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**MEMORANDUM**

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DATE: May 8, 2024

TO: Angela Calvillo, Clerk of the San Francisco Board of Supervisors

THROUGH: Disability and Aging Services Commission

FROM: Kelly Dearman, Executive Director, Department of Disability and Aging Services (DAS)  
Michael Zaugg, Director, Office of Community Partnerships

SUBJECT: Community Living Fund (CLF), Program for Case Management and Purchase of Goods and Services, Six-Month Report (July – December 2023)

**OVERVIEW**

The San Francisco Administrative Code, Section 10.100-12, created the Community Living Fund (CLF) to support aging in place and community placement alternatives for individuals who may otherwise require care within an institution. This report fulfills the Administrative Code requirement that the Department of Disability and Aging Services report to the Board of Supervisors every six months detailing the level of services provided and costs incurred in connection with the duties and services associated with this fund.

The CLF Program provides for home- and community-based services, or a combination of goods and services, that will help individuals who are currently or at risk of being institutionalized, to continue living independently in their homes or to return to community living. This program, using a two-pronged approach of coordinated case management and purchased services, provides the needed resources not available through any other mechanism, to vulnerable older adults and adults with disabilities.

The CLF Six-Month Report provides an overview of trends. This particular CLF Six-Month Report is distinct from previous reports because it focuses on providing an orientation to recent program changes and describes their impact on our reporting. The following program overview and service level reporting provide insight into historical and current program trends, along with project-to-date figures where appropriate.

**KEY FINDINGS**

**Systemic changes**

- ❖ From July 2023, the Community Living Fund Program began a program implementation to support the Medi-Cal initiative under CalAIM, called Enhanced Care Management (ECM). This is intended to promote health equity by addressing the social determinants of health and decreasing disparities in access to care. This initiative will also allow for a higher number of participants to benefit from case management services designed to enhance coordination of providers, reduce

complexity, and offer a whole person approach. Through ECM, the CLF Program (CLFP) will continue to support participants at risk of institutionalization or those who are transitioning from skilled nursing facilities back to the community. Along with this implementation, the program will continue to support those who are eligible for Intensive Case Management (ICM) or in need of Purchase of Services.

- ❖ As anticipated for any implementation, there have been a number of systematic changes that have taken place during this review period. In order to prepare the CLFP for an effective service delivery, the CLFP team and relevant stakeholders have gone through a review of the program's procedures, data management system, referral and intake process, and community education and outreach strategies. This has required ongoing training and development for the CLFP Team. During this period, the CLFP also carried out the essential (and still ongoing) transition to a new data management system in order to deliver ECM services. This required significant education in administrative processes. In many instances, where ICM clients were eligible and agreeable for ECM services, a full electronic chart transfer from one system to another was conducted.
- ❖ In addition to day-to-day operational impacts, these database transitions also have significant impact on CLFP reporting capabilities for this Six-Month Report — and likely future period reporting, as some database development activities are still ongoing. The CLF Program completed a database transition for referral, intake, and enrollment in Fall 2023, in the middle of this reporting period. This transition phased out the IR2 system and moved historic CLF referral data and a subset of other CLF Program activities to the SF DAS GetCare database. Additionally, a new data management system was developed to serve ECM clients and facilitate the electronic billing of services. This electronic billing platform for ECM clients is unfinished and still in development; select ECM activities are being tracked in the existing CLF CaseCare data system (in which all ICM client enrollment and care planning activities still occur). Most notably, these transitions have impacted our ability to report CLFP performance measures in this period, as data is spread across multiple systems that are not yet fully operational. Work to update reporting methodology and QA data during this significant transition is ongoing, and some flux in reporting is expected to continue at least into the next reporting period.

## **Trends affecting the CLF Program**

### **Referrals & Service Levels**

- ❖ The CLF Program received a total of 362 new referrals, more than triple the volume of referrals in the past several reporting periods, and considerably higher than broader trends over the history of the program. This referral volume is primarily attributable to ECM referrals made by the San Francisco Health Plan (SFHP), which

account for approximately 86% (313) of all referrals in this period. The remaining 49 referrals were traditional community-based referrals for ICM services. Across all CLFP referrals, approximately 25% of individuals referred were eligible, of whom 89% were approved to receive services. It bears noting that ECM referral outcomes differ significantly from historical and current ICM referral outcomes and are the main driver of the higher rates of ineligible determinations for the CLF Program in this period. The SF Health Plan submits a high volume of ECM referrals for potentially eligible SFHP members, many of whom decline to participate in services (and are thus deemed ineligible) after receiving outreach about the program.

- ❖ The CLF Program served 279 unique participants this period, some of whom had multiple enrollments across CLFP services. Most of these individuals — 194 clients — were served by CLF case management through the Institute on Aging (IOA). Nearly two-thirds of CLF at IOA clients (63% or 122 clients) received traditional CLFP intensive case management services. The remaining third (37% or 72 clients) received ECM. The Scattered Site Housing and Rental Subsidy program<sup>[1]</sup> administered by Brilliant Corners served 99 individuals. Overall, CLFP service levels in this period were about 14% higher than the prior period, a return to recent historical service levels, but still lower than broader historical program trends

- ❖<sup>[1]</sup> This program was integrated into the data portion of the CLF Six Month Report in December 2018. Historic data was populated back to the July – December 2017 period based on when the program data was fully transitioned into a DAS-managed data system.

## Demographics

Trends in CLF referrals in this period diverge in many instances from recent historical trends, due in large part to the large volume and different composition of ECM referrals that are new to the CLFP in this period:

- ❖ The vast majority (91%) of referred individuals were older adults aged 60 and up, an increase from the last period and significantly higher than overall program trends to date. In 2011 and 2012, individuals referred were more equally split between older adults and younger adults with disabilities (aged 18-59). Older adults have typically represented the majority of referrals over the past several years, though not to this degree.
- ❖ Trends in the ethnic profile of new referrals remains only somewhat consistent with prior periods. Referrals for White individuals declined significantly in this period, and no longer make up the largest group of referrals by ethnicity (23%). Instead, referrals for African-Americans increased and now account for the largest share (36%) of referrals for any one group. Referrals for Latinos and Asian/Pacific Islander populations declined (to about 9% each). By contrast, there was a sharp increase in

the volume of referrals for those identifying as an Other or Unknown race — up to 22% of all referrals in this period.

- ❖ Referrals for English-speaking individuals remain the most common, making up 91% of referrals in the current reporting period, an increase over past periods but one that does not represent a significant change to our understanding of referral composition by language. The second most common primary language remains Spanish (4%), and referrals for Chinese speakers account for 2% of referrals, both of which represent a decline from historic levels corresponding to the proportional increase in the share of English speakers.
- ❖ Males represented over half (59%) of referrals this period, broadly consistent with historical trends. Although some referred individuals identified as transgender or gender non-conforming, the volume of these referrals was not high enough to be reflected in the percentage breakdown of referrals by gender.
- ❖ Unlike in prior periods, the vast majority (88%) of CLFP referrals in this period were missing sexual orientation data, due to data availability limitations pertaining to ECM referrals. For those referrals not missing sexual orientation information, referred individuals most commonly identified as straight/heterosexual (90%). Persons identifying as a sexual minority, including gay/lesbian/same gender-loving, bisexual, and other identities, accounted for about 10% of referrals with a known sexual orientation.
- ❖ The most frequent zip codes for referred individuals in this period were largely consistent with historical program trends. These zip codes included 94103 (South of Market) and 94102 (Hayes Valley/Tenderloin), which accounted for 22% of referrals and 20% of referrals, respectively. Other zip codes that made up a significant share of all referrals included 94109 (Polk/Russian Hill/Nob Hill) and 94124 (Bayview/Hunters Point), which each accounted for 10% of referrals. The proportion of referred clients with missing or unknown zip code decreased to historical levels after a sharp increase in the last period.
- ❖ Referrals from Laguna Honda Hospital represented 6% of all referrals. This is a notably lower rate of referral than recent periods, and significantly lower than over the entire program history. Between 2010 and 2016, 35% of referrals on average came from Laguna Honda Hospital. While this pattern is due mainly to the different referral sources for ECM referrals, it also likely reflects broader trends in the Laguna Honda Hospital client population and availability of appropriate housing to support safe discharge and stability in the community. Many Laguna Honda Hospital residents need permanent supportive housing but there is a waitlist for this type of housing.

### **Service Requests**

- ❖ Unlike the other referral trends described above, service request data reflect only information from ICM referrals. The most common services requested at intake remain broadly consistent with prior periods. These include case management (57%)

and in-home support (45%). Notably, requests for mental health/substance abuse services (45%) and housing-related services (43%), and food (49%) appeared more frequently than in recent periods.

