SAN FRANCISCO HUMAN SERVICES AGENCY
Department of Disability and Aging Services

Area Plan Update FY 2023-24

Presentation to the DAS Commission

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April 5, 2023

Agenda

- Overview of the Area Plan Update

- Sections Highlights

  - Population Estimates
  - Anticipated Service Levels (aka "Service Unit Plan Objectives")
  - Narrative Goals & Objectives

- Next Steps

SAN FRANCISCO HUMAN SERVICES AGENCY
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Overview of the Area Plan Update

Purpose and Intent
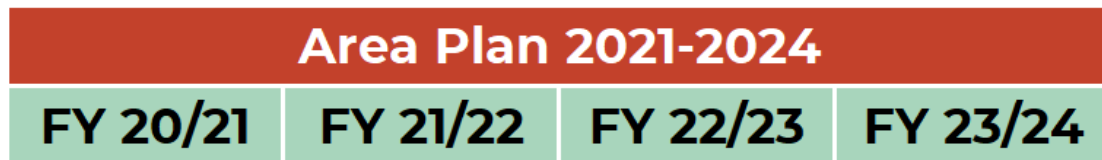
Purpose of the Area Plan

- Older Americans Act requirement

- All Area Agencies on Aging must submit a 4-Year Area Plan to the California Department of Aging

- Purpose of plan:
  - Assess demographic trends and population needs
  - Outline Area Agency on Aging plans to use Older Americans Act funding to support seniors with greatest economic and social needs
  - To support coordinated system of supportive services

- Area Plan Update developed annually in interim years

Primary DAS Planning Processes

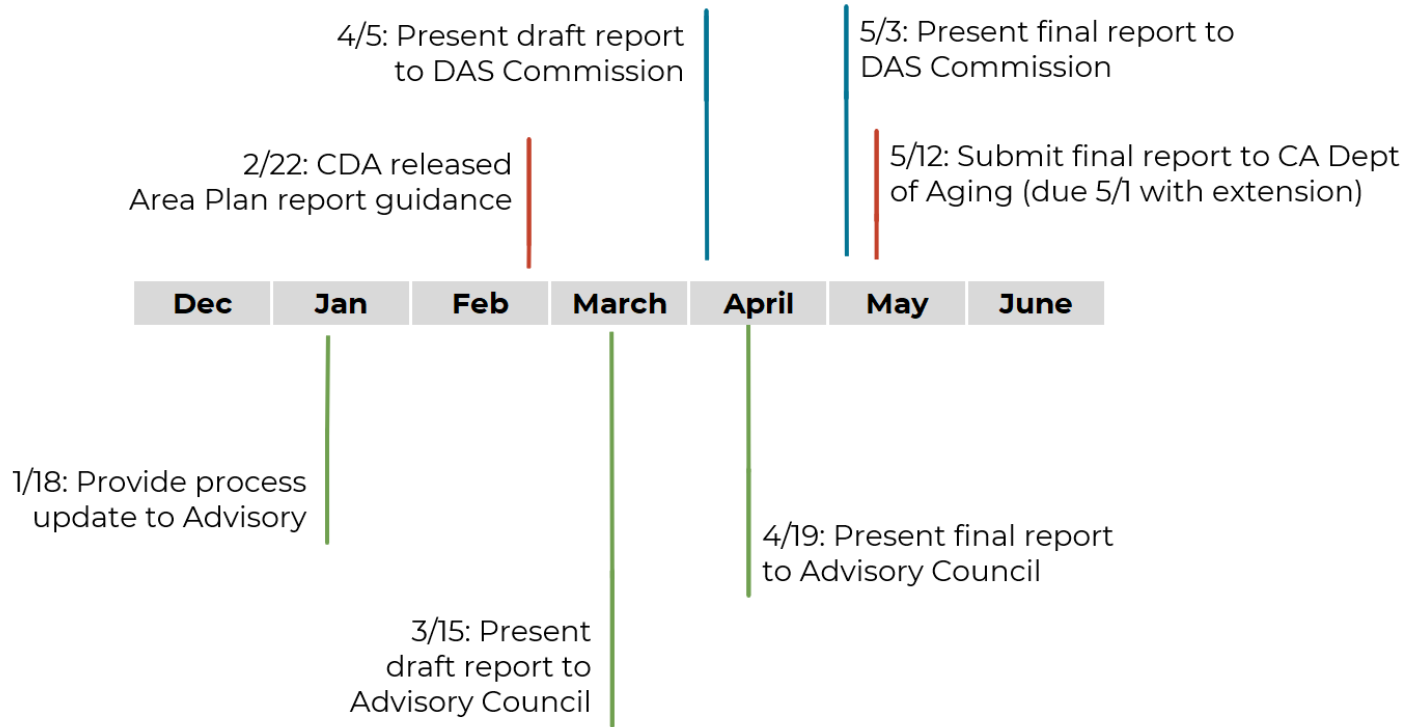|	SFHSA Strategic Plan	Dignity Fund Planning Cycle	Area Plan
Purpose	Establish Agency-wide goals and strategies to advance SFHSA's mission	Assess community needs and outlines funding plan for Dignity Fund-eligible community-based services (approx. $96.1M)	Assess community needs and outline funding plan for community-based services funded by Older Americans Act revenue (approx. $8.4M)
Required by	Mayor, SFHSA Leadership	Dignity Fund Oversight and Advisory Committee	CA Department of Aging
Timeline	FY 2022-23 to FY 2026-27 • DAS Annual Reports	FY 2021-22 & FY 2022-23 • 2022 Community Needs Assessment • 2023 Services and Allocation Plan	FY 2021-22 to FY 2023-24 • Annual updates

