

AGE & DISABILITY FRIENDLY SF IMPLEMENTATION WORKGROUP

MINUTES

1:30 PM-4:00 PM Friday, April 9th, 2021

1. WELCOME & INTRODUCTIONS (Nicole + Kelly)

- Call to order 1:09pm.
- Co-chairs welcomed members and guests.
- Members introduced themselves.

2. Communication, Information and Technology

Cecile Poretz is the program manager consultant for thriving in place that received a grant to identify and understand the technology barriers and unmet needs to San Francisco residents with disabilities and within that expansively not just about technology devices, internet and digital literacy but also adapted technology.

Please see attached Issue Overview on Information, Communication and Technology and a Presentation: Empowered Cities Technology Access Survey (Cecile Poretz)

- Empowered Cities Technology Needs Assessment
- Overview
- We will use the results to
- Why Does Digital Equity Matter Now?
- COVID-Response Technology Survey
- Community Stakeholders
- Community Advisory Committee
- Community Advisory Committee
- Cross-Departmental City Working Group
- CBO Partners
- Some of our Disability Community Partners
- Some of our Older Adult Community Partners

- Some of our Partners serving Unhoused Communities, Veterans & Transition-Age Youth
- Regional Digital Equity Coalition
- Methology
- Focus Groups
- Outreach Toolkit
- Strategic Planning Process Timeline
- Join Our Efforts!

3. Discussion + Feedback

Nicole explained the two offices of Disabilities:

- The Mayor’s Office on Disability (MOD) was conceived as the overall disability access compliance office for the city and concerns in potential grievances addressing gaps that are seen by the disability community.
- The Department of Disability and Aging Services (DDAS) focus is to be the service driver for services oriented organization. DDAS is the compliance and oversee that takes in City complacent concerns and wants to learn and understand how to respond to citywide and take that information to develop services and programs.

Nicole explains how the data is being used.

- The city received seed money for the program Empowered City.
- Empowered City is a National program that’s looking at ways to make sure that people with disabilities and Older Adults are empowered in the areas of financial Employment in housing.
- During COVID the money was pivot and unrestricted. A piece of the money was used for responses to one of the more immediate needs at the time was to make sure people who didn’t have access to PPE have access to it.
- Make some concrete recommendations on how the city should proceed with technology access overall
- Opportunities to work with other tech partners who would want to provide specific technology to either organizations or the cities that part of the COVID Recovery Response.

Shireen explains there is a couple of different ways data can be used.

- With SF Connected Program on what efforts should be funding if there are technical assistance efforts and the devices efforts should be funding through

our non-profit so that we are insuring that people with disabilities are able to access technology in the ways that are necessary for people.

- As we develop our disability cultural center effort and have a virtual disability cultural center and move into an actual physical building hybrid center we want to make sure that we are thinking broadly now for what people need virtually to access in whatever form it takes for when the technical equipment arrives at the center.

Participant Discussion: the following suggestions, considerations or questions were raised based on Ceclia's presentations.

- Prioritized needs include: technology (access, broadband, equipment, training) and telehealth
- To have a systematic way to have all the groups be offered the opportunity to have their voices heard and many with the greatest need and not have easy way to access the technology
- To have hardware that could be available for people who may or may not be using the technology
- Use technology in ways to help people who do not have access to the most solid information from a trusted source and to be able to get it electronically in the same way people get it on TV
- Getting the information to people without access to internet and do not know how to use the technology
- When looking at outreach consider in person outreach, paper surveys being left at SRO's, hotels also extending deadline for survey's
- Disability Operating Subsidies (in housing) & expanded Senior Operating Subsidies for free Wi-Fi in supportive housing
- When looking at Domains, consider existing/potential partners and resources (in addition to gaps/challenges)
- Information can be pulled from the surveys to make sure what neighborhoods did not participate and what are the needs in the community

Shireen explained one of the biggest efforts happening is the California Department of Aging is focusing on the issue to figure out the best way to engage with the various communities across California including Urban areas and partnering with a number of tech organizations that are actually getting devices into people's hand.

4. Next Topic/Domains Outdoor Spaces and Buildings

5. No Public Comments.

ANNOUNCEMENTS: There are specific vaccine clinics for people with disabilities and older adults that people can utilize. The call center number is: (628) 652-2700 and can give you information on what is available. Next week the Mayor's Disability counsel will be meeting and there are two (2) topics on the agenda. One is from DAS Human Agency to introduce the work that will be moving forward regarding the housing needs assessment legislation and talking to people about shared spaces and the proposed permanent legislation for shared spaces which is the outdoor dining program. This will be Shireen's last meeting before she moves on to her new role as the director of the San Francisco Department of Homelessness and Supportive Housing. Her hard work and dedication has been greatly appreciated, best of luck to her and she will be sorely missed.

ADJOURN: Meeting adjourned at 3:50 pm.

NEXT MEETING: Friday, May 14th 1:30 pm - 4:00 pm