### **Program Costs**

The six-month period ending December 2023 shows a net decrease of \$439,160 in CLF program costs over the prior six-month period across all ongoing activities. CBO expenditures during this reporting period are below 3-year averages in every service category except Purchase of Services and Scattered-Site Housing. In particular, expenditures on case management were historically low, both in terms of amount spent and period-over-period change. Historically, spending across all ongoing activities in the first half of each fiscal year (July through December) has been slower than in the second half (January through June).

- ❖ Total monthly program costs per client<sup>1</sup> averaged \$2,413 per month in the latest six-month period, a significant decrease of \$634 per month over the prior six-month period, but more consistent with recent historical periods. Excluding costs for home care and rental subsidies, average monthly purchase of service costs for CLF participants who received any purchased services was \$103 per month in the latest reporting period, a decrease of \$26 per client from the previous six-month period.

### **Performance Measures**

DAS is committed to measuring the impact of its investments in community services. The measures below are used to evaluate the performance of the CLF Program in meeting its goal to support successful community living for those discharged from institution or at imminent risk of institutionalization.

- ❖ Percent of participants with one or fewer unplanned (“acute”) hospital admissions within a six-month period (excludes “banked” participants). *Goal: 85%*  
We are unable to report this performance measure at this time due to the launch of the new Enhanced Care Management service component and related database transition. We anticipate being able to report PMs within the next year.
- ❖ Percent of care plan problems resolved, on average, after one year of enrollment in the CLF Program (excludes “banked” participants). *Goal: 80%*  
We are unable to report this performance measure at this time due to the launch of the new Enhanced Care Management service component and related database transition. We anticipate being able to report PMs within the next year.

### **Other Notable CLF Program Trends**

- ❖ As of April 2024, there are no referred clients waitlisted for ICM (including both intensive case management and purchase of service only) or ECM services. While

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<sup>1</sup> This calculation = [Grand Total of CLF expenditures (from Section 3-1)]/[All Active Cases (from Section I-1)]/6.

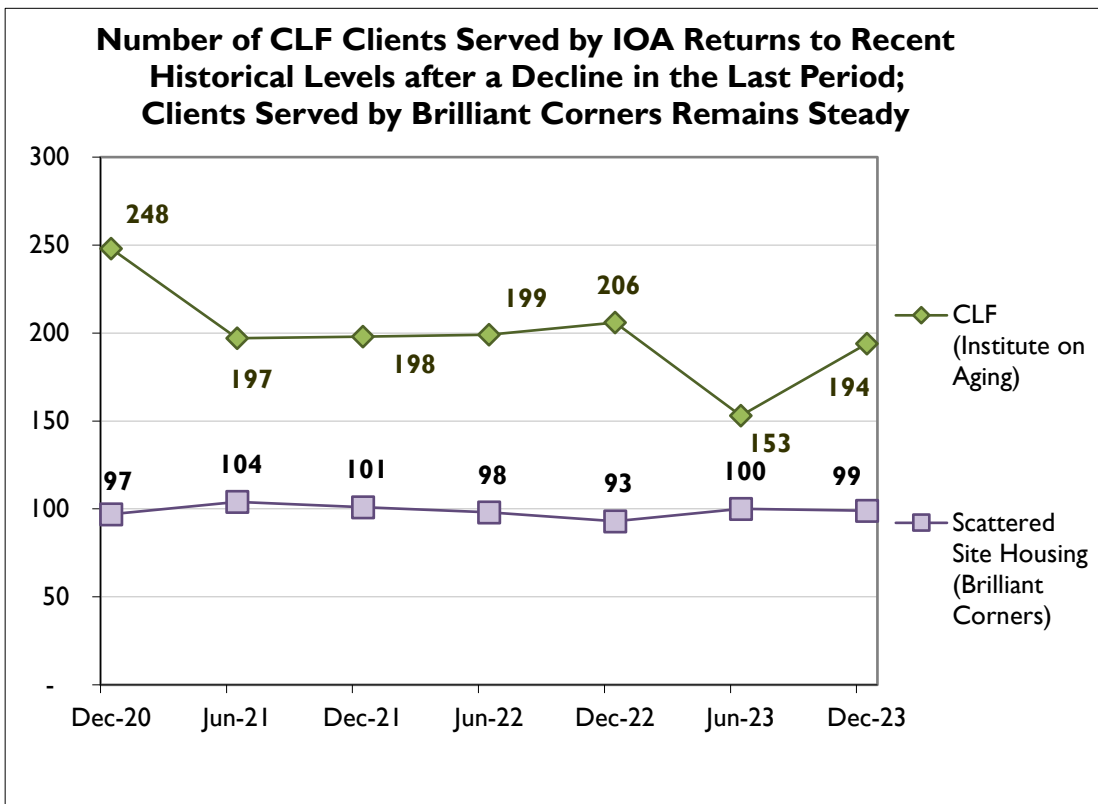
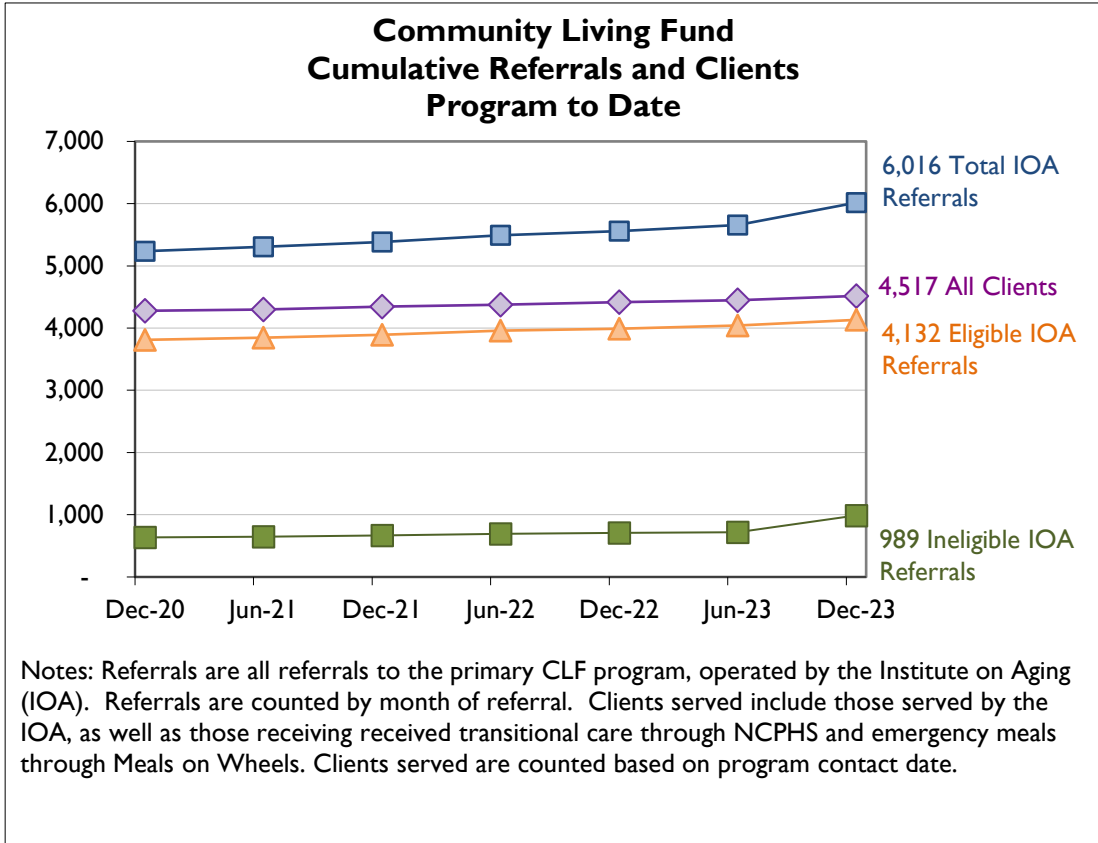
the CLF Program has historically maintained a waitlist for ICM services, in more recent periods, the program has had very few or no clients waiting for services.

