



SAN FRANCISCO HUMAN SERVICES AGENCY


The San Francisco Human Services Agency (SFHSA) has cash aid, food assistance, and health care programs to help San Franciscans.


We partner with clients so they can make choices about which government benefits are the best fit for them. Every situation is different. **For questions about how receiving government benefits may affect a sponsor, work papers, or immigration status, please contact the Bay Area Legal Aid Free Advice Hotline (800) 551-5554 or a SFHSA worker for more information.**

 **Call Monday-Friday 8 a.m.-5 p.m.** (415) 557-5000

 **Stop by Monday-Friday 8 a.m.-5 p.m.**

- [170 Otis St. \(CalWORKs, CalWORKs Diversion\)](#)
- [1235 Mission St. \(CalFresh, Medi-Cal, CAAP\)](#)
- [1440 Harrison St. \(Medi-Cal, CalFresh\)](#)
- [3120 Mission Street \(CalWORKs, CalWORKs Diversion, JobsNOW!, CAAP\)](#)
- [2 Gough St. \(Medi-Cal and CalFresh, service hub for older adults, veterans, and adults with disabilities\)](#)

Benefits	Included Services	Who May Be Eligible	Sponsor // Immigration Status	Related Programs
<p>HEALTH (Medi-Cal/Medicaid)</p> <p>What to call the benefits when talking to clients:</p> <p>“Health care and medical services”</p> <p>(855) 355-5757 SFMedi-Cal@sfgov.org</p> 	<ul style="list-style-type: none"> • Free diapers • Transportation discounts • Free phones and service • Internet service discounts and device discounts 	<ul style="list-style-type: none"> • Adults • Children and their families • People with disabilities • Children in foster care • Former foster youth up to age 26 • Pregnant people • Post-partum care for up to 12 months • Immigrants with statuses who qualify for public assistance, legal permanent residents, and people with work papers • Undocumented immigrants 	<p>SFHSA does not contact your sponsor.</p> <p>Medi-Cal does not affect immigration status. The only case in which it may trigger public charge is if you are receiving institutional long-term care paid for by Medi-Cal, such as a nursing home.</p> <p><i>Every case is different. Call Bay Area Legal Aid Free Advice Hotline (800) 551-5554</i></p>	<ul style="list-style-type: none"> • Covered California • County Children’s Health Initiative Program (CCHIP) • Medi-Cal Access Program (MCAP) • Healthy San Francisco

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<p>FOOD (CalFresh/SNAP)</p> <p>What to call the benefits when talking to clients:</p> <p>“Extra money for food”</p> <p>“Also called food stamps or EBT”</p> <p>(855) 355-5757 food@sfgov.org</p> 	<ul style="list-style-type: none"> • Free diapers • Market Match • Transportation discounts • Free phones and service • Internet service discounts and device discounts 	<ul style="list-style-type: none"> • Children and their families • Immigrants with statuses who qualify for public assistance, legal permanent residents, and people with work papers • People experiencing homelessness • People with disabilities • Adults 60 and over • College students • SSI recipients • Non-citizens whose status makes them eligible for public assistance • WIC Supplemental Nutrition Program recipients • Undocumented parents who apply on behalf of U.S.-born children 	<p>SFHSA does not contact your sponsor.</p> <p>SFHSA will request your sponsor’s name when you apply for CalFresh. In some cases, SFHSA will request that you submit your sponsor contact information, income, and resources, to help determine your eligibility.</p> <p>SFHSA will verify immigration status with USCIS for noncitizens applying for CalFresh.</p> <p>Information SFHSA gets from USCIS may affect your eligibility and level of benefits.</p> <p style="text-align: center;">//</p> <p>CalFresh doesn’t affect immigration status.</p> <p><i>Every case is different. Call Bay Area Legal Aid Free Advice Hotline (800) 551-5554</i></p>	<ul style="list-style-type: none"> • California Food Assistance Program (CFAP) • Pandemic EBT (P-EBT) • CalFresh Employment and Training Program (CFET) • Restaurant Meals Program

