

AGE & DISABILITY FRIENDLY IMPLEMENTATION WORKGROUP

Friday, February 2nd 10-11:30am

Zoom:

<https://sfhsa.zoom.us/j/87020111705?pwd=G5bUfzWQsNCHvedBRyfjAdZkoqwDOP.1>

MINUTES

Friday, February 2, 2024

10-11:30 AM

Phone: (669) 219-2599

Meeting ID. 870 2011 1705

Passcode: 900609

WELCOME & INTRODUCTIONS. Eileen Norman, co-chair Executive Director of IHSS Public Authority and Kelly Dearman, co-chair, Executive Director of DAS facilitated introductions of meeting participants popcorn style.

TRANSPORTATION DOMAIN

Recommendation: Transportation information should be available in a variety of accessible formats and devices.

Presenter: Catherine Callahan, Mobility Manager at SF Paratransit invited feedback about two webpages on the SFMTA disability website. Two questions were asked to the group:

- Is there any information you have trouble finding, navigating to?
- is there information you need and looked for but is not there?

Discussion: The group brainstormed key information that could be added to SFMTA's [accessibility for all](#) and [transit connections](#) websites', and how to make it more accessible. Suggestions included placing key information on the front page such as discounted rides and alerts regarding transportation emergencies or updates (*e.g. bus stop changes*). Was also mentioned that the website should differentiate between the ETC and RTC card, and place links to other associating sites such as Waymo (so far SFMTA has a link to California Public Utilities Commission's meetings regarding autonomous vehicles). Strategic points the group brought up included using web analytics to track the most visited links and discussing the approach for scaling the website's information.

Accessibility ideas included installing accessible settings directly on the website such as adjusting font size and contrast (the IHSS Public Authority website can be a model for this), ensuring mobile view for iPhones and Androids, and clearly communicating the website translation feature. It was suggested to place ads for the websites with QR code on buses and bus stops to increase public awareness about their existence.

The discussion ended with a story which impact of this work due to the challenges disabled people face to map out the city's transportation information for such as ticket prices, schedules, and accessible stops.

Next Steps: SFMTA will check in with their web team regarding incorporating feedback from this session. This project will continue to seek feedback, please contact Catherine at callahan@transdev.com

Recommendation: Prioritize **ramp taxi advocacy** and policy.

Presenter: Jonathan Cheng, Paratransit Program Manager updated about the Access Fund. There is \$3.4 million available for funding projects. Request for proposals will be issued by the end of March 2024 and proposals are expected within 21 days. Grant applications will be reviewed by the Access for All working group and grants will be issued by June. As of now, eligibility for RFPs is being finalized, a Planner is expected to be hired by late spring to handle RFPs, and the Access for All working group will implement project goals for improving wheelchair access.

Next Steps: For more information, please visit <https://www.sfmta.com/access-all-fund>

ENGAGEMENT & INCLUSION DOMAIN

Recommendation: Create a Disability Friendly Community Space

Presenter: Eileen Norman, ADF co-chair. Kelly. Disability pride month in July.

Discussion: The group discussed a topic question:

- What does disability pride mean to you? Your organization/department? City Wide?

The group's responses defined disability pride as recognizing all parts of themselves, being welcomed and a participant in all aspects of the community. Moreover, it meant seeing disability as a source of inspiration and an opportunity to improve the lives of others rather than something limited.

Across various departments, disability pride took on more interpretations. At the Mayor's Office of Disability, it means getting people to think beyond city compliance of minimum requirements, the ADA, and checklists. At the Department of Disability and Aging Services, it means equitable funding from the Older Americans Act to include seniors, young people with disabilities and for all of San Francisco. At the Emergency Planning Department, it means including communities that identify as disabled in the department's program planning.

The group brainstormed ideas for a disability celebration in July:

- A press conference for the DCCC's grand opening.
- To plan the DPW's placement of a statue or plaque in celebration of disability in conjunction with DCCC's grand opening.
- A proposal was submitted to modified game of Life. There are hopes that group members will be part of the game pieces.
- Citywide training
- Flag raising ceremony (location may not be accessible)
- Invite everyone in San Francisco to submit a description of how accessibility improved their lives.
- Include kids with disabilities.

Next Steps: Encourage to take this to departments and continue to materialize disability pride month.

PUBLIC COMMENT:

ANNOUNCEMENTS:

ADJOURN: Meeting adjourned at 11:20 am.

NEXT MEETING: Friday, May 3, 10-11:30 am

Additional meeting information can be found here:

<https://www.sfhsa.org/about/departments/departments-disability-and-aging-services-das/age-disability-friendly-sf>