- ❖ During this review period, two (2) Laguna Honda Hospital (LHH) participants were transferred to a Scattered Site Housing unit managed by Brilliant Corners. CLFP also supported one (1) other participant who was transitioned from another skilled nursing facility back to the community. Another factor that has influenced transitions back to the community is the access to clinically appropriate, permanent supportive housing. As of March 2024, there is one (1) LHH client who has been assigned housing through Brilliant Corners and is pending for discharge. There are two (2) LHH clients that are eligible for housing through separate vouchers and are pending discharge. During the next period, the CLFP will continue to participate in the Community Options and Resource Engagement (CORE) program in order to support community transitions for ECM and ICM clients. Given the number of available studio units, CLFP has been working with Brilliant Corners to identify additional clients that may qualify and are clinically suitable for a Brilliant Corners studio unit that has otherwise remained unoccupied.
- ❖ The CLF Program continues to seek opportunities to promote equitable access to its services by a diverse group of participants in SF. During this period, Openhouse representatives attended their first CLF Advisory Committee and shared info about their services in an effort to continue expanding reach to the LGBTQ+ community. The CLF Program has also participated in outreach through partnerships with the Asian and Pacific Islander (API) Community Partnership and the Aging and Disability Resource Centers. During this period, CLF also conducted outreach with the SF Department of Homelessness and Supportive Housing and Conard House.
- ❖ The CLFP has continued to support employees and participants in their access to PPE following recommendations made by the federal Centers for Disease Control and Prevention and the SF Department of Public Health intended to prevent unnecessary risk of exposure for those vulnerable individuals.
- ❖ The CLF Program and the Public Guardian have successfully collaborated to identify new referrals after the program experienced some disenrollments. During this period, two (2) new referrals were received by the CLF Program for participants who were in need of housing subsidies and met criteria for CLFP service. With that, CLFP reached the annual target of six (6) enrollments.
- ❖ The Community Options and Resource Engagement (CORE) team meets bi-weekly to help facilitate Laguna Honda Hospital patient discharges to independent living while the hospital completes its recertification process with the federal Centers for Medicare & Medicaid Services. The CORE team is led by LHH and includes city agencies and community service providers that can support safe transition of individuals to the community, namely DAS, the Department of Public Health, the Department of Homelessness and Supportive Housing, In-Home Supportive

Services, CLFP, Homebridge, the IHSS Public Authority, and Brilliant Corners. The CORE team meets bi-weekly to develop a comprehensive community care plan for individuals ready to discharge.

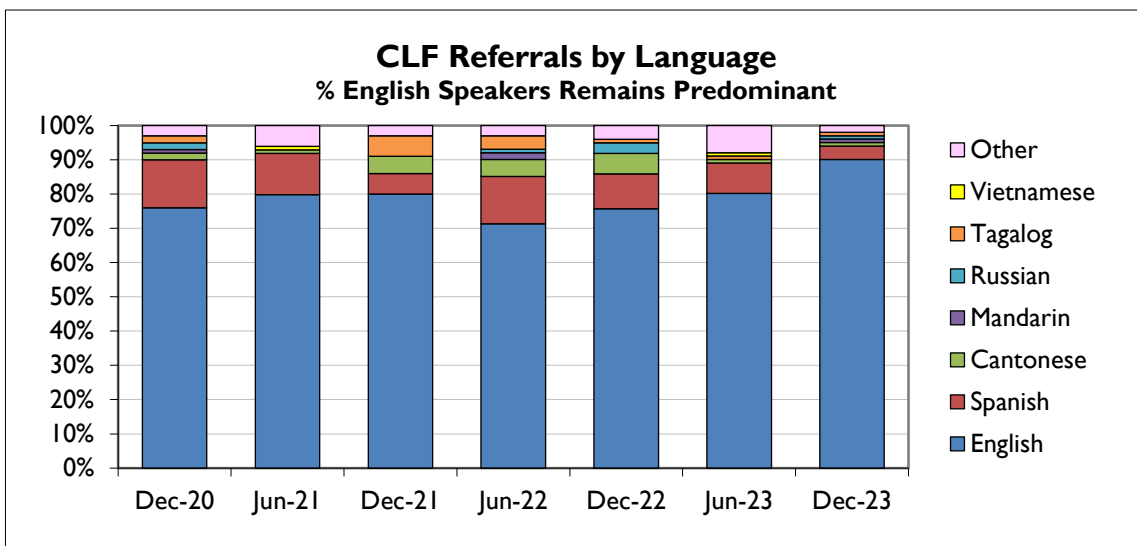
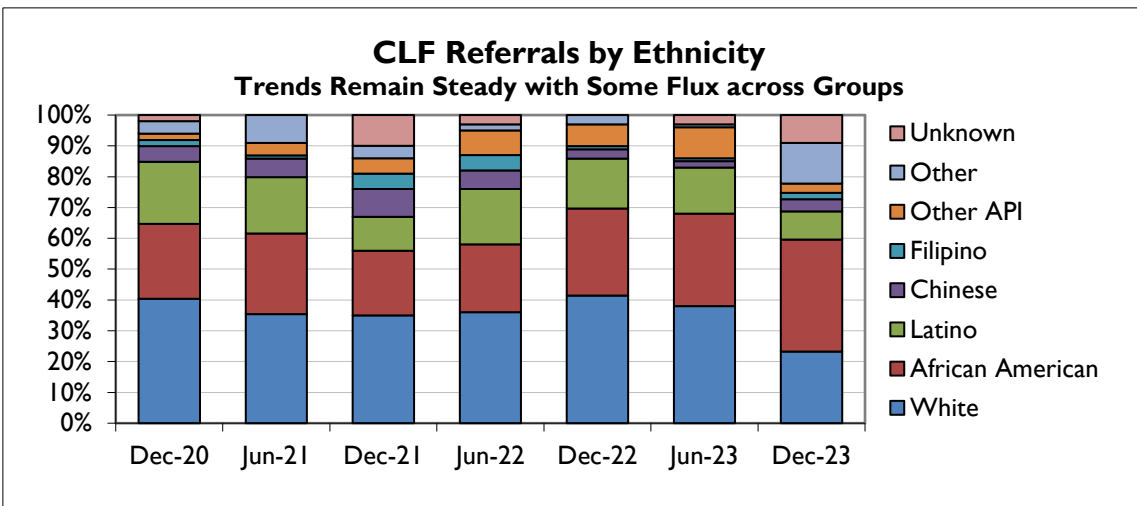
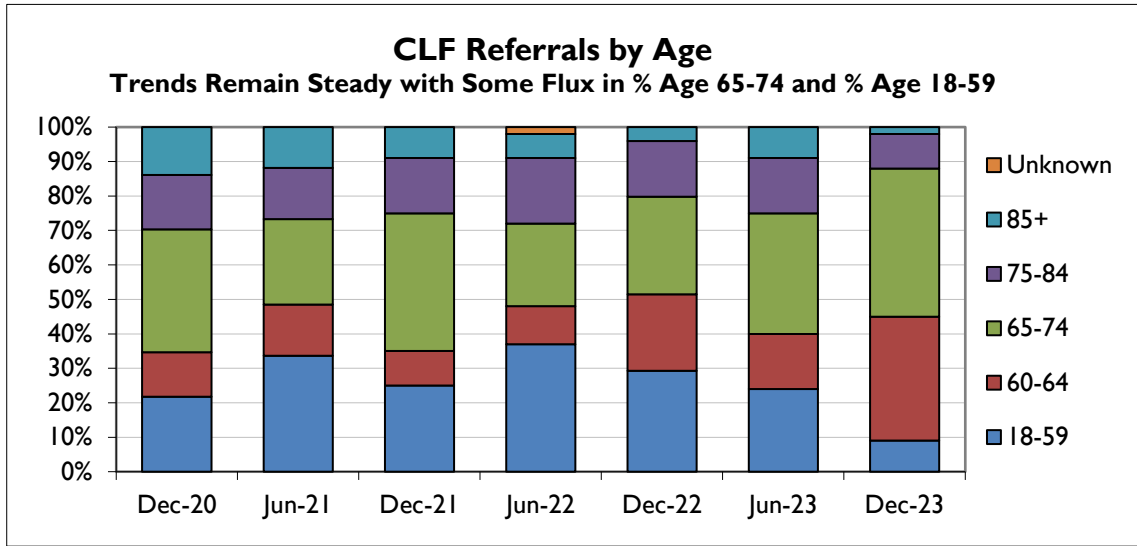
- ❖ During the first half of this fiscal year, referrals to the California Community Transitions (CCT) have decreased since many participants are now eligible to receive enhanced care management services (ECM). The CLF Program continues to have six (6) individuals enrolled in CCT, one (1) of these clients was discharged from a skilled nursing facility during this period and utilized CCT to support in some set up and other purchases of service.

