



SAN FRANCISCO  
HUMAN SERVICES AGENCY

# **Dignity Fund Services and Allocation Plan FY 2023-24 to FY 2026-27**

Presentation to Dignity Fund Oversight & Advisory Committee

Department of Disability & Aging Services  
February 27, 2023



# Agenda

- Background & Planning Process
- Key Priorities for FY 2023-24 to FY 2026-27
- Services and Funding Allocations for FY 2023-24 to FY 2026-27
- Tracking Progress and Measuring Success





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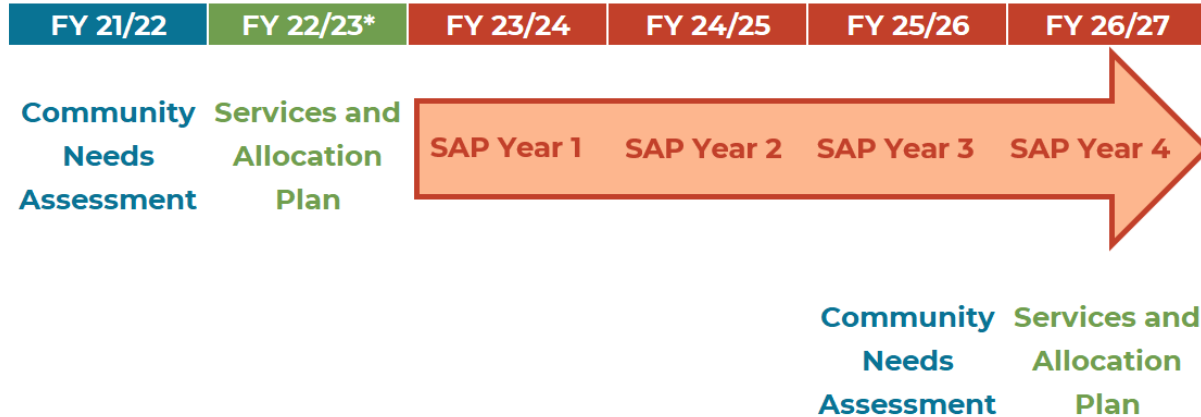
# Background & Planning Process

# Dignity Fund Overview

- **Creates special fund (“Dignity Fund”)**
  - Requires City contribution (\$38M baseline to grow by \$33M over next 10 years)
  - Allows unspent funding to roll into following year
- **Establishes planning and allocation process**
  - Including Community Needs Assessment and Service and Allocation Plan
- **Creates Oversight and Advisory Committee**
  - Advised by the Service Provider Working Group



# Dignity Fund Planning and Funding Cycle



\*Current year

- The SAP will:
  - Outline funding allocation for four-year funding cycle (FY24 – FY27)
  - Reference the findings and recommendations from prior year’s CNA
  - Be outcome-oriented (“measurable and verifiable objectives”)



# 2022 Dignity Fund Community Needs Assessment

## Purpose:

- Gather **community input on the needs** of older adults and people with disabilities to enhance our understanding of **service strengths and gaps, equity issues, and areas of unmet need**
- Develop **findings and recommendations to inform program and DF funding priorities** for the FY 2023-24 to FY 2026-27 funding cycle

## Research Questions:

- What are the needs of older adults and adults with disabilities?
- Where are system-level strengths and gaps?
- What population subgroups may be underserved?



# Dignity Fund Contract Schedule Groups

- DAS uses **four-year contract terms** across all contracts
- New contract terms begin in the three years following an SAP according to a **contract schedule based on service area**, so that similar services are procured in the same year

Group A	Group B	Group C
<ul style="list-style-type: none"><li>• Case Management &amp; Care Navigation</li><li>• Community Connection &amp; Engagement</li></ul>	<ul style="list-style-type: none"><li>• Access &amp; Empowerment</li><li>• Caregiver Support</li><li>• Housing Support</li></ul>	<ul style="list-style-type: none"><li>• Nutrition &amp; Wellness</li><li>• Self-Care &amp; Safety</li></ul>

# Dignity Fund Contract Schedule Timeline

	2021-22	2022-23	2023-24	2024-25	2025-26	2026-27	2027-28	2028-29
<b>Planning Activity</b>	CNA	SAP			CNA	SAP		
<b>Group A</b> <ul style="list-style-type: none"> <li>• Case Management &amp; Care Navigation</li> <li>• Community Connection &amp; Engagement</li> </ul>		*	4 Year Contract Term				*	
<b>Group B</b> <ul style="list-style-type: none"> <li>• Access &amp; Empowerment</li> <li>• Caregiver Support</li> <li>• Housing Support</li> </ul>			*	4 Year Contract Term			*	
<b>Group C</b> <ul style="list-style-type: none"> <li>• Nutrition &amp; Wellness</li> <li>• Self-Care &amp; Safety</li> </ul>				*	4 Year Contract Term			*

\* Procurement process







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# **Key Priorities for FY 2023-24 to FY 2026-27**

# Key Priorities for FY 2023-24 to FY 2026-27

Guided by the principles of the Dignity Fund and findings from the 2022 DFCNA, we identified the following **priorities for systematic improvement in the development and delivery of DF programs and services:**