Area Plan Update FY 2023-24

Area Plan 2021-2024			
FY 20/21	FY 21/22	FY 22/23	FY 23/24

Area Plan Update 2023-2024
due May 1, 2023

Timeline

4/5: Present draft report to DAS Commission

5/3: Present final report to DAS Commission

2/22: CDA released Area Plan report guidance

5/12: Submit final report to CA Dept of Aging (due 5/1 with extension)

Dec	Jan	Feb	March	April	May	June

1/18: Provide process update to Advisory

4/19: Present final report to Advisory Council

3/15: Present draft report to Advisory Council

Section Highlights
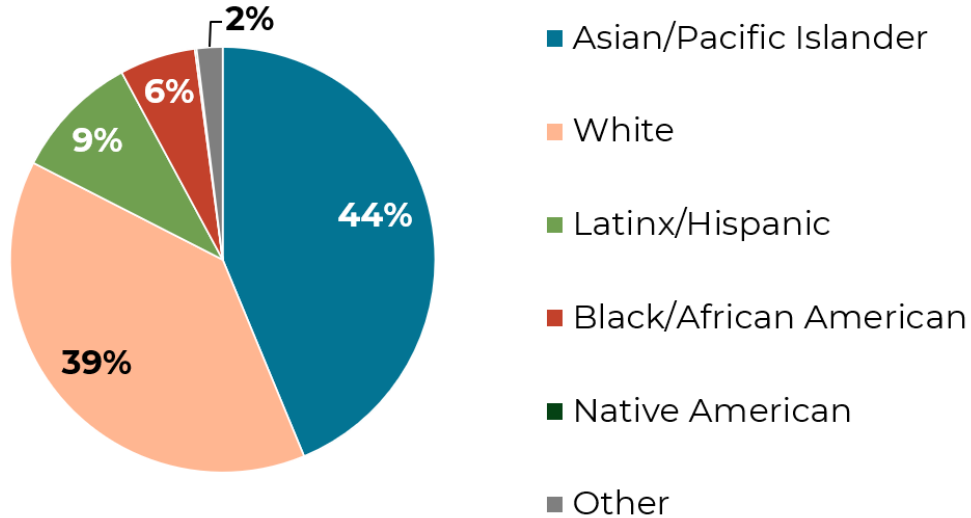
Area Plan Update FY 2023-24

Population Estimates

Chart A. San Francisco Seniors (Age 60+)
Total = 187,679

- 2%
- 6%
- 9%
- 44%
- 39%

Legend:
- Asian/Pacific Islander
- White
- Latinx/Hispanic
- Black/African American
- Native American
- Other

Chart B. San Francisco Seniors (Age 60+) in Poverty
Total = 23,870

- 3%
- 10%
- 11%
- 49%
- 27%
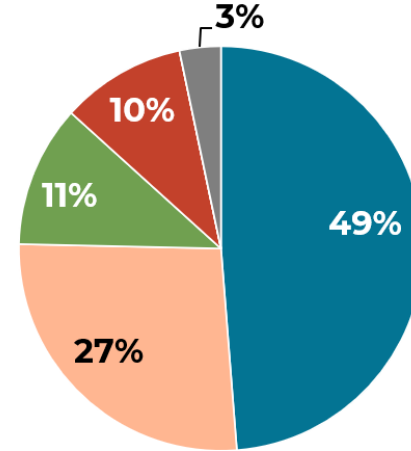
Source: American Community Survey 2020 5-Year Estimates. Accessed through University of Minnesota IPUMS-USA datasets.