# Community Living Fund Six-Month Report



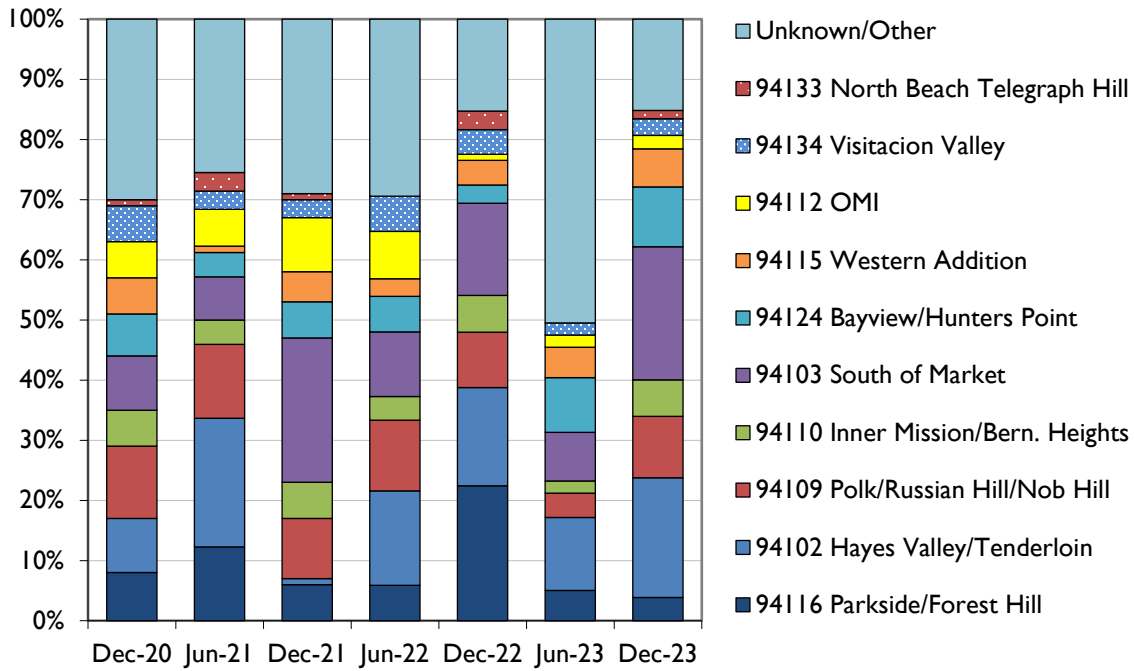


# Community Living Fund Six-Month Report

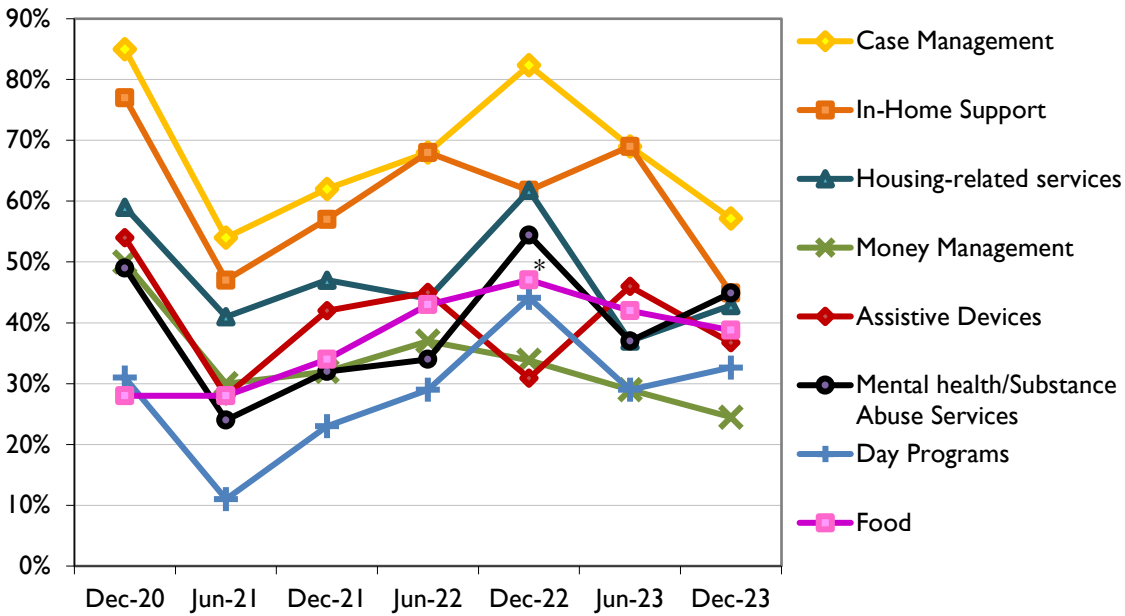


# Community Living Fund Six-Month Report

## CLF Referrals by Zip Code

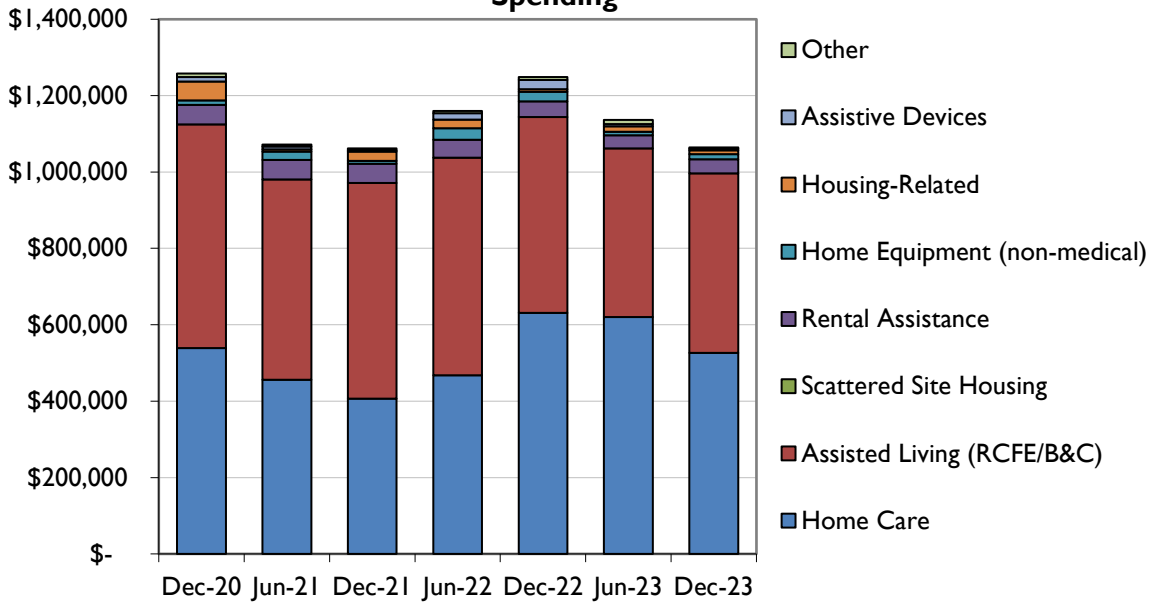


## Self-Reported Need for Services at Referral Case Management & In-Home Support Remain Among the Most Frequent Requests

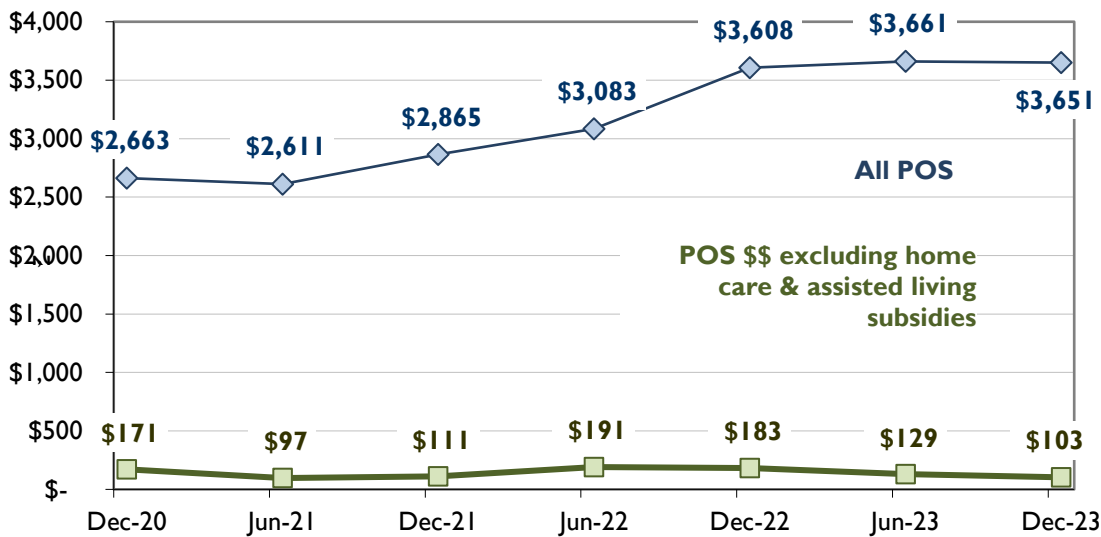


# Community Living Fund Six-Month Report

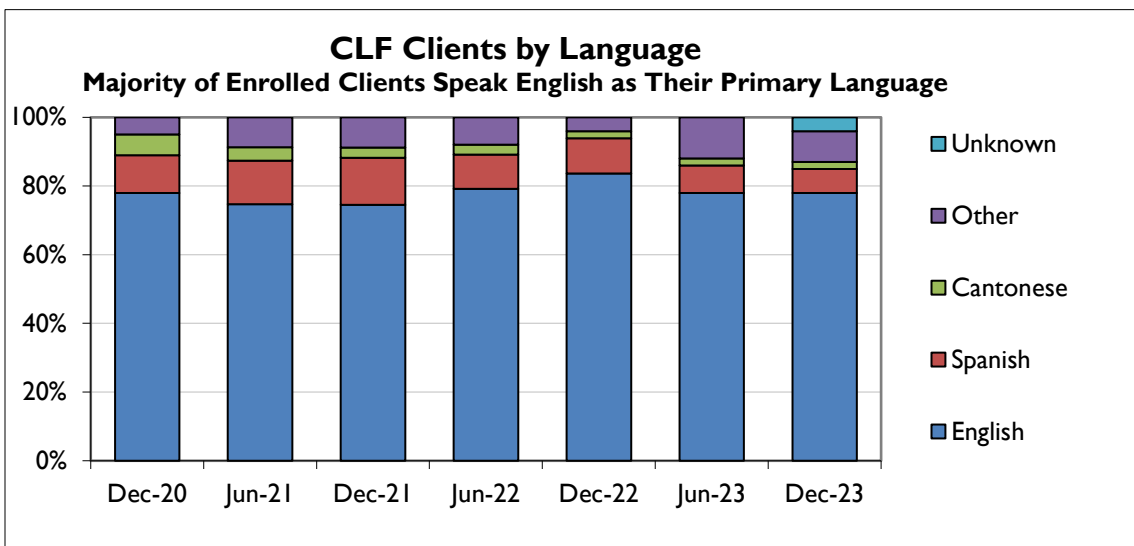
