adult Day Health	0	0%	9	10%	0	0%	0	0%	9	3%
Mayors' office	0	0%	1	1%	0	0%	0	0%	1	0%
Mission Creek ADHC	0	0%	1	1%	0	0%	0	0%	1	0%
On Lok Senior Services	0	0%	0	0%	2	1%	0	0%	2	0%
Presentation ADH	0	0%	1	1%	1	0%	0	0%	2	0%
Public conservator	0	0%	1	1%	5	2%	0	0%	6	2%
Public Guardian	1	6%	0	0%	0	0%	0	0%	1	0%

	Mar-07		Jun-07		Sep-07		Dec-07		Total	
Relative	0	0%	1	1%	0	0%	0	0%	1	0%
Renal Advantage Inc	0	0%	0	0%	1	0%	0	0%	1	0%
SE Mission Geriatric Services	0	0%	0	0%	1	0%	0	0%	1	0%
Self Help ADHC	1	6%	1	1%	1	0%	0	0%	3	1%
Self Help for the Elderly	0	0%	0	0%	1	0%	0	0%	1	0%
Self Referral	0	0%	3	3%	2	1%	0	0%	5	1%
SF Homeless Outreach	0	0%	0	0%	1	0%	0	0%	1	0%
SF Housing Authority	0	0%	0	0%	3	1%	0	0%	3	1%
SF Sen Ctr/Homecoming	0	0%	1	1%	0	0%	0	0%	1	0%
SF Senior Center	0	0%	1	1%	9	5%	0	0%	10	3%
SFGH	0	0%	2	2%	8	4%	1	3%	11	3%
SFGH/EDCM Team	0	0%	0	0%	1	0%	0	0%	1	0%
Southeast Mission Geriatric	0	0%	0	0%	1	0%	0	0%	1	0%
St Francis of Assisi	0	0%	0	0%	1	0%	0	0%	1	0%
St. Anthony's	1	6%	1	1%	0	0%	0	0%	2	0%
St. Mary's ADH	0	0%	0	0%	5	2%	0	0%	5	1%
St. Mary's Hospital	1	6%	0	0%	0	0%	0	0%	1	0%
Sutter VNH	0	0%	1	1%	2	1%	0	0%	3	1%
Swords to Plowshares	0	0%	1	1%	0	0%	0	0%	1	0%
TCM	1	6%	0	0%	9	5%	11	42%	21	7%
Tenderloin Neighborhood Dev	0	0%	0	0%	2	1%	0	0%	2	0%
Tom Waddell	0	0%	0	0%	1	0%	0	0%	1	0%
UCSF	0	0%	1	1%	0	0%	0	0%	1	0%
UCSF Citywide Team	0	0%	0	0%	1	0%	0	0%	1	0%
UCSF Medical Center	0	0%	0	0%	1	0%	0	0%	1	0%
VAMC	0	0%	2	2%	2	1%	0	0%	4	1%
Victorian Manor	1	6%	0	0%	0	0%	0	0%	1	0%
Westside Crisis	0	0%	0	0%	1	0%	0	0%	1	0%
Total	16	100%	86	100%	168	100%	26	100%	296	100%

Residence Type - Eligible Referrals

	Mar-07		Jun-07		Sep-07		Dec-07		Total	
Laguna Honda Hospital	1	6%	1	1%	6	3%	19	73%	27	9%
Other SNF (long term)	0	0%	1	1%	0	0%	0	0%	1	0%
SFGH	0	0%	0	0%	4	2%	0	0%	4	1%
Board & Care/Assisted Living	1	6%	0	0%	2	1%	0	0%	3	1%
Owned house	0	0%	7	8%	16	9%	1	3%	24	8%
Rented apt/house	13	81%	68	79%	122	72%	5	19%	208	70%
SRO	1	6%	8	9%	15	8%	1	3%	25	8%
Homeless	0	0%	0	0%	3	1%	0	0%	3	1%
Other	0	0%	1	1%	0	0%	0	0%	1	0%
Total	16	100%	86	100%	168	100%	26	100%	296	100%

Service Requests - Eligible Referrals

	Mar-07	Jun-07	Sep-07	Dec-07	Total
In Home Support	8	32	52	4	96
Housing-related	1	15	34	11	61
Assistive Devices	5	27	36	5	73
Case Management	4	13	37	18	72
Money Management	5	7	16	2	30
Medical/Dental Items + Services	2	7	22	3	34
Day Programs	7	8	5	0	20
Home Repair / Modification	3	9	14	3	29
Furniture and Appliances	2	8	16	8	34
Food	4	2	6	1	13
Emergency Response/Lifeline Services	0	6	13	0	19
Caregiver Support	4	5	2	0	11
Other	0	4	6	2	12