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<p>CASH/FINANCIAL ASSISTANCE – On-Going (CalWORKs)</p> <p>For Families with Dependent Children</p> <p>What to call the benefits when talking to clients:</p> <p>“On-going cash assistance, childcare, and wrap-around services”</p> <p>(855) 557-5100 CalWORKs@sfgov.org</p>	<ul style="list-style-type: none"> • Food (CalFresh) • Medical services (Medi-Cal) • Childcare • Free diapers • Education and employment services • Substance use, DV, counseling • Housing • Transportation discounts • Free phones and service • Internet and device discounts 	<ul style="list-style-type: none"> • Families with children under age 19, including immigrants with statuses who qualify for public assistance, legal permanent residents, and people with work papers • Mixed status families with U.S.-born children • Pregnant people (2nd trimester or later) • Pregnant or parenting teens • Current + former foster youth up to age 26 	<p>SFHSA will verify immigration status with USCIS for noncitizens and sponsored LPRs applying for CalWORKs.</p> <p>Information SFHSA gets from USCIS may affect your eligibility and level of benefits.</p> <p>//</p> <p>CalWORKs may trigger public charge.</p> <p><i>Every case is different. Call Bay Area Legal Aid Free Advice Hotline (800) 551-5554</i></p>	<ul style="list-style-type: none"> • JobsNOW! • Cash Assistance Program for Immigrants (CAPI) • Cash Assistance Linked to Medi-Cal (CALM) • FamiliesRising • Housing Support Program • Supplemental Security Income (SSI) Advocacy • CalWORKs Income Generation for Undocumented Families
<p>CASH/FINANCIAL ASSISTANCE – One-time (CalWORKs Diversion)</p> <p>For Families with Dependent Children</p> <p>What to call the benefits when talking to clients:</p> <p>“One-time cash assistance and on-going childcare assistance that won’t trigger public charge or affect your sponsor”</p> <p>(855) 557-5100 CalWORKs@sfgov.org</p>	<ul style="list-style-type: none"> • Free diapers • Employment services 	<ul style="list-style-type: none"> • Families with children under age 19, including immigrants with statuses who qualify for public assistance, legal permanent residents, and people with work papers • Mixed status families with U.S.-born children • Pregnant people (2nd trimester or later) • Pregnant or parenting teens • Current + former foster youth up to age 26 	<p>SFHSA won’t contact your sponsor</p> <p>//</p> <p>CalWORKs Diversion doesn’t affect immigration status.</p> <p><i>Every case is different. Call Bay Area Legal Aid Free Advice Hotline (800) 551-5554</i></p>	

Benefits	Included Services	Who May Be Eligible	Sponsor // Immigration Status	Related Programs
<p>CASH/FINANCIAL ASSISTANCE - On-Going (County Adult Assistance Programs/CAAP)</p> <p>For Single Adults or Couples without Dependent Children</p> <p>What to call the benefits when talking to clients:</p> <p>“Cash assistance, shelter, and services”</p> <p>“Also called General Assistance – or GA for short”</p> <p>(833) 879-1365 CAAPClerical@sfgov.org</p>	<ul style="list-style-type: none"> • Housing assistance • Employment and education services • Food (CalFresh) • Health insurance (Medi-Cal) • Transportation discounts 	<ul style="list-style-type: none"> • Single adults or couples age 18 - 65 with no dependent children 	<p>SFHSA won't contact your sponsor.</p> <p>SFHSA asks for sponsor contact information and Affidavit of Support as part of our eligibility process for noncitizens applying for CAAP.</p> <p>SFHSA will verify sponsorship with USCIS for noncitizens applying for CAAP.</p> <p style="text-align: center;">//</p> <p>CAAP may trigger public charge</p> <p><i>Every case is different. Call Bay Area Legal Aid Free Advice Hotline (800) 551-5554</i></p>	<ul style="list-style-type: none"> • Cash Assistance Program for Immigrants (CAPI) • Cash Assistance Linked to Medi-Cal (CALM) • Supplemental Security Income (SSI) Advocacy • Homeward Bound Relocation Services