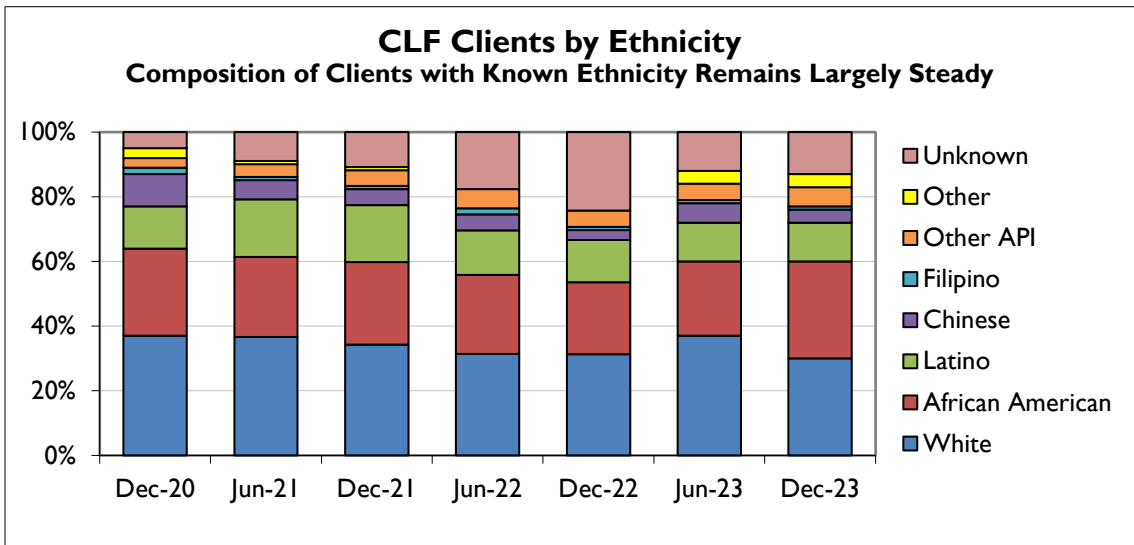
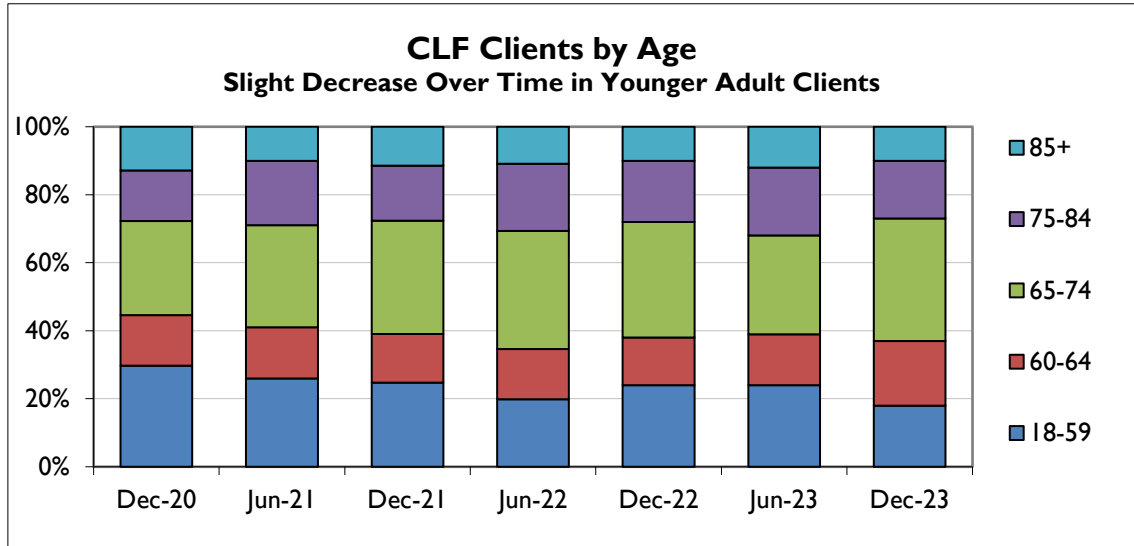
**Expenditures at CLF Decline Slightly Compared to Prior Periods; High Home Care and Assisted Living Costs Continue to Drive Spending**



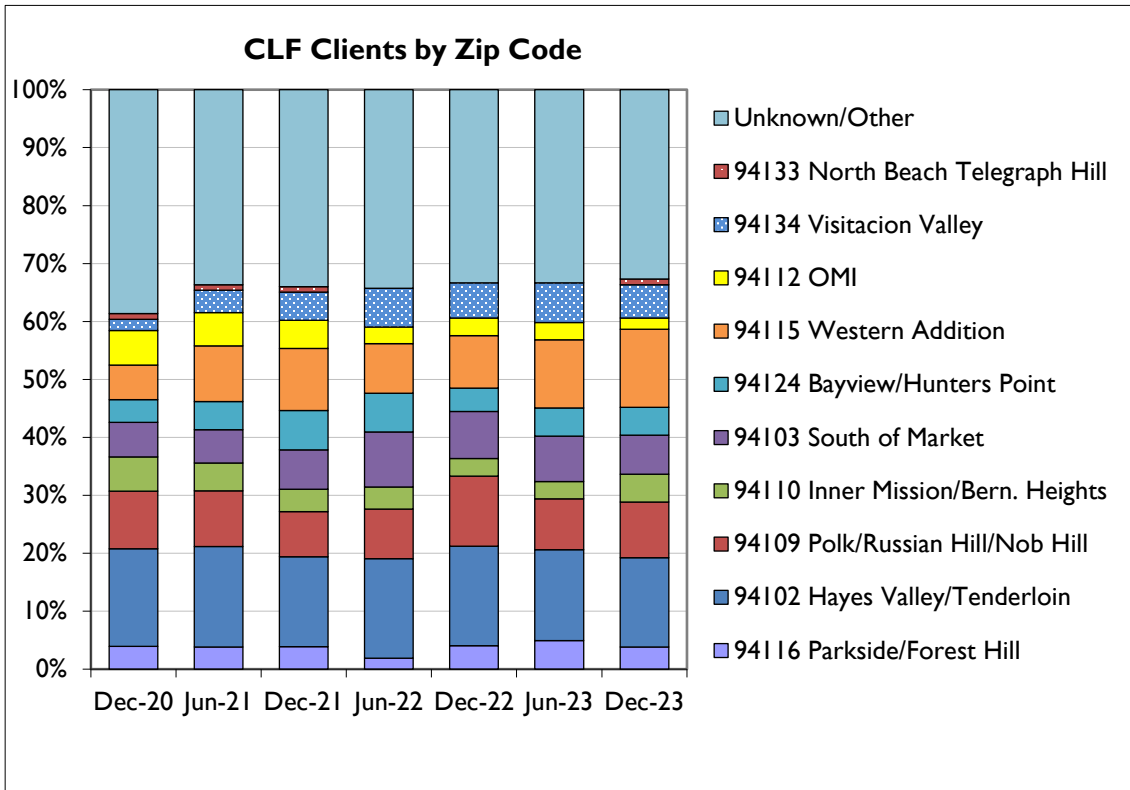
**Average Monthly Purchase of Service (POS) Cost Per Client for CLF Clients with Any Purchases:**  
Rates higher than prior years due to increase in Home Care and Assisted Living; spending in other areas remains low