- Improve service awareness, navigation, and connection
- Promote inclusion of seniors and adults with disabilities in the broader city community
- Empower consumers citywide to have multimodal service access
- Boost service engagement for adults with disabilities
- Provide equitable, culturally inclusive, and affirming services for BIPOC and LGBTQ+
- Use data to support service planning, delivery, and continuous quality improvement
- Enhance system coordination across City and community partners
- Strengthen community-based provider infrastructure





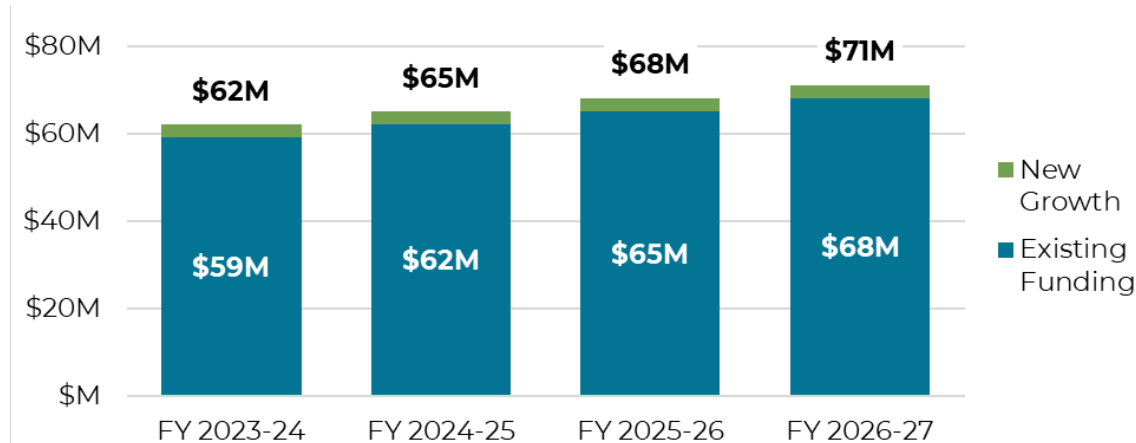
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# **Services and Funding Allocations for FY 2023-24 to FY 2026-27**

# Overview

The Dignity Fund will **grow by \$12 million over the funding cycle** to bring the Fund's protected baseline value to about \$71 million.

- About **\$7.6 million will cover mandatory CODB**, in line with City practice
- DAS will direct the remaining **\$4.4 million to advance our key priorities**



# Actual and Anticipated Funding by Service Area\*

Service Area	FY 2018-19 Budget	FY 2022-23 Budget	FY 2026-27 Budget^ (Anticipated)
Access & Empowerment	\$10,100,000	\$11,800,000	\$12,900,000 to \$13,300,000
Caregiver Support	\$2,400,000	\$3,700,000	\$4,200,000 to \$4,400,000
Case Management & Care Navigation	\$8,900,000	\$11,000,000	\$12,400,000 to \$12,600,000
Community Connection & Engagement	\$12,600,000	\$19,700,000	\$22,300,000 to \$22,900,000
Housing Support	\$8,100,000	\$10,000,000	\$10,900,000 to \$11,000,000
Nutrition & Wellness	\$22,500,000	\$28,600,000	\$31,400,000 to \$31,900,000
Self-Care & Safety	\$3,600,000	\$4,400,000	\$4,900,000 to \$5,000,000
Administration	\$1,300,000	\$1,400,000	\$1,400,000 to \$1,400,000
<b>Total</b>	<b>\$69,400,000</b>	<b>\$90,600,000</b>	<b>\$101,900,000</b>

\*Budgets have been rounded for simplicity

^By FY 2026-27, DAS estimates our annual budget will reach nearly \$102M. This includes the \$12M mandated DF growth and about \$3.6M in anticipated CODB increases for supplemental funding outside the Fund.



# Pilot Programs & Neighborhood-Initiated Services

**Dignity Fund legislation emphasizes the importance of funding pilot programs and neighborhood-initiated services.** DAS currently funds numerous pilot programs and neighborhood-initiated services, and **will maintain or expand funding levels in these areas** over the next four years

- **Pilot Programs**
  - LGBTQ+ Senior Mental Telehealth Pilot
  - Community Service Centers – Technology Navigators
- **Neighborhood-Initiated Services**
  - Disability Community Cultural Center
  - Neighborhood Choirs



# Access & Empowerment

Educate, empower, and support older adults and adults with disabilities to access needed benefits and participate in services

## Advancing Key Priorities in the Funding Cycle

- Improve Awareness and Navigation
- Ensure Multimodal Service Access
- Provide Equitable and Inclusive Services

FY 2018-19 Budget	FY 2022-23 Budget	FY 2026-27 Anticipated Budget	Dignity Fund Growth	
			Key Priorities	CODB
\$10,100,000	\$11,800,000	\$12,900,000 to \$13,300,000	\$680,000	\$800,000



# Caregiver Support

Strengthen the wellbeing of family and friend caregivers and their care recipients through education, counseling, resources, and connection