Anticipated Service Levels
(Service Unit Plan Objectives)

⬆ Increase

- Personal Care, Homemaker, Chore
- Home Delivered Meals
- Congregate Meals
- Nutrition Education

⬆⬇ Mixed

- Long-Term Care Ombudsman
- Family Caregiver Support Program

⬇ Decrease

- Nutrition Counseling
- Legal Assistance
- Health Promotion

○ No change

- Transportation
- Information and Assistance
- Elder Abuse Prevention

Narrative Goals & Objectives

GOAL 1	Maintain a robust network of community-based services for older people and adults with disabilities
GOAL 2	Protect older people and adults with disabilities from abuse, neglect, and financial exploitation
GOAL 3	Provide and support consumer-centered programming to best address client needs
GOAL 4	Expand planning and evaluation efforts to ensure best use of resources and maximize client outcomes
GOAL 5	Support and develop an engaged professional workforce that is prepared to work with older people and adults with disabilities

GOAL 1

Maintain a robust network of community-based services for older people and adults with disabilities

Objective B. Support intergenerational activities.

- DAS Intergenerational Program pilots have demonstrated tremendous success and impact in our community (video link)

- Services include technology classes and tutoring, activities focused on cultural exchange, and tailored activities for people with visual impairment

- As pilot grants end, we will begin a new procurement process to ensure continuity of intergenerational service programming

Protect older people and adults with disabilities from abuse, neglect, and financial exploitation

Objective C. Develop strategies to prevent eviction and homelessness.

- APS Home Safe is a state-funded pilot program serving individuals at imminent risk of homelessness or experiencing homelessness due to abuse, neglect, and/or self-neglect

- The pilot was slated to end in FY 2020-21, but has been extended through FY 2023-25 with an additional $3.4 M in state funding this year

- APS worked closely with the Department of Homeless and Supportive Housing and Department of Public Health to launch a new service model last year focused on assisting high needs clients living in shelters move into nursing-supported Permanent Supportive Housing

GOAL 3 Provide and support consumer-centered programming to best address client needs

Objective B. Ensure programs are culturally appropriate for the city's diverse low-income older people and adults with disabilities.

- Our programs for transgender and gender non-conforming (TGNC) clients demonstrate impact. As pilot grants end, DAS will begin a new procurement process to ensure continuity of TGNC programming

- DAS has begun the procurement process to select a vendor to develop and implement a Disability Community Cultural Center

  o Two disability community listening sessions in Jan-Feb 2023

  o RFP release in March 2023

GOAL 4

Expand planning and evaluation efforts to ensure best use of resources and maximize client outcomes

Objective A. Develop information to support data-informed decision-making.

- DAS completed the Dignity Fund Community Needs Assessment in 2022

  - Extensive community research and engagement (e.g., surveys, in-person and virtual forums, focus groups, interviews)

  - Quantitative equity analysis of population and program data

- We subsequently prepared the Dignity Fund Services and Allocation Plan for the FY 2023-24 to FY 2026-27 funding cycle – publication in March 2023!

GOAL 5

Support and develop an engaged professional workforce that is prepared to work with older people and adults with disabilities

Objective A. Support professional education and training.

- The DAS Benefits and Resource Hub has developed more user-friendly resource presentations to support community outreach and education
  - Monthly virtual trainings for DAS staff and community service providers
  - Additional presentations to consumers and DAS partners upon request
- DAS Training also offers additional trainings in partnership with the UCSF Geriatric Workforce Enhancement Program. Topics include:
  - Dementia, Substance Use in Older Adults, Ageism, Lessons Learned from COVID-19, Care Provider Burnout Prevention, etc.

Discussion