# Community Living Fund Six-Month Report



# Community Living Fund Six-Month Report



## Community Living Fund Six-Month Report

### Enrollment and Referral Trends

Active Caseload	Jun-21		Dec-21		Jun-22		Dec-22		Jun-23		Dec-23	
	#	%	#	%	#	%	#	%	#	%	#	%
<b>All Active Cases*</b>	281		282		283		289		245		279	
Change from Prior 6 Months	(63)	-18.3%	1	0.4%	1	0.4%	6	2.1%	(44)	-15.2%	34	13.9%
Change from Previous Year	(69)	-19.7%	(62)	-18.0%	2	0.7%	7	2.5%	(38)	-13.4%	(10)	-3.5%
Change from 2 Years	(62)	-18.1%	(58)	-17.1%	(67)	-19.1%	(55)	-16.0%	(36)	-12.8%	(3)	-1.1%
<b>Program Enrollment</b>												
CLF at Institute on Aging**	197	70%	198	70%	199	70%	206	71%	153	62%	194	70%
with any service purchases	102	52%	90	45%	92	46%	81	39%	73	48%	72	37%
with no purchases	95	48%	108	55%	107	54%	125	61%	80	52%	122	63%
Scattered Site Housing (Brilliant Corners)	104	37%	101	36%	98	35%	93	32%	100	41%	99	35%
<b>Program to Date</b>												
All CLF Enrollment*	4,296		4,343		4,377		4,417		4,446		4,517	
CLF at Institute on Aging Enrollment	2,154	50%	2,198	51%	2,233	51%	2,269	51%	2,290	52%	2,355	52%
with any service purchases	1,582	73%	1,596	73%	1,622	73%	1,638	72%	1,654	72%	1,671	71%
Average monthly \$/client (all clients, all \$)	\$ 2,510		\$ 2,295		\$ 2,228		\$ 2,362		\$ 3,047		\$ 2,413	
Average monthly purchase of service \$/client for CLF IOA purchase clients	\$ 2,611		\$ 2,865		\$ 3,083		\$ 3,608		\$ 3,661		\$ 3,651	
Average monthly purchase of service \$/client for CLF IOA purchase clients, excluding home care, housing subsidies	\$ 97		\$ 111		\$ 191		\$ 183		\$ 129		\$ 103	

\*Includes clients enrolled with Institute on Aging, Brilliant Corners (beginning Dec-2017), Homecoming (through June-2015), and Emergency Meals (through Dec-2015).

\*\*CLF at IOA enrollments include clients enrolled in CLF Intensive Case Management (ICM) and Purchase of Service only services (beginning Jul-2007) and CalAIM Enhanced Care Management (ECM) (beginning Apr-2023).

## Community Living Fund Six-Month Report

Referrals	Jun-21		Dec-21		Jun-22		Dec-22		Jun-23		Dec-23	
	#	%	#	%	#	%	#	%	#	%	#	%
<b>New Referrals***</b>	68		80		109		68		93		362	
Change from previous six months	(57)	-46%	12	18%	29	36%	(41)	-38%	25	37%	269	289%
Change from previous year	(115)	-63%	(45)	-36%	41	60%	(12)	-15%	(16)	-15%	294	432%
<b>Status After Initial Screening</b>												
Eligible:	33	49%	47	59%	68	62%	31	46%	50	54%	92	25%
<i>Approved to Receive Service</i>	16	48%	47	100%	39	57%	29	94%	25	50%	82	89%
<i>Wait List</i>	10	30%	0	0%	25	37%	0	0%	24	48%	2	2%
<i>Pending Final Review</i>	7	21%	0	0%	4	6%	2	6%	1	2%	8	9%
Ineligible	10	15%	21	26%	26	24%	17	25%	11	12%	268	74%
Withdraw Application	10	15%	12	15%	15	14%	20	29%	32	34%	2	1%
Pending Initial Determination	16	24%	0	0%	0	0%	0	0%	0	0%	0	0%
Program to Date												
Total Referrals	5,304		5,384		5,493		5,561		5,654		6,016	
Eligible Referrals	3,844	72%	3,891	72%	3,959	72%	3,990	72%	4,040	71%	4,132	69%
Ineligible Referrals	646	12%	667	12%	693	13%	710	13%	721	13%	989	16%

\*\*\* New Referrals include ICM and ECM referrals received by the DAS Intake and Screening Unit for CLF services at IOA in the six-month period.

## Community Living Fund Six-Month Report

### Referral Demographics

Age (in years)	Dec-18	Jun-19	Dec-19	Jun-20	Dec-20	Jun-21	Dec-21	Jun-22	Dec-22	Jun-23	Dec-23
18-59	33%	27%	35%	38%	22%	34%	25%	37%	29%	24%	9%
60-64	14%	15%	18%	16%	13%	15%	10%	11%	22%	16%	36%
65-74	23%	28%	21%	26%	36%	25%	40%	24%	28%	35%	43%
75-84	23%	18%	15%	10%	16%	15%	16%	19%	16%	16%	10%
85+	8%	11%	11%	10%	14%	12%	9%	7%	4%	9%	2%
Unknown	0%	1%	1%	1%	0%	0%	0%	2%	0%	0%	0%

Ethnicity	Dec-18	Jun-19	Dec-19	Jun-20	Dec-20	Jun-21	Dec-21	Jun-22	Dec-22	Jun-23	Dec-23
White	38%	41%	39%	39%	40%	35%	35%	36%	41%	38%	23%
African American	31%	21%	32%	25%	24%	26%	21%	22%	28%	30%	36%
Latino	15%	20%	17%	14%	20%	18%	11%	18%	16%	15%	9%
Chinese	6%	9%	5%	8%	5%	6%	9%	6%	3%	2%	4%
Filipino	4%	3%	1%	2%	2%	1%	5%	5%	1%	1%	2%
Other API	1%	4%	4%	4%	2%	4%	5%	8%	7%	10%	3%
Other	5%	2%	2%	4%	4%	9%	4%	2%	3%	1%	13%
Unknown	1%	1%	0%	4%	2%	0%	10%	3%	0%	3%	9%

Language	Dec-18	Jun-19	Dec-19	Jun-20	Dec-20	Jun-21	Dec-21	Jun-22	Dec-22	Jun-23	Dec-23
English	80%	72%	72%	78%	76%	79%	80%	72%	75%	81%	91%
Spanish	7%	10%	13%	9%	14%	12%	6%	14%	10%	9%	4%
Cantonese	5%	9%	6%	6%	2%	1%	5%	5%	6%	1%	1%
Mandarin	1%	1%	0%	1%	1%	0%	0%	2%	0%	0%	1%
Russian	3%	1%	2%	1%	2%	0%	0%	1%	3%	0%	1%
Tagalog	1%	2%	1%	2%	2%	0%	6%	4%	1%	1%	1%
Vietnamese	0%	0%	0%	0%	0%	1%	0%	0%	0%	1%	0%
Other	0%	4%	6%	4%	3%	6%	3%	3%	4%	8%	2%