## Advancing Key Priorities in the Funding Cycle

- Improve Awareness and Navigation
- Collaborate with City and Community

FY 2018-19 Budget	FY 2022-23 Budget	FY 2026-27 Anticipated Budget	Dignity Fund Growth	
			Key Priorities	CODB
\$2,400,000	\$3,700,000	\$4,200,000 to \$4,400,000	\$400,000	\$360,000





# Case Management & Care Navigation

Facilitate service connections and support individuals with complex needs to navigate available resources that promote stability in the community

## Advancing Key Priorities in the Funding Cycle

- Improve Awareness and Navigation
- Use Data for Planning and Improvement
- Strengthen CBO Infrastructure

FY 2018-19 Budget	FY 2022-23 Budget	FY 2026-27 Anticipated Budget	Dignity Fund Growth	
			Key Priorities	CODB
\$8,900,00	\$11,000,00	\$12,400,000 to \$12,600,000	\$550,000	\$1,100,000



# Community Connection & Engagement

Provide opportunities for older people and adults with disabilities to socialize, build community, and participate in a meaningful way in their community

## Advancing Key Priorities in the Funding Cycle

- Ensure Multimodal Service Access
- Boost Engagement of Adults with Disabilities
- Provide Equitable and Inclusive Services
- Strengthen CBO Infrastructure

FY 2018-19 Budget	FY 2022-23 Budget	FY 2026-27 Anticipated Budget	Dignity Fund Growth	
			Key Priorities	CODB
\$12,600,000	\$19,700,000	\$22,300,000 to \$22,900,000	\$1,200,000	\$1,200,000



# Housing Support

Help seniors and adults with disabilities to maintain stable housing through service connection and community engagement

## Advancing Key Priorities in the Funding Cycle

- Promote Inclusion in the City
- Use Data for Planning and Improvement
- Collaborate with City and Community

FY 2018-19 Budget	FY 2022-23 Budget	FY 2026-27 Anticipated Budget	Dignity Fund Growth	
			Key Priorities	CODB
\$8,100,000	\$10,000,000	\$10,900,000 to \$11,000,000	\$250,000	\$730,000



# Nutrition & Wellness

Promote physical health and wellbeing for older adults and adults with disabilities by providing nutritious foods and supporting healthy lifestyles

## Advancing Key Priorities in the Funding Cycle

- Ensure Multimodal Service Access
- Boost Engagement of Adults with Disabilities
- Provide Equitable and Inclusive Services

FY 2018-19 Budget	FY 2022-23 Budget	FY 2026-27 Anticipated Budget	Dignity Fund Growth	
			Key Priorities	CODB
\$22,500,000	\$28,600,000	\$31,400,000 to \$31,900,000	\$1,000,000	\$2,300,000



# Self-Care & Safety

Help older adults and people with disabilities to meet their needs in the most independent setting, safe from abuse and self-neglect

## Advancing Key Priorities in the Funding Cycle

- Boost Engagement of Adults with Disabilities
- Collaborate with City and Community
- Strengthen CBO Infrastructure

FY 2018-19 Budget	FY 2022-23 Budget	FY 2026-27 Anticipated Budget	Dignity Fund Growth	
			Key Priorities	CODB
\$3,600,000	\$4,400,000	\$4,900,000 to \$5,000,000	\$310,000	\$360,000



# Administration

Enable DAS to comply with Dignity Fund legislation, manage procurement to fund services in the community, and evaluate Fund services outcomes

## Advancing Key Priorities in the Funding Cycle

- Promote Inclusion in the City
- Use Data for Planning and Improvement
- Strengthen CBO Infrastructure

FY 2018-19 Budget	FY 2022-23 Budget	FY 2026-27 Anticipated Budget	Dignity Fund Growth	
			Key Priorities	CODB
\$1,300,000	\$1,400,000	\$1,400,000	\$0	\$0





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# Tracking Progress and Measuring Success

# Dignity Fund Outcome & Evaluation Plan

- **Annual Data & Evaluation Report**
    - Provide annual FY snapshot of service and outcome performance
    - Develop shared context across DAS service network and partners
    - Share progress, identify areas for work, and build momentum
  - **Focus Area Reports** (“Deep Dives”)
    - Examine trends in select programs (e.g., Legal Services analysis)
    - Explore topic areas of interest (e.g., caregiver needs)
  - **Cycle-End Evaluation Report**
    - Evaluate impact of cycle investments and initiatives
- + Outcome Objective Framework





# Outcome Objective Framework - Example

Service Area	Primary Goals	Outcome Themes
<b>Access &amp; Empowerment</b>	Educate, empower, and support older adults and adults with disabilities to access needed benefits and participate in services	<ul style="list-style-type: none"><li>• Education and Awareness of Services</li><li>• Empowerment</li><li>• Provider Training &amp; Cultural Competence</li><li>• Service Connection</li></ul>

- **Education and Awareness of Services:** Clients learn about services available to older adults and adults with disabilities. Target: 80%
- **Service Connection:** Clients obtain the help they requested to fill out an application for some type of financial benefit. Target: 85%



# Discussion