Percentages may not sum to 100% due to rounding



## Community Living Fund Six-Month Report

<b>Gender</b>	<b>Dec-18</b>	<b>Jun-19</b>	<b>Dec-19</b>	<b>Jun-20</b>	<b>Dec-20</b>	<b>Jun-21</b>	<b>Dec-21</b>	<b>Jun-22</b>	<b>Dec-22</b>	<b>Jun-23</b>	<b>Dec-23</b>
Male	55%	50%	54%	63%	58%	71%	46%	55%	74%	54%	59%
Female	40%	49%	43%	36%	42%	28%	54%	42%	25%	45%	41%
Transgender MtF	3%	1%	2%	1%	1%	1%	0%	2%	1%	1%	0%
Transgender FtM	0%	0%	1%	0%	0%	0%	0%	1%	0%	0%	0%
All Other (Genderqueer, Not listed)	1%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%
Incomplete/Missing data	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<b>Sexual Orientation</b>	<b>Dec-18</b>	<b>Jun-19</b>	<b>Dec-19</b>	<b>Jun-20</b>	<b>Dec-20</b>	<b>Jun-21</b>	<b>Dec-21</b>	<b>Jun-22</b>	<b>Dec-22</b>	<b>Jun-23</b>	<b>Dec-23</b>
Heterosexual	65%	68%	68%	64%	69%	72%	68%	67%	60%	71%	10%
Gay/Lesbian/Same Gender-Loving	7%	8%	5%	7%	5%	9%	4%	8%	12%	5%	0%
Bisexual	5%	1%	2%	1%	0%	0%	1%	3%	0%	1%	0%
All Other (Questioning/Unsure, Not Listed)	1%	1%	1%	1%	0%	0%	0%	1%	0%	1%	1%
Declined to State	2%	1%	5%	4%	6%	7%	5%	6%	6%	3%	0%
Incomplete/Missing data/Not asked	20%	22%	18%	23%	20%	12%	23%	16%	22%	18%	88%
<b>Zipcode</b>	<b>Dec-18</b>	<b>Jun-19</b>	<b>Dec-19</b>	<b>Jun-20</b>	<b>Dec-20</b>	<b>Jun-21</b>	<b>Dec-21</b>	<b>Jun-22</b>	<b>Dec-22</b>	<b>Jun-23</b>	<b>Dec-23</b>
94102 Hayes Valley/Tenderloin	16%	14%	10%	15%	9%	21%	1%	16%	16%	12%	20%
94103 South of Market	14%	4%	6%	8%	9%	7%	24%	11%	15%	8%	22%
94109 Polk/Russian Hill/Nob Hill	9%	6%	13%	5%	12%	12%	10%	12%	9%	4%	10%
94110 Inner Mission/Bernal Heights	5%	9%	5%	8%	6%	4%	6%	4%	6%	2%	6%
94112 Outer Mission/Excelsior/Ingleside	4%	4%	4%	5%	6%	6%	9%	8%	1%	2%	2%
94115 Western Addition	9%	6%	5%	2%	6%	1%	5%	3%	4%	5%	6%
94116 Parkside/Forest Hill	9%	14%	7%	8%	8%	12%	6%	6%	22%	5%	4%
94117 Haight/Western Addition/Fillmore	5%	1%	1%	3%	0%	4%	5%	3%	0%	2%	1%
94118 Inner Richmond/Presidio/Laurel	3%	1%	3%	2%	1%	1%	1%	1%	1%	0%	1%
94122 Sunset	4%	5%	3%	7%	1%	3%	3%	5%	1%	1%	2%
94124 Bayview/Hunters Point	7%	3%	6%	4%	7%	4%	6%	6%	3%	9%	10%
94133 North Beach Telegraph Hill	2%	2%	2%	2%	1%	3%	1%	0%	3%	0%	1%
94134 Visitacion Valley	4%	3%	2%	4%	6%	3%	3%	6%	4%	2%	3%
Unknown/Other	11%	31%	35%	27%	28%	17%	20%	21%	13%	47%	11%
Referral Source = Laguna Honda Hospital/TCM	25%	21%	18%	13%	14%	21%	20%	13%	26%	8%	6%

Percentages may not sum to 100% due to rounding

## Community Living Fund Six-Month Report

Services Needed at Intake (Self-Reported)**	Dec-18	Jun-19	Dec-19	Jun-20	Dec-20	Jun-21	Dec-21	Jun-22	Dec-22	Jun-23	Dec-23
Case Management	68%	67%	67%	72%	85%	54%	62%	68%	82%	69%	57%
In-Home Support	60%	57%	57%	64%	77%	47%	57%	68%	62%	69%	45%
Housing-related services	46%	44%	49%	60%	59%	41%	47%	44%	62%	37%	43%
Money Management	30%	39%	36%	41%	50%	30%	32%	37%	34%	29%	24%
Assistive Devices	35%	44%	37%	43%	54%	28%	42%	45%	31%	46%	37%
Mental health/Substance Abuse Services	40%	39%	39%	50%	49%	24%	32%	34%	54%	37%	45%
Day Programs	32%	29%	24%	34%	31%	11%	23%	29%	44%	29%	33%
Food	42%	37%	38%	49%	28%	28%	34%	43%	47%	42%	39%
Caregiver Support	20%	25%	24%	20%	31%	24%	20%	28%	22%	30%	37%
Home repairs/Modifications	28%	28%	33%	22%	43%	19%	30%	40%	28%	29%	24%
Other Services	25%	27%	28%	35%	39%	19%	17%	31%	24%	28%	39%

\*\*Based on ICM referrals only

### Program Performance Measurement

Active Performance Measures	Dec-18	Jun-19	Dec-19	Jun-20	Dec-20	Jun-21	Dec-21	Jun-22	Dec-22	Jun-23	Dec-23
Percent of CLF clients with 1 or less acute hospital admissions in six month period	93%	91%	90%	94%	91%	93%	90%	91%	95%	90%	*
Percent of care plan problems resolved on average after first year of enrollment in CLF	72%	*	*	*	51%	75%	59%	61%	53%	59%	*

\*Data unavailable due to database system updates

## Community Living Fund Six-Month Report

### Expenditures and Budget

Expenditures	Dec-22	Jun-23	Dec-23	Project to Date
IOA Contract				
Purchase of Service *	\$ 1,055,407	\$ 1,029,237	\$ 984,317	\$ 25,814,386
Case Management	\$ 718,343	\$ 845,731	\$ 593,142	\$ 21,869,826
Capital & Equipment				\$ 285,570
Operations	\$ 244,486	\$ 343,206	\$ 256,222	\$ 7,195,104
Indirect	\$ 157,853	\$ 176,167	\$ 132,864	\$ 3,962,476
Housing and Disability Advocacy Program (HSH Work Order)				\$ 295,888
CCT Reimbursement				\$ (1,603,959)
SF Health Plan Reimbursement for CBAS				\$ (976,840)
CBAS Assessments for SF Health Plan				\$ 676,042
Historical Expenditures within IOA Contract****				\$ 483,568
<i>Subtotal</i>	\$ 2,176,087	\$ 2,394,340	\$ 1,966,545	\$ 58,002,062
DPH Work Orders				\$ -
RTZ – DCIP	\$ 48,000	\$ 48,000	\$ 68,797	\$ 1,552,797
DAS Internal (Salaries & Fringe)	\$ 247,692	\$ 292,448	\$ 275,537	\$ 7,200,078
Homecoming Services Network & Research (SFSC)				\$ 274,575
Emergency Meals (Meals on Wheels)				\$ 807,029
MSO Consultant (Meals on Wheels)				\$ 199,711
Case Management Training Institute (FSA)				\$ 679,906
Scattered Site Housing (Brilliant Corners)	\$ 1,585,819	\$ 1,744,268	\$ 1,729,017	\$ 21,959,843
Shanti / PAWS (Pets are Wonderful Support)	\$ 37,500	\$-		\$ 477,500
Historical Expenditures within CLF Program****				\$ 1,447,669
<b>Grand Total</b>	<b>\$ 4,095,098</b>	<b>\$ 4,479,056</b>	<b>\$ 4,039,896</b>	<b>\$ 94,048,838</b>
	<b>FY2223</b>	<b>FY2324</b>	<b>FY2324</b>	<b>Project to Date</b>
Total CLF Fund Budget***	\$ 9,074,626	\$ 9,366,647	\$ 9,366,647	\$ 105,805,686
% DAS Internal of Total CLF Fund**	6%	3%	3%	7%
* This figure does not match the figure in Section 4 of this report because this figure reflects the date of invoice to HSA, while the other reflects the date of service to the client.				
** According to the CLF's establishing ordinance, "In no event shall the cost of department staffing associated with the duties and services associated with this fund exceed 15% [...] of the total amount of the fund." When the most recent six-month period falls in July-December, total funds available are pro-rated to reflect half of the total annual fund.				
*** FY14/15 Budget includes \$200K of one-time addback funding for Management Services Organizations project that will be spent outside of CLF, which will not be included in the cost per client.				
**** Historical Expenditures from December 2014 and previously.				

## Community Living Fund Six-Month Report

<b>Purchased Items and Services</b>												
<b>CLF @ IOA Purchased</b>	<b>Dec-21</b>		<b>Jun-22</b>		<b>Dec-22</b>		<b>Jun-23</b>		<b>Dec-23</b>		<b>Project-to-Date</b>	
<b>Services</b>	<b>\$</b>	<b>Clients</b>	<b>\$</b>	<b>Clients</b>	<b>\$</b>	<b>Clients</b>	<b>\$</b>	<b>Clients</b>	<b>\$</b>	<b>Clients</b>	<b>\$</b>	<b>UDC</b>
<b>Grand Total</b>	\$1,061,867	96	\$1,159,954	96	\$1,248,770	82	\$1,136,435	73	\$1,063,980	72	\$26,847,968	1,671
Home Care	\$406,215	27	\$467,498	33	\$631,376	32	\$620,109	27	\$526,613	24	\$11,067,050	401
Assisted Living (RCFE/B&C)	\$565,090	23	\$570,396	21	\$512,403	22	\$442,050	18	\$469,949	21	\$10,890,780	110
Scattered Site Housing											\$209,344	4
Rental Assistance (General)	\$49,956	13	\$47,013	11	\$41,394	9	\$34,019	8	\$36,493	8	\$1,541,242	435
Non-Medical Home Equipment	\$7,979	16	\$29,430	36	\$24,712	23	\$9,679	14	\$13,607	17	\$786,095	915
Housing-Related	\$24,000	9	\$22,820	6	\$6,719	8	\$13,788	6	\$10,287	1	\$960,746	402
Assistive Devices	\$3,251	14	\$16,813	28	\$24,501	11	\$6,013	10	\$3,866	10	\$662,495	697
Adult Day Programs											\$110,375	20
Communication/Translation	\$4,956	16	\$5,286	18	\$4,717	17	\$6,296	14	\$3,140	11	\$190,789	447
Respite											\$48,686	10
Health Care	\$0	1			\$2,540	2	30	1			\$95,104	102
Other Special Needs			\$375	2			\$2,369	2			\$48,481	112
Counseling											\$126,476	204
Professional Care Assistance							1760	1			\$22,178	16
Habilitation											\$22,788	10
Transportation	\$341	7	\$232	7	\$313	3	\$322	3	\$25	1	\$38,412	214
Legal Assistance	\$80	1	\$93	2							\$10,521	30
Others					\$96	1					\$16,405	56

Note: Historical figures may change slightly from report to report. "Other" services have historically included purchases such as employment, recreation, education, food, social reassurance, caregiver training, clothing, furniture, and other one-time purchases. In June 2016, the Medical Services category was incorporated into Health Care. In December 2016, the Scattered Site Housing category was added to track spending of the FY 15/16 CLF growth (prior to this time, CLF funded a very limited number of ongoing SSH patches). Note: CLF must contract year-round with a non-profit housing agency to reserve these units and ensure options are available when clients discharge from SNFs. Therefore, the total purchase amount listed may not be an accurate reflection of average cost per client served.

Client counts reflect unique clients with any transaction of that type.

## Community Living Fund Six-Month Report

### Enrolled Client Demographics

Age (in years)	Dec-18	Jun-19	Dec-19	Jun-20	Dec-20	Jun-21	Dec-21	Jun-22	Dec-22	Jun-23	Dec-23
18-59	39%	37%	35%	34%	30%	26%	26%	20%	24%	24%	18%
60-64	16%	17%	16%	15%	15%	15%	15%	15%	14%	15%	19%
65-74	16%	18%	24%	26%	28%	30%	35%	35%	34%	29%	36%
75-84	16%	15%	12%	13%	15%	19%	17%	20%	18%	20%	17%
85+	13%	13%	12%	12%	13%	10%	12%	11%	10%	12%	10%
<b>Ethnicity</b>											
Ethnicity	Dec-18	Jun-19	Dec-19	Jun-20	Dec-20	Jun-21	Dec-21	Jun-22	Dec-22	Jun-23	Dec-23
White	34%	35%	34%	39%	37%	37%	35%	32%	31%	37%	30%
African American	22%	26%	26%	26%	27%	25%	26%	25%	22%	23%	30%
Latino	15%	16%	16%	13%	13%	18%	18%	14%	13%	12%	12%
Chinese	9%	8%	8%	9%	10%	6%	5%	5%	3%	6%	4%
Filipino	2%	2%	3%	2%	2%	1%	1%	2%	1%	1%	1%
Other API	8%	5%	5%	4%	3%	4%	5%	6%	5%	5%	6%
Other	2%	2%	2%	2%	3%	1%	1%	0%	0%	4%	4%
Unknown	8%	7%	6%	6%	5%	9%	11%	18%	24%	12%	13%
<b>Language</b>											
Language	Dec-18	Jun-19	Dec-19	Jun-20	Dec-20	Jun-21	Dec-21	Jun-22	Dec-22	Jun-23	Dec-23
English	77%	79%	78%	79%	78%	77%	76%	80%	82%	78%	78%
Spanish	10%	10%	10%	9%	11%	13%	14%	10%	10%	8%	7%
Cantonese	6%	5%	5%	5%	6%	4%	3%	3%	2%	2%	2%
Mandarin	1%	1%	1%	1%	1%	1%	1%	1%	0%	1%	1%
Russian	0%	0%	0%	1%	0%	1%	1%	0%	0%	0%	0%
Tagalog	1%	1%	1%	0%	1%	1%	2%	2%	1%	2%	2%
Vietnamese	1%	0%	0%	0%	0%	1%	1%	1%	0%	0%	0%
Other	3%	4%	4%	4%	3%	5%	4%	4%	3%	9%	6%
Unknown	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	4%

## Community Living Fund Six-Month Report

<b>Gender</b>	<b>Dec-18</b>	<b>Jun-19</b>	<b>Dec-19</b>	<b>Jun-20</b>	<b>Dec-20</b>	<b>Jun-21</b>	<b>Dec-21</b>	<b>Jun-22</b>	<b>Dec-22</b>	<b>Jun-23</b>	<b>Dec-23</b>
Male	59%	54%	51%	53%	54%	55%	58%	55%	56%	54%	42%
Female	40%	45%	48%	47%	46%	43%	41%	43%	41%	42%	32%
Transgender MtF	1%	1%	1%	0%	0%	1%	1%	1%	1%	1%	0%
Transgender FtM	0%	0%	0%	0%	0%	1%	1%	1%	0%	1%	0%
All Other (Genderqueer, Not listed)	0%	0%	0%	0%	0%	0%	1%	1%	0%	0%	1%
Incomplete/Missing data	0%	0%	0%	0%	0%	1%	1%	1%	0%	3%	25%
<b>Sexual Orientation</b>	<b>Dec-18</b>	<b>Jun-19</b>	<b>Dec-19</b>	<b>Jun-20</b>	<b>Dec-20</b>	<b>Jun-21</b>	<b>Dec-21</b>	<b>Jun-22</b>	<b>Dec-22</b>	<b>Jun-23</b>	<b>Dec-23</b>
Heterosexual	79%	79%	80%	81%	83%	80%	81%	81%	82%	78%	58%
Gay/Lesbian/Same Gender-Loving	12%	12%	11%	10%	9%	11%	10%	9%	10%	10%	7%
Bisexual	2%	4%	4%	4%	2%	3%	2%	2%	2%	3%	3%
All Other (Questioning/Unsure, Not Listed)	1%	1%	1%	1%	0%	1%	1%	1%	0%	0%	1%
Declined to State	5%	3%	3%	3%	4%	3%	3%	3%	3%	5%	5%
Incomplete/Missing data/Not asked	0%	1%	2%	1%	1%	3%	3%	5%	3%	5%	27%
<b>Zip Code</b>	<b>Dec-18</b>	<b>Jun-19</b>	<b>Dec-19</b>	<b>Jun-20</b>	<b>Dec-20</b>	<b>Jun-21</b>	<b>Dec-21</b>	<b>Jun-22</b>	<b>Dec-22</b>	<b>Jun-23</b>	<b>Dec-23</b>
94102 Hayes Valley/Tenderloin	12%	13%	14%	18%	17%	18%	16%	18%	17%	16%	16%
94103 South of Market	8%	10%	8%	8%	6%	6%	7%	10%	8%	8%	7%
94109 Polk/Russian Hill/Nob Hill	8%	9%	10%	11%	10%	10%	8%	9%	12%	9%	10%
94110 Inner Mission/Bernal Heights	6%	4%	4%	5%	6%	5%	4%	4%	3%	3%	5%
94112 Outer Mission/Excelsior/Ingleside	2%	2%	3%	4%	6%	6%	5%	3%	3%	3%	2%
94115 Western Addition	8%	7%	5%	4%	6%	10%	11%	9%	9%	12%	14%
94116 Parkside/Forest Hill	4%	3%	2%	4%	4%	4%	4%	2%	4%	5%	4%
94117 Haight/Western Addition/Fillmore	3%	3%	4%	4%	5%	4%	3%	2%	2%	2%	4%
94118 Inner Richmond/Presidio/Laurel	3%	4%	3%	4%	4%	5%	5%	4%	5%	4%	2%
94122 Sunset	2%	2%	2%	4%	4%	4%	4%	4%	4%	5%	4%
94124 Bayview/Hunters Point	2%	3%	4%	3%	4%	5%	7%	7%	4%	5%	5%
94133 North Beach Telegraph Hill	1%	0%	1%	2%	1%	1%	1%	0%	0%	0%	1%
94134 Visitacion Valley	3%	2%	3%	2%	2%	4%	5%	7%	6%	7%	6%
Unknown/Other	37%	39%	37%	27%	26%	22%	23%	26%	22%	23%	24%
Referral Source = Laguna Honda Hospital/TCM	25%	29%	28%	25%	25%	28%	25%	21%	22%	27%	18%